THIS CASE OWNE	cc 4, [W01900 45	74, Rensylland
Surveyor.	DOI: ASSIGNMENT	Date Time: 17/3/2019
Pre-assign / CCU		Registered in Merimon: 13 3 -9
Insured Vehicle N	io. : Clair	n No. :
Name of Insured	: Selina Boyol Police	ry No.
Insured Tel No.		Allocation M. C
Excess Sec II :SS	7/3/10	s / Model :
PLOS PROPERTY OF THE PARTY OF T		c of Accident :
Is driver the owner		
If NO, Driver Na Driver Tel		HA REPORT: YES NO : TP GIA REPORT: YES / NO red Liability : % Final ? Yes / No
SKI ING	€D →	
DNSRS: WSP: Tel: Liability: RMKS:	WSP: Tel: Liability: Tel: Liability:	40.00
Date/Time		
7613	GO MED XX	STAGE DATE/PIC
Кум	STHYRST - MAXIMELTO PAYER (Y) 105A 14	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final):
- 24-44-4	Tenan Con Diameter William	Notification ltr (if non-pickup);
9/194194	the exp liamery there	Call OI:
10/16	K	After call itr to Ci: Documentation Check List: Handler Typist
5 8 19 -	file -) tipe mondage	Notification ltr (if non-pickup)
- 1 ('		After call lir to QI:
121011a -	File -> Su (i fo send or/	Authorisation To Act:
12/0/14	1100 300 01 10 300 00	Release Vouchet:
21/10/19-	File pass to Mk to close.	Final Repair Bill:
		Towing Invoice
		LTA / GIA :
		Medical Bill:
4	197's name of Wariner.	PIR:
		Manulate/Reject Instruction:
*	MA cigned by This during.	Payment Brenkdown Form:
PRELIMINARY ADVICE	Date/Time: Sent By:	Post-Repair Photos:
FINALIZATION		Others:
Repair Cost:	Date/Time: Confirm with: S\$ (days) Reduction: ac-	Confirm by:
FINAL SETTLEMENT	Date/Time: 17 14 10 Confirm with WCWAU	Email Call
Final Liability:	% 100 Agreed / Good BOLA S/N No.: 21	Email Call If No or B 28, Ass, Lia :
Repair Cost: W/64	SS 3716.11 0: REPL END	
Loss of Rental (LYOR):	SS - days)	& NATA AND Whender
Loss of Use (LOU):	ss 360-00 (s1x0 x 3 days)	CONT. O. S. C.
LOS of Income (LOI): LOR only LOU only	SS - (S - x - days) LOR + LOU LOR + LOI [Tick only one]	Particolar Contraction of the Co
GIA/LTA Search	SS 7-45 [Tick only one]	
Medical:	SS -	1) Claim status: North 1/D signs/Drivers Cast
Disbursement:	S\$ - (e.g. Tow/ Independent)	Claim status: Ncmul/Reject/Private Settle Report Format: ()
Legal Cost	SS -	3) Survey fee: \$ 500-00
Total: FINAL PAYMENT	SS 40 83.56 Global Sum SS: 40 80.00 Date/Time: Confirm with:	
Payce 1:		Email Call
Payce 1: Payce 2: (Strike if N.A.)		o Centré.
hayee 3: (Strike if N.A.)	SS Name 2: SS Name 3:	
- Land	[(Amin) %]	

