

Re: FW: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019 //LKK REF: CC4/ASM19004535/Apb3

MG Solution <mg3solution@gmail.com>

Wed 5/8/2020 11:35 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Your Ref: **CC4/ASM19004535/Apb3 (SKH1792T)**

Our Ref: **SLJ5375R**

Dear Hsiao Tong,

We refer to below, we are pleased to accept the offer at \$14,047.45.

Please kindly let us have your **DV** soonest.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Aug 5, 2020 at 11:14 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

Thank you for your patience.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 12,840.00
2. Loss of Use (12days x \$100.00)	\$ 1,200.00
3. Insurance Search Fee	\$ 7.45
TOTAL	\$ 14,047.45

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 26 June 2020 4:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: FW: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019 //LKK REF: CC4/ASM19004535/Apb3

Your Ref: **CC4/ASM19004535/Apb3 (SKH1792T)**

Our Ref: **SLJ5375R**

Dear Hsiao Tong,

We refer to below email, we would like to counter propose as per below:

Repair cost	\$12,840.00 (Inclusive of GST) - Agreed
LOU	\$ 1,560.00 (13 days x \$120) - Request: including of 1 PRI: 13/03, 2 Sunday: 17/03 & 24/03; our client's vehicle is Toyota Lexus IS250 2.5cc
LTA Search	\$ 7.45 (Inclusive of GST) - Agreed
Total	\$14,407.45

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Fri, Jun 26, 2020 at 3:20 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$13,800.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Thursday, 25 June 2020 3:42 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: FW: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019 //LKK REF: CC4/ASM19004535/Apb3

Dear Hsiao Tong,

Please refer attached AFTER REPAIR PHOTO for your reference.

Thanks,

Ms Hong

On Thu, Jun 25, 2020 at 3:27 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Kindly provide after repair photos. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Tuesday, 16 June 2020 1:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: FW: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019 //LKK REF: CC4/ASM19004535/Apb3

Your Ref: **CC4/ASM19004535/Apb3 (SKH1792T)**

Our Ref: **SLJ5375R**

Dear Hsiao Tong,

We refer to below email, can we have an update of this claim as we have not received any status from your side.

Best Regards,

Ms Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Apr 22, 2020 at 1:38 PM Sharon <mg3solution@gmail.com> wrote:

Dear Hsiao Tong,

We refer to below,
please find attached accident scene photo for your reference.

SHD9857U have also made GIA Report.
Please check and revert an offer to us.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

From: Sharon [mailto:mg3solution@gmail.com]

Sent: Monday, 24 February, 2020 4:11 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019 //LKK REF: CC4/ASM19004535/Apb3

Dear Hsiao Tong,

We refer to below,
please find attached accident scene photo for your reference.

SHD9857U have also made GIA Report.

Please check and revert an offer to us.

Thank You.

Best Regards,

Sharon Chia

MG Solution Pte Ltd

Phone: 6243-1373 | fax: 6243 1376

23 Kaki Bukit Avenue 4 | S(415933)

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 20 November, 2019 5:48 PM
To: MG Solution <mg3solution@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019 //LKK REF: CC4/ASM19004535/Apb3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 September 2019 5:06 PM
To: MG Solution <mg3solution@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019 //LKK REF: CC4/ASM19004535/Apb3

Without Prejudice

Dear Sirs/Mdm,

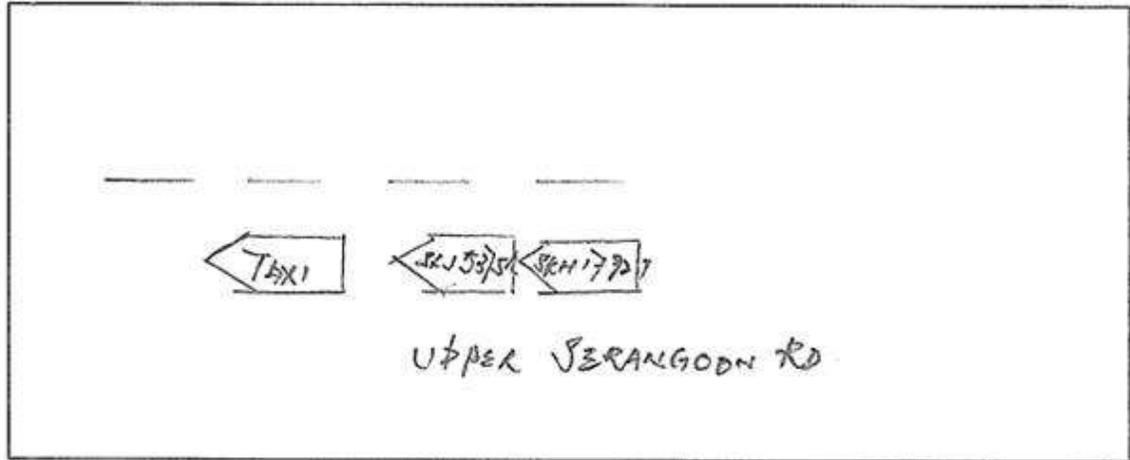
Apologised for late response.

Attached is a copy of our insured accident statement for your perusal. Our insured driver reported that it is a head-to-rear collision while your client reported that it is a 3 vehicle chain collision.

Kindly advise if there is any evidence/ video footage/ scene photos for our review. Thanks.

Date of accident: 11/3/19 Time: 8.30 Location: UPPER SERANGOON RD.
 My Vehicle A: SKH 17927 Vehicle B: SKJ 5375R Vehicle C: TAXI (UNKNOWN)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

THE VEHICLE IN FRONT SLOW DOWN SO I WAS
 UNABLE TO STOP IN TIME.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>
Sent: Wednesday, 18 September 2019 2:42 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: FW: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019

Your Ref: **SKH1792T**

Our Ref: **SLJ5375R**

Dear Vivian,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/05/2019, 13/06/2019 & 19/08/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 20, 2019 at 10:26 AM Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Sirs/Mdm,

Thank you for your email.

By copy to Vivian,

Case transfer to you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Monday, 19 August 2019 4:28 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: 3rd Party Claim for Accident involving Vehicle SLJ5375R & SKH1792T on 11/03/2019

Your Ref: **SKH1792T**

Our Ref: **SLJ5375R**

Dear Sir/Madam,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/05/2019 & 13/06/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Thu, Jun 13, 2019 at 2:52 PM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SKH1792T**

Our Ref: **SLJ5375R**

Dear Vivian,

Please refer to below mentioned email, as we have sent out our LOD previously to your side on 15/05/2019.

We have not receive any offer from your side.

Resend LOD for your reference and hope to receive an offer from your side soon.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, May 15, 2019 at 10:30 AM MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **SKH1792T**

Our Ref: **SLJ5375R**

Dear Asher,

Please find attached our LOD for your onward action.

Please feel free to contact the under mentioned should you require any further information.

Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Mar 13, 2019 at 9:24 AM Yan <mg3solution@gmail.com> wrote:

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Thank You.

Best Regards,

Jamie Yan

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604