

ASS. REC BY:

REF: C3 1A24190045301 Avd 3m2

Adrian
Merimen

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. 1800104565

Claims No. _____

Sum Insured: _____ Excess: 800

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 126K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 1/2 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMD 7509D Yr Regn: 2018 / August.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 c.c. 999.

Colour: Black. A/C: Insured / Std / NI / NA

Sp. Reading: 14685. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222646JA089386

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16.

R: 215/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 1/3/19 D.O.I. 12/03/19

Survey held at Premium.

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	00 AIG.
	SMD 7509D - X
13/3/19	Revert via merimen
13/3/19	Rece approved \$10,940 from Chang Lois by merimen
14/3/19	Informed kelvin c/A ex \$800 by email
24/5/19	Final fig \$9408.04 (Red 12,815.96, 58/0 confirmed by email

Date/Time, File Pass to?

1) 2016 - typist

3)

5)

Prel. Report:

Final Report:

Date/Time, File Return to?

2)

4)

6)

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Loo, Tong Shing	Date:	13 Mar 2019
<u>Preliminary Advice</u>			

Vehicle No	: SMD7509D	Accident Date	: 01/03/2019
Make	: AUDI Q2	Policy No.	: 1800104565
Assignment Date	: 13/03/2019	Excess	: S\$0.00
Date of Inspection	: 12/03/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,224.00
Revised Amount	:S\$	10,940.00
Check Items (Estimated)	:S\$	1,853.00
Total	:S\$	12,793.00
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	126,000.00
COE / PARF Rebate	:S\$	52,869.00
Salvage Value	:S\$	
Margin for Repair	:S\$	73,131.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 24 May 2019 10:09 AM
To: Boo seng yak; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SMD7509D - OD AIG - SURVEYED 12 MAR 19

Dear Mr Boo,

Confirm repair cost of \$9408.04 before excess \$800 and GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 13 May 2019 5:01 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMD7509D - OD AIG - SURVEYED 12 MAR 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$9408.04 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 14 March 2019 8:00 AM
To: 'Claims Dept'; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SMD 7509 D-DOA: 1/3/2019

Dear Kelvin,

As instructed by our client , please proceed to repair the **insured vehicle SMD 7509D (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 March 2019 2:28 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMD 7509 D-DOA: 1/3/2019

Dear Kelvin,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 13 March 2019 9:24 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMD 7509 D

Dear all,

Survey was done yesterday 12/3 for above the mentioned vehicle.
Kindly assist with repair approval and update status soon.

Thank You.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 12 March 2019 4:23 PM
To: 'SUR'
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SMD 7509 D

Dear all,

Kindly assist follow up on repair approval.

Survey had carry out just now.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902272W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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This mail is associated with :

***SMD7509D (0132990111SG)**

OD

Mar 1 2019 7:00AM

[FONG YU JUN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 13/03/2019 17:52 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10940.00) - SMD7509D - Claim Handler: Loo, Tong Shing

Approved:10940.00:RE-INSPECTION REQUIRE on hidden parts, check item and supplementary parts

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4138B
Vehicle Details	
Vehicle No.:	SMD7509D
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CHZ461193
Chassis No.:	WAUZZZGA6JA089386
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$27,231.00
Original Registration Date:	31 Aug 2018
First Registration Date:	31 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$30,124.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Aug 2028
PARF Rebate Amount:	\$22,593.00
Intended COE Rebate Details	
COE Expiry Date:	30 Aug 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,997.00
COE Rebate Amount:	\$30,276.00
Total Rebate Amount:	\$52,869.00

The information contained herein is correct as at 13 Mar 2019

OK

Transfer Fee Enquiry

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details			
Vehicle No.:	SMD7509D		
Vehicle Type:	P11 - Passenger Station Wagon/Jeep/Land Rover		
Vehicle Attachment 1:	No Attachment		
Vehicle Scheme:	Normal		
Vehicle Make:	AUDI		
Vehicle Model:	Q2 1.0 TFSI S TRONIC		
Chassis No.:	WAUZZZGA6JA089386		
Propellant:	Petrol		
Engine No.:	CHZ461193		
Engine Capacity:	999 cc		
Maximum Power Output:	85.0 kW (113 bhp)		
Maximum Laden Weight:	1800 kg		
Unladen Weight:	1315 kg		
Year Of Manufacture:	2018		
Original Registration Date:	31 Aug 2018		
Lifespan Expiry Date:	-		
COE Category:	A - Car up to 1600cc & 97kW (130bhp)		
Quota Premium:	\$31,997.00		
COE Expiry Date:	30 Aug 2028		
Road Tax Expiry Date:	30 Aug 2019		
PARF Eligibility Expiry Date:	30 Aug 2028		
Inspection Due Date:	30 Aug 2021		
Intended Transfer Date:	01 Mar 2019		
CO2 Emission:	119.00 (g/km)		
CEV/VES Rebate Utilised Amount:	-		
CO Emission:	0.179080 (g/km)		
HC Emission:	0.045760 (g/km)		
NOx Emission:	0.021140 (g/km)		
PM Emission:	0.680000 (mg/km)		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST	GST Amount	Amount After GST
	(S\$)	(S\$)	(S\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

OK

Print

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0314/2019/KK
Date	:	9-Mar-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Fong Yu Jun
Address	:	675 Choa Chu Kang Crescent
	:	#08-443
	:	Singapore 680675
Telephone	:	HP +65 92972834
Type of Claim	:	Own Damage Claims
Policy No.	:	1800104565
Vehicle No	:	SMD 7509 D
Model Code	:	Q2 1.0 TFSI S TRONIC
Model / Year	:	31/8/2018
Engine No	:	CHZ 461193
Chassis No	:	WAUZZZGA6JA089386
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	1-Mar-19
Place of Accident	:	Along Choa Chu Kang Way

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 7509 D

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for healights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper, bonnet, rhs front fender and rhs headlight. To inspect front lock carrier. Re-organise front crash management components. Reinstall all parts removed.	\$ 3,150.00 250 ✓	✓
3	To respray front bumper, rhs front fender, hinges and bonnet. ✓	\$ 2,500.00 1100 ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: \$ <u>6,202.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 7509 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Deband</i>	\$ 1,706.00	✓ 1364
2	FRONT BUMPER FIXING PARTS <i>see in</i>	\$ 314.00	✗
3	ANTHRACITE GRILLE - CENTER <i>see</i>	\$ 179.00	✗
4	AIR GUIDE GRILLE - RH <i>let</i>	\$ 154.00	✓ 123.80
5	FRONT BUMPER END CAP - RH <i>Not see</i>	\$ 31.00	? ✗
6	FRONT BUMPER SPOILER <i>Deband</i>	\$ 273.00	✓ 218
7	FRONT BUMPER CLOSING ELEMENT <i>see in</i>	\$ 142.00	✗
8	WHEEL SPOILER - RH <i>see in</i>	\$ 31.00	✗
9	ADAPTER - RH <i>see in</i>	\$ 38.00	✗
10	RADIATOR GRILLE <i>check</i>	\$ 1,301.00	✓ 1040.80
11	STRIKER PLATE <i>see in</i>	\$ 114.00	✗
12	FRONT BUMPER CARRIER <i>Not see</i>	\$ 625.00	? ✗
13	FOAM FILLER PIECE <i>see in</i>	\$ 71.00	? ✗
14	BUMPER COVER <i>Deband</i>	\$ 91.00	? 70.56
15	GUIDE SECTION - RH <i>see in</i>	\$ 32.00	✗
16	FRONT FENDER - RH <i>see in</i>	\$ 1,047.00	✗
17	FRONT FENDER ATTACHMENT PARTS <i>see in</i>	\$ 36.00	✗
18	BRACKET - RH <i>see in</i>	\$ 43.00	✗
19	BRACE - RH <i>see in</i>	\$ 29.00	✗
20	BRACKET <i>see in</i>	\$ 21.00	✗
SUB-TOTAL SPARE PARTS CHARGES		\$ 6,278.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 7509 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	WHEEL HOUSING LINER - RH	\$ 183.00	+
22	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 52.00	+
23	FRONT BONNET	\$ 2,549.00	+
24	FRONT BONNET ATTACHMENT PARTS	\$ 149.00	+
25	LID HINGE - LH	\$ 56.00	+
26	LID HINGE - RH	\$ 56.00	+
27	GAS FILLED STRUT	\$ 93.00	+
28	GAS FILLED STRUT BRACKET - RH	\$ 31.00	+
29	STRIKER - RH	\$ 100.00	+
30	ENGINE BONNET SOUND ABS	\$ 201.00	+
31	IMPACT PROTECTION - CENTER	\$ 27.00	+
32	IMPACT PROTENTION - LH	\$ 28.00	+
33	IMPACT PROTENTION - RH	\$ 27.00	+
34	BOWDEN CABLE - RH	\$ 53.00	+
35	MOUNTING BEAM HEADLIGHT	\$ 107.00	? 85.60
36	LED HEADLIGHT - RH	\$ 4,491.00	3593.80
37	LIFT CYLINDER - RH	\$ 128.00	? X
38	FRONT WHEEL COVER - LH	\$ 294.00	234.80
39	FRONT WHEEL COVER - RH	\$ 294.00	234.80
40	FRONT NO PLATE	S/N \$ 25.00	25
41	SUNDRIES	\$ 800.00	? 14.88
TOTAL SPARE PARTS CHARGES		\$ 16,022.00	
TOTAL LABOUR CHARGES		\$ 6,202.00	
GRAND TOTAL		\$ 22,224.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian King

Surveyed Date

:

12/03/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 04 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0314/2019/KK
Date : 9-Mar-19

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb - 13 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Fong Yu Jun
Address : 675 Choa Chu Kang Crescent
 : #08-443
 : Singapore 680675
Telephone : HP +65 92972834
Type of Claim : Own Damage Claims
Policy No. : 1800104565
Vehicle No : **SMD 7509 D**
Model Code : Q2 1.0 TFSI S TRONIC
Model / Year : 31/8/2018
Engine No : CHZ 461193
Chassis No : WAUZZZGA6JA089386
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 1-Mar-19
Place of Accident : Along Choa Chu Kang Way

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMD 7509 D

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for healights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, bonnet, rhs front fender and rhs headlight. To inspect front lock carrier. Re-organise front crash management components. Reinstall all parts removed.		\$ 3,150.00	\$ 750.00
3	To respray front bumper, rhs front fender, hinges and bonnet.		\$ 2,500.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,202.00</u>	<u>\$ 2,402.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 7509 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,706.00	\$ 1,364.00
2	FRONT BUMPER FIXING PARTS	\$ 314.00	
3	ANTHRACITE GRILLE - CENTER	\$ 179.00	
4	AIR GUIDE GRILLE - RH	\$ 154.00	\$ 122.80
5	FRONT BUMPER END CAP - RH	\$ 31.00	
6	FRONT BUMPER SPOILER	\$ 273.00	\$ 218.00
7	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	
8	WHEEL SPOILER - RH	\$ 31.00	
9	ADAPTER - RH	\$ 38.00	
10	RADIATOR GRILLE	\$ 1,301.00	\$ 1,040.80
11	STRIKER PLATE	\$ 114.00	
12	FRONT BUMPER CARRIER	\$ 625.00	
13	FOAM FILLER PIECE	\$ 71.00	
14	BUMPER COVER	\$ 91.00	\$ 72.56
15	GUIDE SECTION - RH	\$ 32.00	
16	FRONT FENDER - RH	\$ 1,047.00	
17	FRONT FENDER ATTACHMENT PARTS	\$ 36.00	
18	BRACKET - RH	\$ 43.00	
19	BRACE - RH	\$ 29.00	
20	BRACKET	\$ 21.00	
SUB-TOTAL SPARE PARTS CHARGES		\$ 6,278.00	\$ 2,818.16

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMD 7509 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		c/f	\$ 2,818.16
21	WHEEL HOUSING LINER - RH	\$ 183.00	
22	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 52.00	
23	FRONT BONNET	\$ 2,549.00	
24	FRONT BONNET ATTACHMENT PARTS	\$ 149.00	
25	LID HINGE - LH	\$ 56.00	
26	LID HINGE - RH	\$ 56.00	
27	GAS FILLED STRUT	\$ 93.00	
28	GAS FILLED STRUT BRACKET - RH	\$ 31.00	
29	STRIKER - RH	\$ 100.00	
30	ENGINE BONNET SOUND ABS	\$ 201.00	
31	IMPACT PROTECTION - CENTER	\$ 27.00	
32	IMPACT PROTENTION - LH	\$ 28.00	
33	IMPACT PROTENTION - RH	\$ 27.00	
34	BOWDEN CABLE - RH	\$ 53.00	
35	MOUNTING BEAM HEADLIGHT	\$ 107.00	\$ 85.60
36	LED HEADLIGHT - RH	\$ 4,491.00	\$ 3,592.80
37	LIFT CYLINDER - RH	\$ 128.00	
38	FRONT WHEEL COVER - LH	\$ 294.00	\$ 234.80
39	FRONT WHEEL COVER - RH	\$ 294.00	\$ 234.80
40	FRONT NO PLATE	S/N \$ 25.00	\$ 25.00
41	SUNDRIES	\$ 800.00	\$ 14.88
	TOTAL SPARE PARTS CHARGES	\$ 16,022.00	\$ 7,006.04
	TOTAL LABOUR CHARGES	\$ 6,202.00	\$ 2,402.00
	GRAND TOTAL	\$ 22,224.00	\$ 9,408.04

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMD 7509 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0314/2019/NK

13 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SMD 7509 D, Audi Q2 1.0 TFSI S-Tro.

With reference to the above-mentioned vehicle, no. **SMD 7509 D** claimant, **Mr.Fong Yu Jun**, please find the related document per attached.

1. A copy of the Original invoice no. 85013892 – S\$9,210.60.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMD 7509 D

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408698
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:33

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: B5013892 Date: 12/06/2019 Order: SMD7509D Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMD7509D (V 38275) Regn Date: 31/08/2018 Mileage: 16471 WIP No.: 44877

Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZGA6JA089386 Engine: CHE 461193 Dept: U

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS HEADLIGHT.TO INSPECT FRONT LOCK CARRIER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BONNET	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A81A853651 MX3	(A) (SK)GRILLE 14/03/	Less 020%	1.00	1301.00
X	A81A941774A	HEADLIGHT	Less 020%	1.00	4491.00
X	A81A807107 GRU	COVER	Less 020%	1.00	785.50
X	A81A807108 GRU	COVER	Less 020%	1.00	785.50
X	A81A853718 4W3	COVER	Less 020%	1.00	293.50
X	A81A807110 4W3	SPOILER	Less 020%	1.00	272.50
X	A81A805608C	007181/(V) (GER)MOUNT	Less 020%	1.00	107.00
X	A81A807663 GRU	CONN PIECE	Less 020%	1.00	134.00
X	A81A807672 4W3	GRILL	Less 020%	1.00	153.50
X	A8K0010520A	PLATE	Less 020%	1.00	12.20
X	A8V0010515A	STICKER	Less 020%	1.00	6.40
X	A81A807081	COVER	Less 020%	1.00	90.70
X	A81A853717 4W3	COVER	Less 020%	1.00	293.50
Parts 6,981.04					Sub-Total 8,608.04
Labour 0.00					
Sublet 2,427.00					7% GST 602.56
Menus 0.00					
Lubricant 0.00					Grand Total 9,210.60



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMD 7509 D

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0314/2019/KK
16 April 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

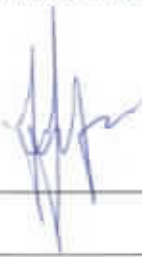
total pages

Make & Model : Audi Q2 1.0 TFSI S TRONIC
Vehicle Chassis No. : WAUZZZGA6JA089386
Vehicle Regn No. : **SMD 7509 D**
Vehicle Mileage : 16471 KM
Vehicle Owner : Mr. Fong Yu Jun
Certificate No : 1800104565
Own Damage Excess : \$856.00 (Inclusive 7%GST)
Accident Date : 1/3/2019
Place : Along Chao Chu Kang Way
Repair Cost : \$ 9,210.60
WIP No. : 44877
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 16/4

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Mar 2019		13 Mar 2019 10:44 Edit Adj Rpt	\$59,408.04 Edit Estimates	\$59,408.04 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	FONG YU JUN, ID: S94441388, Tel: +6592972834, Email: EUGENEYJ@HOTMAIL.COM								
Vehicle Reg. No.:	SMD7509D	Date of Loss:	01/03/2019 07:00 - :59 [6 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0132990111SG	Policy/Cover Note No.:	1800104565 (Comprehensive)						
		Excess:	\$5800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/03/2019]								
Driver/Custodian:	FONG YU JUN (24 / Male), NRIC: S94441388, Tel: +6592972834 Email: EUGENEYJ@HOTMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (13/03/2019): Alert - Adj Mandate Approved (\$510940.00) - SMD7509D - Claim Handler: Loo, Tong ... - AIG_SG (13/03/2019): SMD7509D / OD / 01/03/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMD7509D (0132990111SG)
 OD
 Mar 1 2019 7:00AM
 [FONG YU JUN]
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer			
Assessment Reports										1 per page					
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print			
1	13/03/19 14:13	Adjuster Immediate Advice									Load HTM				
Photos/Images										1 per page					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print			
1	13/03/19 12:57	General View									Load JPG				
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22	23/05/19 19:10	Reinspection Photo									Load JPG				
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25	23/05/19 19:10	Reinspection Photo									Load JPG				
26	23/05/19 19:10	Reinspection Photo									Load JPG				
27	23/05/19 19:10	Reinspection Photo									Load JPG				
Documentation										1 per page					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print			
1	13/03/19 13:05	Singapore Accident Statement									Load PDF				
2	13/03/19 13:05	Certificate of Insurance									Load PDF				
3	13/03/19 13:05	Insured's Driving License									Load PDF				
4	13/03/19 13:05	MARK ESTIMATE									Load PDF				
5	25/06/19 11:48	WORKSHOP INVOICE									Load PDF				
6	25/06/19 11:48	DISCHARGE VOUCHER									Load PDF				

Linked Accident Report Documents

			View	Use Viewer	
Assessment Reports					1 per page
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)			Thumbnail Print

1	01/03/19 17:37	Accident Statement	1	Load HTM	
Photos/Images			3 per page		☒
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4	01/03/19 17:31	Accident Photo	1	Load JPG	☒
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12	01/03/19 17:31	Accident Photo	1	Load JPG	☒
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14	01/03/19 17:31	Accident Photo	1	Load JPG	☒
15	01/03/19 17:31	Accident Photo	1	Load JPG	☒
16	01/03/19 17:31	Accident Photo	1	Load JPG	☒
Documentation			1 per page		☒
No	Finalized On	ETHOZ Protect Pte Ltd (Bukit Batok)		Thumbnail	Print
1	01/03/19 17:33	Sketch Plan	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19004530/AVD3N2

Date: 25/06/2019

REFERENCE

Insured/Claimant:	FONG YU JUN	Policy No:	1800104565	
Date of Loss:	01/03/2019	Nature of Claim:	OD	Claim No: 0132990111SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMD7509D	Engine No:	CHZ461193
Make & Model:	AUDI Q2, 999cc TFSI S-TRONIC (A)	Chassis No:	WAUZZGA6JA089386
Reg. Date:	31/08/2018 (Man. Year: 2018)	Odometer:	14685 km
Colour:	Black		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$126,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	16,022.00	7,006.04	9,015.96	56.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,202.00	2,402.00	3,800.00	61.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,224.00	9,408.04	12,815.96	57.67
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	21,424.00	8,608.04	12,815.96	59.82
+ GST 7.00/7.00% (S\$)	1,499.68	602.56	897.12	59.82
Nett Amount (S\$)	22,923.68	9,210.60	13,713.08	59.82

INSPECTION

Date of Assignment:	13/03/2019	
Date Inspected:	12/03/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,706.00 FS	*1,364.00 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	314.00 FS	*-FS
3	1	*ANTHRACITE GRILLE-CENTER	Not Necessary	179.00 FS	*-FS
4	1	*AIR GUIDE GRILLE-RH	Cut	154.00 FS	*122.80 FS
5	1	*FRONT BUMPER END CAP-RH	Not Necessary	31.00 FS	*-FS
6	1	*FRONT BUMPER SPOILER	Deformed	273.00 FS	*218.00 FS
7	1	*FRONT BUMPER CLOSING ELEMENT	Not Necessary	142.00 FS	*-FS
8	1	*WHEEL SPOILER-RH	Not Necessary	31.00 FS	*-FS
9	1	*ADAPTER-RH	Not Necessary	38.00 FS	*-FS
10	1	*RADIATOR GRILLE	Cracked	1,301.00 FS	*1,040.80 FS
11	1	*STRIKER PLATE	Not Necessary	114.00 FS	*-FS
12	1	*FRONT BUMPER CARRIER	Not Necessary	625.00 FS	*-FS
13	1	*FOAM FILLER PIECE	Not Necessary	71.00 FS	*-FS
14	1	*BUMPER COVER	Damaged	91.00 FS	*72.56 FS
15	1	*GUIDE SECTION-RH	Not Necessary	32.00 FS	*-FS
16	1	*FRONT FENDER-RH	Not Necessary	1,047.00 FS	*-FS
17	1	*FRONT FENDER ATTACHMENT PARTS	Not Necessary	36.00 FS	*-FS
18	1	*BRACKET-RH	Not Necessary	43.00 FS	*-FS
19	1	*BRACE-RH	Not Necessary	29.00 FS	*-FS
20	1	*BRACKET	Not Necessary	21.00 FS	*-FS
21	1	*WHEEL HOSUING LINER-RH	Not Necessary	183.00 FS	*-FS
22	1	*WHEEL HOSUING LINER ATTACHMENT PARTS	Not Necessary	52.00 FS	*-FS
23	1	*FRONT BONNET	Repair	2,549.00 FS	*-FS
24	1	*FRONT BONNET ATTACHMENT PARTS	Not Necessary	149.00 FS	*-FS
25	1	*LID HINGE-LH	Not Necessary	56.00 FS	*-FS
26	1	*LID HINGE-RH	Not Necessary	56.00 FS	*-FS
27	1	*GAS FILLED STRUT	Not Necessary	93.00 FS	*-FS
28	1	*GAS FILLED STRUT BRACKET-RH	Not Necessary	31.00 FS	*-FS
29	1	*STRIKER-RH	Not Necessary	100.00 FS	*-FS
30	1	*ENGINE BONNET SOUND ABS	Not Necessary	201.00 FS	*-FS
31	1	*IMPACT PROTECTION-CENTER	Not Necessary	27.00 FS	*-FS
32	1	*IMPACT PROTECTION-LH	Not Necessary	28.00 FS	*-FS
33	1	*IMPACT PROTECTION-RH	Not Necessary	27.00 FS	*-FS
34	1	*BOWDEN CABLE-RH	Not Necessary	53.00 FS	*-FS
35	1	*MOUNTING BEAM HEADLIGHT	Cracked	107.00 FS	*85.60 FS
36	1	*LED HEADLIGHT-RH	Cut	4,491.00 FS	*3,592.80 FS
37	1	*LIFT CYLINDER-RH	Not Necessary	128.00 FS	*-FS
38	1	*FRONT WHEEL COVER-LH	Necessary	294.00 FS	*234.80 FS
39	1	*FRONT WHEEL COVER-RH	Necessary	294.00 FS	*234.80 FS
40	1	*FRONT NO PLATE	Necessary	25.00 FS	*25.00 FS
41	1	*SUNDRIES	Necessary	800.00 FS	*14.88 FS

F=Franchise part. S=SpclNetl.

Total Parts (\$\$) 16,022.00 7,006.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,BONNET,RHS FRONT FENDER AND RHS HEADLIGHT.TO INSPECT FRONT LOCK CARRIER,RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	3,150.00	750.00
3	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER,HINGES AND BONNET	New	2,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,202.00	2,402.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >