

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

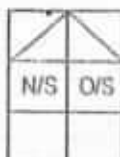
Claims No. _____

Sum Insured: _____ Excess: £4000

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: ASIC

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
Person Contacted: _____Veh No: SMC9414K Yr Reg: 2018 JulyType: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 c.c. 1984Colour: Silver A/C: Insured / Std / NI / NASp. Reading 7318 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZF7XJ241806Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/55R19R: 235/55R19BS / DUN / EXNOVA / GY / FS / LIZA MIC OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 12/03/19Survey held at PremiumDes. of Damages: Frt / Rear O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

02 AUGSMC 9414K - XB3 Revert via menimen.15/8 @ 11:45am authorise repair by victor15/8 @ 12:01pm inform premium via email authorise repair excess 41cSubmit preli report, withdraw claim.

RECEIVED 03 JUL 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 316 Typist

2)

3)

4)

5)

6)

Preli Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

100

S + RS, SI

Photos

Others

TOTAL

11211

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 15 March 2019 12:01 PM
To: 'Claims Dept'; SUR
Subject: RE: OD CLAIM FOR SMC 9414 K

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMC 9414K (Excess \$4,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 15 March 2019 10:52 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMC 9414 K

Dear Denise,

Any update?

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAuto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 23 May 2019 1:08 PM
To: Denise Tay (LKKAuto); SUR
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SMC 9414 K
Attachments: SMC 9414 K 0302019 GIA - ADDENDUM.PDF

Dear Denise,

Owner do not wish to claim her own policy, attached addendum GIA for your next action. Please proceed to close the case.

Thank You.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 139902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Friday, 15 March 2019 12:01 PM
To: Claims Dept; SUR
Subject: RE: OD CLAIM FOR SMC 9414 K

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMC 9414K (Excess \$4,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available: aforesaid.

ACCIDENT STATEMENT	
Date Of Report	04/03/2019 18:15
Date Of Accident	03/03/2019 11:15
Exact Location Of Accident	9 ADAMS ROAD CAR PARK S'PORE 289886
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMC9414K
Insured/Policyholder	
Name Of Registered Owner	HENET PTE LTD
Co Reg No	201532928M
Email Address	IUYLEE02@HAVER.COM
Mobile Phone No	
Alternative Phone No	OFFICE-81367590
Vehicle Particulars	
Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800085103
Cover Note Number	
Driver	
Name of Driver	LEE IN YOUNG
Passport No/FIN	G0355962P
Date Of Birth	10/09/1970
Occupation	INDOOR
Date Of Driving Pass	11/10/2017
Driving Experience	1 YEAR AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81367590
Fax Number	
Contact Number	
EMail Address	IUYLEE02@NAVER.COM

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 11 Raffles Quay #05-01 Singapore 048760
 Tel: (65) 6334 0040 Fax: (65) 6334 0040
 Operating Hours: Monday to Friday 10:00 - 17:00
 Email: records@gis.org.sg Web: www.gis.org.sg

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No: KPA1200653 Vehicle Registration No: SNC 9214K
 Name (as shown on ID): WY LEE Hui Yun NRIC/PRN/Passport No: G0359962P
 (*Vehicle Driver / Vehicle Owner) (*Please delete as appropriate)
 Address: 21 Koppel Bay View Wd # 33-26 Singapore
 Contact (Tel): 9167790 Mobile No: _____
 Email Address: WYLEE02@HARVEY.COM
 Date of Accident: 03/05/19 Time of Accident: 11:15
 Place of Accident: 9 AMMS RD Car park SPUR 281886
 Insurance Company: HS NIA PACIFIC INSURANCE PTE LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Insert car policy claims to reporting only

Policyholder / Driver's Signature
 Date: 11/05/19

Reporting Centre Personnel's Signature
 Name: Wendy Lim
 NRIC/PRN/Passport No: G0359962P
 Date: 21/5/19

View Received Message

This mail is associated with :

***SMC9414K (7461190248SG)**

OD

Mar 3 2019 11:15AM

[HENET PTE LTD]

Premium Automobiles Pte Ltd

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From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG)**, sent on **15/03/2019 11:47 AM**.

