

INSUR

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: PIAN EMBURNING KENNY

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLL 4835B



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Li.:

Repair Cost:

SS

( days)

x

days)

Loss of Rental (LOR):

SS

( days)

x

days)

Loss of Use (LOU):

SS

( days)

x

days)

Loss of Income (LOI):

SS

( days)

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Cycle &amp; carriage France Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Overhaul

Tanaka

REF: ASM(AXA)

e

# ASSIGNMENT

From: Date: 4/4/2019

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLB 4835 B  
at Workshop m/s: cycle & Cunnage  
of: 209 Pender Gardens

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 10am-1pm  
COCO

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lump Sum: 2-B-2.3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLL4835 B Yr Regn: 2017 Feb

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Citroen C4 C.C. 1500

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 20592 T/Ratio: Insured / Std / NI / NA

Eng/No:

C/No: VF73AB H2T6J8065J5

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60K16  
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 4/4/17

Survey held at: CCC Park 6th

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

10/4/19 Confirm 2-B-2 \$1826.00 with 3 working days.

(2nd) - \$836.00  
32.1)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

Survey Fee:

Transportation:

) \$ + RS, SI

) Photos

) Office

TOTAL

**ESTIMATE**

Company Reg No. 200609327M  
 GST Reg No. MR-850111-X

Invoice Name & Address		Owner Name & Vehicle Info	
Mr Lim Hock Guan		Cust No/Name	/Mr Lim Hock Guan
14 Lor Pisang Emas		Reg No/Reg Date	SLL48358 / 28/02/2017
Singapore 597831		Date In/Mileage	/ 0
Contact No Mobile: 98711463		Chassis No	VF73ABHZTGJ806555
		Engine No	10JBHD3064841
		Make/Model	CIT/GC4P 1.6 BLUEHDI EAT6 INTENSIVE ML
		Colour/Trim	PYM ROUGE RUBI / IXF YATAGO GREY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00073	Cash	12/03/2019/ 11:11	TLC	442 / CocoLu	14192

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPAIR FRT BUMPER, FRT FENDER RH				✓ 600.00
E PNT98000 SPRAY PAINT FOR FRT BUMPER, FRT FENDER RH				420 700.00
A 54900099 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				✓ 300.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				✓ 50.00
M SUNDRY Sundry				✓ 20.00
M BUMPER MOULDING	1.00	196.00	0.00	cal 196.00 0%
M BUMPER MOULDING	1.00	214.00	0.00	cal 214.00 0%
M HEADLIGHT ASSY RH	1.00	582.00	0.00	cal 582.00 0%

**Estimate**

SURVEYOR NAME: Taylin 17475949  
 SURVEYOR SIGNATURE: [Signature]  
 DATE: 4/4/19 @ 1230  
 REMARKS: Repair after repair  
surp 1 hkl auto.com  
03 days

**LKK Auto Consultants** hence notify the Reparer of the following:  
 Confirm & accepted by \_\_\_\_\_  
 • To display damaged parts before/after spray - writing  
 • Parts prices are submitted to owner  
 • Third party sur \_\_\_\_\_  
 • No illegal work  
 Authorized signatory and company stamp \_\_\_\_\_

Parts	992.00
Labour	1,650.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	20.00
<b>Total (w/o GST)</b>	<b>2,662.00</b>

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.  
 Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you to be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

## << Service Request Details

LKC

Claim

S9M01GNP

Reference

None

Loss Date

9 March 2019

Report Date

11 Mar 2019 12:00:00 AM

Request Date

13 March 2019

Due Date

13 March 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

Complete Work

None

### Vehicle Information

Incident Vehicle Registration #

SLL4835B

Make

TPVD CITROEN

Model

GRAND C4 PICASSO 1.6 BLUEHDI EAT6 S/R



## Primary Contact/Insured

PANG CHEE LIANG  
BLK 626 HOUGANG AVENUE 8, #10-162, 530626, Singapore  
97293112

## Claim Handler

CHAN Kian Chuan  
6568804269  
kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



# Exceptional Journeys

Surveyor : Taufikh - LKK  
Company : AXA  
DOA : 09/03/2019  
CSE : Coco  
Date of Survey : 04/04/2019

VEHICLE NO : SLL4835B  
MODEL : CIT/ GC4P 1.6 BLUEHDI EAT6 INTENSIVE  
WIP : 14192

Material	:	\$	436.00
Labour	:	\$	1,390.00
Sub-Total	:	\$	1,826.00
Less Excess	:	\$	-
Total	:	\$	1,826.00
GST 7%	:	\$	127.82
Grand Total	:	\$	1,953.82
Finalise By/Date	:	JoJo dtd	18/04/2019

Email : 18/04/19 2:25pm

☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 3 WORKING DAYS + 2 Days ( 1 ) Weekends  
+      Days (      ) Public Holiday  
TOTAL DAYS REPAIR TOOK = 5

☒ TP Claim AXA - SJJ5697K

☒ Claim GIA / LTA fee \$ 2.00

☒ Claim Loss ☐ Use ☒ Rental

☐ Claim Medical Fee / Others                     

☐ Third Party Report



## Re:TP MANDATE IA-S9M01GNP

Type

🔔 Question

Message

PLS PROCEED AS RECOMMENDED

Reply

Our ref : SLL4835B  
Your ref : SJJ5697K

Date: 03<sup>rd</sup> September 2019

Ms Vivian Lau (Case Handler)  
LKK AUTO CONSULTANTS PTE. LTD.  
Blk. 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Dear Sir/ Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SLL4835B – DOA: 09/03/2019**

Kindly be informed that our customer, Mr Lim Hock Guan, owner of vehicle registration no. SLL4835B (insured with Direct Asia) holds vehicle registration no. SJJ5697K which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below:

Repair Cost	:	\$ 1,953.82	
Loss of Rental/ Use	:	\$ 600.00	(\$ 100.00 x 06 days)
GIA/ LTA Search Fee	:	\$ 2.00	
Total	:	\$ 2,555.82	

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage France Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,  
CYCLE & CARRIAGE FRANCE PTE LTD



MANAGER  
SERVICE OPERATIONS - PG



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 22 March 2019 2:38 PM  
**To:** 'PAN.SG.KENNY@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SJJ 5697K AND SLL 4835B ALONG 03 JOO CHIAT LANEPUBLIC CARPARK ON 09/03/2019

22 MAR 2019

**PANG CHEE LIANG / PAN ENGUANG KENNY**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19004566/eb3**

**YOUR REF : SJJ 5697K**

**ACCIDENT INVOLVING SJJ 5697K AND SLL 4835B ALONG 03 JOO CHIAT LANEPUBLIC CARPARK ON 09/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CYCLE & CARRIAGE FRANCE PTE LTD acting on behalf of the owner of SLL 4835B against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle reversed into the parking lot collided with Third Party vehicle SLL 4835B. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher

*Case Handler*

DID: 6841 6051

FAX: 6741 4108

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *AXA Insurance Pte Ltd (AXA)*

*(Motor Claims Dept)*



Exceptional Journeys

To:

Cycle & Carriage France Pte. Limited  
209 Pandan Gardens,  
Singapore 609339

Attention: [Motor Claims Department]

Date: [09/03/2019]

**LETTER OF AUTHORIZATION TO ACT**

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLL4835B (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 09/03/2019 (*date and time of accident*) on/along JOO CHIAT OPEN CAR PARK (*location*) between the Vehicle and SJJ5697K (*3<sup>rd</sup> party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Lim Hock Guan".

Y

Name: LIM HOCK GUAN

NRIC / Passport No. / Company Registration No. [REDACTED] 481J



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJJ 5697K (Insd veh)	Model: <u>UTRIPER</u>
	SLL 4835B (TP veh)	
Date of Accident/ Time:	09/03/2019	

Repair Estimate	: \$	2,848.34	
Final Repair Cost	: \$	1,953.82	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	535.00	3 days at \$ 107 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	2,490.82	

Payee Name: CYCLE & CARRIAGE FRANCE PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: <u>24</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (**): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim. All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of Workshop representative / Workshop stamp Name of Representative: <u>Wong</u> Date: <u>10.9.2019</u>		 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>JOJO CHENG</u> Date: <u>10/09/19</u>	
 Signature of AXA's surveyor/representative: Name of AXA's surveyor / Representative: Date:			

**TAX INVOICE**

Company Reg No. 200603327M  
 GST Reg No. MR-6500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Lim Hock Guan  C/O AXA INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 8 SHENTON WAY #24-01 SINGAPORE 068811  Contact No	Cust No/Name /Lim Hock Guan Reg No/Reg Date SLL48358 / 28/02/2017 Date In/Mileage 04/04/2019/ 19987 Chassis/Package VF73ABHZTGJ806555 /CC17S5 Engine No 10JBHD3064841 Make/Model CIT/GC4P 1.6 BLUEHD1 EAT6 INTENSIVE ML Colour/Trim PYM ROUGE RUBI / 1XF YATAGO GREY



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSF00001	Cash	02/09/2019/ 11:39	TLC	881 / Jojo Cheng	14192	73005396

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPAIR FRT BUMPER, FRT FENDER RH				600.00
E PNT98000 REPAIR FRONT BUMPER, FRONT FENDER RH				420.00
A 54900099 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				300.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				50.00
M SUNDRY SUNDRY				20.00
X BUMPER MOULDING	1.00	208.00	0.00	208.00
X BUMPER MOULDING	1.00	228.00	0.00	228.00
Z TEXT AXA TP CLAIM SJJ5697K DOA: 09/03/2019 SURVEYOR: TAUFIKH LKK 04/04/2019				

*Cycle & Carriage celebrates 120 years.  
 Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!*

Parts	436.00			
Labour	1,370.00			
Standard Menu	0.00	7% GST on	Nett 1826.00	1,826.00
Specialist Job	0.00			127.82
Diagnostics Job	0.00		<b>Total Payable</b>	<b>1,953.82</b>
Sundry/Others	20.00		<b>Paid</b>	<b>0.00</b>
Total (w/o GST)	1,826.00		<b>Total Due</b>	<b>1,953.82</b>

*Payment should be made strictly by cash, NETS or credit cards. Thank you.*

*Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.*

**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
Singapore 758379  
Tel 67532536 Fax 67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

**TAX INVOICE****LIM HOCK GUAN**

INVOICE : AR1904-0200  
DATE : 11/04/2019  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA201904-0040

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SKX8803R 560.75  
Make / Model : KIA FORTE K3 1.6A EX  
Rental Dates : Rental Billing From 04/04/2019 To 10/04/2019  
Period : 6 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SLL4835B

AMOUNT : S\$  
SIX HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 560.75  
GST 7% : 39.25

**TOTAL S\$ : 600.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	







RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-038714

Date of Request: 12/03/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date: 12/03/2019  
Enquiry By: Coco Lu Ting  
TP Vehicle No: SJJ5697K  
Accident Date: 09/03/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJJ5697K	AXA Insurance Pte Ltd	21/09/2018-20/09/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-038714

Date of Request: 12/03/2019

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date 12/03/2019  
Enquiry By Coco Lu Ting  
TP Vehicle No. SJJ5697K  
Accident Date 09/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:


☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19004566/T1wb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN			Date : 19-09-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJJ 5697K	Veh. Inspected	SLL 4835B	
Policy No.	GA401045	Coverage (\$)	0.00	
Claim No.	S9M01GNP	Excess (\$)	0.00	
Assign From		Assign Date	13/03/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	CITROEN C4	c.c	1560	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	VF73ABHZTGJ806555	Colour	RED	
Odometer	20592	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	BRIDGESTONE	6 mm	
L/H Front Tyre	205/60 R16	BRIDGESTONE	6 mm	
R/H Rear Tyre	205/60 R16	BRIDGESTONE	6 mm	
L/H Rear Tyre	205/60 R16	BRIDGESTONE	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	09/03/2019	Inspection Date	04/04/2019	
Survey held at	CYCLE & CARRIAGE FRANCE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 4835B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRY (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	BUMPER MOULDING (SN) (CONSISTENT)	CUT	196.00	208.00
1	BUMPER MOULDING (SN) (CONSISTENT)	CUT	214.00	228.00
1	HEADLIGHT ASSY RH (SN) (CONSISTENT)	NOT NECESSARY	582.00	-
			1,012.00	456.00
<b>LABOUR</b>				
	REPAIR FRT BUMPER ,FRT FENDER RH .		600.00	600.00
	SPRAY PAINT FOR FRT BUMPER ,FRT FENDER RH .		700.00	420.00
	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM.		300.00	300.00
	CHECK WIRING & ELECTRICAL SYSTEM.		50.00	50.00
			1,650.00	1,370.00
<b>GRAND TOTAL</b>			<b>2,662.00</b>	<b>1,826.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,826.00</b>

Report Ref No. CC4/ASM19004566/T1wb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01GNP
Reference	CC4/ASM19004566/T1wb3u2 
Loss Date	9 March 2019
Report Date	11 Mar 2019 12:00:00 AM
Request Date	13 March 2019
Due Date	

Vendor Name	LK AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for: Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	5LL4835B
Make	TPVD CITROEN
Model	GRAND C4 PICASSO 1.6 BLUEHD1 EAT6 S/B
Service Address	

Primary Contact/Insured
PANG CHEE LIANG BLK 626 HOUGANG AVENUE BL #10-162, 530626, Singapore 97293112

Claim Handler
CHAN Kian Chuan 68805444 kianchuan.chan@axa.com.sg

Additional Instructions

- 1
- Messages   Invoices   History   Documents   Assessment   Metrics   Notes

Document Type   Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKInvoice1 (2).pdf	Invoice	Surveyor/ Assessor expense	LK AUTO CONSULTANTS PTE LTD (TPP)	20 September 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	UNPAID 20 September 2019
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
AUTHORIZATION TO ACT FORM4.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
MARKED ESTIMATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2019
LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2019
TP MANDATE IA-5LL 4835B.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 August 2019
EMAIL.mng	Letters and Correspondence	Others	KADIBI Matzen	24 July 2019
EMAIL FROM TP.mng	Letters and Correspondence	Third Party	KUMAR Shalendra	23 July 2019
VIDEO 2.mpg	Evidence	Videos	CHAN Kian Chuan	21 March 2019

NAME	TYPE	DATE
VIDEO Lingua	VIDEO	11/11/2019
TP PRI FROM WORKSHOP WITH ESTIMATE.mpg	Workshop	13 March 2019
SLL48358 TP GUA REPORT.PDF	GUA Report	13 March 2019
SJ15677K INSD GUA REPORT.PDF	GUA Report	13 March 2019