

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 3 October, 2019 4:57 PM  
**To:** margaret@kkimhin.com.sg  
**Cc:** Admin A; claims@kkimhin.com.sg; Vic (LKKAuto)  
**Subject:** RE: TP claims - K Kim Hin Auto Seeking Update Your Ref: SJY 6062G LKK REF CC6/AIG16005436/Kha3q2-1  
**Attachments:** DV.pdf

Without Prejudice

Dear Margaret,

We refer further to your below email and the video footage.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we are prepared to improve our offer of settlement as below:

Cost of Repair (w/gst)	\$ 3,370.50
Loss of Rental (\$120 x 6 days)	\$ 720.00
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 4,092.50</b>

If agreeable, kindly chop and sign the attached DV and **forward a copy to us(LKK) together with the Rental Invoice and Letter of Authorization To Act** for our principal to process the payment.

The above amount is to be made payable to **K.KIM HIN AUTO PTE LTD.**

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 3 October, 2019 11:07 AM  
**To:** margaret@kkimhin.com.sg  
**Cc:** Admin A; claims@kkimhin.com.sg; Vic (LKKAuto)  
**Subject:** RE: TP claims - K Kim Hin Auto Seeking Update Your Ref: SJY 6062G LKK REF CC6/AIG16005436/Kha3q2-1

Without Prejudice

Dear Margaret,

We refer to our below email.

For your acceptance please.

If agreeable, kindly chop and sign the attached DV and **forward a copy to us(LKK) together with the Rental Invoice and Letter of Authorization To Act** for our principal to process the payment.

The above amount is to be made payable to **K.KIM HIN AUTO PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Monday, 19 August, 2019 3:19 PM

**To:** [margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)

**Cc:** Admin A; [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg); Vic (LKKAuto)

**Subject:** RE: TP claims - K Kim Hin Auto Seeking Update Your Ref: SJY 6062G LKK REF CC6/AIG16005436/Kha3q2-1

Without Prejudice

Dear Margaret,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of both vehicles making a turn towards the same direction and no evidence from both parties to support their versions, our principal is in the view that both parties are equally liable we have mandate to offer settlement as below:

Cost of Repair (w/gst)	\$ 3,370.50
Loss of Rental (\$120 x 6 days)	\$ 720.00
	<i>Subtotal</i> \$ 4,090.50
	50% \$ 2,045.25
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 2,047.25</b>

If agreeable, kindly chop and sign the attached DV and **forward a copy to us(LKK) together with the Rental Invoice and Letter of Authorization To Act** for our principal to process the payment.

The above amount is to be made payable to **K.KIM HIN AUTO PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 27 February, 2019 11:55 AM

**To:** [margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg); 'Chan, Kian-Meng'

**Cc:** 'Sukimin, Nurasikin'; 'Laili, Shahzlan'; Admin A; [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg); Hsiao Tong (LKKAuto)

**Subject:** RE: TP claims - K Kim Hin Auto Seeking Update

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Margaret,

Thank you for your email.

**Hi Kian Meng,**

**Please re-open case in Merimen for our necessary action.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg) <[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>

**Sent:** Tuesday, 26 February, 2019 11:54 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Chan, Kian-Meng' <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>

**Cc:** 'Sukimin, Nurasikin' <[Nurasikin.Sukimin@aig.com](mailto:Nurasikin.Sukimin@aig.com)>; 'Laili, Shahzlan' <[Shahzlan.Laili@aig.com](mailto:Shahzlan.Laili@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: TP claims - K Kim Hin Auto Seeking Update

Our Ref: 160194/03

Hi Mei Kwan

As per your request, enclosed are the LOD documents for your action.

Please advise us on the outcome of this claim.

Rgds

Margaret

K. Kim Hin Auto Pte Ltd.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, February 21, 2019 2:34 PM

**To:** Chan, Kian-Meng <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>; [marg0194aret@kkimhin.com.sg](mailto:marg0194aret@kkimhin.com.sg)

**Cc:** Sukimin, Nurasikin <[Nurasikin.Sukimin@aig.com](mailto:Nurasikin.Sukimin@aig.com)>; Laili, Shahzlan <[Shahzlan.Laili@aig.com](mailto:Shahzlan.Laili@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: TP claims - K Kim Hin Auto Seeking Update

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Kian Meng,

Thank you for your email.

**Dear Margaret,**

**For SGN4627J, please refer to email enclosed.**

**For SJY 6062g, please send us LOD.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Chan, Kian-Meng <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>  
**Sent:** Thursday, 21 February, 2019 2:23 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Sukimin, Nurasikin <[Nurasikin.Sukimin@aig.com](mailto:Nurasikin.Sukimin@aig.com)>; Laili, Shahzlan <[Shahzlan.Laili@aig.com](mailto:Shahzlan.Laili@aig.com)>  
**Subject:** TP claims - K Kim Hin Auto Seeking Update

TP Ref	Date of Accident	TP vehicle No.	AIG vehicle	LOD submitted	AIG Claim ref	Remarks
150636/08	22-Aug-15	SGN 4627 L	FBD 848 B	12-Apr-17	5018023281SG-003	LKK rejected case
160194/03	14-Mar-16	SJY 6062 G	SKX 789 B	3-May-17	9124135244SG-003	LKK ref: CC6/AIG16005436/KZA3

Good day LKK,

We refer to 2 claims above, which was under your handling on 'fastlane' basis.  
Margaret from TP workshop, K Kim Hin Auto is seeking for an update.  
Appreciate your kind assistance look into this matter.

Best regards,  
**Chan Kian Meng**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg) [<mailto:margaret@kkimhin.com.sg>]  
**Sent:** Thursday, February 21, 2019 11:53 AM  
**To:** Chan, Kian-Meng  
**Cc:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)  
**Subject:** Outstanding claims

Dear Kian Meng

Enclosed is a list of claim which we have submitted to AIG but have not heard from any officers.

We thank you for assisting us in forwarding to the relevant officers. If possible, do let us know the officers-in-charge so that we can follow up if we do not hear from them.

Tks & regards

Margaret  
K. Kim Hin Auto Pte Ltd

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