

REF: CS/FWD19004590/T19d/01

REF: CS/FWD19004590/T19d/01

Meimen

Taufik
Josey loh

ASSIGNMENT (ORIG)

FWD

Date/Time: 13/3/19 @ 11:21 am

Estimated Cost

Bill to

① WSTP/RIS / OD/RIS / EVA / INV / MY/CS

To Inspect Vehicle No

SFD 496K

Insured

at Workshop no

chem's Customcraft

Tel

62717054

of

Blk 1010, Blk Merah lane 3 # 01-105

Policy No

PNPV 2018-00012620

Claim No

1201900006409

Sum Insured

Excess

600

Make of Veh

DOA

11/03/2019

(Client's Name)

CA (REV)

REP / REV 24 HRS

LOA/Endorsement

Date/Time

11:45 am @ 13/3/19

Person Contacted

Sharon

Vehicle

① OUT

| Date/Time | Action/Instruction (✓) Estimate |
|-----------|---|
| | SFD 496K - (14) FWD19004547/013 |
| 14/3/19 @ | 11:11 am revert to Josey loh via Meimen |
| 14/3/19 @ | 11:44 am Josey loh informed c/a via Meimen. |
| 14/3/19 @ | 1:27 pm Informed Sharon c/a & Ex: of 600 by email. |
| 16/4/19 @ | 3:09 pm 2nd revert to Josey loh via Meimen. (Supplementary) |
| 16/4/19 @ | 4:16 pm Josey loh informed c/a at 8 834.50 via Meimen. |

FWD

Taufik

0

SFD496K 2015 March

0 144 Cycle / Disc / Drum / Empty / Last / Drive / Disc /

Make Mazda 6 1998

Color White

Top Reading 89741

Engine JMB6GJ10726020 3877

6 6

225/55R17

6 6

13/5/19 @ 4pm

Cherone Customcraft

0

6 6

6 6

13/5/19 @ 4pm

Cherone Customcraft

0

6 6

4600



462K

7

16/4/19 @ 5.17pm confirmed with Sharon from Ag & 8234.50, 7 days. (red & 637, 7%) No wrap sum.

Signature and date 16/4/2019

RECEIVED 17 APR 2019

17/4 1998

Days Of Repair: 7
Return No. of Trip: 2

Add Fee: [] [] [] []

MEK-ED 8234.50

| |
|-----|
| 200 |
| 50 |
| 50 |
| 10 |
| 310 |

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
|------|---|-------------------------------------|--|---------|---------------|-------------|--|
| Main | 13 Mar 2019 Sendback Est | 13 Mar 2019 10:46 S\$8,753.00 | 13 Mar 2019 11:21 Assign | | | | New Assignment Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|--------------------------|

CLAIM SUBFOLDER DETAILS

| | | | |
|-------------------|---|------------------------|--|
| Insured: | ONG KWANG HWEЕ OSRIC, ID: S7124295A, Tel: +6593889713, Email: osricong@gmail.com | | |
| Vehicle Reg. No.: | SFD496K | Date of Loss: | 11/03/2019 13:00 - :59 [47 Months and 12 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | OD / 1201900006409 | Policy/Cover Note No.: | PNPV2018-00012620 (Comprehensive) |
| | | Excess: | S\$600.00 |
| Repairer: | Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054 | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh] | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 22/03/2019] | | |
| Driver/Custodian: | ONG KWANG HWEЕ OSRIC (47 / Male), NRIC: S7124295A, Tel: +6593889713 Email: osricong@gmail.com | | |

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#) [Compose Case Mail](#)

ALL ASSOCIATED TASKS

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 16 April 2019 5:17 PM
To: Charn's Customcraft; Taufikh (LKKAuto); SUR
Subject: RE: OD - SFD496K

Sensitivity: Confidential

Dear Sharon,

WITHOUT PREJUDICE

Confirm final fig \$8,234.50 before excess \$600.00 & GST and 7 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Tuesday, 16 April 2019 9:47 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: FW: OD - SFD496K

Importance: High

Sensitivity: Confidential

Hi Taufikh

As requested.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]

Sent: Friday, 29 March, 2019 5:14 PM

To: 'Shiau Chan (LKKAuto)'; 'SUR'

Subject: RE: OD - SFD496K

Importance: High

Sensitivity: Confidential

Hi Shiau Chan

Kindly find attached for finalization.

Parts: \$6034.50

S/N: \$70.00

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|----------------------|---------------------------------------|--|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 13 Mar 2019 09:43 | Cim Veh Model Changed | (206029) MAZDA 6 2.0 4-DOOR SEDAN (A). | [R] Sharon Lee Chia Ling |
| 2 | 13 Mar 2019 09:43 | Cim Created | Reg No: SFD496K, Policy No: PNPV2018-00012620, Acct Date: 2019/03/11, Claim Type: OD, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Charn's Customcraft (HQ), Created from SAS:MCCC19032678 | [R] Sharon Lee Chia Ling |
| 3 | 13 Mar 2019 10:46 | Cim Submitted | 8753.00. | [R] Sharon Lee Chia Ling |
| 4 | 13 Mar 2019 11:21 | Cim Registration Modified | Excess: -> 600.00. | [I] Josey Loh |
| 5 | 13 Mar 2019 11:21 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj: : AJAX Inspection Services Pte Ltd. | [I] Josey Loh |
| 6 | 13 Mar 2019 11:21 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/03/22 | [I] Josey Loh |
| 7 | 13 Mar 2019 11:21 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [I] Josey Loh |
| 8 | 13 Mar 2019 11:26 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 9 | 13 Mar 2019 17:56 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Nivitha Govindasamy |
| 10 | 14 Mar 2019 11:08 | Adj Rpt Initiated | | [A] SHIAU CHAN |
| 11 | 14 Mar 2019 11:10 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2019/03/22 | [A] SHIAU CHAN |
| 12 | 14 Mar 2019 11:10 | Adj Mandate Request | Cur.Reg:7789.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR. | [A] SHIAU CHAN |
| 13 | 14 Mar 2019 11:44 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/03/22, Mandate Remarks: Hi! Please re-seek mandate on check items after being verified | [I] Josey Loh |
| 14 | 14 Mar 2019 11:44 | Adj Mandate Set | Approved:6845.50:Hi! Please re-seek mandate on check items after being verified | [I] Josey Loh |
| 15 | 15 Mar 2019 11:09 | Cim Supp Created (S:802472) | | [R] Sharon Lee Chia Ling |
| 16 | 15 Mar 2019 11:18 | Cim Submitted (S:802472) | 118.50. | [R] Sharon Lee Chia Ling |
| 17 | 15 Mar 2019 11:18 | Adj Co Assigned (S:802472) | LKK Auto Consultants Pte Ltd (HQ): | [R] Merimen Administrator |
| 18 | 11 Apr 2019 11:14 | Supp Combined (S:802472) | | [A] SHIAU CHAN |
| 19 | 16 Apr 2019 15:08 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2019/03/22 | [A] SHIAU CHAN |
| 20 | 16 Apr 2019 15:09 | Adj Mandate Request | Cur.Reg:8234.50:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS. | [A] SHIAU CHAN |
| 21 | 16 Apr 2019 16:16 | Adj Mandate Set | Approved:8234.50. | [I] Josey Loh |

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-----------------------------------|---------|-------|--------|
| 2083683 | 13/03/2019 09:43 | Motor | Charn's Customcraft (HQ) | Charn's Customcraft (HQ) | SFD496K | | xx.xx |
| 2085247 | 14/03/2019 11:08 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SFD496K | | 10.70 |