To LKK_HQ

Subject **Alert - Adj Mandate Approved (S\$22790.00) - SMC9414K - Claim Handler: Dally Amri, Mimi Zarina**

Approved:22790.00;Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2928M
Vehicle Details	
Vehicle No.:	SMC9414K
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	DAX033244
Chassis No.:	WAUZZZFYXJ2141806
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$45,185.00
Original Registration Date:	27 Jul 2018
First Registration Date:	27 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$55,259.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jul 2028
PARF Rebate Amount:	\$41,444.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,900.00
COE Rebate Amount:	\$31,758.00
Total Rebate Amount:	\$73,202.00

The information contained herein is correct as at 13 Mar 2019

OK

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 13 Mar 2019

Preliminary Advice

Vehicle No	: SMC9414K	Accident Date	: 03/03/2019
Make	: AUDI Q5	Policy No.	: 1800085103
Assignment Date	: 13/03/2019	Excess	: S\$0.00
Date of Inspection	: 12/03/2019	Est. Duration of Repair	: 13.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	34,389.00
Revised Amount	:S\$	22,790.00
Check Items (Estimated)	:S\$	1,899.00
Total	:S\$	24,689.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	195,000.00
COE / PARF Rebate	:S\$	73,202.00
Salvage Value	:S\$	
Margin for Repair	:S\$	121,798.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/03/2019 18:15
Date Of Accident	03/03/2019 11:15
Exact Location Of Accident	9 ADAMS ROAD CAR PARK S'PORE 289886
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC9414K
Insured/Policyholder	
Name Of Registered Owner	HENET PTE LTD
Co Reg No	201532928M
Email Address	IUYLEE02@HAVER.COM
Mobile Phone No	
Alternative Phone No	OFFICE-81367590

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 SPORT 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800085103
Cover Note Number	

Driver

Name of Driver	LEE IN YOUNG
Passport No/FIN	G0355962P
Date Of Birth	10/09/1970
Occupation	INDOOR
Date Of Driving Pass	11/10/2017
Driving Experience	1 YEAR AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81367590
Fax Number	
Contact Number	
EMail Address	IUYLEE02@NAVER.COM

Address	29 KEPPEL BAY VIEW WEST #33-86
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : JT YOON GENDER: : MALE
Passenger 2	NAME: : JANET LEE GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

DURING THE PARING INSIDE OF BUILDING PARKING LOT, THERE WAS MISTAKE WHEN GOING OUT FROM PARKING AREA.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

(e) the information so collected under (d) above may be shared / disclosed:

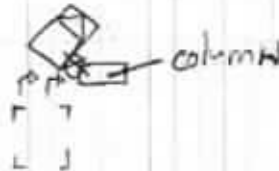
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders.

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: 8/21/01 10:00

Reporting Centre Personnel's Signature
Name: Luanh R. R. R. R. R.
NRIC/ID No.: C. S. S. S. S.

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

During the parking inside of Building parking lot,
there was mistake ~~to park~~ when going out from parking area.

DECLARATION

✓We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature _____

(If driver is not the policyholder)

Date & Time: March of 2017
12:00 PM

Reporting Centre Personnel's Signature

[illegible]

