

Adrian

ASSIGNMENT

ole

From:

Meunier

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s -

of

Insured:

Policy No

Claims No.

Sum Insured:

Excess: \$1,600/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

165K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

* 10 days

Res.: Yes or No

Lum Sum:

10

3 Val.: Yes or No

Adrian said investigating @ 16:40pm

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLW3344A.

Yr Regn:

2018 / Feb.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5 SB.

cc 1984

Colour

Black.

A/C: Insured / Std / Nil / NA

Sp. Reading

20995.

T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No:

WAU222FS37A054678

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

245/40R18.

R:

245/40R18.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

13/03/19.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

ODA16.

SLW3344A-X

10/08/19

Confirmed P/P \$ 13,231.16 @ 10 days with Adrian.
(\$ 6,264.34 Red 32%)

MV:

PV:

Nett:

Reserving No. of Trip - 1.

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

Survey Fee:

Date:

1)

2)

IN

OUT

Basic & Add.

200

3)

4)

S + R5, SI

5)

6)

Photos

Prel. Report:

Others

Final Report:

P/P \$ 13,231.16

TOTAL

211

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6355A
Vehicle Details	
Vehicle No.:	SLW3344A
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CVK052016
Chassis No.:	WAUZZZF53JA054678
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,556.00
Original Registration Date:	07 Feb 2018
First Registration Date:	07 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$47,379.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Feb 2028
PARF Rebate Amount:	\$35,534.00
Intended COE Rebate Details	
COE Expiry Date:	06 Feb 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,661.00
COE Rebate Amount:	\$37,963.00
Total Rebate Amount:	\$73,497.00

The information contained herein is correct as at 13 Mar 2019

OK

Re: FINAL REVISION - SLW3344A - OD AIG - SURVEYED 13 Mar 2019 RE-SURVEYED 05 APR 2019

Shirley Hiew (LKK Auto)

Mon 16/9/2019 5:26 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Dear Carrine,

As spoken, 10 repair days confirmed.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Friday, 13 September 2019 5:30 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: RE: FINAL REVISION - SLW3344A - OD AIG - SURVEYED 13 Mar 2019 RE-SURVEYED 05 APR 2019

Dear Shirley/Adrian,

We counter propose 12 days to repair this vehicle.

Kindly check and confirm.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Re: FINAL REVISION - SLW3344A - OD AIG - SURVEYED 13 Mar 2019 RE-SURVEYED 05 APR 2019

Shirley Hiew (LKK Auto)

Thu 12/9/2019 11:38 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Carrine,

Confirmed final fig \$ 13,231.16 @ 10 days of repairs before excess \$ 1,600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Friday, 26 April 2019 2:29 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLW3344A - OD AIG - SURVEYED 13 Mar 2019 RE-SURVEYED 05 APR 2019

Hi Adrian and Shirley,

Revised estimate attached.

Please confirm repair cost of \$14,506.16 @ 13 working days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

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This mail is associated with :

***SLW3344A (9658883025SG)**

OD

Mar 4 2019 6:30PM

[GOH KIAN HENG ALVIN]

Premium Automobiles Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 15/08/2019 10:34 AM.
To Victor-CK.Koh@aig.com
CC Imran.Ishak@aig.com
Subject Re: Alert - Adj Mandate Maintained - SLW3344A - Claim Handler: Md Ishak, Mohd Imran

Hi Victor,

According to our surveyor, have just discussed with Premium Automobile, they are willing to accept supplementary labour (2) at \$ 1,500.00 and supplementary labour (3) at \$ 1,375.00 after negotiation.

Kindly let us have your approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 10/04/2019 02:45 PM

Subject: Alert - Adj Mandate Maintained - SLW3344A - Claim Handler: Md Ishak, Mohd Imran

Maintained:Supplementary labour 1 photos? Supplementary labour 2 at 2.5 days \$1250.00. Supplementary labour 3 at 2 panels \$1100.00 To re-amend.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SLW3344A (9658883025SG)**

OD

Mar 4 2019 6:30PM

[GOH KIAN HENG ALVIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/04/2019 14:45 PM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - SLW3344A - Claim Handler: Md Ishak, Mohd Imran

Maintained:Supplementary labour 1 photos? Supplementary labour 2 at 2.5 days \$1250.00. Supplementary labour 3 at 2 panels \$1100.00 To re-amend.

DOCUMENTS SUMMARY

There are no documents.

Have just discussed with Premium Automobile, they are willing to accept Supplementary Labour (2) at \$1500 and Supplementary Labour (3) at \$1375 after negotiation.
For your approval please.

View Received Message

This mail is associated with :

***SLW3344A (9658883025SG)**

OD

Mar 4 2019 6:30PM

[GOH KIAN HENG ALVIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/09/2019 14:52 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$13231.16) - SLW3344A - Claim Handler: Md Ishak, Mohd Imran

Approved:13231.16.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Md Ishak, Mohd Imran

Date: 10 Apr 2019

Preliminary Advice

Vehicle No	: SLW3344A	Accident Date	: 04/03/2019
Make	: AUDI A5	Policy No.	: 1800012970-01
Assignment Date	: 13/03/2019	Excess	: S\$1,600.00
Date of Inspection	: 13/13/2019	Est. Duration of Repair	: 4 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,496.00 (INCLUSIVE SUPPLEMENTARY)
Revised Amount	:S\$	14,244.00 (INCLUSIVE SUPPLEMENTARY)
Check Items (Estimated)	:S\$	735.00
Total	:S\$	14,979.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	165,000.00
COE / PARF Rebate	:S\$	73,497.00
Salvage Value	:S\$	
Margin for Repair	:S\$	91,503.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Supplementary amount is \$ 7,696.00.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/03/2019 17:28
Date Of Accident	04/03/2019 18:30
Exact Location Of Accident	BLK 419 YISHUN MSCP
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW3344A
Insured/Policyholder	
Name Of Registered Owner	GOH KIAN HENG ALVIN
NRIC No	S6906355A
Email Address	ALVIN_GOH@ITE.EDU.SG
Mobile Phone No	(LOCAL) +65-81808311
Alternative Phone No	OTHERS-81808311

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800012970-01
Cover Note Number	

Driver

Name of Driver	GOH KIAN HENG ALVIN
NRIC No	S6906355A
Date Of Birth	19/02/1969
Occupation	INDOOR
Date Of Driving Pass	03/10/2001
Driving Experience	17 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81808311
Fax Number	
Contact Number	OTHERS-81808311
EMail Address	ALVIN_GOH@ITE.EDU.SG

Address	BLK 151 RIVERVALE CRESCENT #13-92
Postcode	540151
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 4TH MARCH 2019, I WAS AT THE YISHUN BLK 419 CARPARK. THE CARPARK WAS VERY TIGHT AND SMALL. WHILST ADJUSTING MY CAR TO PARK, I ACCIDENTALLY DAMAGED MY LEFT-HAND SIDE OF THE PASSENGER-DOOR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident [all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"], the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Toy Fong
NRIC/FIN No.: 63011171

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 4th March 2019, I was at the Yishu, Pk 419 car-park -
the car-park was very tight and small, whilst getting my car to
park, I accidentally damaged my left-hand side of the postage-door.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Police Officer's Signature _____

Date & Time:

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature _____

Name: Toy, E.

NRIC/FIN No: 63040187X

Accident Photo



Licence Number: **S6906355A**
 Name: **GOH KIAN HENG ALVIN**
 Birth Date: **19 Feb 1969**
 Issue Date: **11 Aug 2003**




REPUBLIC OF SINGAPORE
 IDENTITY CARD NO: **S6906355A**



Name: **GOH KIAN HENG ALVIN**
 Race: **CHINESE**
 Date of Birth: **19-02-1969** Sex: **M**
 Country of Birth: **SINGAPORE**




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES):

Class	Description	Valid Until
Class 2B	Motorcycles not exceeding 200 cc	11 Dec 1980
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	30 Oct 2001

NP 425A



Licence No: **S6906355A**



NPIC No: **S6906355A**



Blood Group: **AB+** Date of issue: **20-03-1992**

APT BLK 151 RIVERVALE CRESCENT #13-B2
SINGAPORE 540151

NPIC No: **S6906355A** Date: **25-02-2006** No: **5329922**





AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg No.201009404M

Policy/Reference No. 1800012970-01

02 Jan 2019

Mr. GOH KIAN HENG ALVIN
151 RIVERVALE CRESCENT
13-92
SINGAPORE 540151

Dear Mr. GOH KIAN HENG ALVIN

Your Policy Has Been Renewed

We are pleased to inform you that your AUDI AUTO PROTECTOR PRIVATE VEHICLE has been renewed and details of your policy are below:

Policy number : 1800012970-01
Effective date : 07 Feb 2019
Expiry date : 06 Feb 2020

It is important that you review the enclosed policy documents to verify that all the information in these documents is accurate. If you wish to update us on any changes, please contact us.

For More Information

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send us an email at www.aig.com.sg.

Thank you for your support. We look forward to serving you in all your general insurance needs.

Yours sincerely

Bucha Manik
Head of Individual Personal Insurance

PS: You can now enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive emergency assistance for motor and travel, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0285/2019/KN
Date	:	6-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Goh Kian Heng Alvin
Address	:	Blk 151 Rivervale Crescent #13-92 Singapore 540151
Telephone	:	HP +65 81808311
Type of Claim	:	Own Damage Claims
Policy No.	:	1800012970-01
Vehicle No	:	SLW 3344 A
Model Code	:	A5 SPORTBACK 2.0 TFSI
Model / Year	:	7/2/2018
Engine No	:	CVK 052016
Chassis No	:	WAUZZZF53JA054678
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	4-Mar-19
Place of Accident	:	BLK 419 YISHUN MSCP

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 3344 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer LHS front door multilock system and power window devices. Inspect for damages.	S/N S 280.00 ✓	
2	To dismantle and renew LHS front door and LHS sill trim panel. Re-organize crash management components. Reinstall all parts removed	S 2,100.00 1000	
3	To respray LHS front door and LHS sill panel trim.	S 1,700.00 1100	
4	To carry out diagnostic check.	S/N S 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 4,272.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLW 3344 A**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR <i>Painted</i>	\$ 2,829.00	✓ 2263.20
2	FROUNT OUTER DOOR SEAL - LH / RH <i>new</i>	\$ 201.00	✓ 160.80
3	BONDING AGENT <i>Not new</i>	\$ 45.00	? X
4	CLEANING SOLUTION <i>Not new</i>	\$ 65.00	? X
5	APPLICATOR <i>Not new</i>	\$ 7.00	? X
6	DOOR CATCH - LH / RH <i>new</i>	\$ 109.00	+
7	COVER FOR DOOR CATCH = LH / RH <i>new</i>	\$ 13.00	+
8	CHROME TRIM FOR DOOR PANEL - LH <i>new new</i>	\$ 145.00	✓ 115.60
9	SIDE MEMBER - LH <i>Painted</i>	\$ 754.00	✓ 602.80
10	ATTACHMENT PARTS FOR DOOR TRIM <i>new</i>	\$ 118.00	? ✓ 94
11	ADHESIVE TAPE <i>+</i>	\$ 192.00	✓ 153.20
12	SUNDIRES <i>new</i>	\$ 500.00	? ✓ 17.76
TOTAL SPARE PARTS		\$ 4,978.00	
TOTAL LABOUR CHARGES		\$ 4,272.00	
GRAND TOTAL		\$ 9,250.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.~~10076.00~~

20276.00

10076.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 13/03/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : ~~Author~~ Authorised, 04 days

LKK Auto Consultants hereby notify the Repairer of the following:

- To recovery before/after spray painting
- To display damaged part(s) during recovery
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be recovered and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183
Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/00/0285/2019/KN 5-Apr-19 Kee Siang 1 of 1 SLW 3344 A A5 SPORTBACK 2.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse tray. Disengage lhs seat belt and head airbag. S/N	\$ 1,800.00	photo.
2	To dismantle lhs rear door, To cut out and reweld lhs sill panel and B-pillar. Reinstall all parts removed.	\$ 4,200.00	2800. 1250.
3	To respray lhs sill panel, door entrances and lhs B-pillar. To carry out joint sealer work and carry stone chip treatment.	\$ 2,000.00	1650- 1500 1500
Parts			
1	Sectional Part- Side member	\$ 2,137.00	4- 1709.60
2	Sill Trim Strip -	\$ 109.00	1- 87.20
GRAND TOTAL :		\$ 2,246.00	10246

Signature 5/4/19
350 pm.

For Premium Automobiles Pte Ltd



Authorised Signature

LKK Auto Consultants hereby notify the Repplier of the following:

- To resurvey before/after spray painting
- To insure damaged part(s) during resurvey
- Parts price are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal jurisdiction is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Authorised by Repplier

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0285/2019/KN
5-Apr-19
Kee Slang
1 OF 1
SLW 3344 A
A5 SPORTBACK 2.0 TFSI

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Labours

1	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse tray. Disengage lhs seat belt and head airbag.	S/N \$ 1,800.00	\$ 1,800.00 ✓
2	To dismantle lhs rear door, To cut out and reweld lhs sill panel and B-pillar. Reinstall all parts removed.	\$ 4,200.00	\$ 2,500.00 1750 1500
3	To respray lhs sill panel, door entrances and lhs B-pillar. To carry out joint sealer work and carry stone chip treatment.	\$ 2,000.00	\$ 1,650.00 1400 1375
			<u>\$ 5,950.00</u>

Parts

1	Sectional Part- Side member	\$ 2,137.00	\$ 1,709.60	A
2	Sill Trim Strip	\$ 109.00	\$ 87.20	A
3	Cavity Wax	\$ 140.00	\$ 140.00	A
4	Acrylic Sealer	\$ 180.00	\$ 180.00	A
5	Stone chip	\$ 180.00	\$ 180.00	A
6	Metal Filler	\$ 280.00	\$ 280.00	A
GRAND TOTAL :			\$ 3,026.00	\$ 2,576.80

For Premium Automobiles Pte Ltd

Authorised Signature

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0285/2019/KN
Date : 6-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,
Your recommended 4 days
We took 13 days with added repairs.

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Goh Kian Heng Alvin
Address : Blk 151 Rivervale Crescent
#13-92
Singapore 540151
Telephone : HP +65 81808311
Type of Claim : Own Damage Claims
Policy No. : 1800012970-01
Vehicle No : **SLW 3344 A**
Model Code : A5 SPORTBACK 2.0 TFSI
Model / Year : 7/2/2018
Engine No : CVK 052016
Chassis No : WAUZZZF53JA054678
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 4-Mar-19
Place of Accident : BLK 419 YISHUN MSCP

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 3344 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer LHS front door multilock system and power window devices. Inspect for damages.	S/N \$ 280.00	\$ 280.00
2	To dismantle and renew LHS front door and LHS sill trim panel. Re-organize crash management components. Reinstall all parts removed	\$ 2,100.00	\$ 1,000.00
3	To respray LHS front door and LHS sill panel trim.	\$ 1,700.00	\$ 1,100.00
4	Supplementary	\$ 8,000.00	\$ 5,950.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 12,272.00	\$ 8,522.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLW 3344 A**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT DOOR	\$ 2,829.00	\$ 2,263.20
2	FRONT OUTER DOOR SEAL - LH / RH	\$ 201.00	\$ 160.80
3	BONDING AGENT	\$ 45.00	
4	CLEANING SOLUTION	\$ 65.00	
5	APPLICATOR	\$ 7.00	
6	DOOR CATCH - LH / RH	\$ 109.00	
7	COVER FOR DOOR CATCH = LH / RH	\$ 13.00	
8	CHROME TRIM FOR DOOR PANEL - LH	\$ 145.00	\$ 115.60
9	SIDE MEMBER - LH	\$ 754.00	\$ 602.80
10	ATTACHMENT PARTS FOR DOOR TRIM	\$ 118.00	\$ 94.00
11	ADHESIVE TAPE	\$ 192.00	\$ 153.20
12	SUPPLEMENTARY	\$ 2,246.00	\$ 2,576.80
13	SUNDRIES	\$ 500.00	\$ 17.76
TOTAL SPARE PARTS		\$ 7,224.00	\$ 5,984.16
TOTAL LABOUR CHARGES		\$ 12,272.00	\$ 8,522.00
GRAND TOTAL		\$ 19,496.00	\$ 14,506.16

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Shirley Hiew / Motor Claims Dept
Yr Ref: SLW 3344 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0285/2019/KK

20 Sep 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1 total pages

RE: INSURANCE CLAIM FOR SLW 3344 A, Audi A5 SB 2.0 TFSI.

With reference to the above-mentioned vehicle, no. **SLW 3344 A**, claimant, **Mr Goh Kian Heng Alvin**, please find the related document per attached.

1. A copy of the Original invoice no. 85014261 – S\$ 12,445.34.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLW 3344 A

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:05

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014261 Date : 18/09/2019 Order : SLW3344A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLW3344A (V 36225) Regn Date: 07/02/2018 Mileage: 28672 WIP No.: 45160

Model: A5 SPORTBACK 2.0 TFSI S-tronic Chassis: WAUZZZF53JA054678 Engine: CVK 052016 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FPR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT DOOR AND LHS SILL PANEL TRIM.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR AND LHS SILL PANEL TRIM	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND REINSTALL LHS FRONT SEAT ASSY, ABCD PILLAR TRIMS,SILL TRIMS,FLOOR CARPETS, ELECTRICAL COMPONENTS AND FUSE TRAY. DISENGAGE LHS SEAT BELT AND HEAD AIRBAG	1800.00	1.00	1,800.00
S	BODYWORK	M: TO DISMANTLE LHS REAR DOOR.TO CUT OUT AND REWELD LHS SILL PANEL AND B PILLAR.REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY LHS SILL PANEL,DOOR ENTRANCES AND LHS B PILLAR.TO CARRY OUT JOINT SEALER WORK AND CARRY OUT STONE CHIP TREATMENT	1375.00	1.00	1,375.00
S	BODYWORK	M: TO SUPPLY CAVITY WAX,ACRYLIC SEALER,STONE CHIP AND METAL FILLER	780.00	1.00	780.00
X	A8W8809847	007173/(GER)SECTION Less 020%	1.00	2137.00	1,709.60
X	A8W8831051F	(A)(GER)DOOR 18/03/1 Less 020%	1.00	2829.00	2,263.20

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 8836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408898
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 16:05

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014261 Date: 18/09/2019 Order: SLW3344A Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLW3344A (V 36225) Regn Date: 07/02/2018 Mileage: 28672 WIP No.: 45160

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF53JA054678 Engine: CVK 052016 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
X	A8W8853855 GRU	(A) (GER) TRIM 18/03/1	Less 020%	1.00	753.50
X	A8W6853603A PUZ	(A) (SK) TRIM 18/03/19	Less 020%	1.00	144.50
X	A8W8837911	SEAL	Less 020%	1.00	201.00
X	A8W0853373F 9B9	(SK) SCUFF PLAT	Less 020%	1.00	109.00
X	A8W6898909A	ADHES.TAPE	Less 020%	1.00	191.50
X	A8W6898909	(SK) SECUR.SET	Less 020%	1.00	117.50
X	A5G0010029J	STICKER	Less 020%	1.00	22.20

Parts 5,204.16
Labour 0.00
Sublet 8,027.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,631.16

7% GST 814.18

Grand Total 12,445.34



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLW 3344 A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0285/2019/KK
22 April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 SB 2.0 TFSI
Vehicle Chassis No. : WAUZZZF53JA054678
Vehicle Regn No. : **SLW 3344 A**
Vehicle Mileage : 22424 KM
Vehicle Owner : Mr. Goh Kian Heng Alvin
Certificate No : 1800012970-01
Own Damage Excess : \$1712.00 (Inclusive 7%GST)
Accident Date : 04/03/2019
Place : Blk 419 Yisun MSCP
Repair Cost : \$ 12,445.34
WIP No. : 45160
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 5:20 pm
Date : 22/4/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Mar 2019		13 Mar 2019 15:01 Edit Adj Rpt	\$513,231.16 Edit Estimates	\$513,231.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by Insurer]

Insured:	GOH KIAN HENG ALVIN, ID: S6906355A, Tel: +6581808311, Email: ALVIN_GOH@ITE.EDU.SG		
Vehicle Reg. No.:	SLW3344A	Date of Loss:	04/03/2019 18:00 - :59 [12 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 965888302SSG	Policy/Cover Note No.:	1800012970-01 (Comprehensive)
		Excess:	\$51,600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Md Ishak, Mohd Imran] imran.ishak@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/03/2019]		
Driver/Custodian:	GOH KIAN HENG ALVIN (50 / Male), NRIC: S6906355A, Tel: +6581808311 Email: ALVIN_GOH@ITE.EDU.SG		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (10/09/2019): Alert - Adj Mandate Approved (\$513231.16) - SLW3344A - Claim Handler: Md Ishak, ...
- AIG_SG (10/04/2019): Alert - Adj Mandate Maintained - SLW3344A - Claim Handler: Md Ishak, Mohd Imran
- AIG_SG (14/03/2019): SLW3344A / OD / 04/03/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW3344A (9658883025SG)

OD

Mar 4 2019 6:30PM

[GOH KIAN HENG ALVIN]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Assessment Reports												1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	10/04/19 14:06	Adjuster Immediate Advice												Load HTM			
Photos/Images												3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	13/03/19 16:12	General View												Load JPG ☒			
2	13/03/19 16:12	General View												Load JPG ☒			
3	13/03/19 16:12	General View												Load JPG ☒			
4	13/03/19 16:12	General View												Load JPG ☒			
5	13/03/19 16:12	General View												Load JPG ☒			
6	13/03/19 16:12	General View												Load JPG ☒			
7	13/03/19 16:12	General View												Load JPG ☒			
8	13/03/19 16:12	General View												Load JPG ☒			
9	13/03/19 16:12	General View												Load JPG ☒			
10	13/03/19 16:12	Chassis Number												Load JPG ☒			
11	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
12	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
13	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
14	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
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16	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
17	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
18	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
19	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
20	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
21	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
22	10/04/19 14:14	Reinspection Photo												Load JPG ☒			
Documentation												1 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	13/03/19 16:10	SLW 3344A GIA.pdf												Load PDF			
2	13/03/19 16:10	DRIVING & POLICY.pdf												Load PDF			
3	13/03/19 17:28	ESTIMATE.pdf												Load PDF			
4	15/08/19 11:07	ESTIMATE MARKED & SUPP 1 & 2.pdf												Load PDF			
5	23/09/19 14:18	Workshop Invoice												Load PDF			
6	23/09/19 14:18	Discharge Voucher												Load PDF			

Linked Accident Report Documents

View

View in Browser

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/03/19 17:43	Accident Statement	Load HTM	☐

Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/03/19 17:40	Accident Photo	Load JPG	☒
2	05/03/19 17:40	Accident Photo	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
3	05/03/19 17:40	Accident Photo		☒
4	05/03/19 17:40	Accident Photo		☒
5	05/03/19 17:40	Accident Photo		☒
6	05/03/19 17:40	Accident Photo		☒
7	05/03/19 17:40	Accident Photo		☒
8	05/03/19 17:40	Accident Photo		☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/03/19 17:38	Sketch Plan		☒
2	05/03/19 17:38	Sketch Plan #2		☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19004559/ASD3E2

Date: 23/09/2019

REFERENCE

Insured/Claimant: GOH KIAN HENG ALVIN Policy No: 1800012970-01
Date of Loss: 04/03/2019 Nature of Claim: OD Claim No: 9658883025SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLW3344A**
Make & Model: AUDI A5, 2.0 TFSI QUATTRO (A) Engine No: CVK052016
Reg. Date: 07/02/2018 (Man. Year: 2017) Chassis No: WAUZZZF53JA054678
Colour: Black Odometer: 20995 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$165,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,554.80	5,984.16	1,570.64	20.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,272.00	7,247.00	5,025.00	40.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,826.80	13,231.16	6,595.64	33.27
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	18,226.80	11,631.16	6,595.64	36.19
+ GST 7.00/7.00% (S\$)	1,275.88	814.18	461.70	36.19
Nett Amount (S\$)	19,502.68	12,445.34	7,057.34	36.19

INSPECTION

Date of Assignment: 13/03/2019
Date Inspected: 13/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 10.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR	Dented	2,829.00 FS	*2,263.20 FS
2	1		*FRONT OUTER DOOR SEAL - LH / RH	Necessary	201.00 FS	*160.80 FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
5	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
6	1		*DOOR CATCH - LH / RH	Not Necessary	109.00 FS	*- FS
7	1		*COVER FOR DOOR CATCH - LH / RH	Not Necessary	13.00 FS	*- FS
8	1		*SIDE MEMBER - LH	Deformed	754.00 FS	*602.80 FS
9	1		*ATTACHMENT PARTS FOR DOOR TRIM	Necessary	118.00 FS	*94.00 FS
10	1		*ADHESIVE TAPE	Necessary	192.00 FS	*153.20 FS
11	1		*SUNDRIES	Necessary	500.00 FS	*17.76 FS
12	1		*SECTIONAL PART - SIDE MEMBER	Bent	1,709.60 FS	*1,709.60 FS
13	1		*SILL TRIM STRIP	Necessary	87.20 FS	*87.20 FS
14	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
15	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
16	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
17	1		*METAL FILLER	Necessary	280.00 FS	*280.00 FS
18	1		*CHROME TRIM FOR DOOR PANEL - LH	Necessary	145.00 FS	*115.60 FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$)	7,554.80	5,984.16
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER LHS FRONT DOOR MULTILOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
2	TO DISMANTLE AND RENEW LHS FRONT DOOR AND LHS SILL TRIM PANEL. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY LHS FRONT DOOR AND LHS SILL PANEL TRIM	New	1,700.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND REINSTALL LHS FRONT SEAT ASSY, ABCD PILLAR TRIMS, SILL TRIMS, FLOOR CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAY. DISENGAGE LHS SEAT BELT AND HEAD AIRBAG	New	1,800.00	1,800.00
6	TO DISMANTLE LHS REAR DOOR, TO CUT OUT AND REWELD LHS SILL PANEL AND B-PILLAR. REINSTALL ALL PARTS REMOVED	New	4,200.00	1,500.00
7	TO RESPRAY LHS SILL PANEL, DOOR ENTRANCES AND LHS B-PILLAR. TO CARRY OUT JOINT SEALER WORK AND CARRY STONE CHIP TREATMENT	New	2,000.00	1,375.00
Gross Labour Cost (S\$)			12,272.00	7,247.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >