

Line Item

ASS. REF. BY

REF

AVI19001628/NC

Special Instruction

SAT/NOV/19

ASSIGNMENT (Office)

From/Personnel

Jeremy Koh

of

AVI

Date/Time:

27/2/2019

Estimated Cost

Hill No:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CS

To inspect Vehicle No.

SGT8291K

Insured:

at Workshop no:

Tel:

of

Policy No:

Claim No:

60056177

Sum Insured:

Excess:

Make of Veh.
(Client's Record)

D.O.A.

26/2/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted

Vehicle IN/OUT

Date/Time

Action/Instruction () Estimate

SGT8291K-X

500/19

...CLAIM SUBFOLDER...(New Assignment)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-------------|---------------|--|---------|---------------|------------|--|
| Case | Notified | Ext Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 27 Feb 2019 | | 27 Feb 2019 15:56 Assign | | | | New Assignment Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|--------------------------|

| CLAIM SUBFOLDER DETAILS | | [Created by insurer] | |
|-----------------------------|---|------------------------|-------------------------------------|
| Insured: | NG WENG CHUEN CHRISTOPHER, ID: S7119588J, Tel: +6597929979, Email: vagass77@yahoo.com.sg | | |
| Main Claimant: | NG WENG CHUEN CHRISTOPHER, ID: S7119588J | | |
| Vehicle Reg. No.: | SGT8291 | Date of Loss: | 26/02/2019 08:00 - :59 |
| Claim Type: | TP BI / G0056197 | Policy/Cover Note No.: | 10534531 (Comprehensive) (Standard) |
| Vehicle Reg. No. (Insured): | SGT8291K | Policy No. (Claimant): | |
| | | Excess: | |
| Repairer: | - Not Applicable - (-) | | |
| Handling Insurer: | Aviva Ltd (HQ) - Tel: (65) 6827 9966 ... [Handled by Jeremy Koh - 68277363] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 29/03/2019] | | |
| Driver/Custodian (Insured): | NG WENG CHUEN CHRISTOPHER (47 / Male), NRIC: S7119588J, Tel: +6597929979 Email: vagass77@yahoo.com.sg | | |
| Adj Asg. Remarks: | Investigation on circumstances of the accident, and the cause of fire. (Fire report) | | |

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Naz

From: Bryan Ang (LKKAuto)

Sent: Wednesday, 27 February 2019 6:43 PM

To: Jeremy Koh; assignments; Naz (LKKAuto)

Subject: RE: G0056197/SGT8291K // Survey assignment for fire technical report // New assignmen

Dear Jeremy

Contents of your email is noted. Will carry out the needful.

Dear Naz

Please follow up on the investigations. To check on servicing records and for any n Vehicle lying at CDGE Braddell. Relevant documents can be found in Merimen.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeremy Koh <jeremy_koh@Aviva-asia.com>

Sent: Wednesday, 27 February 2019 4:04 PM

To: assignments <assignments@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: G0056197/SGT8291K // Survey assignment for fire technical report // New assign

Dear Sirs,

We refer to the above matter.

We have instructions to assign your good firm for investigation on the cause of fire (Fire Te of our insured vehicle - SGT8291K.

Due to PDPA, the supporting documents are assigned, and rights granted in merimen for y

Appreciate if you could acknowledge receipt of the assignment.

Best Regards,

Jeremy Koh

Claims Executive

General Insurance

Phone : (65) 6827 9966 Fax : (65) 6829 1871

Email Address : jeremy_koh@aviva-asia.com

Aviva Ltd

4 Shenton Way

#01-01 SGX Centre 2

Singapore 068807

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|---------------------|
| Date Of Report | 25/02/2019 11:10 |
| Date Of Accident | 25/02/2019 08:15 |
| Exact Location Of Accident | 1 STRAITS BOULEVARD |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|---------------------------|
| Vehicle Registration Number | SGT8291K |
| Insured/Policyholder | |
| Name Of Registered Owner | NG WENG CHUEN CHRISTOPHER |
| NRIC No | S7119588J |
| Email Address | VAGASS77@YAHOO.COM.SG |
| Mobile Phone No | (LOCAL) +65-97929979 |
| Alternative Phone No | Others-97929979 |