NRIC/HR No: 6329271736



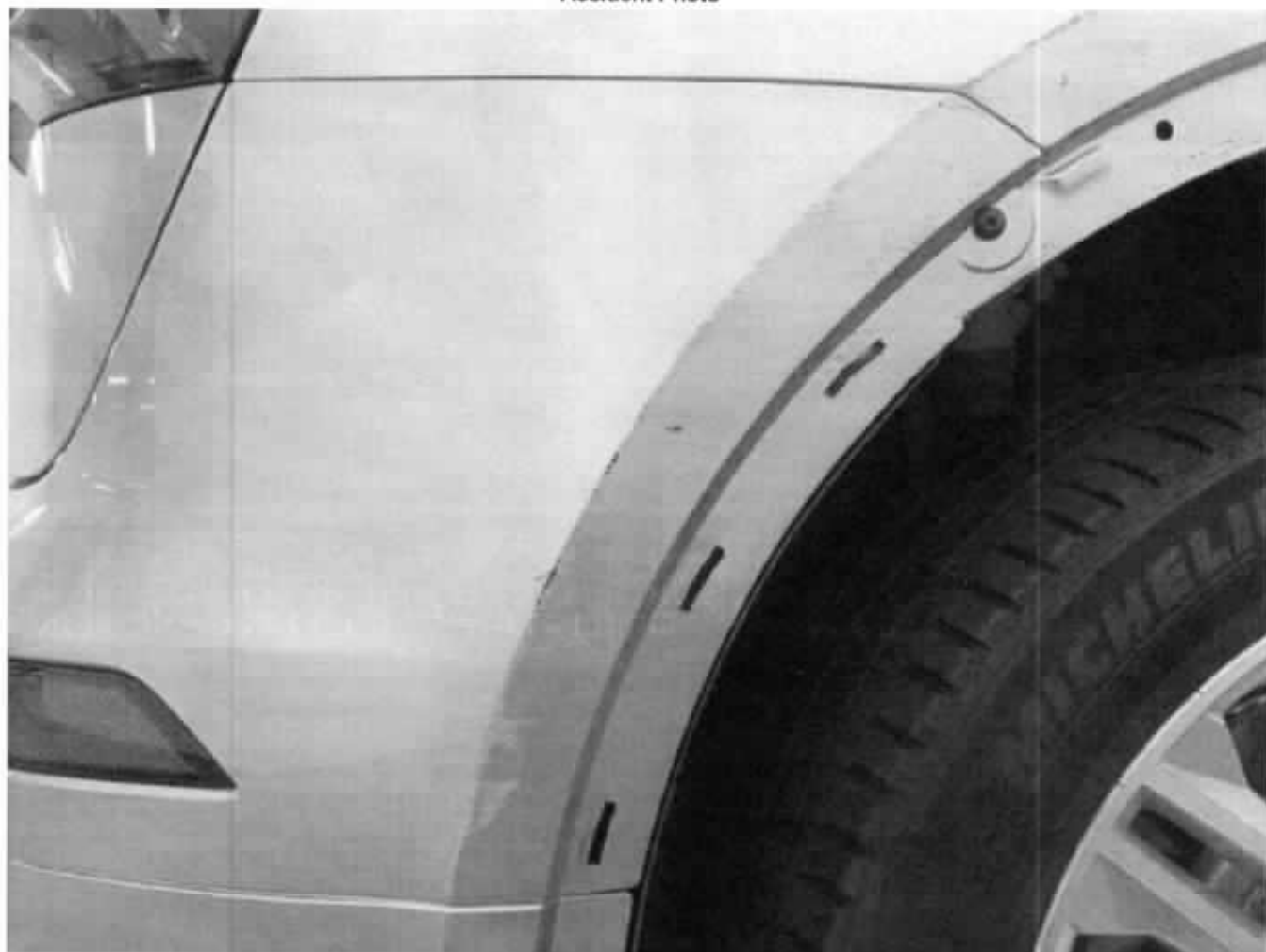
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



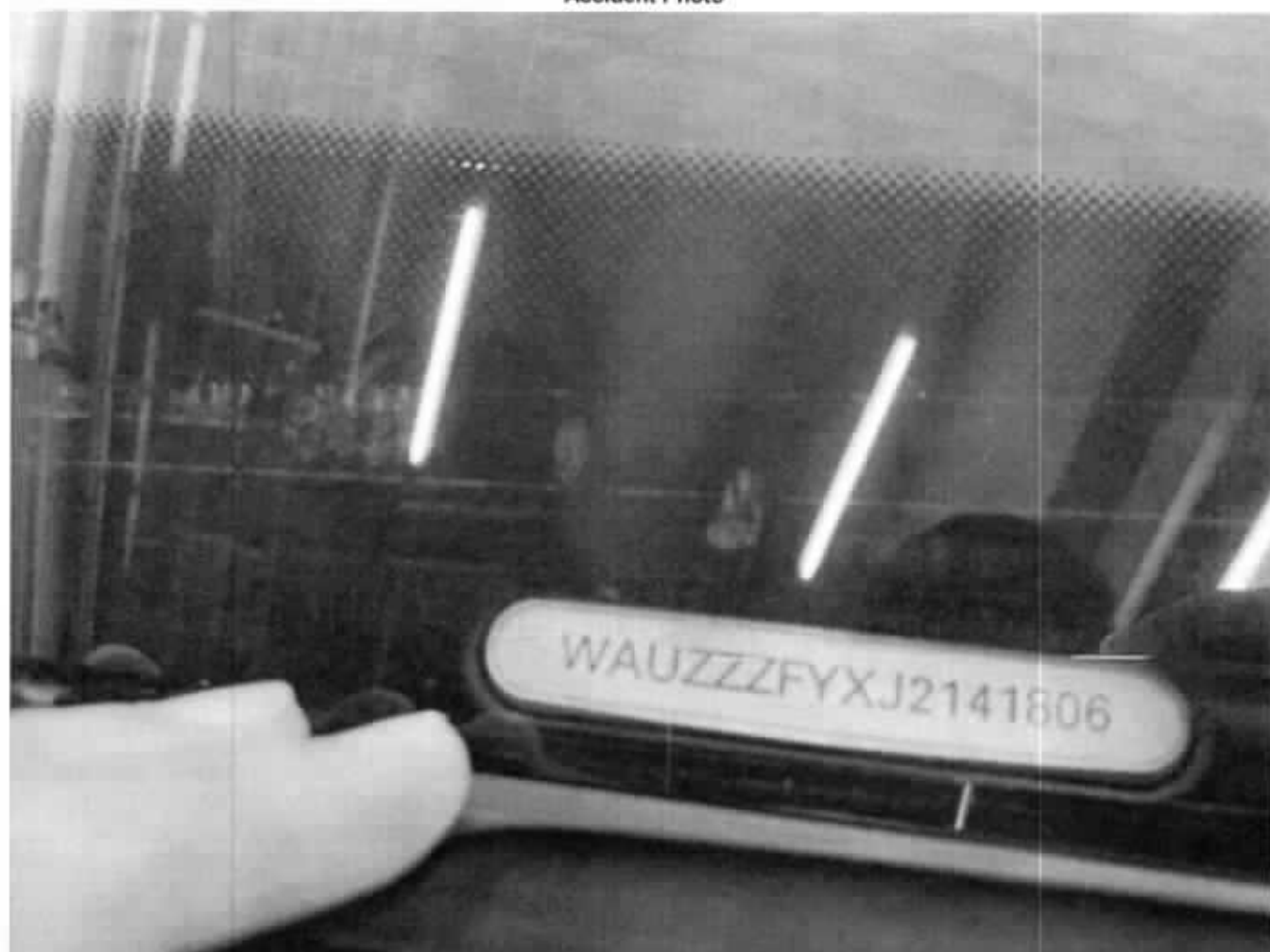
Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0313/2019/KK
Date	:	9-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	M/S Henet Pte Ltd
Address	:	1 Maritime Square #09-19 Harbourfront Centre Singapore 099253
Telephone	:	81367590
Type of Claim	:	Own Damage Claims
Policy No.	:	1800085103
Vehicle No	:	SMC 9414 K
Model Code	:	Q5 SPORT 2.0 TFSI QU
Model / Year	:	27/7/2018
Engine No	:	DAX 033244
Chassis No	:	WAUZZZFVXJ2141806
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Mar-19

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 9414 K

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid and rear lid kick sensor. Check function	S/N \$ 360.00 ✓	
2	To renew rhs 1/4 glass to facillitate fender renewal.	S/N \$ 300.00 ✓	
3	To remove and transfer rsh rear door's multi-lock sysem and power window devices. Inspect for damages.	S/N \$ 280.00 ✓	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓	
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	\$ 1,400.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 3,740.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 9414 K

