

INS. CASE OWNER:

aidah

CC 4, III 1900

4608

2

1034

LKK:

IDAC:

Surveyor:

Ses Rasi

DOI:

ASSIGNMENT

25/2/2019

Date / Time:

12/3/2019

Registered in Merimen:

13/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH8271P

Claim No.:

Name of Insured:

CTP

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

09/03/2019

Place of Accident:

Clementi St.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMH 4770m



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kah Motor
vs

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

19/3

SMH 4770m - X

CPL SMH 4770m - 104/111/62 10183/1846/297, 2019-22/1/19

BOLA 9, Approved ✓

pending finalize

pending LOR

file pass to type mandate report ✓

before paint photo ✓

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

11/4/2019

Sent By:

HMK

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$ 2,390.62

(3 days)

Reduction: 60.13

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

11/6/19

Confirm with:

Desmond

Email ☐ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

9

U2 from

rtngr

rand.

If NO or B 28, Ass. Lia:

Repair Cost: (w/lor)

S\$ 2,557.96

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 180.00

(\$60.00 x 3

days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2,737.96

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 2,737.96

Name 1:

Kah Motor Co. sdn. Bhd.

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

1P

3) Survey fee:

3550.00



KAH MOTOR CO. SDN. BHD.
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : INDIA INTERNATIONAL INSURANCE PTE
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711
Registration No : SMH4770M
Chassis No : MRHGM6660KT000509
Model : CITY 1.5SV CVT 2019 (EURO 6)
Owner's Name : KHOO SUAT LIM, LYNETTE
Ins Policy No. :
Date of Accident : 9/11/2019

Document No. : SQT19001330
Date : 25. Mar 2019
Customer No. : WZ1007
Svc Advisor : JACK NG
Engine No : L15Z16205580
Date | Time : 25. Mar 2019 7:56:59 AM
Surveyor Name :
Survey Date :
Authorisation Date :

Page 1

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Incl GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:KHOO SUAT LIM, LYNETTE OWNER INSURER:AXA INSURANCE ACC DATE:09/03/2019 SURVEYED BY: DATE: REF NO: TP INSURER:III TP VEH:SH 8271 P						
67010-T9A-T10ZZ	PANEL COMPR.FR.DOOR 1 X 11	1	675.90	25	506.92	35.48	542.40
67326-T9A-T01	TAPER.FR.DOOR SASH CENTER 1 X 11	1	18.50	25	13.87	0.97	14.84
72327-T7A-J01	SUB SEALR.FR.DOOR CENTER 1 X 11	1	47.00	25	35.25	2.47	37.72
67510-T9A-T00ZZ	PANEL COMPR.RR.DOOR 1 X 11	1	652.10	25	489.07	34.23	523.30
67625-T9A-T01	TAPER.RR.DOOR SASH CENTER 1 X 11	1	15.40	25	11.55	0.81	12.36
72825-T9A-T01	SEALRR.DOOR LOWER 1 X 11	1	6.50	25	4.87	0.34	5.21
	Sum Item				1061.53	74.30	1,135.83
BOSUN	SUNDRIES 1 50	1	100.00		100.00	7.00	107.00
BKDR21R	REMOVE & TRANSFER ITEMS TO NEW RR L DR. ADJUST 1 380	1	450.00		450.00	31.50	481.50
BKDR12R	REMOVE & TRANSFER ITEMS TO NEW FR R DR. ADJUST 1 X 11	1	450.00		450.00	31.50	481.50
BOMISC1	RESET & CALLIBRATE SMART ENTRY SYSTEM(N) 1 450	1	450.00		450.00	31.50	481.50
BOMISC1	REMOVE & RENEW RHS FRONT & RR DOOR. 1 560	1	2000.00		2000.00	140.00	2140.00
BP03R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (3P) 1 450	1	1500.00		1500.00	105.00	1605.00
	Sum Labor				4950.00	346.50	5,296.50

Survey By

Printed on 25/3/2019 8:21:44 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.58 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd., it will be refunded.



KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer	: INDIA INTERNATIONAL INSURANCE PTE	Document No.	: SQT19001330	Page	2
	64 CECIL STREET	Date	: 25. Mar 2019		
	#04-00 & #05-00 IOB BUILDING	Customer No.	: WZ1007		
	SINGAPORE 049711	Svc Advisor	: JACK NG		
Registration No	: SMH4770M	Engine No	: L15Z16205580		
Chassis No	: MRHGM6660KT000509	Date Time	: 25. Mar 2019 7:56:59 AM		
Model	: CITY 1.5SV CVT 2019 (EURO 6)	Surveyor Name	:		
Owner's Name	: KHOO SUAT LIM, LYNETTE	Survey Date	:		
Ins Policy No.	:	Authorisation Date	:		
Date of Accident	: 9/11/2019				

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incl GST
Date & Time	25/03/19 @ 1420						
Excess							
Status							
Signature							
Total Amount					6,011.53	420.80	6,432.33
Total (Inclusive of GST)							6,432.33

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Printed on 25/3/2019 8:21:44 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd, it will be refunded.



SERVICE PRE-INVOICE

KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer: WZ1007 / INDIA INTERNATIONAL
Chassis No: MRHGM6660KT000509
License No: SMH4770M
Mileage: 1296
Engine No: L15Z16205580

Document No: SVO19019114
Printed By: JACKNG
Order Date: 25. March 2019
Order Time: 3:20:41 PM
Service Advisor: JACK NG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Amount Incl GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:KHOO SUAT LIM, LYNETTE OWNER INSURER:AXA INSURANCE ACC DATE:09/03/2019 SURVEYED BY: DATE: REF NO: TP INSURER:III TP VEH:SH 8271 P						
67510-T9A-T00ZZ	PANEL COMPR.RR.DOOR	1	652.10	25	489.07	34.23	523.30
67825-T9A-T01	TAPER.RR.DOOR SASH CENTER	1	15.40	25	11.55	0.81	12.36
	SUM PARTS:				500.62	35.04	535.66
BOSUN	SUNDRIES	1	50.00		50.00	3.50	53.50
BKDR21R	0669 REMOVE & TRANSFER ITEMS TO NEW RR L DR. ADJUST & ALIGN RR L DR.(N)	1	380.00		380.00	26.60	406.60
BOMISC1	RESET & CALLIBRATE SMART ENTRY SYSTEM(N)	1	450.00		450.00	31.50	481.50
BOMISC1	0669 REMOVE & RENEW RHS FRONT & RR DOOR.	1	560.00		560.00	39.20	599.20
BP03R	1610 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(3P)	1	450.00		450.00	31.50	481.50
	SUM LABOUR:				1,890.00	132.30	2,022.30
	TOTAL SGD				2,390.62	167.34	2,557.96
	Total Payable (SGD)						2,557.96

GST Amount is calculated from individual line(s)



KAH MOTOR CO. SDN. BHD.
 (A Member of the Oriental Holdings Berhad)
 Service and Body Repair
 Tel: +65 6841 3838 Website: www.honda.com.sg
 For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223
 Company Ref. No.: S60FC1380G

Customer : INDIA INTERNATIONAL INSURANCE PTE
 64 CECIL STREET
 #04-00 & #05-00 IOB BUILDING
 SINGAPORE 049711
 Registration No : SMH4770M
 Chassis No : MRHGM6660KT000509
 Model : CITY 1.5SV CVT 2019 (EURO 6)
 Owner's Name : KHOO SUAT LIM, LYNETTE
 Ins Policy No. :
 Date of Accident : 9/11/2019

Document No. : SQT19001330 Page 1
 Date : 25. Mar 2019
 Customer No. : WZ1007
 Svc Advisor : JACK NG
 Engine No : L15Z16205580
 Date | Time : 25. Mar 2019 7:56:59 AM
 Surveyor Name :
 Survey Date :
 Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Incl GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER:KHOO SUAT LIM, LYNETTE OWNER INSURER:AXA INSURANCE ACC DATE:09/03/2019 SURVEYED BY: DATE: REF NO: TP INSURER:III TP VEH:SH 8271 P						
67010-T9A-T10ZZ	PANEL COMPR.FR.DOOR 47X	1	675.90	25	506.92	35.48	542.40
67326-T9A-T01	TAPER.FR.DOOR SASH CENTER new X	1	18.50	25	13.87	0.97	14.84
72327-T7A-J01	SUB SEALR.FR.DOOR CENTER X	1	47.00	25	35.25	2.47	37.72
67510-T9A-T00ZZ	PANEL COMPR.RR.DOOR PA	1	652.10	25	489.07	34.23	523.30
67825-T9A-T01	TAPER.RR.DOOR SASH CENTER new	1	15.40	25	11.55	0.81	12.36
72826-T9A-T01	SEALRR.DOOR LOWER X	1	6.50	25	4.87	0.34	5.21
Sum Item					1061.53	74.30	1,135.83
BOSUN	SUNDRIES	1	100.00 50		100.00	7.00	107.00
BKDR21R	REMOVE & TRANSFER ITEMS TO NEW RR L DR. ADJUST	1	450.00 380		450.00	31.50	481.50
BKDR12R	REMOVE & TRANSFER ITEMS TO NEW FR R DR. ADJUST	1	450.00 X		450.00	31.50	481.50
BOMISC1	RESET & CALLIBRATE SMART ENTRY SYSTEM(N)	1	450.00		450.00	31.50	481.50
BOMISC1	REMOVE & RENEW RHS FRONT & RR DOOR.	1	2000.00 560		2000.00	140.00	2140.00
BP03R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (3P)	1	1500.00 450		1500.00	105.00	1605.00
Sum Labor					4950.00	346.50	5,296.50

Survey By _____

Printed on 25/3/2019 8:21:44 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd., it will be refunded.



KAH MOTOR CO. SDN. BHD.
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Customer : INDIA INTERNATIONAL INSURANCE PTE
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711
Registration No : SMH4770M
Chassis No : MRHGM6660KT000509
Model : CITY 1.5SV CVT 2019 (EURO 6)
Owner's Name : KHOO SUAT LIM, LYNETTE
Ins Policy No. :
Date of Accident : 9/11/2019

Document No. : SQT19001330 **Page** 2
Date : 25. Mar 2019
Customer No. : WZ1007
Svc Advisor : JACK NG
Engine No : L15Z16205580
Date | Time : 25. Mar 2019 7:56:59 AM
Surveyor Name :
Survey Date :
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Incl GST
Date & Time	25/03/19 @ 1420						
Excess							
Status							
Signature							
Total Amount					6,011.53	420.80	6,432.33
Total (Inclusive of GST)							6,432.33

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Printed on 25/3/2019 8:21:44 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd., it will be refunded.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 11 June 2019 1:41 PM
To: Desmond Toh
Cc: Sum Wai Teck; Jerome Tan; Winson Chow; Admin A
Subject: RE: SMH4770M - TP CLAIM AGAINST SH8271P DOA: 09.03.2019 *** LKK REF: CC4/III19004608/R1fa3
Attachments: DV SMH 4770M.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III19004608/R1fa3
Your Ref: SMH 4770M

Dear Desmond,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SH 8271P AND SMH 4770M ON 09.03.2019

We refer to the above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 2,557.96
2. Loss of Use (\$60.00 x 3 days)	S\$ 180.00
	S\$ 2,737.96

Please duly sign the DV attached and return to us (LKK) for payment processing.

We need original copy DV and documents in your letter of demand.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

Print Received Message

This mail is associated with :

***SMH4770M (MCT19030232)
[SH8271P]**

TP

KHOO SUAT LIM, LYNETTE

Mar 9 2019 2:00PM

[-]

Kah Motor Co Sdn Bhd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/06/2019 10:06 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2737.96) - SMH4770M - Claim Handler: Zuhaidah Bte Samsuri

Approved:2737.96.

Print Received Message

This mail is associated with :

***SMH4770M (MCT19030232)
[SH8271P]**

TP
KHOO SUAT LIM, LYNETTE
Mar 9 2019 2:00PM

Kah Motor Co Sdn Bhd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/03/2019 10:46 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SMH4770M - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.



Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	13 Mar 2019 18:34	Cim Dtl Modified	Claimant's Name: -> KHOO SUAT LIM, LYNETTE. Claimant's ID: -> S8606571A.	[A] HOW MEI KWAN	
2	13 Mar 2019 18:34	Cim Veh Model Changed	(205382) HONDA CITY 1.5 SV CVT (A).	[A] HOW MEI KWAN	
3	13 Mar 2019 18:34	Cim Created	Reg No: SMH4770M. Acct Date: 2019/03/09. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Kah Motor C o Sdn Bhd (ALEXANDRA)	[A] HOW MEI KWAN	
4	13 Mar 2019 18:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	13 Mar 2019 18:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/22	[A] HOW MEI KWAN	
6	13 Mar 2019 18:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN	
7	13 Mar 2019 18:34	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
8	13 Mar 2019 18:34	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN	
9	19 Mar 2019 12:41	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: BOLA 9, OID collided with TP vehicle while turning into Main Road from minor road(with stop line)	[A] Chong Poh Kin	
10	20 Mar 2019 10:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/22	[I] Priya	
11	20 Mar 2019 10:46	Adj Mandate Set	Approved:0.00.	[I] Priya	

Date From Date To Audit Type None Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Print Received Message

This mail is associated with :

***SMH4770M (MCT19030232)**
[SH8271P]
TP
KHOO SUAT LIM, LYNETTE
Mar 9 2019 2:00PM
[-]
Kah Motor Co Sdn Bhd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/06/2019 10:06 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2737.96) - SMH4770M - Claim Handler: Zuhaidah Bte Samsuri

Approved:2737.96.



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
6A Mendal Estate
Singapore 729903
Tel : +65 8841 3838
Fax : +65 6382 5015
www.honda.com.sg

M/s: India International Insurance Pte Ltd
C/o LKK.
64 Cecil Street #04-00 & #05-00
IOB Building
Singapore 049711

Date : 6/8/2019

Attn: Motor Claims Department

Your ref: CC4/III19004608/fa3
Our ref: SMH 4770 M

Dear Sir,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SMH 8271 P AND S ON 09/03/2019

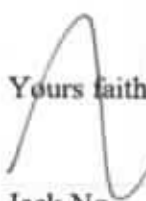
We refer to the item(s) marked (✓) below:

- (✓) We refer to your email dated 20/03/2019
- (✓) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- (✓) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to : **DESMONDTOH@HONDA.COM.SG**
- () We return your discharge voucher duly completed.
- (✓) Kindly expedite settlement the following :-

Repair Cost	SS\$2,557.96 payable to Kah Motor Co. Sdn. Bhd.
Loss of Use	SS\$60.00 x 3 working day : SS\$180.00
	payable to Khoo Suat Lim, Lynette
- (✓) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- (✓) Letter of Authority, Discharge voucher

Thank you.

Yours faithfully,


Jack Ng

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SMH 4770 M &
(THIRD PARTY'S VEHICLE NO.) SH 8271 P ON 09/03/19.
ALONG Sunset Way near the Junction Clementi St 14

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.

↑
For loss of
use. ✓

↑
For all others. ✓




Owner Signature
(Co stamp & authorized signature if is Co registered vehicle)

Name : Khoo Shat Lih, Lynette

NRIC No : S8606571A

Vehicle No : SMH 4770 M

Date : 2 April 2019

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

VOID OUT PREJUDICE to:

Any Personal Injury Claims

India Ref: TP / MCT19030232
Claimant Ref: SMH 4770M

We/I, KAH MOTOR CO. SDN. BHD. ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,557.96 (repair cost), S\$ 180.00 (loss of use/rental), S\$ - (search fee), vehicle no. SMH 4770M that was damaged pursuant to the accident which occurred on: 09/03/2019 (date) at Sunset Way (location) involving vehicle no. SH 8271P (insured vehicle). This is pursuant to the inspection conducted on 25/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KHOO SUAT LIM, LYNETTE ("the third party claimant") of vehicle no. SMH 4770M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMH 4770M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,737.96 to KAH MOTOR CO. SDN. BHD.

Dated this 11 day of June 20 19

CLAIMANT:

Signature: 
Signed by "the workshop" (with chop)

Name: Desmond Toh

NRIC: 920303011111

Address: 1001 Island Road, #04-01, Singapore 109961

Nationality: Singapore

Occupation: Director

WITNESS:

Signature: 
Signed by appointed Surveyor

Name: LKK

NRIC: 920303011111

Address: 1001 Island Road, #04-01, Singapore 109961

Nationality: Singapore

Occupation: Surveyor



1001 Island Road, #04-01, Singapore 109961
Tel: 6256 5561

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No S60FC1380G

INDIA INTERNATIONAL INSURANCE PTE LTD
MOTOR CLAIMS DEPT
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE, 049711

Customer No. : WZI007

Payment Term : 30 Days

Invoice No. : SINV-BM19000804
Invoice Date : 30/05/19
Order No. : SVO19019114
Reference :
Job Card No. : 07942
Date/Time Received : 25/03/19 / 7:56:59 AM
Licence No. : SMH4770M
Model : CITY 1.5SV CVT 2019 (EURO
Car Chassis No. : MRHGM6660KT000509
Car Engine No. : L15Z16205580
Mileage : 1296
Service Advisor : JACK NG 1838
Served By : JACKNG
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount Incd		
						Amount	Amount	GST
	TP DIRECT SETTLEMENT (J/NO: OWNER:KHOO SUAT LIM, LYNETTE OWNER INSURER:AXA INSURANCE ACC DATE:09/03/2019 SURVEYED BY: DATE: REF NO: TP INSURER:III TP VEH:SH 8271 P							
BOSUN	0669 SUNDRIES	1	Hours	50.00		50.00	3.50	53.50
BKDR21R	0669 REMOVE & TRANSFER ITEMS TO NEW RR L DR. ADJUST & ALIGN RR L DR.(N)	1	Hours	380.00		380.00	26.60	406.60
BOMISC1	0669 RESET & CALIBRATE SMART ENTRY SYSTEM(N)	1	Hours	450.00		450.00	31.50	481.50
BOMISC1	0669 REMOVE & RENEW RHS FRONT & RR DOOR.	1	Hours	560.00		560.00	39.20	599.20
BP03R	1610 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(3P)	1	Hours	450.00		450.00	31.50	481.50
67510-T9A-T00ZZ	PANEL COMPR.RR.DOOR	1	Each	652.10	25	489.07	34.23	523.30
67825-T9A-T01	TAPER.RR.DOOR SASH CENTER	1	Each	15.40	25	11.55	0.81	12.36

Sum Labor 1,890.00 132.30 2,022.30

Sum Item 500.62 35.04 535.66

Total SGD 2,390.62 167.34 2,557.96

Total Payable (SGD) 2,557.96

Printed by JACKNG on 30 May 2019 at 1:07:24 PM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
Interest will be charged at 2% per month on overdue amounts.

Please give us your
feedback by scanning
the QR Code using
mobile device.



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Mar 2019 Edit Reg		12 Mar 2019 00:00 Edit Adj Rpt	S\$2,390.62 Edit Estimates	S\$2,390.62 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD. Co. Reg. No.: 199303821R								
Main Claimant:	KHOO SUAT LIM, LYNETTE ID: S8606571A								
Vehicle Reg. No.:	SMH4770M	Date of Loss:	09/03/2019 14:00 - :59 [1 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19030232	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHB271P	Policy No. (Claimant):	GA440895						
		Excess:							
Repairer:	Kah Motor Co Sdn Bhd (ALEXANDRA) 255 ALEXANDRA ROAD, - Alexandra - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 22/03/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (11/06/2019): Alert - Adj Mandate Approved (S\$2737.96) - SMH4770M - Claim Handler: Zuhaidah Bt... - III_SG (20/03/2019): Alert - Adj Mandate Approved (S\$0.00) - SMH4770M - Claim Handler: Zuhaidah Bte S...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMH4770M (MCT19030232)
[SH8271P]
TP
KHOO SUAT LIM, LYNETTE
Mar 9 2019 2:00PM
[COMFORT TRANSPORTATION PTE LTD]
Kah Motor Co Sdn Bhd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/05/19 10:44	Odometer Reading	 Load JPG	☒
2	09/05/19 10:44	Chassis Number	 Load JPG	☒
3	09/05/19 10:44	General View	 Load JPG	☒
4	09/05/19 10:44	General View	 Load JPG	☒
5	09/05/19 10:44	General View	 Load JPG	☒
6	09/05/19 10:44	General View	 Load JPG	☒
7	09/05/19 10:44	General View	 Load JPG	☒
8	09/05/19 10:44	General View	 Load JPG	☒
9	09/05/19 10:44	General View	 Load JPG	☒
10	09/05/19 10:44	General View	 Load JPG	☒
11	09/05/19 10:44	General View	 Load JPG	☒
12	09/05/19 10:44	General View	 Load JPG	☒
13	09/05/19 10:44	General View	 Load JPG	☒
14	09/05/19 10:44	General View	 Load JPG	☒
15	09/05/19 10:44	General View	 Load JPG	☒
16	09/05/19 10:44	General View	 Load JPG	☒
17	09/05/19 10:44	General View	 Load JPG	☒
18	17/05/19 13:40	Reinspection Photo	 Load JPG	☒
19	17/05/19 13:40	Reinspection Photo	 Load JPG	☒
20	17/05/19 13:40	Reinspection Photo	 Load JPG	☒
21	17/05/19 13:40	Reinspection Photo	 Load JPG	☒
22	17/05/19 13:40	Reinspection Photo	 Load JPG	☒
23	17/05/19 13:40	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/19 18:35	ACKNOWLEDGEMENT EMAIL TO III DD 12.03.2019	 Load PDF	
2	13/03/19 18:35	TP GIA REPORT	 Load PDF	
3	01/04/19 10:55	TP ESTIMATE - MARKED	 Load PDF	
4	11/06/19 09:24	TP Letter of Demand	 Load PDF	
5	24/07/19 10:40	WORKSHOP INVOICE	 Load PDF	
6	24/07/19 10:40	AUTHORISATION TO ACT FORM	 Load PDF	
7	24/07/19 10:40	DISCHARGE VOUCHER	 Load PDF	
8	24/07/19 10:40	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/03/19 08:52	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19004608/R1FA3Q2

Date: 24/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SMH4770M

Insured Vehicle No : SH8271P

Date of Loss: 09/03/2019

Nature of Claim: TP

Claim No: MCT19030232

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMH4770M

Make & Model: HONDA CITY, 1.5 SV CVT (A)

Reg. Date: 24/01/2019 (Man. Year: 2018)

Colour: Blue

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: L15Z16205580

Chassis No: MRHGM6660KT000509

Odometer: 3462 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/55 R16

Front Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

Rear Tyre Size: 185/55 R16

Rear Left Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,161.53	550.62	610.91	52.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,850.00	1,840.00	3,010.00	62.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,011.53	2,390.62	3,620.91	60.23
+ GST 7.00/7.00% (S\$)	420.81	167.34	253.47	60.23
Nett Amount (S\$)	6,432.34	2,557.96	3,874.38	60.23
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
Nett Liability (S\$)		2,737.96		

INSPECTION

Date of Assignment: 12/03/2019

Date Inspected: 25/03/2019 Inspected At:

Kah Motor Co Sdn Bhd (ALEXANDRA)
255 ALEXANDRA ROAD
Singapore -

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 04 Jun 2019)
Parts: 143	HONDA CITY 1.5 SV CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMH4770M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*PANEL COMPR.FR.DOOR	Not Necessary	506.92 FS	*- FS
3	1		*TAPER.FR.DOOR SASH CENTER	Not Necessary	13.87 FS	*- FS
4	1		*SUB SEALR.FR.DOOR CENTER	Not Necessary	35.25 FS	*- FS
5	1		*PANEL COMPR .RR.DOOR	Bent	489.07 FS	*489.07 FS
6	1		*TAPER.RR.DOOR SASH CENTER	Necessary	11.55 FS	*11.55 FS
7	1		*SEALRR.DOOR LOWER	Not Necessary	4.87 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	1,161.53	550.62
---------------------------	-----------------	---------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & TRANSFER ITEMS TO NEW RR L DR .ADJUST	New	450.00	380.00
2	REMOVE & TRANSFER ITEMS TO NEW FR R DR ADJUST	New	450.00	0.00
3	RESET & CALLIBRATE SMART ENTRY SYSTEM	New	450.00	450.00
4	REMOVE & RENEW RHS FRONT & RR DOOR	New	2,000.00	560.00
5	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS	New	1,500.00	450.00
Gross Labour Cost (S\$)			4,850.00	1,840.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >