Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 29 April 2019 11:28 AM vion.lim@eurokars.com.sg

TO. VIOLENTE ON 41 /2 /40 IA

Subject: RE: ACCIDENT ON 11/3/19 INVOLVING SFX142E & SFD496K

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 11 April 2019 9:27 AM

To: vion.lim@eurokars.com.sg; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com> Subject: FW: ACCIDENT ON 11/3/19 INVOLVING SFX142E & SFD496K

Dear Vion,

Thank you for the email.

This case is handle by Asher.

Dear Asher,

FYNA. CC4/FWD19004547/T1ea3

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: vion.lim@eurokars.com.sg <vion.lim@eurokars.com.sg>

Sent: Thursday, 4 April 2019 6:53 PM

To: SUR <sur@lkkauto.com>

Subject: FW: ACCIDENT ON 11/3/19 INVOLVING SFX142E & SFD496K

Dear LKK Team,

Can we have the instruction to proceed for DS for this case? Appreciate the assistance. TQ

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru, Singapore 609042 **D**: (65) 6331 0684 **H**: (65) 9111 7463

E: <u>vion.lim@eurokars.com.sg</u> Website: <u>www.eurokars.com.sg</u>

From: Vion Lim

Sent: 12 March 2019 1:18 PM **To:** motorclaims.sg@fwd.com

Subject: ACCIDENT ON 11/3/19 INVOLVING SFX142E & SFD496K

Dear Sir / Mdm,

Your Ref: SFD496K

Please assist to arrange survey for the above vehicle in 27A Tanjong Penjuru. Vehicle is in the workshop. Kindly also assist to advise the liability for the above claims. Thank you.

Best Regards.



Vion Lim

Insurance Claims Officer

EUROKARS SERVICES PTE LTD

27A Tanjong Penjuru, Singapore 609042 **D**: (65) 6331 0684 **H**: (65) 9111 7463

E: vion.lim@eurokars.com.sg

Website: www.eurokars.com.sg