Vehicle Particulars

| | |
|--|----------------------|
| Manufacturer | MERCEDES-BENZ |
| Model | C 180 BLUEEFFICIENCY |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES |
| If No, Please state action to be taken | |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|---------------|
| Name of Insurance Company | AVIVA LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | 10534531 |
| Cover Note Number | |

Driver

| | |
|----------------------|---------------------------|
| Name of Driver | NG WENG CHUEN CHRISTOPHER |
| NRIC No | S7119588J |
| Date Of Birth | 05/06/1971 |
| Occupation | INDOOR |
| Date Of Driving Pass | 28/09/1989 |
| Driving Experience | 29 YEARS AND 4 MONTHS |

| | |
|---|-----------------------------|
| Gender | MALE |
| Mobile Number | (LOCAL) +65-97929979 |
| Fax Number | |
| Contact Number | OTHERS-97929979 |
| E-Mail Address | VAGASS77@YAHOO.COM.SG |
| Address | BLK 102 PUNGGOL WALK #01-05 |
| Postcode | 828791 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |

General Information of the Accident

| | |
|--------------------|------------------------------|
| Type Of Accident | FIRE, EXPLOSION OR LIGHTNING |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|---------------------------------------|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 1 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | NO |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 2 |
| Passenger 1 | Name: : LINDY TAN Gender: : Female |

Details of Police Action

| | |
|---|--|
| Was the accident reported to the police? | YES |
| If Yes, Please state which Police Station | |
| Police Station Name | MARINA BAY N.P.C |
| Police Station Address | ROAD: 1 PRINCE EDWARD LINK , POSTCODE: 078872 , COUNTRY: SINGAPORE |
| Police Station Contact | TEL NO: - FAX NO: |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

PLEASE REFER TO ATTACHED .

Attachment(s)

| | |
|---|---------------------------|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Remarks/ Reasons: | FILE TO LARGE TO ATTACHED |
| Was there any audio recorded? | NO |

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Accident recording may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

26/2/19



Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name:

NRIC/PII No.:



**SINGAPORE
POLICE FORCE**



A/20190226/2029

1 of 1

POLICE REPORT (NP299)

Report No. A/20190226/2029

Police Station Of Origin
Marina Bay N.P.C
70 Marina View SINGAPORE 018962
Tel No: 1800-2229999

| | | | | | |
|--|--|---|-----------|-----------------------------|-----------------|
| Date/Time Report Made 26/02/2019 10:20 | | Vide Report No. A/20190226/0038 | | Station Diary No. 6 | |
| Name Of Informant CHRISTOPHER NG WENG CHUEN | | Address APT BLK 102 PUNGGOL WALK #01-05 SINGAPORE 828791 | | | |
| ID Type / ID No. NRIC NO / S7119588J | | Contact No. Home/Office | | Mobile 97929979 | |
| Nationality SINGAPORE CITIZEN | | Email Address | | | |
| Occupation Interior designer | | Sex Male | Age 47 | Date of Birth 05/08/1971 | Race Chinese |
| Institution/School Name | | Language | | | |
| Date/Time Of Incident 28/02/2019 08:20 | | Location Of Incident 1 STRAITS BOULEVARD SINGAPORE CHINESE CULTURAL CTR* SINGAPORE 018906 | | | |

Brief details.

On the above date, time and place I was driving my vehicle SGT 8219K, from MCE towards Maxwell when I noticed that there were smoke coming out from my under carriage. I then stopped and noticed there were small flames and smoke from my under carriage. My windscreen was cracked and my bonnet and engine were burnt. I am lodging this report for insurance purpose

| | |
|---|--|
| Signature Of Officer Recording The Report: A / Sgt 2 ONG JIN KAI BENNY  | Signature Of Informant:  |
| Signature Of Interpreter: Not applicable | Date/Time: 26/02/2019 10:20 |
| Officer In-Charge Of Case: A / Central Police Divisional Investigation Branch / Insp NGIAM SIN WEI Contact No.: 65575076 | Classification Of Case: |

Authentication Stamp





AVIVA LTD, A LIMITED LIABILITY COMPANY INCORPORATED IN SINGAPORE. TEL: 65 6333 2222. WWW.AVIVA.COM.SG

CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS RULES, 1919 FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP 189 OF THE REVISED EDITION)
REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION RULES, 1996 EDITION
REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

CERTIFICATE NUMBER, 10534531

- | | |
|---|---------------------------------------|
| 1) VEHICLE REGISTRATION NO. | SGT0291K |
| 2) NAME OF INSURED | |
| TAMBY HAHN GIVEN NAME | NG WENG CHUKIN CHRISTOPHER |
| 3) EFFECTIVE DATE OF COMMENCEMENT OF INSURANCE FOR THE PURPOSE OF THE ACT | 28-Sep-2018 00:00hours |
| 4) DATE OF EXPIRY OF INSURANCE | 25-Sep-2019 23:59hours |
| 5) PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE | |
| You and any driver aged 20 or over | |
| Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle. | |
| And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of accident or loss. | |
| Please refer to the policy document for full terms and conditions. | |
| 6) LIMITATIONS AS TO USE* | |
| Use only for social, domestic and pleasure purposes and for the Insurer's business. The Policy does not cover use for hire or reward, tuition or driving tests, racing, stunt-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade. | |
| * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risk and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings. | |
| NAMED DRIVER | |
| 7) FINANCE COMPANY | STANDARD CHARTERED BANK SINGAPORE LTD |

I/ We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risk and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), or any amendment, act or acts passed in substitution thereof.

Issued in Singapore: 20-Aug-2018 at 12:56hours

Aviva Ltd.

IMPORTANT NOTE:

- If you want to cancel your policy at any time, you will need to return the certificate to us.
- You must report all accidents to us within 24 hours of the occurrence or by the next working day at our accident reporting centre regardless of whether you intend to claim on your own policy or not, or whether your car is damaged or not. Should you fail to do so, Your MCD could be affected and your claim may be prejudiced.

For the list of our accident reporting centres, please visit <https://www.aviva.com.sg/CarRepairs>. Alternatively, you may call us at 6333 2222 for assistance (including assistance on windscreen damage).

Hishit Majmudar
Chief Executive Officer

In case of vehicle breakdown, accident or windscreen damage, please call 6333 2222 (24 hours) immediately.

ORIGINAL

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7119588J



CHRISTOPHER NG WENG
CHUEN
吴永全
Race
CHINESE
Date of Birth 05-05-1971 Sex M
Country of Birth
SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number S7119588J

Holder
CHRISTOPHER NG WENG
CHUEN

Exp. Date 05 Jun 2017
Issue Date 02 Jul 2003

000621152J



0304887



NRIC: S7119588J
Reading Direction
Q+ 12-12-1991

APT BLK 102 PUNGOOL WALK #01-05
SINGAPORE 628781
NRIC No: S7119588J Date: 28/12/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

| Class | Description | Pass Date |
|---------|--|-------------|
| Class 3 | Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms | 05 Sep 2008 |



SP 428A

Driving License



> Back to OneMotoring

Enquire Transfer Fee

| | |
|--|---------------------------|
| Vehicle No. : | SGT8291K |
| Vehicle Type : | P10 - Passenger Motor Car |
| Vehicle Attachment 1 : | No Attachment |
| Vehicle Scheme : | Normal |
| Vehicle Make : | MERCEDES BENZ |
| Vehicle Model : | C 180 BLUEEFFICIENCY |
| Chassis No. : | WDD2040312A745601 |
| Propellant : | Petrol |
| Engine No. : | 27491030003180 |
| Engine Capacity : | 1595 cc |
| Maximum Power Output : | 115.0 kW (154 bhp) |
| Maximum Laden Weight : | 2000 kg |
| Unladen Weight : | 1485 kg |
| Year Of Manufacture : | 2012 |
| Original Registration Date : | 23 Aug 2012 |
| Lifespan Expiry Date : | - |
| COE Category : | A - Car (1600cc & below) |
| Quota Premium : | \$59,421.00 |
| COE Expiry Date : | 22 Aug 2022 |
| Road Tax Expiry Date : | 22 Aug 2019 |
| PARF Eligibility Expiry Date : | 22 Aug 2022 |
| Inspection Due Date : | 22 Aug 2019 |
| Intended Transfer Date : | 14 Mar 2019 |
| CO2 Emission : | 142.00 (g/km) |
| CEV/VES Rebate Utilised Amount : | - |
| CO Emission : | - |
| HC Emission : | - |
| NOx Emission : | - |
| PM Emission : | - |
| Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable. | |
| Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred. | |

| | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-------------------------------|----------------------------|---------------------|---------------------------|
| Transfer Fee : | 25.00 | - | 25.00 |
| Total Amount Payable : | | | 25.00 |

You may print this page for reference.

OK

Print

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Owner Information | |
|-------------------------------|--------------------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 9588J |
| Vehicle Details | |
| Vehicle No.: | SGT8291K |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 14 Mar 2019 |
| Vehicle Make: | MERCEDES BENZ |
| Vehicle Model: | C 180 BLUEEFFICIENCY |
| Primary Colour: | Silver |
| Manufacturing Year: | 2012 |
| Engine No.: | 27491030003180 |
| Chassis No.: | WDD2040312A745601 |
| Maximum Power Output: | 115.0 kW (154 bhp) |
| Open Market Value: | \$30,136.00 |
| Original Registration Date: | 23 Aug 2012 |
| First Registration Date: | 23 Aug 2012 |
| Transfer Count: | 1 |
| Actual ARF Paid: | \$30,136.00 |
| Intended PARF/COE Rebate | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 22 Aug 2022 |
| PARF Rebate Amount: | \$19,588.00 |
| Intended COE Rebate | |
| COE Expiry Date: | 22 Aug 2022 |
| COE Category: | A - Car (1600cc & below) |
| COE Period(Years): | 10 |
| QP Paid: | \$59,421.00 |
| COE Rebate Amount: | \$20,429.00 |
| Total Rebate Amount: | \$40,017.00 |

The information contained herein is correct as at 14 Mar 2019

OK

> Back to OneMotoring

Enquiry on Vehicle Recall - Vehicle Specific

* ONLY INFORMATION ON VEHICLE RECALLS SUBMITTED FROM 9 APRIL 2007 IS AVAILABLE

| Vehicle Owner Details | | |
|------------------------------|---|---|
| Owner ID Type: | Singapore NRIC | |
| Owner ID: | 9588J | |
| Vehicle Details | | |
| Vehicle Registration number: | SGT8291K | |
| Make: | MERCEDES BENZ | |
| Vehicle Model: | C 180 BLUEEFFICIENCY | |
| Engine No.: | 27491030003180 | |
| Chassis No.: | WDD2040312A745601 | |
| Recall Details | | |
| 1 | Recall No.: | R2018010471 |
| | Manufacturer Recall Date: | 20 Dec 2017 |
| | Estimated Completion Year of Recall: | 2018 |
| | Brief Description (As Provided by Motor Dealer): | It is possible that the driver airbag in the model series C-/E-Class and GLK (model series 204, 207, and 212) vehicles transferred to you could trigger without obvious cause through electrostatic discharge if the steering column is not sufficiently grounded while at the same time the conductor tracks within the volute spring cassette in the steering column switch module have been damaged. |
| | Date Rectified: | 26 Feb 2018 |
| | For more details, contact DAIMLER SOUTH EAST ASIA PTE. LTD. | |
| | Hotline Information: | CYCLE & CARRIAGE CUSTOMER ASSISTANCE CENTRE at 6471 9111 |

OK