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 16 Apr 2019

Preliminary Advice

| | | | |
|--------------------|--|-------------------------|---------------------|
| Vehicle No | : SFD496K | Accident Date | : 11/03/2019 |
| Make | : MAZDA 6 | Policy No. | : PNPV2018-00012620 |
| Assignment Date | : 13/03/2019 | Excess | : S\$600.00 |
| Date of Inspection | : 13/03/2019 | Est. Duration of Repair | : 7.00 |
| Inspection At | : CHARN'S CUSTOMCRAFT (HQ) BLOCK 1010 BUKIT MERAH LANE 3, #01-105 SINGAPORE 159724 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

| | | | |
|-----------------------------|------|----------|---|
| Repairer's Estimate (Gross) | :S\$ | 8,871.50 | (ESTIMATE \$8,753.00 + SUPPLEMENTARY \$118.50) |
| Revised Amount | :S\$ | 8,234.50 | (INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS) |
| Check Items (Estimated) | :S\$ | 0.00 | |
| Total | :S\$ | 8,234.50 | |
| Lump Sum Repair | :S\$ | | |

Total Loss Consideration

| | | |
|--------------------|------|-----------|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | 62,000.00 |
| COE / PARF Rebate | :S\$ | 49,557.00 |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | 12,443.00 |

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 14 March 2019 1:27 PM
To: 'Charn's Customcraft'; Admin A; SUR; Veron Chen (LKKAuto)
Cc: motorclaims.sg@fwd.com
Subject: RE: OD - SFD496K

Sensitivity: Confidential

Dear Sharon,

As instructed by our client, please proceed to repair the insured vehicle **SFD 496K (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Thursday, 14 March 2019 9:25 AM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: motorclaims.sg@fwd.com
Subject: RE: OD - SFD496K
Importance: High
Sensitivity: Confidential

Hi

Vehicle has been surveyed yesterday.

Please advise on authorization.

Thanks & Regards,

Sharon Lee

Charn's Customcraft

Tel: 6272 5429 Fax: 6273 6676

Email: charns@singnet.com.sg

GST Reg. No: M90367863L

Company Reg No: 25151300M

From: Charn's Customcraft [<mailto:charns@singnet.com.sg>]
Sent: Wednesday, 13 March, 2019 10:50 AM
To: motorclaims.sg@fwd.com

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|----------------------|-----------------------------------|--|--------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 13 Mar 2019 09:43 | Clim Veh Model Changed | (206029) MAZDA 6 2.0 4-DOOR SEDAN (A). | [R] Sharon Lee Chia Ling |
| 2 | 13 Mar 2019 09:43 | Clim Created | Reg No: SFD496K. Policy No: PNPV2018-00012620. Acct Date: 2019/03/11. Claim Type: OD. Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Charn's Customcraft (HQ). Created from SAS:MCCC19032678 | [R] Sharon Lee Chia Ling |
| 3 | 13 Mar 2019 10:46 | Clim Submitted | 8753.00. | [R] Sharon Lee Chia Ling |
| 4 | 13 Mar 2019 11:21 | Clim Registration Modified | Excess: -> 600.00. | [I] Josey Loh |
| 5 | 13 Mar 2019 11:21 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : AJAX Inspection Services Pte Ltd. | [I] Josey Loh |
| 6 | 13 Mar 2019 11:21 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/03/22 | [I] Josey Loh |
| 7 | 13 Mar 2019 11:21 | Adj Mandate Set | Approved:0.00,Reinsp:Adj decides. | [I] Josey Loh |
| 8 | 13 Mar 2019 11:26 | Assignment 1st Accessed | | [A] Nivitha Govindasamy |
| 9 | 13 Mar 2019 17:56 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH BIN HAMID | [A] Nivitha Govindasamy |
| 10 | 14 Mar 2019 11:08 | Adj Rpt Initiated | | [A] SHIAU CHAN |
| 11 | 14 Mar 2019 11:10 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2019/03/22 | [A] SHIAU CHAN |
| 12 | 14 Mar 2019 11:10 | Adj Mandate Request | Cur.Req:7789.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR. | [A] SHIAU CHAN |
| 13 | 14 Mar 2019 11:44 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2019/03/22. Mandate Remarks: Hi! Please re-seek mandate on check items after being verified | [I] Josey Loh |
| 14 | 14 Mar 2019 11:44 | Adj Mandate Set | Approved:6845.50:Hi! Please re-seek mandate on check items after being verified | [I] Josey Loh |

Date From



Date To

Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|---------------------|----------|------------------------------|-----------------------------------|---------|-------|--------|
| 2083683 | 13/03/2019 09:43 | Motor | Charn's Customcraft (HQ) | Charn's Customcraft (HQ) | SFD496K | | xx.xx |
| 2085247 | 14/03/2019 11:08 | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SFD496K | | 10.70 |

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 14 Mar 2019

Preliminary Advice

| | | | |
|--------------------|--|-------------------------|---------------------|
| Vehicle No | : SFD496K | Accident Date | : 11/03/2019 |
| Make | : MAZDA 6 | Policy No. | : PNPV2018-00012620 |
| Assignment Date | : 13/03/2019 | Excess | : S\$600.00 |
| Date of Inspection | : 13/03/2019 | Est. Duration of Repair | : 7.00 |
| Inspection At | : CHARN'S CUSTOMCRAFT (HQ) BLOCK 1010 BUKIT MERAH LANE 3, #01-105 SINGAPORE 159724 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|----------|
| Repairer's Estimate (Gross) | :S\$ | 8,753.00 |
| Revised Amount | :S\$ | 5,902.00 |
| Check Items (Estimated) | :S\$ | 1,887.00 |
| Total | :S\$ | 7,789.00 |

Lump Sum Repair :S\$

Total Loss Consideration

| | | |
|--------------------|------|-----------|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | 62,000.00 |
| COE / PARF Rebate | :S\$ | 49,557.00 |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | 12,443.00 |

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------------|----------------------------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 4295A |
| Vehicle Details | |
| Vehicle No.: | SFD496K |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 14 Mar 2019 |
| Vehicle Make: | MAZDA |
| Vehicle Model: | MAZDA6 4-DOOR SEDAN 2.0L SP.6EAT |
| Primary Colour: | White |
| Manufacturing Year: | 2015 |
| Engine No.: | PE20630691 |
| Chassis No.: | JM6GJ1072G0203877 |
| Maximum Power Output: | 121.0 kW (162 bhp) |
| Open Market Value: | \$18,257.00 |
| Original Registration Date: | 27 Mar 2015 |
| First Registration Date: | 27 Mar 2015 |
| Transfer Count: | 1 |
| Actual ARF Paid: | \$8,257.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 26 Mar 2025 |
| PARF Rebate Amount: | \$6,192.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 26 Mar 2025 |
| COE Category: | E - Open Category |
| COE Period(Years): | 10 |
| QP Paid: | \$72,100.00 |
| COE Rebate Amount: | \$43,365.00 |
| Total Rebate Amount: | \$49,557.00 |

The information contained herein is correct as at 14 Mar 2019

OK

> Back to OneMotoring

Inquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 4295A

Vehicle Details

Vehicle No.: SFD496K
Vehicle to be Exported: No
Intended Deregistration Date: 11 Mar 2019
Vehicle Make: MAZDA
Vehicle Model: MAZDA6 4-DOOR SEDAN 2.0L SP.6EAT
Primary Colour: White
Manufacturing Year: 2015
Engine No.: PE20630691
Chassis No.: JM6GJ1072G0203877
Maximum Power Output: 121.0 kW (162 bhp)
Open Market Value: \$18,257.00
Original Registration Date: 27 Mar 2015
First Registration Date: 27 Mar 2015
Transfer Count: 1
Actual ARF Paid: \$8,257.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 26 Mar 2025
PARF Rebate Amount: \$6,192.00

Intended COE Rebate Details

COE Expiry Date: 26 Mar 2025
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$72,100.00
COE Rebate Amount: \$43,423.00
Total Rebate Amount: \$49,615.00

The information contained herein is correct as at 11 Mar 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT | |
|--|---|
| Date Of Report | 11/03/2019 16:38 |
| Date Of Accident | 11/03/2019 13:20 |
| Exact Location Of Accident | ALONG BEACH ROAD (INFRONT OF ANDAZ SINGAPORE) |
| Country/State of Loss | SINGAPORE |
| DETAILS OF OWN VEHICLE | |
| Vehicle Registration Number | SFD496K |
| Insured/Policyholder | |
| Name Of Registered Owner | ONG KWANG HWEE OSRIC |
| NRIC No | S7124295A |
| Email Address | OSRICONG@GMAIL.COM |
| Mobile Phone No | (LOCAL) +65-93889713 |
| Alternative Phone No | OFFICE-NOPHONE |
| Vehicle Particulars | |
| Manufacturer | MAZDA |
| Model | 6-2.0 4-DOOR SEDAN (A) |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES |
| If No, Please state action to be taken | |
| Vehicle Category | PRIVATE CAR |
| Insurance Company | |
| Name of Insurance Company | FWD SINGAPORE PTE. LTD. |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | PNPV2018-00012620 |
| Cover Note Number | |
| Driver | |
| Name of Driver | ONG KWANG HWEE OSRIC |
| NRIC No | S7124295A |
| Date Of Birth | 08/07/1971 |
| Occupation | INDOOR |
| Date Of Driving Pass | 30/04/1999 |
| Driving Experience | 19 YEARS AND 10 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-93889713 |
| Fax Number | |
| Contact Number | OFFICE-NOPHONE |
| EMail Address | OSRICONG@GMAIL.COM |

| | |
|---|------------------------------|
| Address | BLK 21 QUEEN'S CLOSE #06-141 |
| Postcode | 140021 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|-------------------------------|
| Type Of Accident | COLLISION - HEAD ON COLLISION |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | NO |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|-------------|
| Vehicle Registration Number | SLX142E |
| Vehicle Make/Model/Colour | MAZDA 3 |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | |
| NRIC/Passport Number | |
| Contact Number | 9118 2203 |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

SKETCH PLAN

VEHICLE NO: SFD A96K
ACCIDENT DATE: 11/03/2019 @ 13:30pm

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

NOTE. DO NOT THAT YOU MAY HAVE A 14-DAYS TIMEFRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE REFER TO YOUR POLICY FOR MORE INFORMATION.


 Policyholder's Signature
 Date & Time: 11/3/2019
 3:33pm

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Person's Signature
 Name:
 NRIC/FIN No.:

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence No: S7124295A

Name: ONG KWANG HWEE OSRIC

Birth Date: 08 Jul 1971

Valid Date: 07 Jul 2008

090829591C




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7124295A



Name: ONG KWANG HWEE OSRIC

王光輝

Race: CHINESE

Date of Birth: 08-07-1971 Sex: M

Country of Birth: SINGAPORE

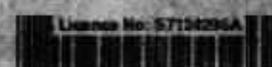


YOU ARE PERMITTED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 2 Motor Cars and Motor Tractors the weight of which includes does not exceed 2000 kilograms 30 Apr 1999

NP 428A

Licence No: S7124295A



2903701

S7124295A



Blood Group: O+ Date of issue: 14-12-1996

APT BLK 21 QUEEN'S CLOSE #08-141
SINGAPORE 440021

NRIC No: S7124295A Date: 06/02/2008 No: 8086801



> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars | |
|-------------------------------------|----------------------------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID: | 4295A |
| Vehicle Details | |
| Vehicle No.: | SFD496K |
| Vehicle to be Exported: | No |
| Intended Deregistration Date: | 11 Mar 2019 |
| Vehicle Make: | MAZDA |
| Vehicle Model: | MAZDA6 4-DOOR SEDAN 2.0L SP 6EAT |
| Primary Colour: | White |
| Manufacturing Year: | 2015 |
| Engine No.: | PE20630691 |
| Chassis No.: | JM6GJ1072G0203877 |
| Maximum Power Output: | 121.0 kW (162 bhp) |
| Open Market Value: | \$18,257.00 |
| Original Registration Date: | 27 Mar 2015 |
| First Registration Date: | 27 Mar 2015 |
| Transfer Count: | 1 |
| Actual ARF Paid: | \$8,257.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 26 Mar 2025 |
| PARF Rebate Amount: | \$6,192.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 26 Mar 2025 |
| COE Category: | E - Open Category |
| COE Period(Years): | 10 |
| QP Paid: | \$72,100.00 |
| COE Rebate Amount: | \$43,423.00 |
| Total Rebate Amount: | \$49,615.00 |

The information contained herein is correct as at 11 Mar 2019.

OK

LKK

Charn's Customcraft (Co.Reg.No.25151300M)

Block 1010 Bukit Merah Lane 3, #01-105

Singapore 159724

Tel: 62717054 Fax: 62736676 Email: charns@singnet.com.sg

INSURER: **FWD Singapore Pte. Ltd. (HQ)**

PARTICULARS OF CLAIM

| | | | |
|-------------------------------|-------------------------------|-----------------------|-------------------|
| Claim Type: | OD (Own Damage) | Ref. No: | |
| Policy No: | PNPV2018-00012620 | Date of Loss: | 11/03/2019 |
| Vehicle Reg. No.: | SFD496K | Driveable? | |
| Driver Age/Info: | 47 / MALE | Party At Fault: | UNKNOWN |
| TP Injury Involved? | NO | Third Party Involved? | NO |
| Insured/Claimant: | ONG KWANG HWEE OSRIC | Contact No: | +6593889713 |
| Driver: | ONG KWANG HWEE OSRIC | | |
| Make/Model: | MAZDA 6, 2.0 4-DOOR SEDAN (A) | Vehicle Reg. Date: | 27/03/2015 |
| Vehicle Colour: | Pearl White | | |
| Engine No: | PE20630691 | Chassis No: | JM6GJ1072G0203877 |
| Odometer: | 89741 KM | | |
| Paint Type: | | | |
| Total Loss? | NO | | |
| Est. Duration of Repair (day) | 10 | | |
| Description of Accident/Loss | REFER TO SKETCH PLAN | | |
| Present Location: | CHARN'S CUSTOMCRAFT (HQ) | | |

| COST OF CLAIMS | Amount |
|--------------------------|-----------------|
| Parts | 5,783.00 |
| Miscellaneous Items | 70.00 |
| Labour | 2,900.00 |
| Paintwork Labour | 0.00 |
| Towing | 0.00 |
| Gross Total (S\$) | 8,753.00 |
| + GST 7.00% (S\$) | 612.71 |
| Nett Amount (S\$) | 9,365.71 |

This claim is handled by: **SHARON LEE CHIA LING**

Generated using Merimen e-Claims Internet Estimation & Adjusting System

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Tanpak 97495749
Ex \$600
13/3/19 @ 4pm
Not a Invoice
Surellikento.com
07 days

[Signature]
15/3/19

REPAIR DETAILS

Reference

| | |
|---|--|
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 13 Mar 2019) |
| Parts: 143 | MAZDA 6 2.0 4-DOOR SEDAN (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: Charn's Customcraft/SFD496K/13/03/2019 10:46 | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk * |

Estimates on Parts

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|-----|-----|----------|--|-------|-------|------------------|
| 1 | 1 | | *Front bonnet | 0.00 | 0.00 | bt 480.00 F |
| 2 | 1 | | *Front bonnet hinge LH | 0.00 | 0.00 | ? *30.00 F |
| 3 | 1 | | *Front bonnet hinge RH | 0.00 | 0.00 | ? *30.00 F |
| 4 | 1 | | *Front bonnet sponge | 0.00 | 0.00 | x *90.00 F |
| 5 | 11 | | *Front bonnet sponge clips | 0.00 | 0.00 | x *44.00 F |
| 6 | 20 | | *Front bonnet sponge seal clips | 0.00 | 0.00 | x *60.00 F |
| 7 | 1 | | *Front bonnet lock | 0.00 | 0.00 | bt *85.00 F |
| 8 | 1 | | *Front bonnet lock cover PRICE TBA | 0.00 | 15 | ? *F de-8 |
| 9 | 1 | | *RH wiper garnish side mid | 0.00 | 0.00 | cut *20.00 F |
| 10 | 1 | | *Front fender RH | 0.00 | 0.00 | bt *150.00 F |
| 11 | 16 | | *Front fender inner shield clips | 0.00 | 0.00 | ? *48.00 F x an |
| 12 | 1 | | *Front brace panel | 0.00 | 0.00 | bt *25.00 F |
| 13 | 1 | | *Front brace panel garnish | 0.00 | 0.00 | an *25.00 F |
| 14 | 2 | | *Front brace panel garnish clips | 0.00 | 0.00 | an *8.00 F x an |
| 15 | 1 | | *Front headlamp LH | 0.00 | 0.00 | ? *450.00 F con |
| 16 | 1 | | *Front headlamp RH | 0.00 | 0.00 | an *450.00 F |
| 17 | 2 | | *Front headlamp top clips | 0.00 | 0.00 | an *8.00 F x an |
| 18 | 1 | | *Horn RH | 0.00 | 50 | ? *60.00 F de |
| 19 | 1 | | *Front bumper sponge PRICE TBA | 0.00 | 45 | an *F |
| 20 | 1 | | *Front bumper retainer RH | 0.00 | 0.00 | an *16.00 F |
| 21 | 1 | | *Front bumper | 0.00 | 0.00 | de 450.00 F |
| 22 | 1 | | *Front bumper ctr grille (lwr) | 0.00 | 0.00 | de *50.00 F |
| 23 | 1 | | *Front bumper garnish (above grille) | 0.00 | 0.00 | de *160.00 F |
| 24 | 1 | | *Front bumper lwr garnish (below lwr grille) | 0.00 | 0.00 | ? *60.00 F |
| 25 | 8 | | *Front bumper clips | 0.00 | 0.00 | an *32.00 F x an |
| 26 | 1 | | *Front foglight cover RH | 0.00 | 0.00 | ? *35.00 F |
| 27 | 6 | | *Front bumper lwr clip | 0.00 | 0.00 | ? *24.00 F |
| 28 | 4 | | *Front bumper top clips | 0.00 | 0.00 | an *16.00 F |
| 29 | 6 | | *Front bumper top garnish rivets | 0.00 | 0.00 | an *24.00 F |
| 30 | 1 | | *Front bumper reinforcement PRICE TBA | 0.00 | 705 | ? *F bt-8 |
| 31 | 1 | | *Front bumper reinforcement garnish | 0.00 | 0.00 | ? *40.00 F x an |
| 32 | 6 | | *Front bumper reinforcement garnish clips | 0.00 | 0.00 | ? *30.00 F |
| 33 | 2 | | *Front bumper clips (SQ) | 0.00 | 0.00 | an *8.00 F |
| 34 | 1 | | *Front grille PRICE TBA | 0.00 | 70 | an *F |
| 35 | 1 | | *Front grille logo | 0.00 | 0.00 | an *25.00 F |
| 36 | 2 | | *Front grille chrome moulding | 0.00 | 0.00 | an *180.00 F |
| 37 | 2 | | *Front grille ctr moulding | 0.00 | 0.00 | an *50.00 F |
| 38 | 1 | | *Front support panel (TOP) | 0.00 | 0.00 | bt *70.00 F |
| 39 | 1 | | *Front support panel (LWR) | 0.00 | 0.00 | an *210.00 F |
| 40 | 1 | | *Front support panel top garnish | 0.00 | 0.00 | de *40.00 F |
| 41 | 8 | | *Front support panel top garnish clips | 0.00 | 0.00 | an *20.00 F |
| 42 | 1 | | *A/C condenser | 0.00 | 0.00 | de *500.00 F |
| 43 | 1 | | *Air-duct | 0.00 | 0.00 | ? *80.00 F de |
| 44 | 1 | | *Air-con fan motor | 0.00 | 75 | ? *950.00 F de |

45 1
46 1
47 1

*Radiator

→ photo

0.00 0.00

9 cm
*600.00 F

*Radiator spare tank

0.00 0.00

? *50.00 F X m

*Inlet Manifold

0.00 0.00

cm
*-F

PRICE TBA

F=Franchise part.

Total Parts (\$\$)

5,783.00

Charn's Customcraft/SFD496K/13/03/2019 10:46. Not valid without Reference section.
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Estimates on Miscellaneous Items

| No | Qty | Particulars | Amount |
|----------------------------|-----|---------------------------|--------------|
| Miscellaneous Items | | | |
| 1 | 1 | Front no.plate (S/NETT) | 35.00 |
| 2 | 1 | Radiator coolant (S/NETT) | 35.00 |
| Sub Total (S\$) | | | 70.00 |

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|--------------------------------|--|----------|-----------------|
| Labour Items | | | |
| 1 | Check wiring function | New 30 | 40.00 |
| 2 | Remove, replace a/c & assy and refill gas | New | 100.00 |
| 3 | Remove and replace inlet manifold | New 180 | 280.00 |
| 4 | To perform diagnostic check and reset all dashboard warning light | New 120 | 180.00 |
| 5 | Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front support panel, front bonnet, front fenders LH/RH, front bumper and front wheel house LH/RH. | New 800 | 1,100.00 |
| 6 | Putty and respray front inner panel, front support panel, front bonnet, front fenders LH/RH, front bumper, front wheel house LH/RH and front door RH (PEARL COLOR) | New 900 | 1,200.00 |
| Gross Labour Cost (S\$) | | | 2,900.00 |

Charm's Customcraft/SFD496K/13/03/2019 10:46. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 15 Mar 2019)

Parts: 143 MAZDA 6 2.0 4-DOOR SEDAN (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Charn's Customcraft/SFD496K/15/03/2019 11:18

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|--------------------------|-----|----------|--------------------------------|-------|-------|---------------|
| 1 | 1 | | *Radiator garnish | 0.00 | 0.00 | *35.00 F |
| 2 | 4 | | *Radiator garnish clips | 0.00 | 0.00 | *8.00 F |
| 3 | 1 | | *Front bumper top beam | 0.00 | 0.00 | *35.00 F |
| 4 | 3 | | *Front brace panel cover clips | 0.00 | 0.00 | *7.50 F |
| 5 | 1 | | *Front grille logo base | 0.00 | 0.00 | *25.00 F |
| 6 | 2 | | *Front bumper sponge clips | 0.00 | 0.00 | *8.00 F |
| Total Parts (S\$) | | | | | | 118.50 |

F=Franchise part.

Charn's Customcraft/SFD496K/15/03/2019 11:18. Not valid without Reference section.
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Res 2, unbranded
LKE auto
REGISTRY on 15/3/2019
17/01/2019

[Handwritten signature]

Parts - 6034.50
S/W - 700.00
Lab - 2130.00

8234.50

[Handwritten notes and signatures on the right side of the table]

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Mar 2019)
 Parts: 143 MAZDA 6 2.0 4-DOOR SEDAN (A) (Catalogue: Manmen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: Charn's Customcraft/SFD496K/13/03/2019 10:46
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

| No. | Qty | Part No. | Particulars | %Disc | %Depr | Amount |
|-----|-----|----------|--|-------|-------|-------------|
| 1 | 1 | | *Front bonnet | 0.00 | 0.00 | bb 480.00 F |
| 2 | 1 | | *Front bonnet hinge LH | 0.00 | 0.00 | ? 30.00 F |
| 3 | 1 | | *Front bonnet hinge RH | 0.00 | 0.00 | ? 30.00 F |
| 4 | 1 | | *Front bonnet sponge | 0.00 | 0.00 | ? 90.00 F |
| 5 | 11 | | *Front bonnet sponge clips | 0.00 | 0.00 | x 44.00 F |
| 6 | 20 | | *Front bonnet sponge seal clips | 0.00 | 0.00 | x 80.00 F |
| 7 | 1 | | *Front bonnet lock | 0.00 | 0.00 | br 85.00 F |
| 8 | 1 | | *Front bonnet lock cover PRICE TBA | 0.00 | 0.00 | ? 15 F |
| 9 | 1 | | *RH wiper garnish side mid | 0.00 | 0.00 | ut 20.00 F |
| 10 | 1 | | *Front fender RH | 0.00 | 0.00 | br 150.00 F |
| 11 | 18 | | *Front fender inner shield clips | 0.00 | 0.00 | ? 48.00 F |
| 12 | 1 | | *Front brace panel | 0.00 | 0.00 | br 25.00 F |
| 13 | 1 | | *Front brace panel garnish | 0.00 | 0.00 | am 25.00 F |
| 14 | 2 | | *Front brace panel garnish clips | 0.00 | 0.00 | am 8.00 F |
| 15 | 1 | | *Front headlamp LH | 0.00 | 0.00 | ? 450.00 F |
| 16 | 1 | | *Front headlamp RH | 0.00 | 0.00 | am 450.00 F |
| 17 | 2 | | *Front headlamp top clips | 0.00 | 0.00 | am 8.00 F |
| 18 | 1 | | *Horn RH | 0.00 | 0.00 | ? 80.00 F |
| 19 | 1 | | *Front bumper sponge PRICE TBA | 0.00 | 0.00 | am 48 F |
| 20 | 1 | | *Front bumper retainer RH | 0.00 | 0.00 | am 18.00 F |
| 21 | 1 | | *Front bumper | 0.00 | 0.00 | de 450.00 F |
| 22 | 1 | | *Front bumper ctr grille (lwr) | 0.00 | 0.00 | de 50.00 F |
| 23 | 1 | | *Front bumper garnish (above grille) | 0.00 | 0.00 | de 160.00 F |
| 24 | 1 | | *Front bumper lwr garnish (below lwr grille) | 0.00 | 0.00 | ? 60.00 F |
| 25 | 8 | | *Front bumper clips | 0.00 | 0.00 | am 32.00 F |
| 26 | 1 | | *Front foglight cover RH | 0.00 | 0.00 | ? 35.00 F |
| 27 | 6 | | *Front bumper lwr clip | 0.00 | 0.00 | ? 24.00 F |
| 28 | 4 | | *Front bumper top clips | 0.00 | 0.00 | am 16.00 F |
| 29 | 6 | | *Front bumper top garnish rivets | 0.00 | 0.00 | am 24.00 F |
| 30 | 1 | | *Front bumper reinforcement PRICE TBA | 0.00 | 0.00 | ? 205 F |
| 31 | 1 | | *Front bumper reinforcement garnish | 0.00 | 0.00 | ? 40.00 F |
| 32 | 6 | | *Front bumper reinforcement garnish clips | 0.00 | 0.00 | ? 30.00 F |
| 33 | 2 | | *Front bumper clips (SQ) | 0.00 | 0.00 | am 8.00 F |
| 34 | 1 | | *Front grille PRICE TBA | 0.00 | 0.00 | am 70 F |
| 35 | 1 | | *Front grille logo | 0.00 | 0.00 | am 25.00 F |
| 36 | 2 | | *Front grille chrome moulding | 0.00 | 0.00 | am 180.00 F |
| 37 | 2 | | *Front grille ctr moulding | 0.00 | 0.00 | ut 50.00 F |
| 38 | 1 | | *Front support panel (TOP) | 0.00 | 0.00 | br 70.00 F |
| 39 | 1 | | *Front support panel (LWR) | 0.00 | 0.00 | am 210.00 F |
| 40 | 1 | | *Front support panel top garnish | 0.00 | 0.00 | de 40.00 F |
| 41 | 5 | | *Front support panel top garnish clips (R) | 0.00 | 0.00 | am 20.00 F |
| 42 | 1 | | *A/C condenser | 0.00 | 0.00 | de 500.00 F |
| 43 | 1 | | *Air-duct | 0.00 | 0.00 | ? 80.00 F |
| 44 | 1 | | *Air-con fan motor | 0.00 | 0.00 | ? 950.00 F |

| | | | | | | |
|----|---|------------------------------|------|---------------------------|-------|-----------------|
| 45 | 1 | *Radiator | 0.00 | 0.00 | 9 com | *600.00 F + |
| 46 | 1 | *Radiator spare tank | 0.00 | 0.00 | ? | *50.00 F |
| 47 | 1 | *Inlet Manifold PRICE TBA | 0.00 | 0.00 | com | *50.00 F + |
| | | | | Total Parts (\$\$) | | 5,783.00 |

→ plus to: Q

STO +

F=Franchise part.

Charm's Customcraft/SFD496K/13/03/2019 10:46. Not valid without Reference section.
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Regular
15/03/2019
Roch Linton
Net Auto

Estimates on Miscellaneous Items

| No | Qty | Particulars | Amount |
|----------------------------|-----|---------------------------|--------|
| <u>Miscellaneous Items</u> | | | |
| 1 | 1 | Front no.plate (S/NETT) | 35.00 |
| 2 | 1 | Radiator coolant (S/NETT) | 35.00 |
| Sub Total (S\$) | | | 70.00 |

Estimates on Labour

| No | Particulars | Lab.Type | Amount |
|-------------------------|--|----------|----------|
| <u>Labour Items</u> | | | |
| 1 | Check wiring function | New 30 | 40.00 |
| 2 | Remove, replace a/c & assy and refill gas | New | 100.00 |
| 3 | Remove and replace inlet manifold | New 180 | 280.00 |
| 4 | To perform diagnostic check and reset all dashboard warning light | New 120 | 180.00 |
| 5 | Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front support panel, front bonnet, front fenders LH/RH, front bumper and front wheel house LH/RH. | New 800 | 1,100.00 |
| 6 | Putty and respray front inner panel, front support panel, front bonnet, front fenders LH/RH, front bumper, front wheel house LH/RH and front door RH (PEARL COLOR) | New 900 | 1,200.00 |
| Gross Labour Cost (S\$) | | | 2,900.00 |

Charm's Customcraft/SFD496K/13/03/2019 10:46. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGAI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Arrange By: _____ Driver: _____

Subaru Dept Direct: 6417 9751 - 9745 9039

VW Audi Dept Direct: 6465 9816

TOYOTA LEXUS HONDA NISSAN Dept Direct: 6468 9811 Dept Direct: 6417 9752

Mitsubishi Mazda KIA HYUNDAI HONDA NISSAN Dept Direct: 6417 9756 Dept Direct: 6417 9756 Dept Direct: 6417 9756 Dept Direct: 6417 9756

Wiper blade: NWB (Nippon Wiper blade), Gilper (Made in Korea),
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

CHARN'S CUSTOMCRAFT
BLK 1010 #01-105
BUKIT MERAH LANE 3

SINGAPORE 159724
TEL : 62733304 FAX : 62736676
ATTN : SHARON 9477 6060 ,KELLY 9144 0206

TAX INVOICE : AR201903-07251
DATE : 14/03/2019
CUSTOMER ID : CHA001
VEH REG. NO. : SFD496K
TERMS : 30 days
PO NO. :
PAGE NO. : Page 1 of 2
CURR. : SGD

| SQ | STOCKID | DESCRIPTION | StkLoc | QTY | U/PRICE | AMOUNT |
|----|--------------------------------|---|----------------|-----|---------|--------|
| 1 | GHY0-52-31X MZ6 GJ-GL | F BONNET | U1 HL1-B9 | 1 | 480.00 | 480.00 |
| 2 | GHP9-50-031CBB MZ6 GJ 14-15 | F/BUMPER | U1 MZ-B1 | 1 | 450.00 | 450.00 |
| 3 | GHP9-51-731 MZ6 GJ | MASCOT.FRONT <i>Quilla logo</i> | U1 MZ-C2-C4 | 1 | 25.00 | 25.00 |
| 4 | GHP9-50-B41A MZ6 GJ | FRT BUMPER PROTECTOR RH <i>Quilla m rulling</i> | U1 MZ-A26-E | 1 | 25.00 | 25.00 |
| 5 | GHP9-50-B51A MZ6 GJ | FRT BUMPER PROTECTOR LH <i>Prise moulding</i> | U1 MZ-A26-E | 1 | 25.00 | 25.00 |
| 6 | GHP9-53-150 MZ6 GJ | PANEL.SUPPORT TOP PANEL | U1 MZ-B64 | 1 | 70.00 | 70.00 |
| 7 | GHP9-50-717D MZ6 GJ | GARNISH.RADIATOR GRILLE TOP <i>Slpanel top garnish</i> | U1 MZ-B46 | 1 | 40.00 | 40.00 |

CONTINUE NEXT PAGE

[P] 14/03/2019 4:16:31PM
Goods Sold are not refundable for Cash.
Interest Rate of 1.5% per month will be imposed on OverDue Account(s).
ORIGINAL

[E] 14/03/2019 4:12:32PM



日美汽車私人有限公司

JAE AUTO PTE LTD

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:
48A SUNGEI KADUT AVE SINGAPORE 729672
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg
GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M



Wiper blade: NWB (Nippon Wiper blade), Siiper (Made in Korea)
Forch (Made in Germany)
Spark plug: Nippon Denso, NGK (Made in Japan)

CHARN'S CUSTOMCRAFT
BLK 1010 #01-105
BUKIT MERAH LANE 3

SINGAPORE 159724
TEL : 62733304 FAX : 62736676
ATTN : SHARON 9477 6060 ,KELLY 9144 0206

TAX INVOICE : AR201903-07251
DATE : 14/03/2019
CUSTOMER ID : CHA001
VEH REG. NO. : SFD496K
TERMS : 30 days
PO NO. :
PAGE NO. : Page 2 of 2
CURR. : SGD

| SQ | STOCKID | DESCRIPTION | StkLoc | QTY | U/PRICE | AMOUNT |
|----|------------------------------|--|----------------|-----|---------|--------|
| 8 | S51S-51-833 ALL NEW MODEL | CLIP F BUMPER TOP (RIVET) <i>slp top primish clip</i> | U1 MZ-C2-C6 | 4 | 5.00 | 20.00 |

SUB-TOTAL : 1,135.00
ADD GST 7.00 % 79.45

E. & O E TOTAL AMOUNT SGD : 1,214.45

[P] 14/03/2019 4:16:31PM
Goods Sold are not refundable for Cash.
Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

[E] 14/03/2019 4:12:32PM

JAE Auto Pte. Ltd.
Sales Executive : KOW



This is computer generated document.
No signature is required.

Goods Received in Good Order

Signature / Co Stamp / Date

AD1234567

CHIN HON MOTOR & TRADING PTE LTD

GST REG NO: M2-0072042-F CO. REG NO: 198302696R
 52 RACE COURSE ROAD SINGAPORE 218368
 TEL: 62963915 FAX: 62966306 Email: chinhon@singnet.com.sg

TAX INVOICE

NO: RL0112289 Page: 1
 A/C CODE: 3C25
 DATE: 14 Mar 2019
 TERMS: 60Days
 SALESMAN: 9007

M/S : CHARN'S CUSTOMCRAFT
 BIK 1010, #01-105 BUKIT MERAH LANE
 S'PORE 139724

JFD 496K

| Item No | Description | Location | Qty | Unit Price | Dsc% | Amount |
|---------|--------------|-------------------------|-----|------------|--------|----------|
| 1 | G44N-36-020 | FRT BONNET LOCK | RCR | 1 | 85.00 | 85.00 X |
| 2 | GHP9-51-PB1 | MLDG RH,FRT FENDER | RCR | 1 | 20.00 | 20.00 X |
| 3 | GHP9-52-111A | FRT FENDER RH | F2 | 1 | 150.00 | 150.00 X |
| 4 | GHP9-52-15YA | STAY,LOCK | RCR | 1 | 25.00 | 25.00 X |
| 5 | CHR1-50-1C0A | GARINSH | RCR | 1 | 25.00 | 25.00 X |
| 6 | GHP9-50-111 | FROM,FRT BUMPER | G2 | 1 | 48.00 | 48.00 X |
| 7 | GHP9-50-0T1A | RETAINER RH,FRT BUMPER | RCR | 1 | 16.00 | 16.00 X |
| 8 | GHP9-50-1T1B | GRILLE,FRT BUMPER | G2 | 1 | 50.00 | 50.00 X |
| 9 | GD7A-50-EA1 | CLIPS,BUMPER | RCR | 6 | 4.00 | 24.00 X |
| 10 | S51S-51-833 | RIVET,FRT SPORTY BUMPER | RCR | 4 | 4.00 | 16.00 X |
| 11 | GHP9-50-355 | RIVET | RCR | 6 | 4.00 | 24.00 X |
| 12 | GHP9-50-0Z5 | GROMMET | RCR | 2 | 4.00 | 8.00 X |
| 13 | GHP9-50-712E | PROTECT,UP,FRT GRILLE | G2 | 1 | 70.00 | 70.00 X |

CHIN HON MOTOR & TRADING PTE LTD

GST REG NO: M2-0072042-F CO. REG NO: 198302696R
 52 RACE COURSE ROAD SINGAPORE 218368
 TEL: 62963915 FAX: 62966306 Email: chinhon@singnet.com.sg

TAX INVOICE

NO: RL0112289 Page: 2

| Item No | Description | Location | Qty | Unit Price | Dsc% | Amount |
|---------|--------------|------------------------|-----|------------|--------|----------|
| 14 | GHP9-50-7J1C | MOULDING RH,FRT GRILLE | RCR | 1 | 90.00 | 90.00 X |
| 15 | GHP9-50-7K1C | MOULDING LH,FRT GRILLE | RCR | 1 | 90.00 | 90.00 X |
| 16 | GHR1-61-480B | AIR CON CONDENSER | HQ2 | 1 | 500.00 | 500.00 X |
| 17 | PE11-13-200A | AIR DUCT | RCR | 1 | 80.00 | 80.00 X |

TOTAL **SIN 1,321.00**
 ADD GST @ 7% 92.47
GRAND TOTAL. SIN 1,413.47

CONFIRMED & ACCEPTED BY
 Received in Good Order & Condition
 Goods Held Are Not Returnable

14/3/19
Checked by Sady

E & O E.

SOLD BY LING
 Original/0007/14/03/2019 2:35:45 PM

CHIN HON MOTOR & TRADING PTE LTD

GST REG NO: M2-0072042-J CO. REG NO: 198302696R
 62 RACE COURSE ROAD SINGAPORE 218568
 TEL: 62963915 FAX: 62966306 Email: chuhon@singnet.com.sg

TAX INVOICE

NO: RL0112302 Page: 1
 A/C CODE: 5C25
 DATE: 13 Mar 2019
 TERMS: 60Days
 SALESMAN: 0007

M/S: CHARN'S CUSTOMCRAFT
 BIK 1010, #01-105 BUKIT MERAH LANE
 S'PORE 159724

SED 496K

| Item No | Description | Location | Qty | Unit Price | Disc% | Amount |
|---------|-----------------|----------|-----|------------|-------|----------|
| 1 | GHP9-50-1C0A | RI | 1 | 35.00 | | 35.00 X |
| 2 | GD7A-50-EA1 | RCR | 4 | 2.00 | | 8.00 X |
| 3 | GHP9-50-0K1B | RCR | 1 | 35.00 | | 35.00 X |
| 4 | KD45-50-EA1 | RCR | 3 | 2.50 | | 7.50 X |
| 5 | GHR5-53-110B | RWH | 1 | 210.00 | | 210.00 X |
| 6 | PE11-13-100B | RCR | 1 | 570.00 | | 570.00 X |
| 7 | ZZGHP9-50-716 | RCR | 1 | 25.00 | | 25.00 X |
| 8 | PE16-15-200 | HQ2 | 1 | 600.00 | | 600.00 X |
| 9 | GHP9-50-033B 12 | G2 | 1 | 160.00 | | 160.00 X |
| 10 | FD01-68-AC3 | RCR | 2 | 4.00 | | 8.00 X |
| 11 | KD53-56-627 | RCR | 1 | 15.00 | | 15.00 X |
| 12 | GLJ7-51-0L0B | HQ2 | 1 | 450.00 | | 450.00 X |
| 13 | KD35-66-79YA | RCR | 1 | 50.00 | | 50.00 X |

CHIN HON MOTOR & TRADING PTE LTD

GST REG NO: M2-0072042-J CO. REG NO: 198302696R
 62 RACE COURSE ROAD SINGAPORE 218568
 TEL: 62963915 FAX: 62966306 Email: chuhon@singnet.com.sg

TAX INVOICE

NO: RL0112302 Page: 2

| Item No | Description | Location | Qty | Unit Price | Disc% | Amount |
|---------------------|-------------|----------|-----|------------|-------|---------------------|
| 14 | GHP9-50-070 | RWH | 1 | 205.00 | | 205.00 X |
| 15 | PE11-15-025 | HQ2 | 1 | 750.00 | | 750.00 X |
| TOTAL | | | | | | SIN 3,128.50 |
| ADD GST @ 7% | | | | | | 219.00 |
| GRAND TOTAL: | | | | | | SIN 3,347.50 |

CONFIRMED & ACCEPTED BY
 Received in Good Order & Condition
 Goods Sold Are Not Returnable

E. & O. E.

SOLD BY LING
 Original/0007/13032019 11:13:06 AM

CHIN HON MOTOR & TRADING PTE LTD

GST REG NO: M2-0072041-J CO. REG NO: 198502696R
62 RACE COURSE ROAD SINGAPORE 218268
TEL: 62963913 FAX: 62966306 Email: chinhon@zingnet.com.sg

TAX INVOICE

NO: RL0112311
A/C CODE: 3C25
DATE: 16 Mar 2019
TERMS: 60Days
SALESMAN: 0007

Page: 1

M/S: CHARN'S CUSTOMCRAFT
BIK 1010, #01-105 BUKIT MERAH LANE
S'PORE 159724

SFD 496K

| Item No | Description | Location | Qty | Unit Price | Dsc% | Amount |
|--------------|--------------|----------|-----|------------|------|-------------------|
| 1 | GLJ7-51-0K0B | HQ2 | 1 | 450.00 | | 450.00 |
| TOTAL | | | | | | SIN 450.00 |
| ADD GST @ 7% | | | | | | 31.50 |
| GRAND TOTAL | | | | | | SIN 481.50 |

CONFIRMED & ACCEPTED BY
Received in Good Order & Condition
Goods Sold Are Not Returnable

E. & O. E.

SOLD BY LING
Original/0007/16/03/2019 9:09:49 AM

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|---|--|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 13 Mar 2019 Sendback Est | 13 Mar 2019 10:46 S\$8,753.00 | 13 Mar 2019 11:21 Edit Adj Rpt | S\$8,234.50 Edit Estimates | S\$8,234.50 View Rpt | | Pending for Survey Report Cancel Case |
| Supp #1 | 15 Mar 2019 11:09 | 15 Mar 2019 11:18 S\$118.50 | 15 Mar 2019 11:18 | | | (Combined) | Combined with Main Uncombine Suppl. |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|--|------------------------|--|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | | | | | | | | |
| Insured: | ONG KWANG HWEI OSRIC , ID: S7124295A, Tel: +6593889713, Email: osricong@gmail.com | | | | | | | | |
| Vehicle Reg. No.: | SFD496K | Date of Loss: | 11/03/2019 13:00 - :59 (47 Months and 12 Days From LTA Reg Date (Man Yr)) | | | | | | |
| Claim Type: | OD / 1201900006409 | Policy/Cover Note No.: | PNPV2018-00012620 (Comprehensive) | | | | | | |
| | | Excess: | S\$600.00 | | | | | | |
| Repairer: | Charn's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105, 159724 Bukit Merah - Tel: 62717054 | | | | | | | | |
| Handling Insurer: | FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 22/03/2019] | | | | | | | | |
| Driver/Custodian: | ONG KWANG HWEI OSRIC (47 / Male), NRIC: S7124295A, Tel: +6593889713 Email: osricong@gmail.com | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| <ul style="list-style-type: none"> FWD_SG (16/04/2019): Alert - Adj Mandate Approved (S\$8234.50) - SFD496K - Claim Handler: Josey Loh FWD_SG (14/03/2019): Alert - Adj Mandate Approved (S\$6845.50) - SFD496K - Claim Handler: Josey Loh | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

SFD496K (1201900006409)
OD
Mar 11 2019 1:00PM
[ONG KWANG HWEE OSRIC]
Charn's Customcraft

| Upload Documents Upload Photos Compose New Letter | | | View View in Browser v |
|---|-----------------|-----------------------------------|---|
| Assessment Reports | | | 1 per page v <input checked="" type="checkbox"/> |
| No | Finalized On | Charn's Customcraft (HQ) | Thumbnail <input type="checkbox"/> |
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| 2 | 15/03/19 11:18 | Repairer Estimates Suppl. #1 | <input checked="" type="checkbox"/> Load HTM |
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| Photos/Images | | | 3 per page v <input checked="" type="checkbox"/> |
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| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
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| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
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| No | Finalized On | Charn's Customcraft (HQ) | Thumbnail | Print |
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| 113 | 16/04/19 17:41 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> |

| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|------------|-------------------------------------|
| No | Finalized On | Charn's Customcraft (HQ) | Thumbnail | Print |
| 1 | 13/03/19 10:47 | DL | Load TIF | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 14/03/19 11:05 | ESTIMATE | Load PDF | |
| 2 | 16/04/19 15:05 | SUPPLEMENTARY LIST | Load PDF | |
| 3 | 17/04/19 16:51 | Parts Invoice | Load PDF | |

Linked Accident Report Documents

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--------------------------|------------|-------------------------------------|
| No | Finalized On | Charn's Customcraft (HQ) | Thumbnail | Print |
| 1 | 11/03/19 17:35 | Accident Statement | Load HTM | |

| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|----------------|--------------------------|------------|-------------------------------------|
| No | Finalized On | Charn's Customcraft (HQ) | Thumbnail | Print |
| 1 | 11/03/19 17:33 | Accident Photo | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 11/03/19 17:33 | Accident Photo | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 11/03/19 17:33 | Accident Photo | Load JPG | <input checked="" type="checkbox"/> |

| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--------------------------|--|-------------------------------------|
| No | Finalized On | Charn's Customcraft (HQ) | Thumbnail | Print |
| 4 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 5 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 6 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 7 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 8 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 9 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 10 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 11 | 11/03/19 17:33 | Accident Photo |  Load JPG | <input checked="" type="checkbox"/> |

| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|----------------|--------------------------|--|-------------------------------------|
| No | Finalized On | Charn's Customcraft (HQ) | Thumbnail | Print |
| 1 | 11/03/19 17:33 | Sketch Plan |  Load TIF | |
| 2 | 11/03/19 17:33 | Sketch Plan #2 |  Load TIF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | | | |
| <div style="border: 1px solid black; width: 100%; height: 100%;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD19004590/T1QD3E2
Date: 17/04/2019

REFERENCE

Insured/Claimant: ONG KWANG HWEE OSRIC Policy No: PNPV2018-00012620
Date of Loss: 11/03/2019 Nature of Claim: OD Claim No: 1201900006409

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|-----------------------------------|-------------|-------------------|
| Reg No: | SFD496K | Engine No: | PE20630691 |
| Make & Model: | MAZDA 6, 2.0 4-DOOR SEDAN (A) | Chassis No: | JM6GJ1072G0203877 |
| Reg. Date: | 27/03/2015 (Man. Year: 2015) | Odometer: | 89741 km |
| Colour: | White | | |
| Engine Capacity: | 1998 cc | | |
| Market Value/New Car Price: | S\$62,000.00 | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size: | 225/55 R17 | Rear Tyre Size: | 225/55 R17 |
| Front Left Side: | Michelin 6 mm | Rear Left Side: | Michelin 6 mm |
| Front Right Side: | Michelin 6 mm | Rear Right Side: | Michelin 6 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts | 5,901.50 | 6,034.50 | -133.00 | -2.25 |
| Miscellaneous Items | 70.00 | 70.00 | 0.00 | 0.00 |
| Labour | 2,900.00 | 2,130.00 | 770.00 | 26.55 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 8,871.50 | 8,234.50 | 637.00 | 7.18 |
| - Excess (S\$) | 0.00 | 600.00 | -600.00 | |
| (S\$) | 8,871.50 | 7,634.50 | 1,237.00 | 13.94 |
| + GST 7.00/7.00% (S\$) | 621.01 | 534.42 | 86.59 | 13.94 |
| Nett Amount (S\$) | 9,492.51 | 8,168.92 | 1,323.59 | 13.94 |

INSPECTION

| | | | |
|-----------------------------|------------|-------------------|---|
| Date of Assignment: | 13/03/2019 | Present Location: | Cham's Customcraft (HQ) |
| Date Inspected: | 13/03/2019 | Inspected At: | Cham's Customcraft (HQ) Block 1010 Bukit Merah Lane 3, #01-105 Singapore 159724 |
| Estimated Period of Repair: | 7.0 days | | |

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | |
|---|--|
| Reference | |
| Part Source: MRM-SG | Version: 1.0 (Last Synchronised: 17 Apr 2019) |
| Parts: 143 | MAZDA 6 2.0 4-DOOR SEDAN (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SFD496K) |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| Further Info: Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|---------------|------------|-----------|
| 1 | 1 | | *Front bonnet | Bent | 480.00 F | *480.00 F |
| 2 | 1 | | *Front bonnet hinge LH | Not Necessary | 30.00 F | *- F |
| 3 | 1 | | *Front bonnet hinge RH | Not Necessary | 30.00 F | *- F |
| 4 | 1 | | *Front bonnet sponge | Not Necessary | 90.00 F | *- F |
| 5 | 11 | | *Front bonnet sponge clips | Not Necessary | 44.00 F | *- F |
| 6 | 20 | | *Front bonnet sponge seal clips | Not Necessary | 60.00 F | *- F |
| 7 | 1 | | *Front bonnet lock | Bent | 85.00 F | *85.00 F |
| 8 | 1 | | *Front bonnet lock cover | Deformed | 0.00 F | *15.00 F |
| 9 | 1 | | *RH wiper garnish side mld | Cut | 20.00 F | *20.00 F |
| 10 | 1 | | *Front fender RH | Bent | 150.00 F | *150.00 F |
| 11 | 18 | | *Front fender inner shield clips | Not Necessary | 48.00 F | *- F |
| 12 | 1 | | *Front brace panel | Bent | 25.00 F | *25.00 F |
| 13 | 1 | | *Front brace panel garnish | Cracked | 25.00 F | *25.00 F |
| 14 | 2 | | *Front brace panel garnish clips | Not Necessary | 8.00 F | *- F |
| 15 | 1 | | *Front headlamp LH | Cracked | 450.00 F | *450.00 F |
| 16 | 1 | | *Front headlamp RH | Cracked | 450.00 F | *450.00 F |
| 17 | 2 | | *Front headlamp top clips | Not Necessary | 8.00 F | *- F |
| 18 | 1 | | *Horn RH | Dented | 60.00 F | *50.00 F |
| 19 | 1 | | *Front bumper sponge | Cracked | 0.00 F | *48.00 F |
| 20 | 1 | | *Front bumper retainer RH | Necessary | 16.00 F | *16.00 F |
| 21 | 1 | | *Front bumper | Deformed | 450.00 F | *450.00 F |
| 22 | 1 | | *Front bumper ctr grille (lwr) | Deformed | 50.00 F | *50.00 F |
| 23 | 1 | | *Front bumper garnish (above grille) | Deformed | 160.00 F | *160.00 F |
| 24 | 1 | | *Front bumper lwr garnish (below lwr grille) | Not Necessary | 60.00 F | *- F |
| 25 | 8 | | *Front bumper clips | Not Necessary | 32.00 F | *- F |
| 26 | 1 | | *Front foglight cover RH | Not Necessary | 35.00 F | *- F |
| 27 | 6 | | *Front bumper lwr clip | Necessary | 24.00 F | *24.00 F |
| 28 | 4 | | *Front bumper top clips | Necessary | 16.00 F | *16.00 F |
| 29 | 6 | | *Front bumper top garnish rivets | Necessary | 24.00 F | *24.00 F |
| 30 | 1 | | *Front bumper reinforcement | Bent | 0.00 F | *205.00 F |
| 31 | 1 | | *Front bumper reinforcement garnish | Not Necessary | 40.00 F | *- F |
| 32 | 6 | | *Front bumper reinforcement garnish clips | Not Necessary | 30.00 F | *- F |
| 33 | 2 | | *Front bumper clips (SQ) | Necessary | 8.00 F | *8.00 F |
| 34 | 1 | | *Front grille | Cracked | 0.00 F | *70.00 F |
| 35 | 1 | | *Front grille logo | Missing | 25.00 F | *25.00 F |
| 36 | 2 | | *Front grille chrome moulding | Cracked | 180.00 F | *180.00 F |
| 37 | 2 | | *Front grille ctr moulding | Cut | 50.00 F | *50.00 F |
| 38 | 1 | | *Front support panel (TOP) | Bent | 70.00 F | *70.00 F |
| 39 | 1 | | *Front support panel (LWR) | Cracked | 210.00 F | *210.00 F |

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|--------------------------|-----|----------|--|---------------|-----------------|-----------------|
| 40 | 1 | | *Front support panel top garnish | Deformed | 40.00 F | *40.00 F |
| 41 | 4 | | *Front support panel top garnish clips | Necessary | 20.00 F | *20.00 F |
| 42 | 1 | | *A/C condenser | Dented | 500.00 F | *500.00 F |
| 43 | 1 | | *Air-duct | Deformed | 80.00 F | *80.00 F |
| 44 | 1 | | *Air-con fan motor | Distorted | 950.00 F | *750.00 F |
| 45 | 1 | | *Radiator | Cracked | 600.00 F | *600.00 F |
| 46 | 1 | | *Radiator spare tank | Not Necessary | 50.00 F | *- F |
| 47 | 1 | | *Inlet Manifold | Cracked | 0.00 F | *570.00 F |
| Supplementary #1 | | | | | | |
| 48 | 1 | | *Radiator garnish | Deformed | 35.00 F | *35.00 F |
| 49 | 4 | | *Radiator garnish clips | Necessary | 8.00 F | *8.00 F |
| 50 | 1 | | *Front bumper top beam | Bent | 35.00 F | *35.00 F |
| 51 | 3 | | *Front brace panel cover clips | Necessary | 7.50 F | *7.50 F |
| 52 | 1 | | *Front grille logo base | Distorted | 25.00 F | *25.00 F |
| 53 | 2 | | *Front bumper sponge clips | Necessary | 8.00 F | *8.00 F |
| Total Parts (S\$) | | | | | 5,901.50 | 6,034.50 |

F=Franchise part

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

Recommended Miscellaneous Items

| No | Qty | Particulars | Repairer's | Amount |
|----------------------------|-----|--|--------------|--------------|
| Miscellaneous Items | | | | |
| 1 | 1 | Front no.plate (S/NETT) (BENT) | 35.00 | 35.00 |
| 2 | 1 | Radiator coolant (S/NETT) (NECESSARY) | 35.00 | 35.00 |
| Sub Total (S\$) | | | 70.00 | 70.00 |

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------------|--|----------|-----------------|-----------------|
| Labour Items | | | | |
| 1 | Check wiring function | New | 40.00 | 30.00 |
| 2 | Remove, replace a/c & assy and refill gas | New | 100.00 | 100.00 |
| 3 | Remove and replace inlet manifold | New | 280.00 | 180.00 |
| 4 | To perform diagnostic check and reset all dashboard warning light | New | 180.00 | 120.00 |
| 5 | Remove necessary parts: jacking, panel beating, repair and straighten front inner panel, front support panel, front bonnet, front fenders LH/RH, front bumper and front wheel house LH/RH. | New | 1,100.00 | 800.00 |
| 6 | Putty and respray front inner panel, front support panel, front bonnet, front fenders LH/RH, front bumper, front wheel house LH/RH and front door RH (PEARL COLOR) | New | 1,200.00 | 900.00 |
| Gross Labour Cost (S\$) | | | 2,900.00 | 2,130.00 |

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|---|
| Report was unsubmitted during this print-out. |
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< END OF ESTIMATES >