

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Friday, 12 July 2019 4:28 PM  
**To:** aliceleong@primeautoclaims.com  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,852.00
2. Loss of Rental (5days x \$44.80)	\$ 224.00 (5days x \$44.80)
3. LTA/GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 4,078.00</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alice Leong <[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)>  
**Sent:** Friday, 12 July 2019 2:51 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3  
**Importance:** High

Hi Hsiao Tong,

Refer to our earlier conversation on the even date.

Please let us have your offer by today.

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

**6 Benoi Place Singapore 629927**

T (65): 6861 0908 1 F (65) 6515 2948

HP (65) 9818 4304

**A member of the Prime Group**

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**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** 19 June, 2019 12:25 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3

**Importance:** High

Hi Ms. Khanchna,

**FINAL REMINDER**

Our LOD e-mail on 02.04.2019 and our hirer's PIR e-mail on 11.06.2019 referred.

Please let us know whether your mandate have intention to Direct Settle with us on or before 25.06.2019.

Failing which, we will escalate this matter to GIA for Adjudication if we do not receive your offer after the stipulated date.

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

**6 Benoi Place Singapore 629927**

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 13 June, 2019 4:50 PM

**To:** Alice Leong <[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by my colleague Ms Khanchna and she will get back to you for an update/offer.

Thank you.

Hi Khanchna,

Kindly do the necessary.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** Tuesday, 11 June, 2019 4:07 PM

**To:** Vic (LKKAuto)

**Subject:** FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

**Importance:** High

Hi Vic,

**Reminders**

Our LOD with police investigation result (PIR) dated 03.04.2019 referred.

For swift & amicable settlement, please let us have your intention whether to give us your offer within the next 7 working days (i.e. 20.06.2019) from the date of this e-mail.

If we do not hear from you on the stipulated date, we will escalate the case to GIA for Adjudication.

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

**6 Benoi Place Singapore 629927**

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

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**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** 28 May, 2019 3:02 PM

**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

**Importance:** High

Hi Vic,

**URGENT ATTENTION**

Your below e-mail referred.

For swift & amicable settlement, please let us have your mandate approval status soonest possible as the **DOA** is 07.03.2019

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

**6 Benoi Place Singapore 629927**

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 17 May, 2019 9:16 AM

**To:** Alice Leong <[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** Thursday, 16 May, 2019 2:35 PM

**To:** Vic (LKKAuto)

**Subject:** FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

**Importance:** High

Hi Vic,

**1<sup>st</sup> Reminder**

Our LOD dated 02.04.2019 referred.

BOLA Scenario: 9 applied

For swift & amicable settlement, please let us have your offer.

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

**6 Benoi Place Singapore 629927**

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**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]  
**Sent:** 03 April, 2019 9:18 AM  
**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3  
**Importance:** High

Hi Vic,

Enclosed your client report for your attention.

Thank you

**Alice Leong**  
Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**  
**6 Benoi Place Singapore 629927**  
T (65): 6861 0908 | F (65) 6515 2948  
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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** 02 April, 2019 6:06 PM  
**To:** Alice Leong <[aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

Please be informed that we are pending for our Insured's GIA report.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

**Sent:** Tuesday, 2 April, 2019 4:52 PM

**To:** Vic (LKKAuto)

**Subject:** ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R

**Importance:** High

Hi Vic,

Enclosed our LOD with supporting documents for your retention. Original documents mailing out to your office.

BOLA Scenario: 9 applied

For swift & amicable settlement, please let us have your offer.

Thank you

**Alice Leong**

Manager, Motor Claims

**Prime Auto Claims Service Pte Ltd**

**6 Benoi Place Singapore 629927**

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