

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 12 March, 2019 2:04 PM  
**To:** motorclaims.sg@fwd.com; assignments; Admin A; Asher Sng (LKKAuto)  
**Cc:** lionel.tan@fwd.com  
**Subject:** RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 13/03/2019.

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]  
**Sent:** Tuesday, 12 March 2019 11:06 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com; AsherSng@lkkauto.com  
**Cc:** lionel.tan@fwd.com  
**Subject:** RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

[Re-send with attachment](#)

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**From:** Motor Claims SG - SG Common  
**Sent:** Tuesday, 12 March, 2019 11:06 AM  
**To:** 'assignments@lkkauto.com'; 'sur@lkkauto.com'; 'admin-a@lkkauto.com'; 'admin-d@lkkauto.com'; 'AsherSng@lkkauto.com'  
**Cc:** Lionel Tan Tian Pei - SGUser  
**Subject:** FW: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

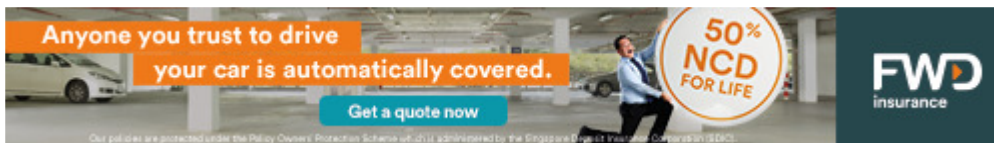
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W [fwd.com.sg](http://fwd.com.sg)



**From:** [info@ktauto.com.sg](mailto:info@ktauto.com.sg) [<mailto:info@ktauto.com.sg>]

**Sent:** Tuesday, 12 March, 2019 10:52 AM

**To:** Motor Claims SG - SG Common

**Cc:** Lionel Tan Tian Pei - SGUser; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

Dear Clara,

Thank you for your prompt reply, kindly arrange LKK Auto consultant to come in for joint survey, direct settlement is our priority.

Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

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**From:** <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Sent:** 3/12/19 10:04 AM

**To:** <[info@ktauto.com.sg](mailto:info@ktauto.com.sg)>

**Cc:** <[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)>

**Subject:** RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT  
undefinedundefinedundefined

**WITHOUT PREJUDICE**

Dear Sir/ Madam,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Clara Li**

Senior Executive, Claims

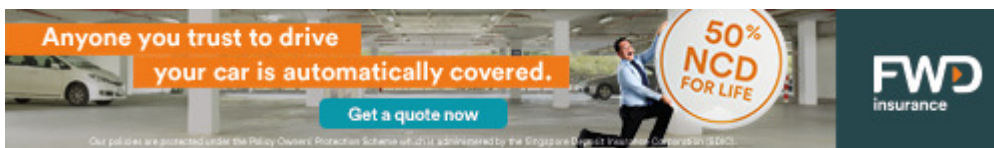
FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W fwd.com.sg



**From:** [info@ktauto.com.sg](mailto:info@ktauto.com.sg) [<mailto:info@ktauto.com.sg>]

**Sent:** Tuesday, 12 March, 2019 9:12 AM

**To:** Motor Claims SG - SG Common

**Subject:** RE: PRE-REPAIR SURVEY Our Ref: 1201900006308/LT

Dear Sirs,

Please find attached accident report for your kind reference and kindly arrange your surveyor to drop by our workshop at the below address for pre-repair survey. Our client vehicle SKJ 2266 D and your insured vehicle number SJH 995 T. Vehicle already in workshop awaiting for repair.

Direct settlement is our priority with FWD Insurance.

Yours faithfully  
Wendy Siew  
On and behalf of  
Kian Teong Auto Centre  
176 Sin Ming Drive  
Sin Ming autocare #01-08  
Singapore 575721  
Tel: 65 64556268  
Fax: 65 64555166  
HP: 91786498  
Website: [www.ktauto.com.sg](http://www.ktauto.com.sg)

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