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To dismantle rear bumper, rear lid and rhs rear door. Cut out and weld rhs rear fender. Renew rhs rear door. Re-organize rear crash management components. Reinstall all parts removed.	\$ 6,300.00	3500.
7	To respray rear bumper, rear bumper spoiler, rhs rear fender, rhs rear door, rhs sill panel, door handle, door cover, both rear wheel arch covers, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 6,500.00	4000 $6 \times 550 = 3300$ Handle = 100. Arch Cover $\times 2 = 200 \times 2 = 400$ Door Cover = 200.
8	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	X
9	To carry out diagnostic check.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: <u>\$ 17,012.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMC 9414 K**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER COVER <i>Rehd.</i>	\$ 1,571.00	✓
2	REAR BUMPER SPOILER COVER <i>Regrs</i>	\$ 1,077.00	+
3	REAR BUMPER SPOILER <i>Rehd.</i>	\$ 754.00	+
4	REAR SPOILER TOWING EYE COVER - LH <i>Rehd.</i>	\$ 43.00	+
5	REAR SPOILER TOWING EYE COVET - RH <i>Rehd.</i>	\$ 26.00	+
6	REAR BUMPER CLOSING ELEMENT - RH	\$ 86.00	+
7	REAR TRIM - RH <i>Rehd.</i>	\$ 213.00	+
8	REAR TAIL LIGHT - RH <i>Rehd.</i>	\$ 627.00	+
9	GUIDE SECTION - RH <i>Rehd.</i>	\$ 76.00	+
10	SIDE PANEL PART - RH <i>Rehd.</i>	\$ 4,072.00	✓
11	SIDE WINDOW - RH <i>?</i>	\$ 750.00	?
12	REAR DOOR <i>Rehd.</i>	\$ 2,829.00	✓
13	REAR DOOR SEAL BRACKET <i>?</i>	\$ 39.00	?
14	BONDING AGENT <i>?</i>	\$ 45.00	?
15	CLEANING SOLUTION <i>?</i>	\$ 65.00	?
16	SEALING STRIP <i>Rehd.</i>	\$ 15.00	✓
17	RAER DOOR CATCH <i>Rehd.</i>	\$ 132.00	+
18	REAR DOOR CATCH COVER <i>Rehd.</i>	\$ 14.00	+
19	REAR DOOR HANDLE TRIM PLATE - RH <i>Rehd.</i>	\$ 250.00	✓
20	MOUNTING BAR <i>Rehd.</i>	\$ 149.00	+
SUB TOTAL SPARE PARTS		\$ 12,833.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SMC 9414 K**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	ALUMINIUM RIM <i>2 per</i>	\$ 923.00	✓
22	REAR DOOR COVER - RH <i>2 per</i>	\$ 577.00	✓
23	REAR WHEEL COVER - LH <i>2 per</i>	\$ 487.00	✓
24	REAR WHEEL COVER - RH	\$ 487.00	✓
25	REAR OUTER DOOR SEAL - RH <i>2 per</i>	\$ 190.00	✓
26	ACRYLIC SEALANT <i>2 per</i>	S/N \$ 180.00	✓
27	CAVITY WAX <i>2 per</i>	S/N \$ 140.00	✓
28	STONR CHIP	S/N \$ 180.00	✓
29	METAL FILLER POWDER <i>2 per</i>	S/N \$ 280.00	✓
30	1/4 GLASS SEALANT <i>2 per</i>	S/N \$ 100.00	✓
31	SUNDRIES ?	\$ 1,000.00	?
TOTAL SPARE PARTS		\$ 17,377.00	
TOTAL LABOUR CHARGES		\$ 17,012.00	
GRAND TOTAL		\$ 34,389.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian King*
Surveyed Date : *12/03/19*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 13 days.*

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Mar 2019		13 Mar 2019 10:23 Edit Adj Rpt	\$22,790.00 Edit Estimates	\$22,790.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: HENET PTE LTD , Co. Reg. No.: 201532928M, Tel: +6581367590									
Vehicle Reg. No.: SMC9414K		Date of Loss: 03/03/2019 11:00 - :59 [7 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 7461190248SG		Policy/Cover Note No.: 1800085103 (Comprehensive)							
		Excess: \$4,000.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/03/2019]									
Driver/Custodian: LEE IN YOUNG (48 / Female) , NRIC: G0355962P, Tel: +6581367590 Email: IUYLEE02@NAVER.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (15/03/2019): Alert - Adj Mandate Approved (\$22790.00) - SMC9414K - Claim Handler: Dally Amri... AIG_SG (14/03/2019): Alert - Adj Mandate Maintained - SMC9414K - Claim Handler: Dally Amri, Mimi Zari... AIG_SG (14/03/2019): SMC9414K / OD / 03/03/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									











Claim Documents

*SMC9414K (7461190248SG)
OD
Mar 3 2019 11:15AM
[HENET PTE LTD]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/19 14:33	Adjuster Immediate Advice	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
2	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
3	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
4	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
5	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
6	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
7	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
8	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
9	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
10	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
11	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
12	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
13	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
14	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
15	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
16	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
17	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
18	14/03/19 16:44	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/19 14:36	ESTIMATE	Load PDF	<input type="checkbox"/>
2	13/03/19 14:36	Singapore Accident Statement	Load PDF	<input type="checkbox"/>
3	14/03/19 08:42	INSURANCE CERT, DRIVING LICENSE AND NRIC	Load PDF	<input type="checkbox"/>
4	07/06/19 17:33	ADDENDUM LETTER	Load PDF	<input type="checkbox"/>

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page <input type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/03/19 18:34	Accident Statement	Load HTM	<input type="checkbox"/>
2	23/05/19 12:57	Addendum Sheet	Load JPG	<input checked="" type="checkbox"/>
3	23/05/19 12:58	Accident Statement Addm. #1	Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/03/19 18:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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4	04/03/19 18:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	04/03/19 18:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	04/03/19 18:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	04/03/19 18:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	04/03/19 18:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/03/19 18:31	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	04/03/19 18:31	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19004529/ATD3E2

Date: 12/06/2019

REFERENCE

Insured/Claimant: HENET PTE LTD Policy No: 1800085103
Date of Loss: 03/03/2019 Nature of Claim: OD Claim No: 7461190248SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMC9414K**
Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Engine No: DAX033244
Reg. Date: 27/07/2018 (Man. Year: 2018) Chassis No: WAUZZZFVXJ2141806
Colour: Silver Odometer: 7318 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$195,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R19 Rear Tyre Size: 235/55 R19
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,377.00	11,358.00	6,019.00	34.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,012.00	11,432.00	5,580.00	32.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	34,389.00	22,790.00	11,599.00	33.73
- Excess (S\$)	4,000.00	4,000.00	0.00	0.00
(S\$)	30,389.00	18,790.00	11,599.00	38.17
+ GST 7.00/7.00% (S\$)	2,127.23	1,315.30	811.93	38.17
Nett Amount (S\$)	32,516.23	20,105.30	12,410.93	38.17

INSPECTION

Date of Assignment: 13/03/2019
Date Inspected: 12/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 13.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS S\$1,899.00 NETT)

62

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER COVER	Deformed	1,571.00 FS	*1,571.00 FS
2	1		*REAR BUMPER SPOILER COVER	Repair	1,077.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Not Necessary	754.00 FS	*- FS
4	1		*REAR SPOILER TOWING EYE COVER - LH	Not Necessary	43.00 FS	*- FS
5	1		*REAR SPOILER TOWING EYE COVER - RH	Not Necessary	26.00 FS	*- FS
6	1		*REAR BUMPER CLOSING ELEMENT - RH	Not Necessary	86.00 FS	*- FS
7	1		*REAR TRIM - RH	Not Necessary	213.00 FS	*- FS
8	1		*REAR TAIL LIGHT - RH	Not Necessary	627.00 FS	*- FS
9	1		*GUIDE SECTION - RH	Not Necessary	76.00 FS	*- FS
10	1		*SIDE PANEL PART - RH	Dented	4,072.00 FS	*4,072.00 FS
11	1		*SIDE WINDOW - RH	* Check	750.00 FS	*- FS
12	1		*REAR DOOR	Dented	2,829.00 FS	*2,829.00 FS
13	1		*REAR DOOR SEAL BRACKET	* Check	39.00 FS	*- FS
14	1		*BONDING AGENT	* Check	45.00 FS	*- FS
15	1		*CLEANING SOLUTION	* Check	65.00 FS	*- FS
16	1		*SEALING STRIP	Necessary	15.00 FS	*15.00 FS
17	1		*REAR DOOR CATCH	Not Necessary	132.00 FS	*- FS
18	1		*REAR DOOR CATCH COVER	Not Necessary	14.00 FS	*- FS
19	1		*REAR DOOR HANDLE TRIM PLATE - RH	Cut	250.00 FS	*250.00 FS
20	1		*MOUNTING BAR	Not Necessary	149.00 FS	*- FS
21	1		*ALUMINIUM RIM	Not Necessary	923.00 FS	*- FS
22	1		*REAR DOOR COVER - RH	Necessary	577.00 FS	*577.00 FS
23	1		*REAR WHEEL COVER - LH	Necessary	487.00 FS	*487.00 FS
24	1		*REAR WHEEL COVER - RH	Necessary	487.00 FS	*487.00 FS
25	1		*REAR OUTER DOOR SEAL - RH	Necessary	190.00 FS	*190.00 FS
26	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
27	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
28	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
29	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
30	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
31	1		*SUNDRIES	* Check	1,000.00 FS	*- FS
Total Parts (S\$)					17,377.00	11,358.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO RENEW RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
3	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER, REAR LID AND RHS REAR DOOR. CUT OUT AND WELD RHS REAR FENDER. RENEW RHS REAR DOOR. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	6,300.00	3,500.00
7	TO RESPRAY REAR BUMPER, REAR BUMPER SPOILER, RHS REAR FENDER, RHS REAR DOOR, RHS SILL PANEL, DOOR HANDLE, DOOR COVER, BOTH REAR WHEEL ARCH COVERS, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	6,500.00	4,000.00
8	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			17,012.00	11,432.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >