## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Friday, 5 April, 2019 10:41 AM

**To:** Claims Dept of CTI

Cc: Chong Boon Sen; Vic (LKKAuto); Admin A; CS A Team

Subject: RE: Direct Settlement - Accident Involving SLT4841R (OI : CAI - TBA) AND

SGU5096Y (TP: LKK REF - CC6/CTI19004520/Eha3) on 07/03/2019

Attachments: TP GIA REPORT.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

We have not authorized repairs.

## Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Sunday, 17 March, 2019 4:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLT4841R (OI: CAI - TBA) AND SGU5096Y (TP: LKK REF -

CC6/CTI19004520/Eha3) on 07/03/2019

### <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SGU 5096Y at M/s Prime Auto Claims Service Pte Ltd.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)