	ASSIGNMENT	
بدا وادر	SKJ 221	60 Yr Regn 12, 17
From Date: 13 3 114	Type: M.Car i M.Cycle / Bus / Van	
Estimated Cost:	Truck / Trailer or	20
ON TEN WS/TP RES/OD RES/EVA/INV/MV		1) Macan Se 2887
To Inspect Vehicle No: SkJ 2266D		
at Workshop m/s Kian Teong	Colour A-White	T/Radio: Insured / Std / NI / NA
176 Sin Ming Drive # 0	, , , ,	C Trouble disured Foto Filtrian
Insured:	Eng/No:	10-77/1000
Policy No.		795776331706
Claims No.	Gen. Cond. Rood Fair / Poor / Bu	
Sum Insured: Excess:	Steering: Inorder / Jammed / Leak	
(Client's Record)	Brake: Inorder / Jammed / Leak	
Make of Veh:	Modi: Nil / S/Rim / STD A/Rin	
6	1110.0100.	265/45R26
(Policy Condition)	R:	285/40R20
Remark: The veh had commenced its N/S	O/S BS / DUN / EXNOVA / GY / FS / LI	ZA MIC OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO at	
Ball or Market Value 8-725K	Front O	Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 0 mm	R/Bal mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. of mm	L/Bal. P mm
Est Repairs: 03 days Res.: Yes or No.	D.O.A. 7/3/19	D.O.L. 13/3/19
Lum Sum: /- Bi/ % 3 Val.: Yes or No	Survey held at	
1.5	Des. of Damages : Frt (Rear) (DIS / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS 140	IN/OUT	*
Date: Person Contacted:	The U/C / Chassis frame / E	Body Structure affected due to collision.
Date / Time Action / Instruction		
DID X 2:02 CF	els 2990/35%)	
P/P \$ 3477 CE	ers - 10/306)	
Dute/Time File Pass to? Profit Report	S 01 S I	
. Fran Suport	Days Of Repair:	Comment Comm
Date/Time. File Return to?	Resurvey No. of Trip:	Survey Fee: Transportation
TO A STATE OF THE PARTY OF THE	dd Fee: Site Insp (\$) 5+RS SI
2)	Interview (\$) Fholos
Paned Format	Tech Invs (\$) Ohers
Report Format :		- Norman
Lump Sum / I.B.I: (\$	Weakend (\$	

KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08

Sin Ming AutoCare Singapore 575721 Tel No.: 64556268 Fax No.: 64555166

Particular

E-Mail: info@ktauto.com.sg Website: www.ktauto.com.sg

Tax Reg. No.: 52991859E Buss. Reg. No.: 52991859E

FWD INSURANCE

S/N Quantity

Attention: Motor Claim Department

Not Nothers Mexical B& paint 3day, 8 3473.00

Estimate: ES000482

Date: 13/03/2019

Vehicle Num. : SKJ 2266 D Make/Model : PORSCHE MACAN

Chassis/Eng#:

Accident Date: 13/03/2019

Claim No. : Reference: Policy No. :

Unit Price

Amount S\$

		LIST ITEMS :				
1.	1	REAR BUMPER		Bulles	1,460.00	-
2.	1	REAR BUMPER LOWER SPOILER REAR BUMPER NUMBER PLATE PANEL CENTRE		1/0	455.00	_
4.	1	REAR BUMPER REINFORCEMENT		n	395.00	X
5.	2	REAR BUMPER BRACKET		95.00 /	₹ 190.00	×
6. 7.	1 SET 1 SET	REAR BUMPER CLIPS REAR REVERSE SENSOR IVIN 105		M	85.00	424
		List TotalS\$:			3,005.00	
1.	1	NETT ITEMS : REAR NUMBER PLATE REAR BUMPER DECAL - 3M MATTE DARK GREY	me	BILI	20.00	3501~
		Nett Total S\$:			738.00	
		LABOUR: LABOUR FEES: TO PUTTY APPLY PRIMER & SPRAY PAINT THE AFFECTED AREAS TO KNOCK AND RE-ALIGN ALL DAMAGED PARTS TO CHECK AND REPAIR ELECTRICAL WIRING TO CHECK REVERSE SENSOR			960.00	4001

E. & O.E.

Total SS:

5,563.00 --------

1,820.00

for KIAN TEONG AUTO CENTRE

Please do not hesitate to contact us at the above no other further guire We thank you for your kind attention. Your prompt reply is by appreciated.

Labour Total S\$:

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- Third party suriey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08

Sin Ming AutoCare Singapore 575721 Tel No.: 64556268 Fax No.: 64555166

E-Mail: info@ktauto.com.sg Website: www.ktauto.com.sg

Tax Reg. No.: 52991859E Buss. Reg. No.: 52991859E

FWD INSURANCE

Not Nother's Estimate: ES000482

Rising Bapain Sepain Vehicle Num.: SKJ 2266 D

Make/Model: PORSCHE MACAN
Chassis/Eng#:
Accident Date: 13/03/2019
Claim No.:
Reference:

Attention: Motor Claim Department

Policy No. :

S/N Particular Unit Price Amount S\$ Quantity

LIST ITEMS: cm REAR BUMPER REAR BUMPER LOWER SPOILER POLICIAN -REAR BUMPER NUMBER PLATE PANEL CENTRE TIM REAR BUMPER REINFORCEMENT REAR BUMPER BRACKET

1 SET

REAR BUMPER CLIPS /// C-REAR REVERSE SENSOR 1 SET

List TotalS\$:

NETT ITEMS: REAR BUMPER DECAL - 3M MATTE DARK GREY 1

Nett Total S\$:

LABOUR : LABOUR FEES:

Labour Total S\$:

TO PUTTY APPLY PRIMER & SPRAY PAINT THE AFFECTED AREAS TO KNOCK AND RE-ALIGN ALL DAMAGED PARTS

TO CHECK AND REPAIR ELECTRICAL WIRING TO CHECK REVERSE SENSOR

600.00 960.00 1201 260.00

680.00

680.00

1.820.00

E. & O.E.

Total S\$:

2,500.00

for KIAN TEONG AUTO CENTRE

Please do not hesitate to contact us at the above number if there is any other further quire. We thank you for your kind attention. Your prompt reply is greatly appreciated.

LRK Ann Consults in himse naily the Papalitis of the historing.

• Formula status, for long planting.

· To display the roots matter divide receivery

· Far and the second market

The "Filling Projector" basis
 The "Filling Projector" basis

· Carron — America Manager and

Nivitha (LKK Auto)

From:

info@ktauto.com.sg

Sent:

Tuesday, 12 March 2019 10:52 AM

To:

motorclaims.sg@fwd.com

Cc:

lionel.tan@fwd.com; assignments@lkkauto.com

Subject:

RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

Attachments:

image001.png; image002.png

Dear Clara,

Thank you for your prompt reply, kindly arrange LKK Auto consultant to come in for joint survey, direct settlement is our priority.

Yours faithfully Wendy Siew On and behalf of Kian Teong Auto Centre 176 Sin Ming Drive Sin Ming autocare #01-08 Singapore 575721 Tel: 65 64556268

Fax: 65 64555166 HP: 91786498

Website: www.ktauto.com.sg

Map wents do DS no puesing to tanger

From: <motorclaims.sg@fwd.com>

Sent: 3/12/19 10:04 AM To: <info@ktauto.com.sg> Cc: cionel.tan@fwd.com>

Subject: RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

undefinedundefined

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. Appraisals Associates Pte Ltd
- 5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sa@fwd.com. Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

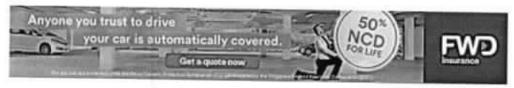
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





From: info@ktauto.com.sg [mailto:info@ktauto.com.sg]

Sent: Tuesday, 12 March, 2019 9:12 AM To: Motor Claims SG - SG Common

Subject: RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

Dear Sirs,

Please find attached accident report for your kind reference and kindly arrange your surveyor to drop by our workshop at the below address for pre-repair survey. Our client vehicle SKJ 2266 D and your insured vehicle number SJH 995 T. Vehicle already in workshop awaiting for repair.

Direct settlement is our priority with FWD Insurance.

Yours faithfully Wendy Siew On and behalf of Kian Teong Auto Centre 176 Sin Ming Drive Sin Ming autocare #01-08 Singapore 575721 Tel: 65 64556268 Fax: 65 64555166 HP: 91786498

Website: www.ktauto.com.sg

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Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Monday, 29 April 2019 11:26 AM

To:

info@ktauto.com.sg

Subject:

RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT, ACCIDENT INVOLVING SKJ

2266D AND SJH 995T ON 07/03/2019

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51. Paya Ubi Industrial Park. Ubi Avenue 1, #02-25 | \$(408933)

From: info@ktauto.com.sg [mailto:info@ktauto.com.sg]

Sent: Tuesday, 12 March, 2019 10:52 AM To: Motor Claims SG - SG Common

Cc: Lionel Tan Tian Pei - SGUser; assignments@lkkauto.com Subject: RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

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Tel: 65 64556268 Fax: 65 64555166 HP: 91786498

Website: www.ktauto.com.sg

From: <motorclaims.sq@fwd.com>

Sent: 3/12/19 10:04 AM
To: <info@ktauto.com.sq>
Cc: lionel.tan@fwd.com>

Cc: cionel.tan@fwd.com>
Subject: RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

undefinedundefinedundefined

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. Appraisals Associates Pte Ltd
- 5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

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*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sa@fwd.com. Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





From: info@ktauto.com.sg [mailto:info@ktauto.com.sg]

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Subject: RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

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Website: www.ktauto.com.sg

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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4



This email has been checked for viruses by AVG antivirus software. www.avg.com

Claim Audit

έo.	On	Audit	Remarks	By
ţo.	OH	Audit	Hemarks	[A
	13 Mar 2019			HO
1	16:14	Clm Dtl Modified	Claimant's Name: -> DAPHNE CHUA. Claimant's ID; -> S8938431A.	ME
				KW
				[A
2	13 Mar 2019	Clm Veh Model Changed	(203451) PORSCHE MACAN S 3.0 PDK (A).	HO
	16:14	7	May .	KW
				[A
	13 Mar 2019	Transport and Transport	Reg No: SKJ2266D. Acct Date: 2019/03/07. Claim Type: TP. Insurer: FWD Singapore Pt	HO
3	16:14	Clm Created	e. Ltd. (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Kian Teong Auto Centr	ME
			e (HQ)	KW
				[A
4	13 Mar 2019	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Sugge	HO
	16:14		sted Adj. : AJAX Inspection Services Pte Ltd.	ME
				KW/
	13 Mar 2019			[A
5	16:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/03/22	ME
	######################################			KW
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6	13 Mar 2019	Adj Mandate Set	Approved:0.00,Reinsp:Adl decides.	HO
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7	13 Mar 2019 16:16	Adj Adjuster Assigned	[None] -> KENNETH KONG	HO
	10.10			KW
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8	13 Mar 2019	Clm Registration	Pol No:->PNPV2018-00009913.	Cla
0	18:34	Modified	POI NO:->PNPV2018-00009913.	LJ:
				Ron
	19 Mar 2019	Clm Registration	TACA MALON AND AND AND AND AND AND AND AND AND AN	[1
9	12:31	Modified	Acct Time:18:00:00->19:00:00.	Lior
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0	18 Jul 2019	Label Added	(20005):Direct Settlement .	Sn
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1	05 Aug 2019 08:43	Adj Im. Advice	Next Rpt:Final Rpt.Due Date:2019/03/22	CHE
	08:43	Submitted	SOURCE OF SAME ALL OF THE ORDER OF COMMUNICATION AND AND AND AND AND AND AND AND AND AN	TON
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2	05 Aug 2019 11:55	Adj Rpt Initiated		SHI
	11:55			CH/
	05 Aug 2010			[A
13	05 Aug 2019 11:55	Clm Dtl Modified	JPJ Reg. Date: -> 2017/12/14.	SHI
	11.33			CHA
	05 Aug 2019	Control on the state of the state of		[A
4	11:55	Clm Details Notified		SHI
				CHA
	05 Sep 2019	2 11 12 11 12 12 12 12 12 12 12 12 12 12	Cur,Req:4083.56:LIABILITY: 100%(BOLA 27) QUANTUM: (a) CORw/GST: \$3,716.11 +	[A CHE
15	08:08	Adj Mandate Request	(b) LOU: \$360.00 (3days x \$120) + (c) DISBURSEMENT: \$7.45 Total: a+b+c = \$4,083.5	HSI
	F2.4/2/24		6 VEH MODEL: Porsche Macan(2997cc) FOR YOUR APPROVAL/INSTRUCTION.	TON

ACTIVITY			
No record			

terimen Bill	ing for this cas	e - Transactio	n History					
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2235575	05 Aug 2019 08:43:48	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKJ2266D	SJH995T	11.77

Print Received Message

This mail is associated with:

*SKJ2266D (1201900006308) [SJH995T] TP DAPHNE CHUA Mar 7 2019 7:00PM [BOYD SELINA MARY] Kian Teong Auto Centre

From

FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 09/09/2019 10:32 AM.

LKK HQ To

Alert - Adj Mandate Approved (S\$4083.56) - SKJ2266D - Claim Handler: Lionel Tan Subject

Approved:4083.56.

Hsiao Tong (LKKAuto)

From:	info@ktauto.com.sg
Sent:	Wednesday, 16 October 2019 10:52 AM
To:	Hsiao Tong (LKKAuto)
Subject:	RE: Your Ref: SKJ2266D *Our Ref: CC4/FWD19004579/Kpa3 [ACCIDENT INVOLVING SJH 995T(FWD) AND SKJ 2266D ON 07/03/2019]
Dear Hsiao Tong,	
Please help to close the case a Thank you for your kind attention	as per below offer. Kindly let me know LOD to be sent over to which officer or to your goodself. on.
Yours faithfully Wendy Siew On and behalf of Kian Teong Auto Centre 176 Sin Ming Drive Sin Ming autocare #01-08 Singapore 575721 Tel: 65 64556268 Fax: 65 64555166 HP: 91786498 Website: www.ktauto.com.sg	
From: "Hsiao Tong (LKKAuto)" Sent: 10/12/19 10:05 AM To: "info@ktauto.com.sg" <info Subject: RE: Your Ref: SKJ22 2266D ON 07/03/2019] undefinedundefined</info 	
Without Prejudice	
Dear Sirs/Mdm,	
We refer to our email dated	i 24/09/2019.
Please confirm.	
"Kindly note that this negotiation the matter amicably without par from this negotiation of terms/se	n between parties on this matter is purely on a without prejudice basis with the sole intention of resolving ties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred ettlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 September 2019 7:50 AM

To: info@ktauto.com.sg

Subject: Your Ref: SKJ2266D *Our Ref: CC4/FWD19004579/Kpa3 [ACCIDENT INVOLVING SJH 995T(FWD) AND SKJ

2266D ON 07/03/2019]

Your Ref: SKJ2266D

Without Prejudice

Our Ref: CC4/FWD19004579/Kpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJH 995T(FWD) AND SKJ 2266D ON 07/03/2019

We refer to the above matter.

We propose settlement at a global sum of \$4,080.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare Singapore 575721

Tel: 64556268 Fax: 64555166

TO: FWD INSURANCE

DATE: 20/07/2019

ATTN: MOTOR CLAIM DEPT

REF: 12019 0000 6308 /11

RE: LETTER OF DEMAND FOR SKJ 2266 D

Please find below breakdown claim of the vehicle no: SKJ 2266 D

Repair cost: \$ 3,716.11 (INCL GST)

Loss of used: 3 days x \$120.00 = \$360.00

LTA Search Fees \$7.49

Total amount: \$4,083.60

Your kind assistance on above matter would be appreciated

Thanks & Regards,

Wendy Siew - Mobile: 91786498

Date: 8 3 19	
To Whom It May Concern	
Dear Sir/ Madam	
This is authorize my <u>friend</u> Name Wan Weij Sha NRIC <u>S 880 99396</u> to drive, report and claim for the accident dated <u>7/3/19</u> vehicle number <u>SKJ 2266</u> D	of _ for
Sign & Chop Deal - Character -	
Name of Manager/ In Charge/ Owner Daphue Chua Hui Lu NRIC Number: S8938431 - 4	



KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare Singapore 575721 Tel: 64556268 Fax: 64555166

Letter	of	Authorization	
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Re: Accident on SとJ い	H3/19 involving vehicles number 660 & SJH995T along Nicoll Highway
	SHA GENEVIEVE NRIC NO: S & \$ 0 9939 hereby authorize Kian Teong Auto Centre
	oceed all claims for my vehicle accident dated 7 5 1 7 . Vehicle involved
810 2668	and SJH 995T. I authorize Kian Teong Auto Centre to sign all
necessary docum	nents in connection with and arising out of the above claim with payment issue
to Kian Teong A	auto Centre.

Name & Signature of Owner

Name & Signature of Witness

RELEASE

Claim Reference:	1201900006308	
Surveyor's Reference:	CC4/FWD19004579/Kpa3	
TP Reference:	SKJ 2266D	

We, KIAN TEONG AUTO CENT	TRE (" Workshop") hereby a	gree and confirm that we	are authorized
by the owner ("Claimant") of motor veh	icle SKJ 2266D ("Vehicle"	') to accept the sum of \$	
being the amount claimed for \$	(repair costs); ©	_(loss of rental/use),	(loss
of income), <u>\$</u> (search fees) as con	mpensation for the loss of or	damage to the Vehicle, a	is a result of an
accident ("Accident") which occurred on	07/03/2019 (date of accide	nt) at/along NICOLL HI	GHWAY
	(location) involving vehicle n	o/s. SKJ 2266D and _	SJH 995T

This is pursuant to the inspection conducted on ____13/03/2019 ____ (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of <u>SJH 995T</u> be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

CLAIMANT

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08

Sin Ming AutoCare Singapore 575721 Tel No. : 64556268 Fax No. : 64555166

E-Mail: info@ktauto.com.sg Website: www.ktauto.com.sg

Tax Reg. No.: 52991859E Buss. Reg. No.: 52991859E

FWD INSURANCE PTE LTD

Tax Invoice: KT042350

Invoice Date: 02/11/2019 Vehicle Num.: SKJ 2266 D Make/Model: PORSCHE MACAN

Mileage(Km) : PO/WO/RO# : Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ACCIDENT REPAIR	3,473.00	3,473.00

SingDollars : Three Thousand Seven Hundred Sixteen & Cents Eleven Only

E. & O.E.

Total S\$:

3,473.00

GST@7% S\$:

243.11

Amount Due S\$:

3,716.11

Terms : Cash

Customer's Signature/Co. Stamp

for KIAN TEONG AUTO CENTRE

Cheque must be crossed and made payable to "Kian Teong Auto Centre"

» Back to OneMotoring 4. O. A

Lanc Transport Q Authority

Land Transport Authority 10 Six Ming Drive Singapore 875701 GST Registration No.: ANN-0008529-2

Print Date/Time : 12 Mar 2015 / 06:35:48 Receipt Date/Time | 12 Mar 2019 / 06:35:48

Tax Invoice/Receipt

Receipt No.: (THET-00000-180312-000233

Previous Receipt No.:

5/N Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	Amount (5\$)	Amount After GST (94)
Result of Insurance Engury - SUP0951 As at 07 Mar 2019/23:59:00 Insurance Co. FWO SINGAPORE PTE, LTD			
1 Incurance Enquiry - S.P-6995T	7.00	100	200

Enquery Fiee 20180312083014863336 Bub-Total 7.00 0.40 7.40 Total Before Rounding 7.00 0.40 7.40 Rounding Difference Total Amount Payable

SSEECOCOCCESTTON CONSTITUTION CONT. 7.46 Trens 7.46 Gasti Charge 0.00 Tendered Annual 7.45 Excess Refundative Annual 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply

Print Receipt OK Save as PDF

FWD pre-repar

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

	OLDER TRA	A CONTRACTOR OF THE PARTY OF TH	Adi Serianad	Ref: Dest	144	Submitted	Ins Authled	Status		
	Notified 12 Mar 2019 Edit Reg	Est Submitted	Adj Assigned 12 Mar 2019 00:00 Edit Adj Rat	S\$3,473.00 Edit Estimat	S\$3	3,473.00 lew Rpt	The Address	Pending for Survey Report Cancel Case		
,	tain	Я	eference	Clain	n Details		Documents	Show All		
CLAIM SUI	FOLDER DE	TAILS				[Created	by adjuster]			
Insured: BOYD SELINA MARY, 1D: G6301677U										
Main Claimant:	DAPHNE	CHUA, ID: 589	38431A							
Vehicle Reg. No.:	SKJ226	6D		Da	te of Loss:		9 19:00 - :59 s and 21 Days From I	TA Reg Date (Man Yr)]		
Claim Type:	TP / 120	1900006308			icy/Cover te No.;	PNPV2018-	-00009913 (Compreh	ehensive)		
Vehicle Reg. No. (Insured):	S3H995T				icy No. aimant):	GA314403				
					cess					
Repairer:	Kian Teo	ng Auto Centre (HQ) BLK 176 SIN M	ING DRIVE #01	L-DB SIN M	ING AUTOCA	RE, 575721 Sin Ming	- Tel:		
Handling Insurer:	FWD Sing	papore Pte. Ltd.	(HQ) - Tel: 6727 57	700 [Handled	by Lionel	Tan]				
Claimant's Insurer:	- 22 St. 15, P. 17 St. 16	Control of the Contro	(Q) - Tel: 6338 728							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	256-3561 [Ha	indled by I	CENNETH KO	ong] [Final Rpt	due 22/03/2019]		
ASSOCIAT	ED MAIL RE	CEIVED					View A	II Compose Case Ma		
 FWD_SG 	(09/09/2019): Alert - Adj Ma	ndate Approved (S\$4083.56) - S	SKJ2266D	- Claim Ha	ndler: Lionel Tan			
ALL ASSO	CIATED TAS	sks⊟				View All	Search Tasks Cres	ite New Task Comple		
Due Date	Priority	Type Tasi	k Group Subjec	ct Handler	Assig	ned By	Completed On	Created On Don		

Claim Documents

*SKJ2266D (1201900006308)

[SJH995T]

TP

DAPHNE CHUA

Mar 7 2019 7:00PM

[BOYD SELINA MARY]

Kian Teong Auto Centre

Let	ters/Corresponder	res		1 per s	age V	V
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer	
Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM			
I EMIN		_	

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJH995T (Insd veh)			Mode	1:	PORSCHE MACAN S 3.0 PDK (A)	
	SKJ2266D (TP veh)						
Date of Accident:	07/03/2	2019					
Global Sum Settler	nent :	[X] Yes	5	[] N	lo		
Repair Estimate			: \$	5,	952.41		
Final Repair Cost			: \$		4,080.00		
Loss of Use			: \$			3.00 days	at \$120.00 per day
Rental (if any)			: \$			days	
LTA / GIA Search I	ee		: \$				
Others:			: \$				
			: 5				
Final Settlement S	um (Glot	oal Sum)	: 8		4,080.00		
A) For Non GIA F B) For GIA Regis			op:		d Liability _ Applicable		(%) OLA Scenario No:
BOLA Liability		(%)	for che			y (*): ases where B	(%) OLA does not apply
Remarks							
Payment Instruct	ion: Pav	ee's Breako	lown				
1) Kian Teong A			>T//G/11		: \$		4,080.0
2)	22.04. 22.12.				: \$		
3)					: \$		
JOANNE				08 N 201	19		
LKK Auto (

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19004579/KPA3Q2

Date:

08/11/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No:

PNPV2018-00009913

Claimant Vehicle No:

SKJ2266D

Insured Vehicle No: SJH995T

Date of Loss:

07/03/2019

Nature of Claim:

TP

Claim No: 1201900006308

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKJ2266D

Make & Model:

PORSCHE MACAN S, 3.0 PDK (A)

Engine No:

078580

Reg. Date:

14/12/2017 (Man. Year: 2017)

Chassis No:

WP1ZZZ95ZJLB31706

Colour:

Metallic White

Odometer:

16457 km

Engine Capacity: Market Value/New Car 2997 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

265/45 R20

Rear Tyre Size:

295/40 R20

Front Tyre Size: Front Left Side:

Michelin 8 mm

Rear Left Side:

Michelin 8 mm

Front Right Side:

Michelin 8 mm

Rear Right Side:

Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		3,743.00	2,573.00	1,170.00	31.26
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,820.00	900.00	920.00	50.55
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	5,563.00	3,473.00	2,090.00	37.57
	+ GST 7.00/7.00% (S\$)	389.41	243.11	146.30	37.57
	Nett Amount (S\$)	5,952.41	3,716.11	2,236.30	37.57
	+ Loss of Use (3.0 x SS	120.00/day) (S\$)	360.00		
	+ Doc	Search Fee (S\$)	7.45		
	,	Nett Liability (S\$)	4,083.56		
	Global Sun	Settlement (S\$)	4,080.00		
		_			

INSPECTION

Date of Assignment:

12/03/2019

Date Inspected:

13/03/2019 Inspected At:

Kian Teong Auto Centre (HQ) BLK 176 SIN MING DRIVE #01-08

SIN MING AUTOCARE Singapore 575721

Estimated Period of Repair:

3.0 days

Adjuster: KENNETH KONG Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce		
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 23 Aug 2019)	
Parts:	M1-SUV	PORSCHE MACAN S 3.0 PDK (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted	, no print-code for SKJ2266D)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info:	Items/values	not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

Qty	Part No. Particulars	Condition	Repairer's	Amount
1	*REAR BUMPER	Buckled / Dented	1,460.00 F	*1,460.00 FL
1	*REAR BUMPER LOWER SPOILER	Dented	455.00 F	*455.00 FL
1	*REAR BUMPER NUMBER PLATE PANEL CENTRE	Dented	420.00 F	*420.00 FL
1	*REAR BUMPER REINFORCEMENT	Repair	395.00 F	*-FL
2	*REAR BUMPER BRACKET	Repair	190.00 F	*-FL
1	*SET REAR BUMPER CLIPS	Necessary	85.00 F	*85.00 FL
1	*SET REAR REVERSE SENSOR (NPA)	Not Necessary	0.00 F	*-FL
1	*REAR NUMBER PLATE	Cracked	58.00 FS	*45.00 FS
1	*REAR BUMPER DECAL - 3M MATTE DARK GREY	Necessary	680.00 FS	*350.00 FS
runae	part 3-Sporent t-Daniellouse.	Sub Total (S\$)	3,743.00	2,815.00
	- List Item Discount on L Items	0.00/10.00% (S\$)	0.00	242.00
		Total Parts (S\$)	3,743.00	2,573.00
	1 1 1 1 2 1 1 1	1 *REAR BUMPER 1 *REAR BUMPER LOWER SPOILER 1 *REAR BUMPER NUMBER PLATE PANEL CENTRE 1 *REAR BUMPER REINFORCEMENT 2 *REAR BUMPER BRACKET 1 *SET REAR BUMPER CLIPS 1 *SET REAR REVERSE SENSOR (NPA) 1 *REAR NUMBER PLATE 1 *REAR BUMPER DECAL - 3M MATTE DARK GREY 1 *Chise part. S=SpcNett. L=ListItemDisc.	1 *REAR BUMPER LOWER SPOILER Dented 1 *REAR BUMPER LOWER SPOILER Dented 1 *REAR BUMPER NUMBER PLATE PANEL CENTRE Dented 1 *REAR BUMPER REINFORCEMENT Repair 2 *REAR BUMPER BRACKET Repair 1 *SET REAR BUMPER CLIPS Necessary 1 *SET REAR REVERSE SENSOR (NPA) Not Necessary 1 *REAR NUMBER PLATE Cracked 1 *REAR BUMPER DECAL - 3M MATTE DARK GREY Necessary 1 *REAR BUMPER DECAL - 3M MATTE DARK GREY Necessary 1 *Chiase part. S=SpcNett. L=ListItemDisc. Sub Total (S\$) - List Item Discount on L Items 0.00/10.00% (S\$)	1 *REAR BUMPER Buckled / Dented 1,460.00 F 1 *REAR BUMPER LOWER SPOILER Dented 455.00 F 1 *REAR BUMPER NUMBER PLATE PANEL CENTRE Dented 420.00 F 1 *REAR BUMPER REINFORCEMENT Repair 395.00 F 2 *REAR BUMPER BRACKET Repair 190.00 F 1 *SET REAR BUMPER CLIPS Necessary 85.00 F 1 *SET REAR REVERSE SENSOR (NPA) Not Necessary 0.00 F 1 *REAR NUMBER PLATE Cracked 58.00 FS 1 *REAR BUMPER DECAL - 3M MATTE DARK GREY Necessary 680.00 FS nchise part. S=SpcNett. L=ListItemDisc. Sub Total (S\$) 3,743.00 - List Item Discount on L Items 0.00/10.00% (S\$) 0.00

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items			
TO PUTTY APPLY PRIMER & SPRAY PAINT THE AFFECTED AREAS.	New	600.00	400.00
TO KNOCK AND RE-ALIGN ALL DAMAGED PARTS.	New	960.00	400.00
TO CHECK AND REPAIR ELECTRICAL WIRING.	New	260.00	100.00
TO CHECK REVERSE SENSOR. (NPA)	New	•	-
Gross Lab	oour Cost (S\$)	1,820.00	900.00
	TO PUTTY APPLY PRIMER & SPRAY PAINT THE AFFECTED AREAS. TO KNOCK AND RE-ALIGN ALL DAMAGED PARTS. TO CHECK AND REPAIR ELECTRICAL WIRING. TO CHECK REVERSE SENSOR. (NPA)	TO PUTTY APPLY PRIMER & SPRAY PAINT THE New AFFECTED AREAS. TO KNOCK AND RE-ALIGN ALL DAMAGED PARTS. New TO CHECK AND REPAIR ELECTRICAL WIRING. New	TO PUTTY APPLY PRIMER & SPRAY PAINT THE New 600.00 AFFECTED AREAS. TO KNOCK AND RE-ALIGN ALL DAMAGED PARTS. New 960.00 TO CHECK AND REPAIR ELECTRICAL WIRING. New 260.00 TO CHECK REVERSE SENSOR. (NPA) New -

Report was unsubmitted during this print-out.

< END OF ESTIMATES >