

Shirley Hiew (LKK Auto)

From: Valenzuela Crizbert Chua <crizbertchua@italauto.com.sg>
Sent: Wednesday, 20 March 2019 9:31 AM
To: Shirley Hiew (LKK Auto)
Cc: Pauline Neo May Fong; SUR; Jeremy Gaw; Lee Wei Chen; Timothy Yap; Rayner Wee Chee Tiong
Subject: RE: EZ 489C OD (AXA)

Dear Shirley,

Noted and thanks for the Authorization, we will contact you once we are ready to re-survey for additional items for approval. Thank you.

Crizbert Chua Valenzuela
Service Advisor



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 19 March, 2019 5:51 PM
To: Valenzuela Crizbert Chua
Cc: Pauline Neo May Fong; SUR
Subject: EZ 489C OD (AXA)

Hi Criz,

As instructed by our client, please proceed to repair the insured vehicle **EZ 489C** (Excess \$10,000/-). Based on our surveyor's estimate marking or whichever lower.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Please refer to the attachment above.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

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