

ASS. REC. MY:

REF:

C03/ALG19004567/AgB02

Adrian  
Munnen

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 1800082840

Claims No. 783167024659

Sum Insured: \_\_\_\_\_ Excess: 3300 15/3/19

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: 120K.

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 09/8/19 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Veh No: SJ55172K Yr Regn: 2018 / July.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 Sedan. C.C. 999

Colour Black. A/C: Insured / Std / Nil / NA

Sp. Reading 3546 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: WAU2228V2J1069668

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SRP / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 13/03/19.

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 A1G.

985172K - CS/MSG/SLU3063/6473K3

DUA: 16/2/15

13/3/19 @ 4.09pm revert to Victor via Munnen.

14/3/19 @ 4.44pm Victor informed CIA via Munnen.

MV:

PV:

Nett:

15/3/19 @ 204pm Informed Nora CIA to Ex: 63300 by email.

16/3/19 @ 5.45pm confirmed with Mr Goo final ag to 19127.28, 9 days Chd 612875.72, 40%.

RECEIVED 15 AUG 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 15/8 Munnen

2)

3)

4)

5)

6)

Profl. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

S + RS SI

Photos

Others

TOTAL

200

11

211

Note: This document has not been finalised.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 13 Mar 2019

### Preliminary Advice

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SJS5172K                                                               | Accident Date           | : 10/03/2019 |
| Make               | : AUDI A3                                                                | Policy No.              | : 1800082840 |
| Assignment Date    | : 13/03/2019                                                             | Excess                  | : S\$0.00    |
| Date of Inspection | : 13/03/2019                                                             | Est. Duration of Repair | : 7.00       |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |              |

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion & undercarriage and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 32,003.00 |
| Revised Amount              | :S\$ | 11,472.00 |
| Check Items (Estimated)     | :S\$ | 8,861.00  |
| Total                       | :S\$ | 20,333.00 |

|                 |      |  |
|-----------------|------|--|
| Lump Sum Repair | :S\$ |  |
|-----------------|------|--|

### Total Loss Consideration

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 120,000.00 |
| COE / PARF Rebate  | :S\$ | 43,298.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 76,702.00  |

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 16 July 2019 5:45 PM  
**To:** Boo seng yak; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SJS5172K - OD AIG - SURVEYED 13 MAR 19

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$19,127.28 before excess \$3,300.00 & GST and 9 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>

**Sent:** Monday, 13 May 2019 6:06 PM

**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

**Subject:** FINAL REVISION - SJS5172K - OD AIG - SURVEYED 13 MAR 19

Hi Adrian and all,

Revised estimate and re-survey documents attached.

Please confirm repair cost of \$19,127.28 @ 9 days exclude 1 Sunday with checked items replaced.

Your early closure is well appreciated.

Best regards - jb

## Claim Audit

| AUDIT TRAIL |                   |                           |                                                                                                                                                                                                                                                                |  | By                        |
|-------------|-------------------|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|---------------------------|
| No.         | On                | Audit                     | Remarks                                                                                                                                                                                                                                                        |  |                           |
| 1           | 11 Mar 2019 18:02 | Cim Veh Model Changed     |                                                                                                                                                                                                                                                                |  | [I] Merimen Administrator |
| 2           | 11 Mar 2019 18:02 | Cim Created               | Reg No: SJS55172K. Policy No: 1800082840. Acct Date: 2019/03/10. Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119032566                                                                |  | [I] Merimen Administrator |
| 3           | 13 Mar 2019 14:39 | Cim Registration Modified | Acct Time:18:55:00->18:00:00.                                                                                                                                                                                                                                  |  | [I] Kaur, Baljit          |
| 4           | 13 Mar 2019 15:21 | Cim Registration Modified | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                                             |  | [I] Nivitha Govindasamy   |
| 5           | 13 Mar 2019 15:21 | Adj Cim Retrieved         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                                         |  | [I] Nivitha Govindasamy   |
| 6           | 13 Mar 2019 15:21 | Adj Co Assigned           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                             |  | [A] Nivitha Govindasamy   |
| 7           | 13 Mar 2019 15:21 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/03/22                                                                                                                                                                                                                         |  | [A] Nivitha Govindasamy   |
| 8           | 13 Mar 2019 15:21 | Adj Mandate Set           | Approved:8000.00,Reinsp:Adj decides.                                                                                                                                                                                                                           |  | [A] Nivitha Govindasamy   |
| 9           | 13 Mar 2019 15:21 | Cim Registration Modified | Rep:1137->200611.                                                                                                                                                                                                                                              |  | [A] Nivitha Govindasamy   |
| 10          | 13 Mar 2019 15:21 | Cim Veh Model Changed     | (206113) AUDI A3 999cc SEDAN TFSI (A).                                                                                                                                                                                                                         |  | [A] Nivitha Govindasamy   |
| 11          | 13 Mar 2019 15:21 | Adj Adjuster Assigned     | [None] -> ADRIAN LING                                                                                                                                                                                                                                          |  | [A] Nivitha Govindasamy   |
| 12          | 13 Mar 2019 16:05 | Adj Rpt Initiated         |                                                                                                                                                                                                                                                                |  | [A] SHIAU CHAN            |
| 13          | 13 Mar 2019 16:05 | Insured Phone No Updated  | [None] -> [+6598375882]                                                                                                                                                                                                                                        |  | [A] SHIAU CHAN            |
| 14          | 13 Mar 2019 16:05 | Cim Dtl Modified          | JPJ Reg. Date: -> 2018/07/17.                                                                                                                                                                                                                                  |  | [A] SHIAU CHAN            |
| 15          | 13 Mar 2019 16:05 | Cim Details Notified      |                                                                                                                                                                                                                                                                |  | [A] SHIAU CHAN            |
| 16          | 13 Mar 2019 16:09 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2019/03/22                                                                                                                                                                                                                         |  | [A] SHIAU CHAN            |
| 17          | 13 Mar 2019 16:09 | Adj Mandate Request       | Cur.Req:20333.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                                     |  | [A] SHIAU CHAN            |
| 18          | 14 Mar 2019 13:18 | Cim Registration Modified | Init.Est.->5,000 - 6,000. Excess: -> 3300.00. Excess Waived: -> 300.00. 2F Remarks: -> Young Driver. GST: -> 7.00.                                                                                                                                             |  | [I] Md Ishak, Mohd Imran  |
| 19          | 14 Mar 2019 13:18 | Label Added               | (20226):Coverage Confirmed.                                                                                                                                                                                                                                    |  | [A] Merimen Administrator |
| 20          | 14 Mar 2019 16:44 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/03/22. Mandate Remarks: Kindly check should n't the Tie Rod come with the Steering Gear assy unless only just partial change tie rod. Provide part diagram. Re-inspection to be done for damage check and supplementary items |  | [I] Koh, Victor-CK        |
| 21          | 14 Mar 2019 16:44 | Adj Mandate Set           | Approved:11472.00:Kindly check shouldn't the Tie Rod come with the Steering Gear assy unless only just partial change tie rod. Provide part diagram. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.                   |  | [I] Koh, Victor-CK        |
| 22          | 06 Jun 2019 17:09 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2019/03/22                                                                                                                                                                                                                         |  | [A] SHIAU CHAN            |
| 23          | 06 Jun 2019 17:12 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2019/03/22                                                                                                                                                                                                                         |  | [A] SHIAU CHAN            |
| 24          | 06 Jun 2019 17:12 | Adj Mandate Request       | Cur.Req:19127.28:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON CHECK ITEMS.                                                                                                                                                                    |  | [A] SHIAU CHAN            |
| 25          | 15 Jul 2019 11:06 | Adj Mandate Set           | Approved:19127.28.                                                                                                                                                                                                                                             |  | [I] Koh, Victor-CK        |

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date        | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1     | Ref 2 | Amount |
|-------------|------------------|----------|------------------------------|-----------------------------------|-----------|-------|--------|
| 2084442     | 13/03/2019 16:05 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJS55172K |       | 10.70  |

Note: This document has not been finalised.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sun@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Md Ishak, Mohd Imran

Date: 06 Jun 2019

### Preliminary Advice

|                    |                                                                          |                         |               |
|--------------------|--------------------------------------------------------------------------|-------------------------|---------------|
| Vehicle No         | : SJS5172K                                                               | Accident Date           | : 10/03/2019  |
| Make               | : AUDI A3                                                                | Policy No.              | : 1800082840  |
| Assignment Date    | : 13/03/2019                                                             | Excess                  | : S\$3,300.00 |
| Date of Inspection | : 13/03/2019                                                             | Est. Duration of Repair | : 9.00        |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |               |

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion & undercarriage and parts claimed are consistent to the accident.

|                             |      |           |                            |
|-----------------------------|------|-----------|----------------------------|
| Repairer's Estimate (Gross) | :S\$ | 32,003.00 |                            |
| Revised Amount              | :S\$ | 19,127.28 | (INCLUSIVE OF CHECK ITEMS) |
| Check Items (Estimated)     | :S\$ | 0.00      |                            |
| Total                       | :S\$ | 19,127.28 |                            |
| Lump Sum Repair             | :S\$ |           |                            |

### Total Loss Consideration

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 120,000.00 |
| COE / PARF Rebate  | :S\$ | 43,298.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 76,702.00  |

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : KINDLY APPROVE ON CHECK ITEMS.

