

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 12 July 2019 4:28 PM
To: aliceleong@primeautoclaims.com
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 3,852.00
2. Loss of Rental (5days x \$44.80)	\$ 224.00 (5days x \$44.80)
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$ 4,078.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong <aliceleong@primeautoclaims.com>
Sent: Friday, 12 July 2019 2:51 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3
Importance: High

Hi Hsiao Tong,

Refer to our earlier conversation on the even date.

Please let us have your offer by today.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: 19 June, 2019 12:25 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3

Importance: High

Hi Ms. Khanchna,

FINAL REMINDER

Our LOD e-mail on 02.04.2019 and our hirer's PIR e-mail on 11.06.2019 referred.

Please let us know whether your mandate have intention to Direct Settle with us on or before 25.06.2019.

Failing which, we will escalate this matter to GIA for Adjudication if we do not receive your offer after the stipulated date.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 13 June, 2019 4:50 PM

To: Alice Leong <aliceleong@primeautoclaims.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eka3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by my colleague Ms Khanchna and she will get back to you for an update/offer.

Thank you.

Hi Khanchna,

Kindly do the necessary.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Tuesday, 11 June, 2019 4:07 PM

To: Vic (LKKAuto)

Subject: FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Importance: High

Hi Vic,

Reminders

Our LOD with police investigation result (PIR) dated 03.04.2019 referred.

For swift & amicable settlement, please let us have your intention whether to give us your offer within the next 7 working days (i.e. 20.06.2019) from the date of this e-mail.

If we do not hear from you on the stipulated date, we will escalate the case to GIA for Adjudication.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: 28 May, 2019 3:02 PM

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Importance: High

Hi Vic,

URGENT ATTENTION

Your below e-mail referred.

For swift & amicable settlement, please let us have your mandate approval status soonest possible as the **DOA is 07.03.2019**

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 17 May, 2019 9:16 AM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Thursday, 16 May, 2019 2:35 PM

To: Vic (LKKAuto)

Subject: FW: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Importance: High

Hi Vic,

1st Reminder

Our LOD dated 02.04.2019 referred.

BOLA Scenario: 9 applied

For swift & amicable settlement, please let us have your offer.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: 03 April, 2019 9:18 AM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Importance: High

Hi Vic,

Enclosed your client report for your attention.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 02 April, 2019 6:06 PM

To: Alice Leong <aliceleong@primeautoclaims.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R LKK REF CC6/CTI19004520/Eha3

Without Prejudice

Dear Alice,

We refer to your below email and the contents were noted.

Please be informed that we are pending for our Insured's GIA report.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Tuesday, 2 April, 2019 4:52 PM

To: Vic (LKKAuto)

Subject: ACCIDENT ON 07.03.2019 INVOLVING VEHICLES SGU5096Y & SLT4841R

Importance: High

Hi Vic,

Enclosed our LOD with supporting documents for your retention. Original documents mailing out to your office.

BOLA Scenario: 9 applied

For swift & amicable settlement, please let us have your offer.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.