

Khanchna (LKK Auto)

To: Claims Dept of CTI; Admin A
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SLT4841R (OI: SNM19D201125C02/1(ock) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eka3) on 07/03/2019

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 July 2019 12:23 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLT4841R (OI: SNM19D201125C02/1(ock) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eka3) on 07/03/2019

LKK REF - CC6/CTI19004520/Eka3
CTI REF - SNM19D201125C02/1(ock)

Dear Khanchna

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,078.00.

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Thursday, 11 July, 2019 12:05 PM
To: Lim Shu Min <shumin.lim@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 5 July 2019 9:17 AM
To: 'Claims Dept of CTI'; Alfred Toh
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving SLT4841R (OI : CAI - TBA) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eka3) on 07/03/2019
Attachments: POLICE INVESTIGATION RESULT.pdf; TP LOD.pdf; LETTER TO OI.pdf; LKK Adjustment Report.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTO.pdf; LKK REINSPECTION PHOTOS.pdf

Your ref : Please advice (SLT4841R)
Our ref : CC6/CTI19004520/Eka3q2

Dear Sirs,

We refer to the above matter.

Our Insured vehicle coming from minor road onto main road. We are of the opinion that BOLA scenario 9 is applicable for this matter. Police Investigation Result indicate that S.65(b) RTA is against our Insured driver. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "PRIME AUTO CLAIMS SERVICE PTE LTD" at \$ **4,078.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,808.37	\$ 3,852.00
2. Loss of Hire/Rental (5 days x \$ 44.80)	\$ 224.00	\$ 224.00 (5days x \$44.80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,034.37	\$ 4,078.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
 6 Benoi Place Singapore 629927
 Tel: 6861 0908 Fax: 6515 2948

Date: 03.04.2019

Our ref: SGU5096Y
 Your Ref: Please advice

LKK Auto Consultants Pte Ltd
 51, Ubi Ave 1, #01-25
 Paya Ubi Industrial Park,
 Singapore 408933

without prejudice

Attn: Mr. Vic -Motor Claims Dept

Dear Sir,

ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R

We are on behalf of M/S Comfy Limousine Services Pte Ltd vehicle No. SGU5096Y in their third party claim against your insured / driver of SLT4841R

Appended below our claims:-

Cost of repair	\$ 3,852.00
Loss of hire @\$44.80 x 5 days	\$ 224.00
GIA search fee	\$ 2.00

Total claimed	<u>\$ 4,078.00</u>

We enclosed our invoice no. 3371, GIA search receipt, letter of authority, Letter of Certification, Car rental agreement & Police Investigate Result for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,

.....
 Alice Leong
 e-mail: aliceleong@primeautoclaims.com

Encl.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19004520/Eha3

21 May 2019

PNG MARIA THERESE
BLK 116 CLEMENTI ST 13
#10-80
SINGAPORE 120116

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 4841R AND SGU 5096Y ON 07/03/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us as your vehicle was turning out from minor road towards the main road and resulted the accident. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6849 5792
FAX: 6741 4108
EMAIL: jjale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

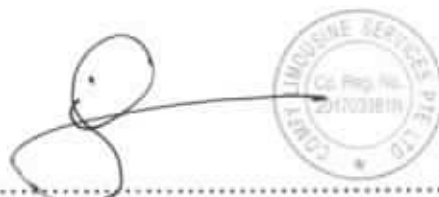
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 07.03.2019 INVOLVING SGU5096Y & SLT4841R
AT LENG KEE ROAD

I/ We, Comfy Limousine Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SGU5096Y in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.


.....
Signature (Company's stamp if applicable)
Name: **COMFY LIMOUSINE SERVICES PTE LTD**
NRIC: **201703381N**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3065671800 Claim No : SNM19D201125C02/1(OCK)

Claimant : COMFY LIMOUSINE SERVICES PTE LTD

Amount : S\$4,078.00
DOLLARS FOUR THOUSAND SEVENTY-EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGU 5096Y
Insured Vehicle No. : SLT 4841R

Date of Loss : 07/03/2019
Place of Accident : LENG KEE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PNG MARIA THERESE
Driver Name : PNG MARIA THERESE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	3,852.00
(3) Loss of Use/Rental/Earning	S\$	224.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,078.00

Claimant Name : _____ NRIC No : NA

Signature :  Date : 15/7/2019



"The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

TAX INVOICE

NO. : 3371

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS CHINA TAIPING INSURANCE (S) PTE LTD3 Anson Road
#16-00 Springleaf Tower
SINGAPORE 079909

DATE : 21/03/2019

WORKS ORDER NO : 3362

VEHICLE NO : SGU5096Y

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
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Make/ Model : TOYOTA VIOS

Repair Date : 7/3/2019

Terms of Payment : 7 DAYS

THIRD PARTY CLAIMS

1	BEING LUMP SUM REPAIR FOR THE ABOVE VEHICLE	\$	3600.00
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Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL	\$	3,600.00
GST 7%	\$	252.00
ROUNDING ADJ	\$	0.00
TOTAL	\$	3,852.00

PREPARED BY


PRIME AUTO CLAIMS SERVICE
Manager



**COMFORT LIMOUSINE SERVICES PTE LTD
PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD
BEST MOTOR LEASING & LIMOUSINE SERVICES PTE LTD**

Member of Prime Group of Companies

6 Benoi Place Singapore 629926

Tel: 6862 8878 Fax: 6863 6566

Co. Registration No: 201508380W

201544118N 201512366W

Your Ref : Please advise

Date : 11-March-2019

To : Whom it May Concern

From : Comfy Limousine Services Pte Ltd

RE : LETTER OF CERTIFICATION FOR MR. CHOON JOOT CHYE

This letter serves to confirm that Mr. Choon Joot Chye Lawrence of NRIC number S1638775D is a chauffeur-driven hirer for Comfy Limousine Services Pte Ltd hiring Vehicle Registration Number SGU5096Y at a daily rate of Singapore Dollars Forty-Four and Cents Eighty (S\$44.80) only.

Should clarification require I can be contacted at 8121 6313.

Thank you with Best Regards.

Yours Sincerely



.....
Ms Veronica Lim
Deputy Manager

**COMFORT LIMOUSINE SERVICES PTE LTD**

Member of Prime Group of Companies
Co. Registration No: 201508380W
6 Bend Place Singapore 629927
Tel: 6862 8878 Fax: 6863 6566

RENTAL AGREEMENT

REF: RA-0503-5096-8602

VEHICLE NO		MAKE/MODEL		CC	CHECK OUT/IN	
SGU5096Y		Toyota Vios (P)		1497	RENTAL START DATE	15/10/2018
<u>HIRER'S DETAILS</u>					ACTUAL RENTAL END DATE	
HIRER NAME: Choon Joo Chye					AGREED RENTAL END DATE	
ADDRESS: Blk 411 Pandan Gardens #12-87					13/08/2019	
S(600411)					COLLISION DAMAGE WAIVER (CDW)	
					NOTE: FURTHER EXCESS OF S\$2140.00 SHALL APPLY IN ADDITION TO THE AMOUNT STATED IN THIS RENTAL AGREEMENT WHEN AT THE TIME OF AN ACCIDENT THE MOTOR VEHICLE IS DRIVEN BY I) ANY PERSON (WHETHER NAMED / UNNAMED) WHO IS BELOW 30 YEARS OF AGE OR MORE THAN 65 YEARS OF AGE. II) HELD A DRIVING LICENCE FOR LESS THAN 3 YEARS.	
HOME NO.		D.O.B		03/01/1964	NON-WAIVERABLE EXCESS PER INCIDENT	
MOBILE		91891828			SINGAPORE	S\$2.675
IC NO.		S1638775D	COUNTRY	Singapore	MALAYSIA (JOHOR STATE ONLY)	S\$3.745
LICENSE NO.		S1638775D	COUNTRY	Singapore	TOTAL LOSS	\$10.700
EXPIRY DATE		* VEHICLE OUT OF JOHOR AREA WILL NOT BE COVERED ALL LOSS & EXPENSES WILL BE AT HIRER EXPENSE				
<u>ADDITIONAL DRIVER</u>					SIGNATURE	
NAME:						
ADDRESS:						
EMAIL:					PERSONAL ACCIDENT INSURANCE (PAI)	
					ACCEPT PAI [X]	
					DECLINES PAI []	
					PREMIUM: S\$0	
HOME NO.					SIGNATURE	
MOBILE					SIGNATURE	
IC NO.					MAINTENANCE CHARGES	
LICENSE NO.					DAILY @ S\$	
EXPIRY DATE					S\$44.80 X NO OF DAYS A MONTH	
					MONTHLY @ S\$	
					PETROL	
					WINDSCREEN	
					S\$0.20 X NO OF DAYS A MONTH	
					GST @7%	
					TOTAL	
					DEPOSIT	
					S\$1,500	
REFUND COLLECTED BY:					Receipt No :	
					PRE-PAYMENT	
					S\$0	
					MODE OF PAYMENT	
					CREDIT CARD [] CASH [] NETS [] OTHERS []	
SIGNATURE					NAME	
AMOUNT COLLECTED: S\$					CARD NUMBER	
PREPARED BY					EXPIRY DATE	
ATTENDED BY					CVV	

I HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS STATED ON THIS AGREEMENT AND THE ACCOMPANYING CONTRACT OF EMPLOYMENT

FULL LIABILITY WILL BE IMPOSED ON THE HIRER SHOULD THE VEHICLE BE DRIVEN BY ANY OTHER PERSONS WITHOUT OUR KNOWLEDGE. VEHICLE MUST NOT BE USED FOR ANY ILLEGAL OR IMMORAL ACTIVITIES.

SIGNATURE OF HIRER

COMFORT LIMOUSINE SERVICES PTE LTD



Note: Duration minimum completion of three (03) months.
Refund of deposit will be approximately 4 weeks upon vehicle return.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-037289

Date of Request: 08/03/2019

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 08/03/2019

Enquiry By: Liu Pei Yee

TP Vehicle No: SLT4841R

Accident Date: 07/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT4841R	China Taiping Insurance (Singapore) Pte. Ltd.	30/10/2018-29/10/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-037289
Date of Request: 08/03/2019

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 08/03/2019
Enquiry By: Liu Pei Yee
TP Vehicle No: SLT4841R
Accident Date: 07/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



SINGAPORE
POLICE FORCE

Traffic Police
11, 12 & 13A, Avenue 10,
Singapore 250110
Tel: 6742 6247 (ext. 2222)
Fax: 6742 6247 (ext. 2222)
www.police.gov.sg

Our Ref
Date

TP/TP-13603/2019
12 March, 2019

CHION JOOT CHYE
BLK 411 PANDAN GARDENS
#12-87
SINGAPORE 600411

Dear Sir/Madam

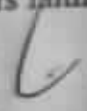
**ACCIDENT INVOLVING SGU5096Y & SLT4841R ALONG LENG KEE ROAD
JUNCTION OF HOY FATT ROAD ON 7 MARCH 2019 AT 1816 HRS**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of SLT4841R had committed an offence of Inconsiderate Driving under Section 65(b) of the Road Traffic Act, Chapter 276. Action has been initiated against the said driver for the said offence.

3. If you have any queries, please contact the Investigation Officer, Ng Beifeng at 65476415 or via email at NG_Beifeng@spf.gov.sg

Yours faithfully


Perlin Chong
for Head Investigation
Traffic Police
Singapore Police Force