

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 27 March, 2019 9:17 AM  
**To:** PBSP  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKU4810L ON 24/02/2019  
\*\*\* LKK REF: CC3/AIG19004528/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]  
**Sent:** Friday, 22 March, 2019 11:37 AM  
**To:** CS A Team; Mei Kwan (LKKAUTO); Vic (LKKAUTO)  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKU4810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

Urgent reminder - Please advise if your insured had reported the accident? Kindly reply on liability ASAP.

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**From:** PBSP  
**Sent:** Tuesday, 19 March 2019 6:13:23 PM

**To:** CS A Team; Mei Kwan (LKKAUTO); [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

**Subject:** Fw: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKU4810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

Dear All

Please refer to attach for the amended GIA report. Your AIG insured is SKU4810L.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** PBSP

**Sent:** Tuesday, 19 March 2019 6:02 PM

**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)

**Cc:** CS A Team; 甯瑤 @; assignments

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKV9810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

Dear Sirs

The vehicle should be SKV4810L

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 19 March 2019 8:41:28 AM

**To:** PBSP; Vic (LKKAUTO)

**Cc:** CS A Team; 甯瑤 @; assignments

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKV9810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Caroline,

Please provide us search result for SKV 9810L.

AIG replied no record found for this veh. no.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Monday, 18 March, 2019 1:48 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKV9810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

Dear Vic

Please advise if your insured had reported the accident by now?

Thank you.

Regards,  
Caroline

C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Friday, 15 March 2019 5:41:37 PM

**To:** PBSP

**Cc:** CS A Team; 甯璿 ©; assignments; Vic (LKKAuto)

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKV9810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Friday, 15 March, 2019 3:33 PM  
**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)  
**Cc:** CS A Team; Admin A; assignments  
**Subject:** Re: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKV9810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 13 March 2019 1:26:56 PM  
**To:** PBSP; Vic (LKKAUTO)  
**Cc:** CS A Team; 甯瑤 @; assignments  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKV9810L ON 24/02/2019 \*\*\* LKK REF: CC3/AIG19004528/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Caroline,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

**Meanwhile, please arrange appointment for survey.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Sent:** Wednesday, 13 March, 2019 8:22 AM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SKV7576M & SKV9810L ON 24/02/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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