

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 19 August, 2019 3:23 PM
To: Parthiban, Theerthan
Cc: Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang; Vic (LKKAuto); Admin A
Subject: RE: Claim Status Enquiry *** LKK REF: CC6/AIG16005436/Kha3q2-1

Dear Troy,

We refer to your below email.

Please be informed that we are currently pending for offer acceptance from TP repairer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAuto)
Sent: Monday, 19 August, 2019 2:42 PM
To: Parthiban, Theerthan; Vic (LKKAuto)
Cc: Admin-D (LKKAuto); assignments; Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang; CS A Team
Subject: RE: Claim Status Enquiry *** LKK REF: CC6/AIG16005436/Kha3q2-1

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Parthiban, Theerthan

Sent: Mon, 19 Aug 2019 04:35:55 +0000

To: Meikwan@lkkauto.com

Cc: admin-d@lkkauto.com, assignments@lkkauto.com, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang

Subject: Claim Status Enquiry

Hi Mei Kwan,

Kindly advise on the status of the enquiry below

SKX789B VS SJY6062G ON 14/03/2016 - TP claim (old case)

Thank you

Regards,

Theerthan R Parthiban (Troy)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations | AIG Shared Services

Tel: 8001206556 Ext: 1002217

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Sent: Thursday, May 2, 2019 11:01 AM

To: Meikwan@lkkauto.com

Cc: Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; admin-d@lkkauto.com; assignments@lkkauto.com

Subject: RE: SKX789B VS SJY6062G ON 14/03/2016 - TP claim (old case)

Dear Mei Kwan,

Kindly assist to upload the Final DV (Signed) & Tax Invoice.

Thank You.

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II

SG Claims Operations - Auto | AIG Shared Services

From: Md Ishak, Mohd Imran
Sent: Wednesday, March 27, 2019 9:11 AM
To: 'Mei Kwan (LKKAuto)'; Chan, Kian-Meng
Cc: assignments; Admin A; Admin-D (LKKAuto); CS A Team; Admin A
Subject: RE: SKX789B VS SJY6062G ON 14/03/2016 - TP claim (old case)

Hi Mei Kwan

Case has been re-opened and status is now Pending Adjuster Survey

Thank you

Mohd Imran Md Ishak

AIG

Express Claims Adjuster II, SG Claims Operations - Auto

imran.ishak@aig.com | www.aig.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, March 13, 2019 10:51 AM
To: Md Ishak, Mohd Imran; Chan, Kian-Meng
Cc: assignments; Admin A; Admin-D (LKKAuto); CS A Team; Admin A
Subject: RE: SKX789B VS SJY6062G ON 14/03/2016 - TP claim (old case)

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly assist to re-open case in Merimen for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Ishak, Mohd Imran <Imran.Ishak@aig.com>

Sent: Tuesday, 12 March, 2019 5:00 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: SKX789B VS SJY6062G ON 14/03/2016 - TP claim (old case)

Hi LKK

Please assist to check the status of this case. Appreciate if you could cancel it if your side wants to withdraw this case as it has been pending since 2016

Thank you

Mohd Imran Md Ishak

AIG

Express Claims Adjuster II, SG Claims Operations - Auto

imran.ishak@aig.com | www.aig.com

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From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>

Sent: Monday, 19 August, 2019 12:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: Claim Status Enquiry



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