

## Khanchna (LKK Auto)

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 11 July 2019 12:23 PM  
**To:** Khanchna (LKK Auto); Admin A  
**Cc:** Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SLT4841R (OI: SNM19D201125C02/1(ock) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eka3) on 07/03/2019

LKK REF - CC6/CTI19004520/Eka3  
CTI REF – SNM19D201125C02/1(ock)

Dear Khanchna

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,078.00.

We await your payment advice to enable Chin Kiat to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #XX-00 Springleaf Tower Singapore 079909**  
**DID : (65) 6389 6183**  
**FAX: (65) 6224 7478**  
**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Thursday, 11 July, 2019 12:05 PM  
**To:** Lim Shu Min <shumin.lim@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SLT4841R (OI: SNM19D201125C02/1(ock) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eka3) on 07/03/2019

Dear Sirs/Mdm,

We refer to mandate request dated 05/07/2019.

Kindly let us have your instruction/approval as third party is chasing for offer.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>

**Sent:** Friday, 5 July 2019 9:47 AM

**To:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** OUR REF : SNM19D201125/ONGCK - Direct Settlement - Accident Involving SLT4841R (OI : CAI - TBA) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eka3) on 07/03/2019

Dear Chin kiat,

Fya.

Thank you

**Lim Shu Min**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Friday, 5 July, 2019 9:17 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving SLT4841R (OI : CAI - TBA) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eka3) on 07/03/2019

Your ref : Please advice (SLT4841R)

Our ref : CC6/CTI19004520/Eka3q2

Dear Sirs,

We refer to the above matter.

Our Insured vehicle coming from minor road onto main road. We are of the opinion that BOLA scenario 9 is applicable for this matter. Police Investigation Result indicate that S.65(b) RTA is against our Insured driver. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "PRIME AUTO CLAIMS SERVICE PTE LTD" at \$ **4,078.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,808.37	\$ 3,852.00
2. Loss of Hire/Rental (5 days x \$ 44.80)	\$ 224.00	\$ 224.00 (5days x \$44.80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,034.37	\$ <b>4,078.00</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 5 April, 2019 10:41 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SLT4841R (OI : CAI - TBA) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eha3) on 07/03/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

We have not authorized repairs.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Sunday, 17 March, 2019 4:11 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLT4841R (OI : CAI - TBA) AND SGU5096Y (TP : LKK REF - CC6/CTI19004520/Eha3) on 07/03/2019

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGU 5096Y at M/s **Prime Auto Claims Service Pte Ltd.**

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---