**Note: This document has not been finalised.**

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Md Ishak, Mohd Imran

Date: 06 Jun 2019

### Preliminary Advice

|                    |                                                                          |                         |               |
|--------------------|--------------------------------------------------------------------------|-------------------------|---------------|
| Vehicle No         | : SJS5172K                                                               | Accident Date           | : 10/03/2019  |
| Make               | : AUDI A3                                                                | Policy No.              | : 1800082840  |
| Assignment Date    | : 13/03/2019                                                             | Excess                  | : S\$3,300.00 |
| Date of Inspection | : 13/03/2019                                                             | Est. Duration of Repair | : 7.00        |
| Inspection At      | : PREMIUM AUTOMOBILES PTE LTD (UBI)<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                         |               |

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion & undercarriage and parts claimed are consistent to the accident.

|                             |      |           |                            |
|-----------------------------|------|-----------|----------------------------|
| Repairer's Estimate (Gross) | :S\$ | 32,003.00 |                            |
| Revised Amount              | :S\$ | 19,127.28 | (INCLUSIVE OF CHECK ITEMS) |
| Check Items (Estimated)     | :S\$ | 0.00      |                            |
| Total                       | :S\$ | 19,127.28 |                            |
| Lump Sum Repair             | :S\$ |           |                            |

### Total Loss Consideration

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 120,000.00 |
| COE / PARF Rebate  | :S\$ | 43,298.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 76,702.00  |

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : KINDLY APPROVE ON CHECK ITEMS.

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 15 March 2019 2:04 PM  
**To:** 'NORA'; 'Claims'; SUR  
**Subject:** RE: OD CLAIM FOR SJS 5172 K

Dear Nora,

Please refer to the below message as informed by insurance officer:

**"Kindly check shouldn't the Tie Rod come with the Steering Gear assy unless only just partial change tie rod. Provide part diagram. Re-inspection to be done for damage check and supplementary items / labour."**

As instructed by our client, please proceed to repair the insured vehicle SJS 5172K (Excess \$3,300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** NORA <nora.khai@premiumauto.com.sg>

**Sent:** Thursday, 14 March 2019 3:23 PM

**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

**Subject:** RE: OD CLAIM FOR SJS 5172 K

Dear Shiau Chan,

Noted with thanks.

Best Regards,

Norah Khai  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

| AUDIT TRAIL |                   |                           |                                                                                                                                                                                                                                                                |                           |
|-------------|-------------------|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| No.         | On                | Audit                     | Remarks                                                                                                                                                                                                                                                        | By                        |
| 1           | 11 Mar 2019 18:02 | Cim Veh Model Changed     |                                                                                                                                                                                                                                                                | [ ] Merimen Administrator |
| 2           | 11 Mar 2019 18:02 | Cim Created               | Reg No: SJS5172K, Policy No: 1800082840, Acct Date: 2019/03/10, Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA119032566                                                                 | [I] Merimen Administrator |
| 3           | 13 Mar 2019 14:39 | Cim Registration Modified | Acct Time:18:55:00->18:00:00.                                                                                                                                                                                                                                  | [I] Kaur, Baljit          |
| 4           | 13 Mar 2019 15:21 | Cim Registration Modified | Setl.Type:3->0, Claim Type:SC->OD.                                                                                                                                                                                                                             | [ ] Nivitha Govindasamy   |
| 5           | 13 Mar 2019 15:21 | Adj Cim Retrieved         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                                         | [ ] Nivitha Govindasamy   |
| 6           | 13 Mar 2019 15:21 | Adj Co Assigned           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                             | [A] Nivitha Govindasamy   |
| 7           | 13 Mar 2019 15:21 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/03/22                                                                                                                                                                                                                         | [A] Nivitha Govindasamy   |
| 8           | 13 Mar 2019 15:21 | Adj Mandate Set           | Approved:8000.00,Reinsp:Adj decides.                                                                                                                                                                                                                           | [A] Nivitha Govindasamy   |
| 9           | 13 Mar 2019 15:21 | Cim Registration Modified | Rep:1137->200611.                                                                                                                                                                                                                                              | [A] Nivitha Govindasamy   |
| 10          | 13 Mar 2019 15:21 | Cim Veh Model Changed     | (206113) AUDI A3 999cc SEDAN TFSI (A).                                                                                                                                                                                                                         | [A] Nivitha Govindasamy   |
| 11          | 13 Mar 2019 15:21 | Adj Adjuster Assigned     | [None] -> ADRIAN LING                                                                                                                                                                                                                                          | [A] Nivitha Govindasamy   |
| 12          | 13 Mar 2019 16:05 | Adj Rpt Initiated         |                                                                                                                                                                                                                                                                | [A] SHIAU CHAN            |
| 13          | 13 Mar 2019 16:05 | Insured Phone No Updated  | [None] -> [+6598375882]                                                                                                                                                                                                                                        | [A] SHIAU CHAN            |
| 14          | 13 Mar 2019 16:05 | Cim Dtl Modified          | JPJ Reg. Date: -> 2018/07/17.                                                                                                                                                                                                                                  | [A] SHIAU CHAN            |
| 15          | 13 Mar 2019 16:05 | Cim Details Notified      |                                                                                                                                                                                                                                                                | [A] SHIAU CHAN            |
| 16          | 13 Mar 2019 16:09 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2019/03/22                                                                                                                                                                                                                         | [A] SHIAU CHAN            |
| 17          | 13 Mar 2019 16:09 | Adj Mandate Request       | Cur.Req:20333.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                                     | [A] SHIAU CHAN            |
| 18          | 14 Mar 2019 13:18 | Cim Registration Modified | Init.Est.->5,000 - 6,000, Excess: -> 3300.00, Excess Waived: -> 300.00, 2F Remarks: -> Young Driver, GST: -> 7.00.                                                                                                                                             | [I] Md Ishak, Mohd Imran  |
| 19          | 14 Mar 2019 13:18 | Label Added               | (20226):Coverage Confirmed.                                                                                                                                                                                                                                    | [A] Merimen Administrator |
| 20          | 14 Mar 2019 16:44 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2019/03/22, Mandate Remarks: Kindly check should n't the Tie Rod come with the Steering Gear assy unless only just partial change tie rod. Provide part diagram, Re-inspection to be done for damage check and supplementary items | [I] Koh, Victor-CK        |
| 21          | 14 Mar 2019 16:44 | Adj Mandate Set           | Approved:11472.00:Kindly check shouldn't the Tie Rod come with the Steering Gear assy unless only just partial change tie rod. Provide part diagram, Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.                   | [I] Koh, Victor-CK        |

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date        | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2084442     | 13/03/2019 16:05 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJS5172K |       | 10.70  |

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars     |                                      |
|-------------------------------|--------------------------------------|
| Owner ID Type:                | Singapore NRIC                       |
| Owner ID:                     | 6986J                                |
| Vehicle Details               |                                      |
| Vehicle No.:                  | SJS5172K                             |
| Vehicle to be Exported:       | No                                   |
| Intended Deregistration Date: | 13 Mar 2019                          |
| Vehicle Make:                 | AUDI                                 |
| Vehicle Model:                | A3 SEDAN 1.0 TFSI S TRONIC (LED)     |
| Primary Colour:               | Black                                |
| Manufacturing Year:           | 2018                                 |
| Engine No.:                   | CHZ467725                            |
| Chassis No.:                  | WAUZZZ8V2J1069668                    |
| Maximum Power Output:         | 85.0 kW (113 bhp)                    |
| Open Market Value:            | \$24,710.00                          |
| Original Registration Date:   | 17 Jul 2018                          |
| First Registration Date:      | 17 Jul 2018                          |
| Transfer Count:               | 0                                    |
| Actual ARF Paid:              | \$26,594.00                          |
| Intended PARF Rebate Details  |                                      |
| PARF Eligibility:             | Yes                                  |
| PARF Eligibility Expiry Date: | 16 Jul 2028                          |
| PARF Rebate Amount:           | \$19,945.00                          |
| Intended COE Rebate Details   |                                      |
| COE Expiry Date:              | 16 Jul 2028                          |
| COE Category:                 | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):            | 10                                   |
| QP Paid:                      | \$25,000.00                          |
| COE Rebate Amount:            | \$23,353.00                          |
| <b>Total Rebate Amount:</b>   | <b>\$43,298.00</b>                   |

The information contained herein is correct as at 13 Mar 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT                                                           |                                      |
|------------------------------------------------------------------------------|--------------------------------------|
| Date Of Report                                                               | 11/03/2019 15:42                     |
| Date Of Accident                                                             | 10/03/2019 18:55                     |
| Exact Location Of Accident                                                   | IN FRONT OF HOUSE NO 21 DYSON RD     |
| Country/State of Loss                                                        | SINGAPORE                            |
| DETAILS OF OWN VEHICLE                                                       |                                      |
| Vehicle Registration Number                                                  | SJS5172K                             |
| Insured/Policyholder                                                         |                                      |
| Name Of Registered Owner                                                     | FUN SIEW LENG                        |
| NRIC No                                                                      | S1656986J                            |
| Email Address                                                                | FUN_SIEW_LENG@URA.GOV.SG             |
| Mobile Phone No                                                              | (LOCAL) +65-98375882                 |
| Alternative Phone No                                                         | HOME-62564307                        |
| Vehicle Particulars                                                          |                                      |
| Manufacturer                                                                 | AUDI                                 |
| Model                                                                        | A3 SEDAN 1.0 TFSI 8V                 |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE                          |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                                  |
| If No, Please state action to be taken                                       |                                      |
| Vehicle Category                                                             | PRIVATE CAR                          |
| Insurance Company                                                            |                                      |
| Name of Insurance Company                                                    | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage                                                             | COMPREHENSIVE                        |
| Fleet Policy                                                                 | NO                                   |
| Policy Number                                                                | 1800082840                           |
| Cover Note Number                                                            |                                      |
| Driver                                                                       |                                      |
| Name of Driver                                                               | WONG LU YII                          |
| NRIC No                                                                      | S9902097J                            |
| Date Of Birth                                                                | 09/01/1999                           |
| Occupation                                                                   | INDOOR                               |
| Date Of Driving Pass                                                         | 04/03/2019                           |
| Driving Experience                                                           | 0 YEAR AND 0 MONTH                   |
| Gender                                                                       | FEMALE                               |
| Mobile Number                                                                | (LOCAL) +65-98375882                 |
| Fax Number                                                                   |                                      |
| Contact Number                                                               | HOME-62564307                        |
| Email Address                                                                | WONGLUYII@GMAIL.COM                  |

|                                                     |               |
|-----------------------------------------------------|---------------|
| Address                                             | 39 DYSON ROAD |
| Postcode                                            | 309386        |
| Was driver an employee of the Insured's Company     | NO            |
| If No, Relationship of the Driver with the Insured  | CHILDREN      |
| Vehicle Registration Number of Driver's Own Vehicle | -             |
|                                                     | -             |
|                                                     | -             |
| Insurance Company of Driver's Own Vehicle           | -             |
|                                                     | -             |
|                                                     | -             |

#### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

#### Other Information

|                                                                                             |     |
|---------------------------------------------------------------------------------------------|-----|
| Was any foreign vehicle involved in this accident?                                          | NO  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2   |
| Was any body injured in the Accident?                                                       | NO  |
| Was any injured conveyed to hospital by ambulance?                                          |     |
| Was any other material or property damaged?                                                 | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO  |
| Number of Passengers (Including Driver)                                                     | 1   |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

TRYING TO AVOID AN ONCOMING CAR FROM FROM THE OPPOSITE SIDE OF ROAD, CAR WENT TOO CLOSE TO PARKED CAR (SKZ7222M), OUTSIDE THE HOUSE NO:21 DYSON ROAD. SWIPED THE REAR SIDE RIGHT AND FRONT SIDE RIGHT, OF THE PARKED CAR.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                                     |                        |
|-------------------------------------|------------------------|
| Vehicle Registration Number         | SKZ7222M               |
| Vehicle Make/Model/Colour           | MAZDA / SKYACTIV / RED |
| Details Of Properties               |                        |
| Vehicle Category                    | PRIVATE CAR            |
| Name of Driver                      |                        |
| NRIC/Passport Number                |                        |
| Contact Number                      |                        |
| Address                             |                        |
| Postcode                            |                        |
| Insurance Company Name              |                        |
| Nature Of Damage                    |                        |
| No. Of Passenger (Including Driver) |                        |

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

*Underday* 11/3/19

Policyholder's Signature  
Date & Time:

*Ng J* 11/3/19

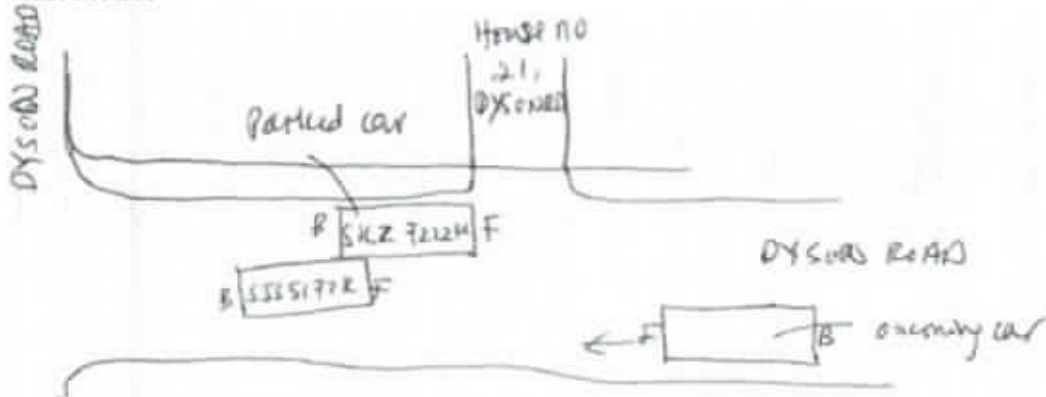
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*Paul*

Reporting Centre Personnel's Signature  
Name:  
NRC/TIN No.:

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Trying to avoid an oncoming car from the opposite side of the road, car went too close to parked car (SKZ 7224) outside the house no 21, DYSON ROAD. Scraped the rear <sup>side</sup> right and front side right of the parked car.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Signature* 11/3/17

Policyholder's Signature  
Date & Time:

*Signature* 11/3/17

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*Signature*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Accident Photo



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S9902097J



Name

WONG LU YII

王露伊

Race

CHINESE

Date of birth

09-01-1999

Country/Place of birth

SINGAPORE

Sex

F

S9902097J



REPUBLIC OF SINGAPORE DRIVING LICENCE

Account Number: S9902097J

Name

WONG LU YII

Birth Date: 09 Jan 1999

Issue Date: 04 Mar 2019



002907502K

5270345

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight  $\leq 3000\text{kg}$  with  $\leq 7$  passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight  $\leq 2500\text{kg}$  04 Mar 2019



NRIC No. S9902097J



Date of issue

18-02-2014

Address

39 DYSON ROAD  
SINGAPORE 309388

NP 428A



Licence No: S9902097J



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : FUN SIEW LENG  
Period of Insurance : 17 Jul 2018 To 16 Jul 2020  
Engine No. : CHZ467725  
Chassis No. : WAUZZZ8V2J1069668

Vehicle No. : SJ55172K  
Policy No. : 1800082840  
Endorsement No. :  
Issued Date : 19 Jul 2018

### ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic  
Engine Capacity/Tonnage : 999.00 CC Sum Insured : Market Value First Year of Registration : 2018  
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes  
Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, piece-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use: 1800cc - 2000cc: Optional

\* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 92 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

FUN SIEW LENG - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408689 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

WE hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0904125200

PREMIUM LEASING - AP

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Mobile*

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

Cheng Cheng Chiew

## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Wbt/Summons/Correspondences from third party(ies) to AIG immediately.

## LOSS OF USE CAR REPLACEMENT BENEFIT

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.).

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: [Nora.khai@premiumauto.com.sg](mailto:Nora.khai@premiumauto.com.sg) / [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/OD/0323/2019/GW |
| Date       | : | 12-Mar-19          |

Vehicle in workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                   |
|-------------------|---|-----------------------------------|
| Owner's Name      | : | Mdm. Fun Siew Leng                |
| Address           | : | 39 Dyson Road<br>Singapore 309386 |
| Telephone         | : | HP +65 98375882                   |
| Type of Claim     | : | Own Damage Claims                 |
| Policy No.        | : | 1800082840                        |
| Vehicle No        | : | <b>SJS 5172 K</b>                 |
| Model Code        | : | A3 Sedan 1.0 TFSI 8 V             |
| Model / Year      | : | 17/7/2018                         |
| Engine No         | : | CHZ 467725                        |
| Chassis No        | : | WAUZZZ8V2J1069668                 |
| Mileage           | : |                                   |
| Date In           | : |                                   |
| Liability         | : | -                                 |
| Excess Cost       | : | -                                 |
| Estimated By      | : | Johnny Boo / Allan Wu             |
| Accident Date     | : | 10-Mar-19                         |
| Place of Accident | : | In front of House No 21 Dyson Rd  |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SJS 5172 K

| S/n                  | Nature of Jobs                                                                                                                                 | Estimated Charges | Surveyor's Recommendation         |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-----------------------------------|
| 1                    | To remove check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                  | S/N \$ 360.00     | ✓                                 |
| 2                    | To dismantle lhs front door panel trim. To remove and renew lhs wing mirror assy.                                                              | S/N \$ 300.00     | 800 ?? ✓                          |
| 3                    | To remove and renew lhs front suspension assy. To inspect subframe for further damages and renew accordingly.                                  | S/N \$ 1,800.00   | ? ✓                               |
| 4                    | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed. | \$ 2,100.00       | 1250 1000.                        |
| 5                    | To respray front bumper, lhs front fender, lhs front door, lhs wing mirror cover and lhs sill panel.                                           | \$ 3,300.00       | 1250. 2 x 550 = 1100 150 : Mirror |
| 6                    | To renew lhs front rim and carry out wheel alignment.                                                                                          | S/N \$ 280.00     | ✓                                 |
| 7                    | To carry out diagnostic check.                                                                                                                 | S/N \$ 192.00     | ✓                                 |
| TOTAL LABOUR CHARGES |                                                                                                                                                | : \$ 8,332.00     |                                   |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJS 5172 K

| S/N                            | Parts Description                                    | Damaged Parts & Prices |              |
|--------------------------------|------------------------------------------------------|------------------------|--------------|
|                                |                                                      | S/Nett                 | Remark       |
| 1                              | FRONT BUMPER <i>replaced</i>                         | \$ 1,830.00            | ✓ 1460       |
| 2                              | FRONT BUMPER FIXING PARTS <i>new</i>                 | \$ 170.00              | +            |
| 3                              | FRONT BUMPER GUIDE SECTION-LH <i>Damaged</i>         | \$ 35.00               | ? 29.52 ✓    |
| 4                              | FRONT BUMPER CLOSING ELEMENT-LOWER CENTER <i>new</i> | \$ 488.00              | +            |
| 5                              | FRONT BUMPER CLOSING ELEMENT-LH <i>new</i>           | \$ 270.00              | +            |
| 6                              | FRONT BUMPER COVER TRIM-LH <i>new</i>                | \$ 148.00              | +            |
| 7                              | FRONT ADAPTER-LH <i>new</i>                          | \$ 34.00               | +            |
| 8                              | FRONT AIR GUIDE GRILLE-LH <i>new</i>                 | \$ 171.00              | +            |
| 9                              | FRONT FENDER-LH <i>Distorted</i>                     | \$ 778.00              | ✓ 622        |
| 10                             | FRONT FENDER ATTACHMENT PARTS-LH <i>new</i>          | \$ 65.00               | ? X          |
| 11                             | FRONT FENDER UPPER BRACKET-LH <i>2 Bent</i>          | \$ 25.00               | ✓ 19.76      |
| 12                             | FRONT FENDER BRACKET-LH <i>Distorted</i>             | \$ 35.00               | ✓ 27.76      |
| 13                             | FRONT FENDER BRACE -LH                               | \$ 88.00               | ✓ 69.84      |
| 14                             | FRONT WHEEL HOUSING LINER-LH <i>replaced</i>         | \$ 158.00              | ✓ 126        |
| 15                             | WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>      | \$ 81.00               | ? X          |
| 16                             | FRONT EXTERIOR MIRROR MOUNTING-LH <i>new</i>         | \$ 929.00              | ✓ 742.80     |
| 17                             | FRONT MIRROR CAP-LH <i>Repair</i>                    | \$ 136.00              | +            |
| 18                             | FRONT MIRROR GLASS-LH <i>new</i>                     | \$ 1,132.00            | +            |
| 19                             | LED HEADLIGHT-LH <i>new</i> <i>Cracked</i>           | \$ 5,029.00            | ✓ 4023.20    |
| 20                             | FRONT ALUMINIUM RIM-LH <i>new</i>                    | \$ 666.00              | ✓ 532.40     |
| 21                             | RUBBER VALVE <i>new</i>                              | 4 \$ 13.00             | +            |
| SUB- TOTAL SPARE PARTS CHARGES |                                                      | :                      | \$ 12,281.00 |

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJS 5172 K

| S/N                       | Parts Description                                   | Damaged Parts & Prices |              |
|---------------------------|-----------------------------------------------------|------------------------|--------------|
|                           |                                                     | S/Nett                 | Remark       |
| 21                        | FRONT CONTROL ARM-LH <i>Bent.</i>                   | \$ 336.00 ?            | 262.50 ✓     |
| 22                        | FRONT WHEEL BEARING HOUSING-LH <i>Perk</i>          | \$ 532.00 ?            | 425.60 ✓     |
| 23                        | FRONT WHEEL BEARING WITH ASSEMBLY-LH <i>Byd</i>     | \$ 442.00 ?            | 353.60 ✓     |
| 24                        | FRONT STABILIZER SWAG BAR-LH <i>Not nec</i>         | \$ 372.00 ?            | X            |
| 25                        | FRONT WHEEL SUSPESION-LH <i>Bent</i>                | \$ 117.00 ?            | 93.20 ✓      |
| 26                        | FRONT SWAG BAR END LINK-LH <i>Not nec</i>           | \$ 88.00 ?             | X            |
| 27                        | FRONT GAS SHOCK ABOSORBER-LH <i>Not nec</i>         | \$ 251.00 ?            | X            |
| 28                        | FRONT SUSPENSION STURT MOUNT BEARING <i>Not nec</i> | \$ 43.00 ?             | X            |
| 29                        | FRONT BUMPER RUBBER STOP <i>Not nec</i>             | \$ 51.00 ?             | X            |
| 30                        | FRONT UPPER STURT MOUNT-LH <i>Not nec</i>           | \$ 114.00 ?            | X            |
| 31                        | FRONT DRIVE SHAFT-LH <i>Not nec</i>                 | \$ 2,208.00 ?          | X            |
| 32                        | STEERING GEAR <i>Perk</i>                           | \$ 4,649.00 ✓          | 3719.20      |
| 33                        | REPAIR SET FOR STEERING BOX <i>ne</i>               | \$ 43.00 ✓             | 34           |
| 34                        | FRONT INNER TIE ROD <i>Bent</i>                     | \$ 86.00 ?             | 68.48 ✓      |
| 35                        | FRONT OUTER TIE ROD <i>Broken.</i>                  | \$ 118.00 ✓            | 94.40        |
| 36                        | ALUMINIUM SUBFRAME <i>Bent</i>                      | \$ 940.00 ?            | 751.60 ✓     |
| 37                        | SUNDRIES <i>Nec.</i>                                | \$ 1,000.00 ?          | 231.12 ✓     |
| TOTAL SPARE PARTS CHARGES |                                                     | :                      | \$ 23,671.00 |
| TOTAL LABOUR CHARGES      |                                                     | :                      | \$ 8,332.00  |
| GRAND TOTAL               |                                                     | :                      | \$ 32,003.00 |

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian King*  
Surveyed Date : *13/03/19*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Not Authorised, 07 Days Inclusive of undercarriage.*

Life Consultants hence notify the Insurer of the following:

- To reserve (allow after survey pending)
- To replace damaged part(s) during survey
- Part prices are subject to confirmation
- This early survey is on a "Without Prejudice" basis
- No legal modification is allowed
- Supplementary claims must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Receiver:  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

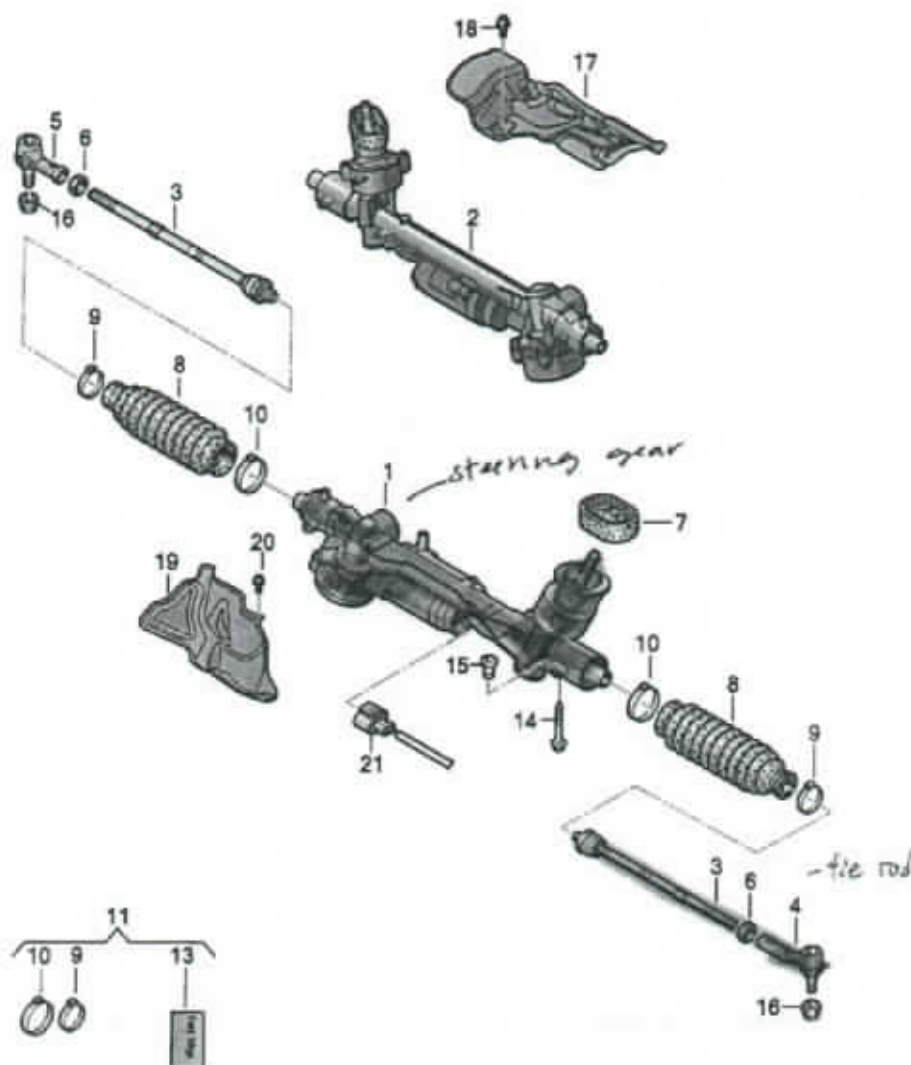
Allan Wu  
Claims Consultant



# ETKA

| Model | Year | MG  | SG                | Illustration | Restrictions | UPD        | 14:21 | 15.03.2019 |
|-------|------|-----|-------------------|--------------|--------------|------------|-------|------------|
| A3    | 2018 | 4   | 23                | 423-000      |              | 1266       |       |            |
| EC    | TC   | ITC | VIN               |              | Production   | Sales Type |       |            |
| CHZD  | SST  | MI  | WAUZZZ8V2J1069668 |              | 16.04.2018   | 8VMANG     |       |            |

FI SUGGESTION



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SIS 5172 K

| S/N                            | Parts Description                                   | Damaged Parts & Prices |        |
|--------------------------------|-----------------------------------------------------|------------------------|--------|
|                                |                                                     | S/Nett                 | Remark |
| 1                              | FRONT BUMPER <i>Rehamed</i>                         | \$ 1,830.00            | ✓      |
| 2                              | FRONT BUMPER FIXING PARTS <i>me</i>                 | \$ 170.00              | +      |
| 3                              | FRONT BUMPER GUIDE SECTION-LH <i>? cpa</i>          | \$ 35.00               | ?      |
| 4                              | FRONT BUMPER CLOSING ELEMENT-LOWER CENTER <i>me</i> | \$ 488.00              | +      |
| 5                              | FRONT BUMPER CLOSING ELEMENT-LH <i>me</i>           | \$ 270.00              | +      |
| 6                              | FRONT BUMPER COVER TRIM-LH <i>me</i>                | \$ 148.00              | +      |
| 7                              | FRONT ADAPTER-LH <i>me</i>                          | \$ 34.00               | +      |
| 8                              | FRONT AIR GUIDE GRILLE-LH <i>me</i>                 | \$ 171.00              | +      |
| 9                              | FRONT FENDER-LH <i>Distorted</i>                    | \$ 778.00              | ✓      |
| 10                             | FRONT FENDER ATTACHMENT PARTS-LH <i>?</i>           | \$ 65.00               | ?      |
| 11                             | FRONT FENDER UPPER BRACKET-LH <i>? Bent</i>         | \$ 25.00               | ✓      |
| 12                             | FRONT FENDER BRACKET-LH <i>Distorted</i>            | \$ 35.00               | ✓      |
| 13                             | FRONT FENDER BRACE -LH                              | \$ 88.00               | ✓      |
| 14                             | FRONT WHEEL HOUSING LINER-LH <i>Rehamed</i>         | \$ 158.00              | ✓      |
| 15                             | WHEEL HOUSING LINER ATTACHMENT PARTS <i>?</i>       | \$ 81.00               | ?      |
| 16                             | FRONT EXTERIOR MIRROR MOUNTING-LH <i>me scd</i>     | \$ 929.00              | +      |
| 17                             | FRONT MIRROR CAP-LH <i>Regr</i>                     | \$ 136.00              | +      |
| 18                             | FRONT MIRROR GLASS-LH <i>me</i>                     | \$ 1,132.00            | +      |
| 19                             | LED HEADLIGHT-LH <i>me cpa</i>                      | \$ 5,029.00            | +      |
| 20                             | FRONT ALUMINIUM RIM-LH <i>lt</i>                    | \$ 666.00              | ✓      |
| 21                             | RUBBER VALVE <i>me</i>                              | 4 \$ 13.00             | +      |
| SUB- TOTAL SPARE PARTS CHARGES |                                                     | \$ 12,281.00           |        |

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

*add 1st headlight seal - cut  
\$ 48*

*Raman  
26/03/19*

*AK  
SK  
18/3*

*AK SK  
18/3*

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SJS 5172 K

| S/N                       | Parts Description                      | Damaged Parts & Prices |              |
|---------------------------|----------------------------------------|------------------------|--------------|
|                           |                                        | S/Nett                 | Remark       |
| 21                        | FRONT CONTROL ARM-LH ?                 | \$ 336.00              | ?            |
| 22                        | FRONT WHEEL BEARING HOUSING-LH ?       | \$ 532.00              | ?            |
| 23                        | FRONT WHEEL BEARING WITH ASSEMBLY-LH ? | \$ 442.00              | ?            |
| 24                        | FRONT STABILIZER SWAG BAR-LH ?         | \$ 372.00              | ?            |
| 25                        | FRONT WHEEL SUSPENSION-LH ?            | \$ 117.00              | ?            |
| 26                        | FRONT SWAG BAR END LINK-LH ?           | \$ 88.00               | ?            |
| 27                        | FRONT GAS SHOCK ABOSORBER-LH ?         | \$ 251.00              | ?            |
| 28                        | FRONT SUSPENSION STURT MOUNT BEARING ? | \$ 43.00               | ?            |
| 29                        | FRONT BUMPER RUBBER STOP ?             | \$ 51.00               | ?            |
| 30                        | FRONT UPPER STURT MOUNT-LH ?           | \$ 114.00              | ?            |
| 31                        | FRONT DRIVE SHAFT-LH # ?               | \$ 2,208.00            | ?            |
| 32                        | STEERING GEAR <i>Paid</i>              | \$ 4,649.00            | ✓            |
| 33                        | REPAIR SET FOR STEERING BOX <i>re</i>  | \$ 43.00               | ✓            |
| 34                        | FRONT INNER TIE ROD ?                  | \$ 86.00               | ?            |
| 35                        | FRONT OUTER TIE ROD <i>broken</i>      | \$ 118.00              | ✓            |
| 36                        | ALUMINIUM SUBFRAME ?                   | \$ 940.00              | ?            |
| 37                        | SUNDRIES ?                             | \$ 1,000.00            | ?            |
| TOTAL SPARE PARTS CHARGES |                                        | :                      | \$ 23,671.00 |
| TOTAL LABOUR CHARGES      |                                        | :                      | \$ 8,332.00  |
| GRAND TOTAL               |                                        | :                      | \$ 32,003.00 |

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Spare parts are Special Netts.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SJS 5172 K

| S/N                       | Parts Description                             | Damaged Parts & Prices |              |
|---------------------------|-----------------------------------------------|------------------------|--------------|
|                           |                                               | S/Nett                 | Remark       |
| 21                        | FRONT CONTROL ARM-LH ? BT ✓                   | \$ 336.00              | ?            |
| 22                        | FRONT WHEEL BEARING HOUSING-LH ? NEC ✓        | \$ 532.00              | ?            |
| 23                        | FRONT WHEEL BEARING WITH ASSEMBLY-LH ? NEC ✓  | \$ 442.00              | ?            |
| 24                        | FRONT STABILIZER SWAG BAR-LH ?                | \$ 372.00              | ?            |
| 25                        | FRONT WHEEL SUSPENSION-LH ? (Ball joint) BT ✓ | \$ 117.00              | ?            |
| 26                        | FRONT SWAG BAR END LINK-LH ?                  | \$ 88.00               | ?            |
| 27                        | FRONT GAS SHOCK ABOSORBER-LH ?                | \$ 251.00              | ?            |
| 28                        | FRONT SUSPENSION STURT MOUNT BEARING ?        | \$ 43.00               | ?            |
| 29                        | FRONT BUMPER RUBBER STOP ?                    | \$ 51.00               | ?            |
| 30                        | FRONT UPPER STURT MOUNT-LH ?                  | \$ 114.00              | ?            |
| 31                        | FRONT DRIVE SHAFT-LH # ?                      | \$ 2,208.00            | ?            |
| 32                        | STEERING GEAR <i>Payd</i> <i>BT</i>           | \$ 4,649.00            | ✓            |
| 33                        | REPAIR SET FOR STEERING BOX <i>m</i>          | \$ 43.00               | ✓            |
| 34                        | FRONT INNER TIE ROD ? <i>BT</i> ✓             | \$ 86.00               | ?            |
| 35                        | FRONT OUTER TIE ROD <i>Broken</i>             | \$ 118.00              | ✓            |
| 36                        | ALUMINIUM SUBFRAME ? BT ✓                     | \$ 940.00              | ?            |
| 37                        | SUNDRIES ?                                    | \$ 1,000.00            | ?            |
| TOTAL SPARE PARTS CHARGES |                                               | :                      | \$ 23,671.00 |
| TOTAL LABOUR CHARGES      |                                               | :                      | \$ 8,332.00  |
| GRAND TOTAL               |                                               | :                      | \$ 32,003.00 |

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Spare parts are Special Nett.

*Steve 28/3/19*

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0323/2019/GW  
Date : 12-Mar-19

Vehicle in workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
We took 9 days exclude 1 Sunday  
with checked items replaced.  
jb 13 may 19

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Fun Siew Leng  
Address : 39 Dyson Road  
Singapore 309386  
Telephone : HP +65 98375882  
Type of Claim : Own Damage Claims  
Policy No. : 1800082840  
Vehicle No : **SJS 5172 K**  
Model Code : A3 Sedan 1.0 TFSI 8 V  
Model / Year : 17/7/2018  
Engine No : CHZ 467725  
Chassis No : WAUZZZ8V2J1069668  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 10-Mar-19  
Place of Accident : In front of House No 21 Dyson Rd

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SJS 5172 K

| S/n                  | Nature of Jobs                                                                                                                                               |     | Estimated<br>Charges | Surveyor's<br>Recommendation |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------|------------------------------|
| 1                    | To remove check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                                | S/N | \$ 360.00            | \$ 360.00                    |
| 2                    | To dismantle lhs front door panel trim. To remove and renew lhs wing mirror assy.                                                                            | S/N | \$ 300.00            | \$ 300.00                    |
| 3                    | To remove and renew lhs front suspension assy.<br>To inspect subframe for further damages and renew accordingly.                                             | S/N | \$ 1,800.00          | \$ 1,800.00                  |
| 4                    | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise crash management components. Reinstall all parts removed. (HL replaced) |     | \$ 2,100.00          | \$ 1,250.00                  |
| 5                    | To respray front bumper, lhs front fender, lhs front door, lhs wing mirror cover and lhs sill panel.                                                         |     | \$ 3,300.00          | \$ 1,250.00                  |
| 6                    | To renew lhs front rim and carry out wheel alignment.                                                                                                        | S/N | \$ 280.00            | \$ 280.00                    |
| 7                    | To carry out diagnostic check.                                                                                                                               | S/N | \$ 192.00            | \$ 192.00                    |
| TOTAL LABOUR CHARGES |                                                                                                                                                              | :   | <u>\$ 8,332.00</u>   | <u>\$ 5,432.00</u>           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJS 5172 K

| S/N                                   | Parts Description                         | <u>Damaged Parts &amp; Prices</u> |                    |
|---------------------------------------|-------------------------------------------|-----------------------------------|--------------------|
|                                       |                                           | <u>S/Nett</u>                     | <u>Remark</u>      |
| 1                                     | FRONT BUMPER                              | \$ 1,830.00                       | \$ 1,464.00        |
| 2                                     | FRONT BUMPER FIXING PARTS                 | \$ 170.00                         |                    |
| 3                                     | FRONT BUMPER GUIDE SECTION-LH             | \$ 35.00                          | \$ 27.52           |
| 4                                     | FRONT BUMPER CLOSING ELEMENT-LOWER CENTER | \$ 488.00                         |                    |
| 5                                     | FRONT BUMPER CLOSING ELEMENT-LH           | \$ 270.00                         |                    |
| 6                                     | FRONT BUMPER COVER TRIM-LH                | \$ 148.00                         |                    |
| 7                                     | FRONT ADAPTER-LH                          | \$ 34.00                          |                    |
| 8                                     | FRONT AIR GUIDE GRILLE-LH                 | \$ 171.00                         |                    |
| 9                                     | FRONT FENDER-LH                           | \$ 778.00                         | \$ 622.00          |
| 10                                    | FRONT FENDER ATTACHMENT PARTS-LH          | \$ 65.00                          |                    |
| 11                                    | FRONT FENDER UPPER BRACKET-LH             | \$ 25.00                          | \$ 19.76           |
| 12                                    | FRONT FENDER BRACKET-LH                   | \$ 35.00                          | \$ 27.76           |
| 13                                    | FRONT FENDER BRACE -LH                    | \$ 88.00                          | \$ 69.84           |
| 14                                    | FRONT WHEEL HOUSING LINER-LH              | \$ 158.00                         | \$ 126.00          |
| 15                                    | WHEEL HOUSING LINER ATTACHMENT PARTS      | \$ 81.00                          |                    |
| 16                                    | FRONT EXTERIOR MIRROR MOUNTING-LH         | \$ 929.00                         | \$ 742.80          |
| 17                                    | FRONT MIRROR CAP-LH                       | \$ 136.00                         |                    |
| 18                                    | FRONT MIRROR GLASS-LH                     | \$ 1,132.00                       |                    |
| 19                                    | LED HEADLIGHT-LH                          | \$ 5,029.00                       | \$ 4,023.20        |
| 20                                    | FRONT ALUMINIUM RIM-LH                    | \$ 666.00                         | \$ 532.40          |
| 21                                    | RUBBER VALVE                              | 4 \$ 13.00                        |                    |
| <b>SUB- TOTAL SPARE PARTS CHARGES</b> |                                           | <b>\$ 12,281.00</b>               | <b>\$ 7,655.28</b> |

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Net.

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

Material List for Accident Vehicle Regn No. SJS 5172 K

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Spare parts are Special Nett.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SJS 5172 K**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0323/2019/KS

8 Aug 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SJS 5172 K, Audi A3 SEDAN 1.0 TFSI**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJS 5172 K**, claimant, **Mdm. Fun Siew Leng** please find the related document per attached.

1. A copy of the Original invoice no. 85014089 – S\$ 16,93519
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SJS 5172 K

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6366 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6366 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
85 Ubi Road 1  
Singapore 408699  
Main Telephone 6366 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                 |                                                                                                                                                          |                                                                                                                                                    |                |           |          |
|-------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------|-----------|----------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 |                 | Invoice: 85014089<br><br>Date : 07/08/2019<br><br>Order : SJS5172K<br><br>Term : 30                                                                      | Account: A0006 (T 0)<br><br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |                |           |          |
| Regn No: SJS5172K (V 38470)                                                                                                   |                 | Regn Date: 17/07/2018                                                                                                                                    | Mileage: 3554                                                                                                                                      | WIP No.: 45704 |           |          |
| Model: A3 SEDAN 1.0 TFSI 8VMANG                                                                                               |                 | Chassis: WAUZZZ8VZJ1069668                                                                                                                               | Engine: CHZ 467725                                                                                                                                 | Dept: U        |           |          |
| You have been assisted by :- UB-Tony Foong ( 33 )                                                                             |                 |                                                                                                                                                          |                                                                                                                                                    |                |           |          |
|                                                                                                                               |                 | Details                                                                                                                                                  | Qty                                                                                                                                                | Unit Price     | Amount    |          |
| Q                                                                                                                             | EXC             | M: 8888<br>Insurance Excess/Liability                                                                                                                    | -3300.00                                                                                                                                           | 1.00           | -3,300.00 |          |
| S                                                                                                                             | BODYWORK        | M:<br>TO REMOVE,CHECK AND REINSTALL FRONT WIRE<br>HARNES FOR HEADLIGHTS,HORNS,OUTSIDE<br>TEMPERATURE SENSOR AND HEADLIGHT WASHER<br>ASSY                 | 360.00                                                                                                                                             | 1.00           | 360.00    |          |
| S                                                                                                                             | BODYWORK        | M:<br>TO DISMANTLE LHS FRONT DOOR PANEL TRIM.<br>TO REMOVE AND RENEW LHS WING MIRROR ASSY.                                                               | 300.00                                                                                                                                             | 1.00           | 300.00    |          |
| S                                                                                                                             | BODYWORK        | M:<br>TO REMOVE AND RENEW LHS FRONT SUSPENSION<br>ASSY.TO INSPECT SUBFRAME FOR FUTHER<br>DAMAGES AND RENEW ACCORDINGLY                                   | 1800.00                                                                                                                                            | 1.00           | 1,800.00  |          |
| S                                                                                                                             | BODYWORK        | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER,LHS<br>FRONT FENDER AND LHS HEADLIGHT.REORGANISE<br>CRASH MANAGEMENT COMPONENTS.REINSTALL<br>ALL PARTS REMOVED | 1250.00                                                                                                                                            | 1.00           | 1,250.00  |          |
| S                                                                                                                             | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER,LHS FRONT FENDER<br>AND LHS WING MIRROR COVER                                                                              | 1250.00                                                                                                                                            | 1.00           | 1,250.00  |          |
| S                                                                                                                             | BODYWORK        | M:<br>TO RENEW LHS FRONT RIM AND CARRY OUT<br>WHEEL ALIGNMENT                                                                                            | 280.00                                                                                                                                             | 1.00           | 280.00    |          |
| S                                                                                                                             | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                      | 192.00                                                                                                                                             | 1.00           | 192.00    |          |
| X                                                                                                                             | A5Q2423055G     | (V) (Ger) STEERING 19/                                                                                                                                   | Less 020%                                                                                                                                          | 1.00           | 4649.00   | 3,719.20 |
| X                                                                                                                             | A5Q0199369G     | (V) (Ger) SUB FRAME 19                                                                                                                                   | Less 020%                                                                                                                                          | 1.00           | 939.50    | 751.60   |
| X                                                                                                                             | A8V0941773D     | HEADLIGHT                                                                                                                                                | Less 020%                                                                                                                                          | 1.00           | 5029.00   | 4,023.20 |
| X                                                                                                                             | ABV5821105A     | FENDER                                                                                                                                                   | Less 020%                                                                                                                                          | 1.00           | 777.50    | 622.00   |
| X                                                                                                                             | ABV5821171      | WHEEL HOUS                                                                                                                                               | Less 020%                                                                                                                                          | 1.00           | 157.50    | 126.00   |
| X                                                                                                                             | ABV5807065R GRU | (A) (SK-LAST) COVER (18                                                                                                                                  | Less 020%                                                                                                                                          | 1.00           | 1830.00   | 1,464.00 |
| X                                                                                                                             | ABV0601025DC    | (A) (SK) RIM 16" C4E (1                                                                                                                                  | Less 020%                                                                                                                                          | 1.00           | 665.50    | 532.40   |

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6886 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 2 13:31

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                         |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85014089<br>Date : 07/06/2019<br>Order : SJS5172K<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

|                                                   |                            |                    |                |
|---------------------------------------------------|----------------------------|--------------------|----------------|
| Regn No: SJS5172K (V 38470)                       | Regn Date: 17/07/2018      | Mileage: 3554      | WIP No.: 45704 |
| Model: A3 SEDAN 1.0 TFSI 8VMANG                   | Chassis: WAUZZZ8V2J1069668 | Engine: CH2 467725 | Dept: U        |
| You have been assisted by :- UB-Tony Foong ( 33 ) |                            |                    |                |

|   |                 | Details                |           | Qty  | Unit Price | Amount |
|---|-----------------|------------------------|-----------|------|------------|--------|
| X | A8V0198037      | RUBB. BUSH             | Less 020% | 1.00 | 91.00      | 72.80  |
| X | A8V5807183      | GUIDE                  | Less 020% | 1.00 | 34.40      | 27.52  |
| X | A8V5821471A     | BRACKET                | Less 020% | 1.00 | 24.70      | 19.76  |
| X | A8V5821467B     | BRACKET                | Less 020% | 1.00 | 34.70      | 27.76  |
| X | A8V0821135C     | SUPPORT                | Less 020% | 1.00 | 87.30      | 69.84  |
| X | A5Q0407151R     | CONTA ARM              | Less 020% | 1.00 | 336.00     | 268.80 |
| X | A5Q0407255Q     | (A) (SK) HOUSING 19/03 | Less 020% | 1.00 | 532.00     | 425.60 |
| X | A5Q0423121A     | BUSHING                | Less 020% | 2.00 | 9.60       | 15.36  |
| X | A1K0423811J     | TIEROD END             | Less 020% | 1.00 | 118.00     | 94.40  |
| X | A1K0423810A     | TIE ROD                | Less 020% | 1.00 | 85.60      | 68.48  |
| X | A5Q0407365A     | JOINT                  | Less 020% | 1.00 | 116.50     | 93.20  |
| X | A8V5857409N 9B9 | MOUNTING               | Less 020% | 1.00 | 928.50     | 742.80 |
| X | A8V0498625B     | BEARING                | Less 020% | 1.00 | 442.00     | 353.60 |
| X | A1K0498970A     | REP.SET                | Less 020% | 1.00 | 42.50      | 34.00  |
| X | AN 0161857      | POP-RIVET              | Less 020% | 5.00 | 3.00       | 12.00  |
| X | AN 10785401     | SCREW (REQ4)           | Less 020% | 2.00 | 10.60      | 16.96  |
| X | AN 91167101     | BOLT (REQ1)            | Less 020% | 1.00 | 7.70       | 6.16   |
| X | AN 10106402     | NUT                    | Less 020% | 1.00 | 2.80       | 2.24   |
| X | AN 0150816      | NUT                    | Less 020% | 1.00 | 2.80       | 2.24   |
| X | AN 91022001     | NUT                    | Less 020% | 4.00 | 1.50       | 4.80   |
| X | AWHT006844      | PLATE                  | Less 020% | 1.00 | 9.90       | 7.92   |
| X | AN 01116417     | NUT                    | Less 020% | 2.00 | 3.30       | 5.28   |
| X | AN 91201001     | BOLT (REQ1)            | Less 020% | 1.00 | 15.20      | 12.16  |
| X | AN 90942902     | NUT                    | Less 020% | 1.00 | 2.50       | 2.00   |
| X | AN 10332002     | NUT                    | Less 020% | 3.00 | 2.20       | 5.28   |
| X | AN 10695901     | BOLT                   | Less 020% | 2.00 | 18.00      | 28.80  |
| X | AN 90954802     | BOLT                   | Less 020% | 1.00 | 8.20       | 6.56   |
| X | AN 10552402     | BOLT                   | Less 020% | 2.00 | 10.70      | 17.12  |
| X | AN 91231201     | SCREW                  | Less 020% | 4.00 | 4.20       | 13.44  |

Parts 13,695.28  
Labour 0.00  
Sublet 5,432.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 15,827.28

7% GST 1,107.91

Grand Total 16,935.19



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SJS 5172 K

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0323/2019/KK  
28 February 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

**Make & Model** : Audi A3 SEDAN 1.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V2J1069668  
**Vehicle Regn No.** : SJS 5172 K  
**Vehicle Mileage** : 3552 KM  
**Vehicle Owner** : Mdm. Fun Siew Leng  
**Certificate No** : 1800082840  
**Own Damage Excess** : \$3531.00 (Inclusive 7%GST)  
**Accident Date** : 10/3/2019  
**Place** : In Front Of House No 21 Dyson Rd  
**Repair Cost** : \$ 16,935.19  
**WIP No.** : 45704  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

**Date** :

29/3

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                       |                                                 |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'd | Status                                                          |
| Main                     | 13 Mar 2019 |               | 13 Mar 2019<br>15:21<br><a href="#">Edit Adj Rpt</a> | <b>S\$19,127.28</b><br><a href="#">Edit Estimates</a> | <b>S\$19,127.28</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                                                                                                                                   | Reference                                                                                                               | Claim Details          | Documents                                                                   | Show All |         |             |              |            |       |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>                                                                                                                                                                                                                                                                                 |                                                                                                                         |                        |                                                                             |          |         |             |              |            |       |
| Insured:                                                                                                                                                                                                                                                                                                                                                               | FUN SIEW LENG, ID: S1656986J, Tel: +6598375882                                                                          |                        |                                                                             |          |         |             |              |            |       |
| Vehicle Reg. No.:                                                                                                                                                                                                                                                                                                                                                      | SJS5172K                                                                                                                | Date of Loss:          | 10/03/2019 18:00 - :59<br>[7 Months and 21 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:                                                                                                                                                                                                                                                                                                                                                            | OD / 7831620246SG                                                                                                       | Policy/Cover Note No.: | 1800082840 (Comprehensive)                                                  |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         | Excess:                | S\$3,300.00                                                                 |          |         |             |              |            |       |
| Repairer:                                                                                                                                                                                                                                                                                                                                                              | Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                   |                        |                                                                             |          |         |             |              |            |       |
| Handling Insurer:                                                                                                                                                                                                                                                                                                                                                      | AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] Imran.Ishak@aig.com |                        |                                                                             |          |         |             |              |            |       |
| Adjuster:                                                                                                                                                                                                                                                                                                                                                              | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/03/2019]          |                        |                                                                             |          |         |             |              |            |       |
| Driver/Custodian:                                                                                                                                                                                                                                                                                                                                                      | WONG LU YII (20 / Female), NRIC: S9902097J, Tel: +6598375882 Email: WONGLUYII@GMAIL.COM                                 |                        |                                                                             |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                                                                                                                                          |                                                                                                                         |                        |                                                                             |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (15/07/2019): Alert - Adj Mandate Approved (S\$19127.28) - SJS5172K - Claim Handler: Md Ishak, ...</li> <li>AIG_SG (14/03/2019): Alert - Adj Mandate Approved (S\$11472.00) - SJS5172K - Claim Handler: Md Ishak, ...</li> <li>AIG_SG (14/03/2019): SJS5172K / OD / 10/03/2019 / Coverage &amp; Excess update</li> </ul> |                                                                                                                         |                        |                                                                             |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                                                                                                                                          |                                                                                                                         |                        |                                                                             |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                                                                                                                                               | Priority                                                                                                                | Type                   | Task Group                                                                  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                         |                        |                                                                             |          |         |             |              |            |       |

## Claim Documents

\*SJS5172K (7831620246SG)

OD

Mar 10 2019 6:00PM

[FUN SIEW LENG]

Premium Automobiles Pte Ltd

| Upload Documents          |                 | Upload Photos                                                                | Compose New Letter | Upload Video | Upload Audio | View | Use Viewer |
|---------------------------|-----------------|------------------------------------------------------------------------------|--------------------|--------------|--------------|------|------------|
| <b>Video</b>              |                 |                                                                              |                    |              |              |      | 1 per page |
| No                        | Finalized On    | Premium Automobiles Pte Ltd (UBI)                                            | Thumbnail          |              | Print        |      |            |
| 1                         | 11/03/19 17:55  | <b>Video - Accident</b><br><small>[Linked Accident Report Documents]</small> |                    | Load MP4     |              |      |            |
| <b>Assessment Reports</b> |                 |                                                                              |                    |              |              |      | 1 per page |
| No                        | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                                            | Thumbnail          |              | Print        |      |            |
| 1                         | 13/03/19 16:09  | <b>Adjuster Immediate Advice</b>                                             |                    | Load HTM     |              |      |            |
| 2                         | 06/06/19 17:09  | <b>Adjuster Immediate Advice</b>                                             |                    | Load HTM     |              |      |            |
| 3                         | 06/06/19 17:12  | <b>Adjuster Immediate Advice</b>                                             |                    | Load HTM     |              |      |            |
| <b>Photos/Images</b>      |                 |                                                                              |                    |              |              |      | 3 per page |
| No                        | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                                            | Thumbnail          |              | Print        |      |            |
| 1                         | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 2                         | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 3                         | 13/03/19 16:02  | <b>Odometer Reading</b>                                                      |                    | Load JPG     |              |      |            |
| 4                         | 13/03/19 16:02  | <b>Chassis Number</b>                                                        |                    | Load JPG     |              |      |            |
| 5                         | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 6                         | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 7                         | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 8                         | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 9                         | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 10                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 11                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 12                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 13                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 14                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 15                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 16                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 17                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 18                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 19                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 20                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 21                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 22                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 23                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 24                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 25                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 26                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 27                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 28                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 29                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 30                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 31                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 32                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 33                        | 13/03/19 16:02  | <b>General View</b>                                                          |                    | Load JPG     |              |      |            |
| 34                        | 04/06/19 11:21  | <b>Reinspection Photo</b>                                                    |                    | Load JPG     |              |      |            |

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| 35 | 04/06/19 11:21 | Reinspection Photo |  | Load JPG |  |
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| 79 | 04/06/19 11:21 | Reinspection Photo |  | Load JPG |  |

## Documentation

1 per page



| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
|----|-----------------|-----------------------------------|-----------|-------|
| 1  | 13/03/19 16:02  | Singapore Accident Statement      | Load PDF  |       |
| 2  | 13/03/19 16:02  | Certificate of Insurance          | Load PDF  |       |
| 3  | 13/03/19 16:02  | Driver's Driving License          | Load PDF  |       |
| 4  | 13/03/19 16:02  | ESTIMATE                          | Load PDF  |       |
| 5  | 06/06/19 17:09  | REVISED ESTIMATE                  | Load PDF  |       |
| 6  | 16/08/19 09:10  | WORKSHOP INVOICE                  | Load PDF  |       |
| 7  | 16/08/19 09:10  | DISCHARGE VOUCHER                 | Load PDF  |       |

## Linked Accident Report Documents

|                           |                |                                   | View       | Use Viewer |
|---------------------------|----------------|-----------------------------------|------------|------------|
| <b>Video</b>              |                |                                   | 1 per page |            |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print      |
| 1                         | 11/03/19 17:55 | Video - Accident                  | Load MP4   |            |
| <b>Assessment Reports</b> |                |                                   | 1 per page |            |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print      |
| 1                         | 11/03/19 18:02 | Accident Statement                | Load HTM   |            |
| <b>Photos/Images</b>      |                |                                   | 3 per page |            |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print      |
| 1                         | 11/03/19 16:52 | Accident Photo                    | Load JPG   |            |
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| <b>Documentation</b>      |                |                                   | 1 per page |            |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) | Thumbnail  | Print      |
| 1                         | 11/03/19 17:57 | Sketch Plan                       | Load JPG   |            |
| 2                         | 11/03/19 17:57 | Sketch Plan #2                    | Load JPG   |            |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | <a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a> |
|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| There are no document checklists configured.                                                                                                       |                                                                  |
| <div style="border: 1px solid #ccc; height: 100px; margin-top: 10px;"></div>                                                                       |                                                                  |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>                                                                                   |                                                                  |
| <div style="border: 1px solid #ccc; height: 100px; margin-top: 10px;"></div>                                                                       |                                                                  |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |                                                                  |

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19004567/AQD3N2

Date: 16/08/2019

### REFERENCE

|                   |               |                  |            |                        |
|-------------------|---------------|------------------|------------|------------------------|
| Insured/Claimant: | FUN SIEW LENG | Policy No:       | 1800082840 |                        |
| Date of Loss:     | 10/03/2019    | Nature of Claim: | OD         | Claim No: 7831620246SG |

### DESCRIPTION & IDENTIFICATION OF VEHICLE

|                             |                               |             |                   |
|-----------------------------|-------------------------------|-------------|-------------------|
| Reg No:                     | SJS5172K                      | Engine No:  | CHZ467725         |
| Make & Model:               | AUDI A3, 999cc SEDAN TFSI (A) | Chassis No: | WAUZZZ8V2J1069668 |
| Reg. Date:                  | 17/07/2018 (Man. Year: 2018)  | Odometer:   | 3546 km           |
| Colour:                     | Black                         |             |                   |
| Engine Capacity:            | 999 cc                        |             |                   |
| Market Value/New Car Price: | S\$120,000.00                 |             |                   |
| Sum Insured (S\$):          | Market Value/New Car Price    |             |                   |

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

|                          |                         |                      |                          |                         |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition:       | Steering (Serviceable): | Yes                  | Footbrake (Serviceable): | Yes                     |
| Handbrake (Serviceable): | Yes                     | Engine Modification: | No                       | Pre-accident Condition: |

### CONDITION OF TYRES

|                   |               |                  |               |
|-------------------|---------------|------------------|---------------|
| Front Tyre Size:  | 205/55 R16    | Rear Tyre Size:  | 205/55 R16    |
| Front Left Side:  | Goodyear 6 mm | Rear Left Side:  | Goodyear 6 mm |
| Front Right Side: | Goodyear 6 mm | Rear Right Side: | Goodyear 6 mm |

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

|                                     | Repairer's       | Adjuster's       | Difference       | Diff %       |
|-------------------------------------|------------------|------------------|------------------|--------------|
| Parts                               | 23,671.00        | 13,695.28        | 9,975.72         | 42.14        |
| Miscellaneous Items                 | 0.00             | 0.00             | 0.00             |              |
| Labour                              | 8,332.00         | 5,432.00         | 2,900.00         | 34.81        |
| Paintwork Labour                    | 0.00             | 0.00             | 0.00             |              |
| Towing                              | 0.00             | 0.00             | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b> | <b>32,003.00</b> | <b>19,127.28</b> | <b>12,875.72</b> | <b>40.23</b> |
| <b>- Excess (S\$)</b>               | <b>3,300.00</b>  | <b>3,300.00</b>  | <b>0.00</b>      | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>28,703.00</b> | <b>15,827.28</b> | <b>12,875.72</b> | <b>44.86</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>2,009.21</b>  | <b>1,107.91</b>  | <b>901.30</b>    | <b>44.86</b> |
| <b>Nett Amount (S\$)</b>            | <b>30,712.21</b> | <b>16,935.19</b> | <b>13,777.02</b> | <b>44.86</b> |

### INSPECTION

|                             |            |                                                                                      |
|-----------------------------|------------|--------------------------------------------------------------------------------------|
| Date of Assignment:         | 13/03/2019 |                                                                                      |
| Date Inspected:             | 13/03/2019 | Inspected At: Premium Automobiles Pte Ltd (UBI)<br>55 Ubi Road 1<br>Singapore 408699 |
| Estimated Period of Repair: | 9.0 days   |                                                                                      |

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                                | Condition     | Repairer's  | Amount       |
|-----|-----|----------|--------------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                              | Deformed      | 1,830.00 FS | *1,464.00 FS |
| 2   | 1   |          | *FRONT BUMPER FIXING PARTS                 | Not Necessary | 170.00 FS   | *- FS        |
| 3   | 1   |          | *FRONT BUMPER GUIDE SECTION-LH             | Damaged       | 35.00 FS    | *27.52 FS    |
| 4   | 1   |          | *FRONT BUMPER CLOSING ELEMENT-LOWER CENTER | Not Necessary | 488.00 FS   | *- FS        |
| 5   | 1   |          | *FRONT BUMPER CLOSING ELEMENT-LH           | Not Necessary | 270.00 FS   | *- FS        |
| 6   | 1   |          | *FRONT BUMPER COVER TRIM-LH                | Not Necessary | 148.00 FS   | *- FS        |
| 7   | 1   |          | *FRONT ADAPTER-LH                          | Not Necessary | 34.00 FS    | *- FS        |
| 8   | 1   |          | *FRONT AIR GUIDE GRILLE-LH                 | Not Necessary | 171.00 FS   | *- FS        |
| 9   | 1   |          | *FRONT FENDER-LH                           | Distorted     | 778.00 FS   | *622.00 FS   |
| 10  | 1   |          | *FRONT FENDER ATTACHMENT PARTS-LH          | Not Necessary | 65.00 FS    | *- FS        |
| 11  | 1   |          | *FRONT FENDER UPPER BRACKET-LH             | Bent          | 25.00 FS    | *19.76 FS    |
| 12  | 1   |          | *FRONT FENDER BRACKET-LH                   | Bent          | 35.00 FS    | *27.76 FS    |
| 13  | 1   |          | *FRONT FENDER BRACE-LH                     | Bent          | 88.00 FS    | *69.84 FS    |
| 14  | 1   |          | *FRONT WHEEL HOUSING LINER-LH              | Deformed      | 158.00 FS   | *126.00 FS   |
| 15  | 1   |          | *WHEEL HOUSING LINER ATTACHMENT PARTS      | Not Necessary | 81.00 FS    | *- FS        |
| 16  | 1   |          | *FRONT EXTERIOR MIRROR MOUNTING-LH         | Necessary     | 929.00 FS   | *742.80 FS   |
| 17  | 1   |          | *FRONT MIRROR CAP-LH                       | Repair        | 136.00 FS   | *- FS        |
| 18  | 1   |          | *FRONT MIRROR GLASS-LH                     | Not Necessary | 1,132.00 FS | *- FS        |
| 19  | 1   |          | *LED HEADLIGHT-LH                          | Cracked       | 5,029.00 FS | *4,023.20 FS |
| 20  | 1   |          | *FRONT ALUMINIUM RIM-LH                    | Cut           | 666.00 FS   | *532.40 FS   |
| 21  | 4   |          | *RUBBER VALVE                              | Not Necessary | 13.00 FS    | *- FS        |
| 22  | 1   |          | *FRONT CONTROL ARM-LH                      | Bent          | 336.00 FS   | *268.80 FS   |
| 23  | 1   |          | *FRONT WHEEL BEARING HOUSING-LH            | Damaged       | 532.00 FS   | *425.60 FS   |
| 24  | 1   |          | *FRONT WHEEL BEARING WITH ASSEMBLY-LH      | Damaged       | 442.00 FS   | *353.60 FS   |
| 25  | 1   |          | *FRONT STABILIZER SWAG BAR-LH              | Not Necessary | 372.00 FS   | *- FS        |
| 26  | 1   |          | *FRONT WHEEL SUSPENSION-LH                 | Bent          | 117.00 FS   | *93.20 FS    |
| 27  | 1   |          | *FRONT SWAG BAR END LINK-LH                | Not Necessary | 88.00 FS    | *- FS        |
| 28  | 1   |          | *FRONT GAS SHOCK ABSORBER-LH               | Not Necessary | 251.00 FS   | *- FS        |
| 29  | 1   |          | *FRONT SUSPENSION STRUT MOUNT BEARING      | Not Necessary | 43.00 FS    | *- FS        |
| 30  | 1   |          | *FRONT BUMPER RUBBER STOP                  | Not Necessary | 51.00 FS    | *- FS        |
| 31  | 1   |          | *FRONT UPPER STRUT MOUNT-LH                | Not Necessary | 114.00 FS   | *- FS        |
| 32  | 1   |          | *FRONT DRIVE SHAFT-LH                      | Not Necessary | 2,208.00 FS | *- FS        |
| 33  | 1   |          | *STEERING GEAR                             | Damaged       | 4,649.00 FS | *3,719.20 FS |
| 34  | 1   |          | *REPAIR SET FOR STEERING BOX               | Necessary     | 43.00 FS    | *34.00 FS    |
| 35  | 1   |          | *FRONT INNER TIE ROD                       | Bent          | 86.00 FS    | *68.48 FS    |
| 36  | 1   |          | *FRONT OUTER TIE ROD                       | Broken        | 118.00 FS   | *94.40 FS    |
| 37  | 1   |          | *ALUMINIUM SUBFRAME                        | Bent          | 940.00 FS   | *751.60 FS   |
| 38  | 1   |          | *SUNDRIES                                  | Necessary     | 1,000.00 FS | *231.12 FS   |

Report was unsubmitted during this print-out.

| No.                                           | Qty | Part No. | Particulars | Condition | Repairer's | Amount    |
|-----------------------------------------------|-----|----------|-------------|-----------|------------|-----------|
| F=Franchise part. S=SpcNett.                  |     |          |             |           |            |           |
| Total Parts (S\$)                             |     |          |             |           | 23,671.00  | 13,695.28 |
| Report was unsubmitted during this print-out. |     |          |             |           |            |           |

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                | Lab.Type | Repairer's | Amount   |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <b>Labour Items</b>     |                                                                                                                                            |          |            |          |
| 1                       | TO REMOVE CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY                 | New      | 360.00     | 360.00   |
| 2                       | TO DISMANTLE LHS FRONT DOOR PANEL TRIM.TO REMOVE AND RENEW LHS WING MIRROR ASSY                                                            | New      | 300.00     | 300.00   |
| 3                       | TO REMOVE AND RENEW LHS FRONT SUSPENSION ASSY.TO INSPECT SUBFRAME FOR FURTHER DAMAGES AND RENEW ACCORDINGLY                                | New      | 1,800.00   | 1,800.00 |
| 4                       | TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND LHS HEADLIGHT.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED | New      | 2,100.00   | 1,250.00 |
| 5                       | TO RESPRAY FRONT BUMPER,LHS FRONT FENDER,LHS FRONT DOOR,LHS WING MIRROR COVER AND LHS SILL PANEL                                           | New      | 3,300.00   | 1,250.00 |
| 6                       | TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT                                                                                       | New      | 280.00     | 280.00   |
| 7                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                              | New      | 192.00     | 192.00   |
| Gross Labour Cost (S\$) |                                                                                                                                            |          | 8,332.00   | 5,432.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >