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9,000	MH	DOI:	12/3/19	Date Time:	12/3/201	
Pre-assign / CCU	/FTE 3/1	Ka . n		200 E 100 100 100 100 100 100 100 100 100		
ALTERNA NA	YV	21216		. 50	amolhoc	
Insured Vehicle N		Jahr 18 15	Claim No.			- (,
Name of Insured	Hony Yu	410	Policy No.	1		_
Insured Tel No.	3	HP:	Make / Model	*1		
Excess Sec II :SS		D.O.A: 11/3/19	Place of Accide	ent :		
Is driver the owner	r? (YES / 80)	Nature of Accident :				
If NO, Driver Na		A3010083011000100011	OLGIA BEDO	nt. Cel Mo . 1	P GIA REPORT: VES	(1)(2)
Driver Tel	Control of the Contro	(V/L: (VES / NO)	Insured Liabilit	C.M.	Final? Yes/No	r NO
SHC YXX	<u> </u>				-	
INSRS: WSP. Tel: Liability Sm/V	INSR WSP Tel: Linbi	ity:	INSRS: WSP: Tel: Linbility:		INSRS: WSP: Tel: Liability:	
RMKS:	RMK	.s: 🔛	RMKS:		RMKS:	
Date/Time	CONTRACTOR AND	MERCON AL BOARD				
1613	Zhr ANTI-WILL	MELZ DILLEP PRISPERS	31/412:410	STAGE Non-Reporting ltr		E/PIC
- NL	APRANT Y			Non-Reporting ltr		
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		Id to regar to our bit w				Typist
8/6/19 _				Notification Itr (if		
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				Authorisation To A Release Voucher:	VEE.	
10/10/19-	tile DASS to	, MK to dose.		Final Repair Bill:		
12 27 -	1.0			Car Rental Invoice		
				Towing Invoice		
				LTA / GIA:		
				Medical Bill:		
				PIR:		
				Manate/Reject i	nstruction:	
				LOD Payment Breakdo	num Form	
PRELIMINARY ADVICE	Date/Time:	Sent By:	77.	Post-Repair Phot		
				Others:		
FINALIZATION	Date/Time:	Confirm with:		Confirm by:		
Repair Cost:	SS OF THE	days) Reduction:	%		Email Call	
FINAL SETTLEMENT	Date/Time: 2 M 4	Confirm with We Call	151	EmailCal		
Final Liability: Repair Cost: 2800-W	S# 1 COU. WAgreed	1/ (ssessed) BOLA S/N No.:	MT	If NO or B 28, A	IS Lin: WO STRENDIN	97
Loss of Rental (LOR)545		5 days) X # 109.10		C COME SHOW	SOLO DI	4)
Loss of Use (LOU):	SS (S)	— days)		all	III SIZI	
Loss of Income (LOI)250		5 days)		In	MIDILA	
LOR only LOU only		LOR + LOI Tick only on	e]		106.1	
GIA/LTA Search Medical	55 7.W				f 3	
Disbursement:	ss -	(e.g. Tow/ Independe	ot V	Claim status: N Report Format	ormal/Reject/Private S	ettle
Legal Cost	SS - A			Survey fee:	\$35000	
	SS 1804.85	Global Sum SS: 8W-W		/	4.,,,,,,	
Total:						
FINAL PAYMENT	Date/Time:	Confirm with:		Email Cal		
The state of the s				Email Cal	RE	TA
FINAL PAYMENT	/ A &	0110		Email Cal	_ G6	TA

BLG 4X4 48/4/7/1/h Tarpith SHC42568 20/4 March to a see with profite Dentition (a Drum those Lemile I. Kraffelt ex-ODTATIONS TO BE FOURTH THE PROPERTY. 14.00 Company of the last of the Incomp. (2) did / (012) 116. Links productioned roll (NECHO Sp. Recelling Logithe STDKN 364105738723 (2)(1)(4) NAME OF BRIDE tion tond food Hair (Poor / Dun) town 11. Sissing Inorde) / Jammed / Leaked / Durid or HHVG one for ten-1 inofily Llammed Leuked Hand or P. heat. Discould Blocks DAMES AND A Fyrio State phone you work the ex-BS/DUB/TEXNOVATGY/ES/LEA/MIC/ORTSU/PIR/EXMIC throat. The seleliad commence of its HO Venten. regain at the three of inspection. TOYOTYOKO OF 160cm Leon find or display Main Ritial 127104 Consistent? Year of No. Hote Accordant Prest AMERICA 1.75% 111111 DOOL

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USA 2800 Credt 8755-56/76/0.

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Des. of Damages - Fet J. Rent. J. OBS. J. NJS. J. LIBS. J. Knoftop: or

the DC 7 Charaks frame 7 Body Structure, effected due to collision

11111

Database 1 de Facilita	: Prob Roport	Days Of Repair		
i i	Final Report	Recurvey No. of Trip:	Causey Loo	
AND DESCRIPTION OF THE PERSON NAMED IN	-		Laraportation	8
		Add Fee: Sietop 19	0 1007 00	
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legesektroner		1-4-1-5	1 0011	
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SMRT Accident Vehicle Repair Estimates

ENTET Automotive Servines Pie Lidig 60 Woodwide Industrie Piel EA, Seigzone 757703 FAST Service EDMBRID Extractor Engineer Humber 6500303 Accesses Reporting Founter 65003072

Date Generaled | 27.042019 User C | Patition

Section C - Quotation and Accident Invoice Details										
Quotation Number	QN-1904-0385	Invoice Number								
Quotation Date	27,04.2019	Invoice Date								
Invoice Amount		Prepared Date								

	Section D - Details of Repair Estimates	
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$1,014.00	\$400.00
Total Labour	\$1,014.00	\$400.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$376.00	\$200.00
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	\$180,00	\$100.00
TO REPSRAY FRONT HOOD	\$378.00	\$0.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
TO RESPRAY RIM	\$180,00	\$0.00
Total Spray Painting & Panel Beating	\$1,674.00	\$500.00

Job Scope	Quotation from ARC	Adjusted by Surveyor, i applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30,00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO REMOVE AND REFIT WIRE HARDESS	\$200.00	\$0.00
TO TOP UP AIC GAS	\$120.00	\$0.00
TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & NNER COOLER & AIR CON CONDENSER	\$120,00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$1,020.00	\$80.00

Part Number	Portion	Stock Number	Part Name	Quantity	List Price	Discount (%)	Final Price (5)	Estimator Approved	Surveyor
		52119- 47930	BUMPER FRT	1.00	\$482.00	25.00	\$381,50	Replace	Replace
		52161- 16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace /
		52611- 47080	BUMPER ENERGY ABSORBER FRT	0.00	578.80	0,00	\$0.00	Replace	Check X
		52021- 47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	0.00	\$0.00	Replace	Check X
		57014- 47030	ARM SUB-ASSY, FR BUMPER LH	1.00	\$250.40	25.00	\$187.80	Replace	Replace /
		52116- 47040	BUMPER SUPPORT FILH	1.00	576.40	25.00	\$57.30	Replace	Replace
		53102- 47020	BUMPER GRILLE SUB- ASSY, LOWER	0.00	\$311.10	0.00	\$0.00	Replace	Check /



SMRT Accident Vehicle Repair Estimates

BMRT Automotive Services Ple Ltd BANT Automotive Services Fie Lie
El Woodlends Insurer Fiel El Empares (1970)
Estimate Falgrane Number: 68562623
Accord Reporting Number: 68562623

Date Generaled | 2784/2216 Publishers

umber	The state of the s	Number		Quantity	man Process	(%)	Final Price (5)	ARC Check	Check	
dded Sp	Portion	Asterial Usas Stock	e After Surveyor Signed off	0	List Price \$	Discount	Flori But	ARC Ch.		
					4 14/1 44/03		22,574.00			
otai	-	42611- 47140 (Frl)	WHEEL DISC. FRONT	0.00	\$1,484.20	0.00	\$0.00	Replace	Not Given	U
		53826- 47010	FRIALH UPPER	0.00	\$46.10	0.00	\$0.00	Replace	Check K	Sve
		53652- 47020	FENDER LINER PAD, FR WHEEL LH	0.00	\$49.30	0.00	\$0.00	Replace	Check X	٦.
	_	47030	ALESSO GOVERNMENTS	(116.5)	\$171.70	25.00	\$128.78	Replace	Replace	94
		47051 53876-	NAME PLATE (HYBRID) FENDER LINER FRT/LH	1.00	\$51,90	25.00	\$38.93	Replace	Replace	Thee
		47050 75374-		1.00			10000	100	/	01
	-	37230 53802-	FENDER FRT/LH	1.00	\$723.40	25.00	5542.55	Replace	Replace	1
		47031 16400-	RADIATOR ASSY	0.00	\$1,496.90	25.00	\$0.00	Replace	Not Given	1
		47150 G9010-	RADIATOR ASSY, UPPER	0.00	\$679.60	0.00	\$0.00	Replace	Not Given	low
		88460-	A/C CONDENSER	0.00	\$1,181.90	0.00	\$0.00	Replace	Not Given	1
		4/500	COOLANT	0.00	\$12.32	0.00	\$0.00	Replace	Not Given x	2
		81170- 47500	HEAD LAMP LH	1.00	\$945.20	10.00	\$850.68	Replace	Replace	C/a
		53289- 47032	COVER, RADIATOR	0.00	\$122.80	0.00	\$0.00	Replace	Check X	J
		53201- 47902	SUPPORT SUB-ASSY	1.00	\$1,460.40	100.00	\$0.00	Replace	Check	
		53420- 47070	HOOD HINGE LH	0.00	\$55.90	0.00	\$0.00	Replace	Not Given	
		47020		P.12.0		1			100	1500
		47060 53395-	HOOD END PANEL SEAL	0.00	\$35.50	0.00	\$0.00	Replace	Not Given Y	
		47180 53301-	NO.3 HOOD PANEL	1.00	\$748.10	100.00	\$0.00	Replace	Check Y	
	1	82113-	WIRE, ENGINE ROOM,	0.00	\$242.00	0.00	\$0.00	Replace	Check X	
		52518- 47050	BUMPER FRT ABSORBER	0.00	\$127.70	0.00	\$0.00	Replace	Check Y	1
		75310- 47010	EMBLEM FRONT	1.00	\$86.50	25.00	\$64.88	Replace	Replace /	NA
		53111- 47040	GRILLE RADIATOR	0.00	\$310.60	0.00	\$0.00	Replace	7	U
	-	47040	NO.2	0.00	*****	0.00	#0.00	Davisos	Check V	
	_	47050 53113 -	CH GRILLE RADIATOR LOWER	0.00	\$94.60	0.00	\$0.00	Replace	Check V	
		81521-	LENS & BODY, FR TURN	0.00	\$511.80	0.00	\$0.00	Replace	Check V	150
		81529- 47040	BRACKET, FR TURN UPPER LH	0.00	\$24.40	0.00	\$0.00	Replace	Check X	veta
		47050	LOWER LH			1	2.410.0	1114.7102.	/	
_	-	47060 81529-	CENTER LH BRACKET, FR TURN	0.00	\$26.00	0.00	\$0.00	Replace	U	
		81529-	BRACKET, FR TURN	0.00	\$58.20	0.00	30.00	Replace	Check X	

2244.50 -207 US\$2800-1795.60 + 400.00 + 580.00 2715.60



Case Details

Case Reference Number: TAX/03/19/2049

Type of Repair : Accident Repair

Vehicle Registration Number: SHC4256S

Company Type: SMRT Taxis Pte Ltd Estimation ID: EST-6059-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name: AXA Insurance Singapore Pte Ltd

Accident Date and Time: 11/03/2019 03:20 AM

Vehicle Age(In Months): 60

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

				SMRT Recon	nmend	fation						Surve	yor Approval	
BOM Type	Costing Type	Partion	Material Number	Part Name	Oty	List Price Per Unit(\$)	List Price(5)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(8)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER FRT	31	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace *	de
One Time Key in	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace *	w
One Time Key In	Main			BUMPER ENERGY ABSORBER FRT	:1	78,80	78.00	25.00	59.10	Replace	0	0	Check •	X
One Time Key In	Main			BUMPER REINFORCEMENT FRT	1	498,40	498.40	25.00	373.80	Replace	0	0	Check *	×
One Time Key In	Main			ARM SUB-ASSY, FR BUMPER LH	1	250.40	250.40	25.00	187.80	Replace	1	187.80	Replace *	de _
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	1	\$7.30	Replace *	di-
One Time Key In	Main			BUMPER GRILLE SUB-ASSY, LOWER	1	311,10	311.10	25.00	233.33	Replace	0	0	Check •	*
One Time Key in	Main			FOG LAMF LH	1	280.10	280.10	25.00	210.08	Replace	1.	210.08	Replace *	?*/
One Time Key In	Main			BRACKET, FR TURN CENTER LH	48	58.20	58.20	25.00	43.55	Replace	0	0	Check *	~
One Time Key In	Main			BRACKET, FR TURN LOWER LH	1	26.00	26.00	25.00	19.50	Replace	9	0	Check *	X

Total Spare Part Cost 9,813.20

Surveyor Total 3,577.24

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 2

Final Spare Part Cost 7,850.56

Final Sur Total 2,861,79

				SMRT Recom	mend	lation							or Approval	
вом Туре	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BRACKET, FR TURN UPPER LH	1.	24.40	24.40	25.00	18.30	Replace	0	.0	Check *	×
One Time Key in	Main			LENS & BODY, FR TURN LH	t	511.80	511.80	10.00	460.62	Replace	0	0	Check *	×
One Time Key in	Main			GRILLE RADIATOR LOWER NO.2	1	94.60	94,60	25.00	70.95	Replace	0	0	Check *	×.
One Time Key In	Main			GRILLE, RADIATOR	1	310.60	310.60	25.00	232.95	Replace	0	0	Check *	Y
One Time Key In	Main			EMBLEM FRONT	1	86.50	86.50	25.00	64.88	Replace	1	64.88	Replace *	14/
One Time Key In	Main			BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0	Check *	*
One Time Key In	Main			WIRE, ENGINE ROOM, NO.3	1	242.00	242.00	10.00	217.80	Replace	0	0	Check *	*
One Time Key In	Main			HOOD PANEL	1	748.10	748.10	25.00	561,08	Replace	ä	0	Repair *	Ry
One Time Key In	Main			HOOD END PANEL SEAL	1	38.50	35.50	25.00	26.63	Replace	0	0	Nat Give *	Xun
One Time Key In	Main			HOOD HINGE LH	.3	55.90	55.90	25.00	41.92	Replace	0	0	Not Give *	× un
One Time Key In	Main			SUPPORT SUB- ASSY	1	1,480.40	1,460.40	25.00	1,095.30	Replace	1	0	Repair *	RX
One Time Key In	Main			COVER, RADIATOR	1	122.80	122.80	25.00	92.10	Replace	0	0	Check *	X
One Time Key In				HEAD LAMP LH	1	945.20	945.20	10.00	850.68	Replace		850.68	Replace *	ar
One Time Key In				COOLANT	1	12.32	12.32	0.00	12.32	Replace		Ö	Not Give *	Xx
One Time Key				A/C CONDENSER	1	1,181.90	1,181,90	25.00	886.43	Replace	0	0	Not Give *	Kun

Total Spare Part Cost	9,813.20	Surveyor Total	
Lump Sum Discount (%)	20.00 L	.ump Sum Dis (%)	20
Final Spare Part Cost	7,650.56	Final Sur Total	

				SMRT Recor	nmend	ation						Surve	yar Approval	
ype	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarka
ime Ime Ley	Main			RADIATOR ASSY, UPPER	21	679.60	679.60	25.00	509.70	Replace	0	0	Not Give *	ич X
ey ime	Main			RADIATOR ASSY	,	1,496.90	1,496.90	25.00	1,122.68	Replace	1	1,122.1	Replace *	X
ine ime ay	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace *	41-
ine ime ey	Main			NAME PLATE (HYBRID)	1	51.80	51.90	25.00	38.92	Replace	1	38.92	Replace *	wer
ine ime ey	Main			FENDER LINER FRT/LH	1	171,70	171,76	25.00	128.77	Replace	1	128.77	Replace *	de-
ne ime oy	Main			FENDER LINER PAD, FR WHEEL LH	30	49.30	49.30	25.00	36.97	Replace	0	0	Check •	×
ne ime oy	Main			FENDER PROTECTOR FRT/LH UPPER	1	46.10	46.10	25.00	34.58	Replace	0	0	Check *	7
ine ime ey	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Reptace	0	0	Not Give •	×
						To	tal Spare P	art Cost	9,813.20		s	urveyor Total	3,577.24	
						Lump	Sum Disc	ount (%)	20.00		Lump	Sum Dis (%)	20	
						Fi	nal Spare P	art Cost	7,850.56		F	Inal Sur Total	2,861.79	

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT LH PORTION	1,014.00	400	
Total			1,014.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
#E	Main	TO REPSRAY FRONT BUMPER	378.00	200	
2	Main	TO SPRAY FRONT BUMPER LOWER SUB GRILLE	180.00	100	
3	Main	TO REPSRAY FRONT HOOD	378.00	200 7	

Total: 1,674.00 800.00

3/5

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
- 4	Main	TO RESPRAY FRONT SUPPORT PANEL	180.00	100 € ×	
5	Main	TO RESPRAY FRONT FENDER LH	378.00	200	
6	Mam	TO RESPRAY RIM	180.00	0	
Total:			1,674.00	800.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
245	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30 /	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30 /	
3	Main	TO DO WHEEL ALIGNMENT / TYPE BALANCING	120.00	0	
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0	
5	Main	TO REMOVE AND REFIT WIRE HARDESS	200.00	0	
6	Main	TO TOP UP AC GAS	120.00	0	
7	Main	TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	120.00	0	
8	Main	TO REPLACE SUNDRY PARTS	100.00	20 /	
9	Main	TO WASH AND VACUUM	60.00	0	
Total:			1,020,00	80.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Fotel Spare Part Detail	7,850.56	2.861.79
otal Labour Cost	1,014.00	400.00
otal Spray Painting	1,674.00	800.00
other	1,020.00	80.00
iverall Total	11,558.56	4,141.79
ump Sum Repair Option	κ.	×
ump Sum Total	11,550.00	4,150.00



the Separate of the following:

To ensure betweener surey parting:

To ensure betweener surey parting:

To occur be subject to confirmation:

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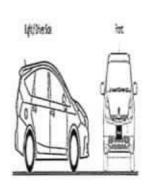


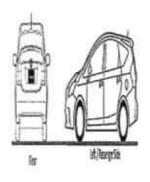
SMRT Accident Vehicle Repair Estimates

SSET Automotive Services Pta List
52 Minorie de Impurar Pret EA Singapore 257765
FAR Herder 45845525
Extrator Telephone Inches: 65852652
Appeller Happing Stumber 45862672

Date Generated : 7194(2019 Petitives

Section A - Accident Details		
Registration Number	SHC4256S	
Case Reference Number	TAX/03/19/2049	
Registration Date	19/3/2014	
Company Type	SMRT Taxis Pte Ltd	
Make	тоуота	
Model	PRIUS	
Name of Driver	JAU MENG JUAM	
Type of Accident	Side Swipe	
Accident Date and Time	11/3/2019 11:20 AM	
Accident Reported Date and Time	11/3/2019 2:12 PM	
ls Surveyor Required?	Yes	
Survey by		
Vehicle is Towed Back?	No	
Towed Back Date and Time		
Replacement Vehicle Issued?	No	
Job Card Number	24100534	
Special Instruction to ARC, if any	TP VEHICLE NUMBER YK5721R - AXA OUR VEHICLE DAMAGED FRONT LEFT SIDE	
Prepared Date and Time	12/3/2019 1:54 PM	
Chassis Number		
Mileage		
Work Shop		
Repair Completion Date and Time		





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Summary of Repair Estimate		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$400.00
Total Spray Cost	\$1,674.00	\$500.00
Total Spare Part Cost	\$7,850.56	\$1,795.80
Total Other Cost	\$1,020.00	\$80.00
TOTAL COST	\$11,558.56	\$2,775.60
Lump Sum Total	\$11,550.00	\$2,800.00 (L/S)
Number of Repair Days	7.0	4,0
Prepared / Adjusted By	Tuck Foo Kok	Taufikh (LKK) / AXA
ARC / Surveyor Sign Off Date	12/03/2019 4:12 PM	12/03/2019 3:57 PM
Signature	67.	4
Remarks	-	

Hsiao Tong (LKKAuto)

From:

Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>

Sent:

Monday, 19 August 2019 12:01 PM

To:

Taufikh (LKKAuto)

Cc:

Bryan Ang (LKKAuto); Hsiao Tong (LKKAuto); Tan Lee Gek (Auto Svcs/Claims &

IA/Claims & IA/Taxis)

Subject:

RE: URGENT / REMINDER Re: SHC 4256S DOA: 11/3/2019 Our Ref:

TAX/03/19/2049

Hi Taufikh,

I had been waiting to generate invoice for the case since 1 August 2019, can you please help to check whether AXA had approved the repair cost?

Thanks & Regards

Poh Suan

From: Taufikh (LKKAuto) [mailto:Taufikh@lkkauto.com]

Sent: Thursday, 1 August 2019 5:02 PM

To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Cc: Bryan Ang (LKKAuto); Hsiao Tong (LKKAuto); Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: Re: URGENT / REMINDER Re: SHC 4256S DOA: 11/3/2019 Our Ref: TAX/03/19/2049

Hi Poh Suan.

COR L/S \$2800, 4 DAYS. Subject to insurance approval.

Regards Taufikh Lkk Auto

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Thursday 1 August, 10:04

Subject: URGENT / REMINDER Re: SHC 4256S DOA: 11/3/2019 Our Ref: TAX/03/19/2049

To: Taufikh (LKKAuto)

Cc: Bryan Ang (LKKAuto), Hsiao Tong (LKKAuto)

URGENT REMINDER

Dear Taufikh,

Please finalise the repair costs by 8th August 2019, otherwise we will refer the matter to AXA.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)

Sent: Monday, 8 July 2019 10:45 AM

To: 'Taufikh (LKKAuto)' Cc: 'SUR'; 'CS A Team' Subject: SHC4256S

Hi Taufikh,

Attached herewith the repair estimate of SHC 4256S having Case No: TAX/03/19/2049.

There is no change to the approved amount of \$2,800 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards Poh Suan

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 30 August 2019 8:51 AM

To: HONGYUTRADING@YAHOO.COM.SG

Subject: ACCIDENT INVOLVING YK 5721R AND SHC 4256S ALONG/AT RAFFLES AVE AT RITZ

CARLTON DROP OFF EXIT ON 11/03/2019

Attachments: LETTER TO INSURED.pdf; LETTER OF AUTHORISATION_company.docx

M/s HONG YU TRADING PTE LTD

Dear Sir/ Mdm

OUR REF: CC4/ASM19004514/T1pa3

YOUR REF: YK5721R

ACCIDENT INVOLVING YK 5721R AND SHC 4256S ALONG/AT RAFFLES AVE AT RITZ CARLTON DROP OFF EXIT ON

11/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Further to our letter to your good office dated 16 April 2019 as attached.

As per AXA instruction, we would like to request the following documents for our necessary action: -

Copy of Authorisation letter from your company (Attached is a template)

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

HongYu HY <hongyutrading@yahoo.com.sg>

Sent:

Wednesday, 4 September 2019 1:35 PM

To:

HONGYUTRADING@YAHOO.COM.SG; Hsiao Tong (LKKAuto)

Subject:

Re: ACCIDENT INVOLVING YK 5721R AND SHC 4256S ALONG/AT RAFFLES AVE AT

RITZ CARLTON DROP OFF EXIT ON 11/03/2019

Attachments:

Letter of Authorisation.pdf

Dear Hsiao Tong

Please refer to the attached for your perusal.

Best Regards Doris Goh

On Friday, 30 August 2019, 08:51:11 am GMT+8, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

M/s HONG YU TRADING PTE LTD

Dear Sir/ Mdm

OUR REF: CC4/ASM19004514/T1pa3

YOUR REF: YK5721R

ACCIDENT INVOLVING YK 5721R AND SHC 4256S ALONG/AT RAFFLES AVE AT RITZ CARLTON DROP OFF EXIT ON 11/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Further to our letter to your good office dated 16 April 2019 as attached.

As per AXA instruction, we would like to request the following documents for our necessary action: -

Copy of Authorisation letter from your company (Attached is a template)

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

HONG YU TRADING PTE LTD

6 Defu Lane 2 Singapore 539466

Tel: (065)63826991 (065)63822794 (065)63820813 Fax: (065)62875689

GST REG NO: M2-0119124-6

LETTER OF AUTHORISATION

To whom it may concern,

We, Hong Yu Trading Pte Ltd, 199308414-Z are the registered owner of the vehicle YK5721R. The vehicle is insured by AXA Insurance Singapore Pte Ltd.

We, Hong Yu Trading Pte Ltd, hereby authorize our employee Mr Poon Swee Leng to drive our vehicle on 11th March 2019 for delivery.

If you have any questions concerning this matter, please contact me using the information provided below.

Company Name: Hong Yu Trading Pte Ltd

Company Reg No: 199308414-Z

Contact number: 6382-6991

HONG YU TRADING PTE LTD NO 6 DEFU LANE 2 SINGAPORE 539466 TEL: 6362 6991 TEL/FAX: 6287 5689

Signature :

Hsiao Tong (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent:

Thursday, 5 September 2019 1:40 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Subject:

URGENT Re: SHC 4256S Your Ref: TAX/03/19/2049 Our Ref:

CC4/ASM19004514/T1pa3 [ACCIDENT INVOLVING YK 5721R(AXA) AND SHC 4256S

ON 11/03/2019]

Attachments:

Statement of YK5721R.PDF

URGENT

Dear Hsiao Tong,

There is no video footage as the memory card is spoilt. Our driver is adamant that he was going straight when your insured cut into his lane and caused the accident.

We are of the view that this is a 50:50% case unless proven.

Please finalise the repair costs by 12th September 2019 otherwise we will refer the matter to AXA and GIA. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 30/08/2019 08:43

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: Your Ref: TAX/03/19/2049 (SHC4256S) Our Ref: CC4/ASM19004514/T1pa3 [ACCIDENT INVOLVING YK

5721R(AXA) AND SHC 4256S ON 11/03/2019]

Your Ref: TAX/03/19/2049 (SHC4256S)

Our Ref: CC4/ASM19004514/T1pa3

HC4256S) Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING YK 5721R(AXA) AND SHC 4256S ON 11/03/2019

We refer to the above matter.

Please be informed that liability is unclear. Our driver reported that your client was coming out from minor road. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Menu



<TP - Mandate IA> - S9M01GOC [ACCIDENT INVOLVING YK 5721R(OI) & SHC 4256S (TP) ON 11/03/2019]

Type

Question

Message

Liability: 50%. Both parties had given a conflict of version. No video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to 50% - \$1,917,00(all-in), TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 05 Sept 2019

Reply



51 UBLAVE 1, 802-25 PAYA UBLINDENTRIAL PARK, SINGAPORE 400933 TEL.: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 5/9/2019

Survey Details:

Date of loss	11-Mar-19	
Date of appointment	12-Mar-19	
Date of survey	12-Mar-19	
Location of survey	SMRT, WL	

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM	
Vehicle number	SHC 4256S	
Make and Model	TOYOTA PRIUS TAXI 1.8 (A)	
Date of registration	19-Mar-14	
Parf Rebate		
Market Value	\$	-
Parf Rebate	\$	
Nett Loss	\$	-

Repair details:

Initial Estimate	\$ 11,558.56

Proposed/Revised repair cost:

Parts	\$ 1,795.60
Check items (estimate)	NIL
Labour	\$ 980.00
Total	\$ 2,775.60
Lump Sum(if applicable)	\$ 2,800.00

Number of days for repair	4 days
italiant at anta tal talett	



51 UBI AVE 1, 802-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

Remarks:

Propose 50/50. version.	No video/ cond	rete evidence	to support eithe	er.

Mandate:

Liability(TP)	50%	
Proposed repair cost	\$ 2,800.00	
Loss of use	NIL	no. of days
Loss of rental	\$ 720.00	(6days x \$120.00)
Loss of income	\$ 300.00	(6days x \$50.00)
	\$ 3,820.00	
@50%	\$ 1,910.00	
LTA search fees	\$ 7.00	
Others	NIL	
Proposed Total	\$ 1,917.00	

Hsiao Tong (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Friday, 6 September 2019 1:15 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: New message for service request 103669, vehicle number SHC4256S

6/9/19 12:14 PM *** MessageHI, pls proceed as per mandate. TY. -

ANG Richard

----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>

Sent: Friday, 6 September, 2019 12:15 PM

To: admin-d@lkkauto.com

Subject: New message for service request 103669, vehicle number SHC4256S

AXA Insurance has sent you a message for claim number S9M01GOC.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent:

Friday, 4 October 2019 12:07 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Accident on 11/3/2019 involving SHC 4256S & YK 5721R (AXA's insured) Our

Ref. TAX/03/19/2049/lg //LKK REF: CC4/ASM19004514/T1pa3

Dear Hsiao Tong,

We agreed to accept your global offer of \$1,800.00 (all in). Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: 21/09/2019 14:49

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: LOD Re: Accident on 11/3/2019 involving SHC 4256S & YK 5721R (AXA's insured) Our Ref:

TAX/03/19/2049/lg //LKK REF: CC4/ASM19004514/T1pa3

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version.

above matter without resort to litigation, we propose settlement at a global sum of \$1,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto) <Suwanna@lkkauto.com>

Sent: Tuesday, 17 September 2019 6:26 PM

To: LeeGek@smrt.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: FW: LOD Re: Accident on 11/3/2019 involving SHC 4256S & YK 5721R (AXA's insured) Our Ref:

TAX/03/19/2049/lg

Without Prejudice

Bear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Hsiaotong.

Hi Hslaotong,

FYNA, our ref CC4/ASM19004514/T1pa3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) < LeeGek@smrt.com.sg>

Sent: Tuesday, 17 September 2019 5:48 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 11/3/2019 involving SHC 4256S & YK 5721R (AXA's insured) Our Ref:

TAX/03/19/2049/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2800.00					
Lbss of Rental	\$545.70	(5	days x	\$109.14)
Loss of Income	\$300.00	(5	day x	\$60.00)

LTA Search Fee	\$7.00	
Total	\$3652.70	

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

We have notified AXA of PRS on 12/3/2019 at 3.00pm and our taxi was surveyed on 12/3/2019 at 3.57pm.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Hsiao Tong (LKKAuto)

From:

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent:

Tuesday, 17 September 2019 5:48 PM

To:

CS A Team; Admin A

Subject:

LOD Re: Accident on 11/3/2019 involving SHC 4256S & YK 5721R (AXA's insured)

Our Ref: TAX/03/19/2049/lg

Attachments:

img-917172037-0001.pdf; 03 19 2049 laid-up report.pdf

Dear All,

We quantify our claim as follows:-

Total	\$3652.70					
LTA Search Fee	\$7.00					_
Loss of Income	\$300.00	(5	day x	\$60.00)
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We have notified AXA of PRS on 12/3/2019 at 3.00pm and our taxi was surveyed on 12/3/2019 at 3.57pm.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

16 APRIL 2019

HONG YU TRADING PTE LTD NO 6 DEFU LANE 2 SINGAPORE 539466

Dear Sir/Madam,

OUR REF

: CC4/ASM19004514/T1ha3

YOUR REF

: YK5721R

ACCIDENT INVOLVING YK5721R AND SHC4256S ALONG RAFFLES AVE AT RITZ CARLTON DROP OFF EXIT ON 11.03.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT TAXIS PTE LTD, acting on behalf of the owner of SHC4256S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SHC4256S. We are of the opinion that this is a conflicting version and liability may be settled equally between both parties.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



KHANCHNA Case Handler DID: 6841 2360 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA) (Motor Claims Dept)

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4256S (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4256S that was damaged pursuant to the accident which occurred on 11/03/2019 (date) along RAFFLES AVE AT THE ENTRANCE OF THE RITZ-CARLTON HO (location) involving vehicle no/s YK 5721R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 0 (day) of 0t (month) 2019 (year)

Signed by "the third party claimant" (with chop if applicable)



Our Ref. No.:

Letter of A	uthorisation
-------------	--------------

I. J.	AY MENG JUAM (NRIC No.:, une
registered]	pirer / relief driver / taxi_ehare_driver of SMRT taxi registration number
SHC 425	68 hereby authorise SMRT Automotive Services Pte Ltd
	") to deal with all matters arising out of the accident between my taxi
	YK 5721 R happened on 1/20 11/3/19
	Raffles Ave
(the "Accid	ent") on my behalf, including but not limited to instituting and any claims or
	s against such party or parties (as AutoSvs deems fit in its absolute
	in respect of any claim, demand, loss, cost, expense, liability, damages or
action made	e against us or incurred or suffered by us.
and settle a	ejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve any proceeding or claim arising out of the accidents, including but not limited by act or executing any document or signing the Discharge Voucher on my hay be required.
Name	JAU MENG JUAM Signature: DO
NRIC No.	1.
Tel No.	4) **
Address	1 Any mo tro
	Ane 8 5' 560 5/3



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YK 5721R	[Insd yeh]	AND THE CONTRACT OF A STATE OF
	SHC 4256S	(TP yeh)	Model: TOYOTA PRIUS 1.8(A)
Date of Accident/ Time:	11/03/2019		

				ons and for cases where BO	LA does not apply.	
8)	For GIA Registered Wo BOLA Liability.			ROLA Applicable: "es;" No Assessed Liability (*):		-
A)	For Non GIA Registere			Agreed Liability		
Is Third Par	ty Workshop GIA Registere	d7 -		NO (Kindly indicate b	elaw) (%)	
	ment 5um (Global Sum)	: 5	1,800.00			
	10.00	:5				
Others:		:5				
LTA/GIASA	earch Fee	:5				
Rental (if an	14)	:5			days at S	per day
Loss of Use		:5			days at 5	per day
Final Repair	Cost	:5				
Repair Estin	rate	1.5	16:448-37	(

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW. 4

Only applicable to rental claim - All document are to be submitted with this suttlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that etawe the authority of our client to act for and on their behalf an this s

Signature of workshop representative / Workshop stamp

Name of Representative -Date:

10 OCT 2019

Signature of Witness A Stiller Lee (if applicable)

Name of Witness:

10 OCT 2019 Date:

MTH

Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative

Date:

* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV190900164 Date : 09.09.2019 Vehicle No. : SHC4256S Your Ref No. : TAX/03/19/2049

Our Ref No. : 24100534 Terms : 30 Days

Description	Qty	Unit	Add	Add / (Discount		Amount
and the Conference of the Conf	- CTOCH	Cost	4	Amount		
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				ş	2,800.00
			GRA	AND TOTAL	s	2,800.00

Remark :

Make/Model : TOYOTA PRIUS Accident Date : 11.03.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/03/19/2049

From: SMRT Taxis Pte Ltd

Date:

25/03/2019

ACCIDENT INVOLVING SHC 4256S & YK 5721R ON 11/3/2019 ALONG RAFFLES AVE AT THE ENTRANCE OF RITZ-CARLTON HOTEL

This is to confirm that the daily rental rate for SHC 4256S is \$109.14 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



Laid Up Report

Accident Start Date : 11/03/2019

Accident End Date : 17/09/2019

Date Generated: 17/09/2019

LeeGek

User Name

Date and Time (Repair Completed) 16/03/2019 10:46 AM 11/03/2019 2:12 PM (Accident Repair) Job Card Number 24100534 Vehicle Model PRIUS Vehicle Make TOYOTA SMRT Taxis Pte Ltd Company Type Case Reference Number Vehicle Registration Number SHC42565 TAXX03/19/2049

Enquire Transaction History the Discharge Decision

Log Date/Time:

12 Mar 2019 / 09:22:54

Asset Type: Asset ID:

-1/1/33, Transaction Type:

User ID:

4-7

301/1

Vehicle

YK5721R

18.32 Insurance Engulry (GIRO Payment) ESASBAHD-BALQISH BINTE ABOUL HALIL Transaction Amount:

\$7,49

Channel:

Business Transaction Reference No.: 20190312092254815044

External Agency

Search Date / Time:

11 Mar 2019 11:20:00

Insurance Company:

AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	ationale Des Experts En Auton	nobile
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1900	4514/T1pa3q2
AXA	ENTON WAY #24 TOWERSINGAPO		Date: 29-10-2019 Code: ASM	
	N. RICHARD ANG	Policy Particula	ars :- THIRD PARTY CLA	IM
1.	Insured Veh.	YK 5721R	Veh. Inspected	SHC 4256S
	Policy No.	CN008159	Coverage (\$)	0.00
	Claim No.	S9M01GOC	Excess (\$)	0.00
	Assign From	# 5/10 / F. F. F. F.	Assign Date	12/03/2019
2.	rus ign i i on	Vehicle Pa	articulars & Condition	
	Make & Model	TOYOTA PRIUS	c.c	1798
_	Engine No.	HIDDEN	Year of Reg.	2014
_	Chassis No.	JTDKN36U105738723	Colour	MAROON
	Odometer		Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Con	ditions of Tyres	Set in the last
		Size	Make	Balance
	R/H Front Tyre	195/65 R15	NEUTON	6 mm
	L/H Front Tyre	195/65 R15	NEUTON	6 mm
	R/H Rear Tyre	195/65 R15	NEUTON	6 mm
	L/H Rear Tyre	195/65 R15	NEUTON	6 mm
4.		Descr	iption of Damages	Charles Spirits
	THE VEHICLE SU	STAINED DAMAGES AT THE	FRONT N/S PORTION.	
	DAMAGES SEE D	ETAILS.	~	
5.		Gen	eral Information	COLUMN TO SERVICE
	Accident Date	11/03/2019	Inspection Date	12/03/2019
	Survey held at	SMRT AUTOMOTIVE SERV	ICES PTE LTD	· ·
		60 WOODLANDS INDUSTR	IAL PARK E4 SINGAPORE	757705
5a.			Remarks	
		ON WAS CONDUCTED ON A"		
5b.	Jajin ACCORDAN		ate Days of Repair	OLD THE CHIO.
J. 167.	TESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Da	VE



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4256S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER FRT (DISC 25%) (CONSISTENT)	DEFORMED	482.00	361.50
10	BUMPER CLIPS @\$1.61 (DISC 25%) (CONSISTENT)	NECESSARY	16.10	12.08
1	ARM SUB-ASSY ,FR BUMPER LH (DISC 25%) (CONSISTENT)	DEFORMED	250.40	187.80
1	BUMPER SUPPORT F/LH (DISC 25%) (CONSISTENT)	DEFORMED	76.40	57.30
1	EMBLEM FRONT (DISC 25%) (CONSISTENT)	NECESSARY	86.50	64.88
1	FENDER FRT/LH (DISC 25%) (CONSISTENT)	BENT	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%) (CONSISTENT)	NECESSARY	51.90	38.93
1	FENDER LINER FRT/LH (DISC 25%) (CONSISTENT)	DEFORMED	171.70	128.78
1	HEAD LAMP LH (DISC 10%) (CONSISTENT)	CRACKED	945.20	850.68
1	BUMPER ENERGY ABSORBER FRT (CONSISTENT)	SERVICEABLE	78.80	
1	BUMPER REINFORCEMENT FRT (CONSISTENT)	SERVICEABLE	498.40	
1	BUMPER GRILLE SUB-ASSY ,LOWER	SERVICEABLE	311.10	29
1	FOG LAMP LH (CONSISTENT)	SERVICEABLE	280.10	15
1	BRACKET ,FR TURN CENTER LH (CONSISTENT)	SERVICEABLE	58.20	
1	BRACKET ,FR TURN LOWER LH (CONSISTENT)	SERVICEABLE	26.00	2-
1	BRACKET ,FR TURN UPPER LH (CONSISTENT)	SERVICEABLE	24.40	3
1	LENS & BODY ,FR TURN LH (CONSISTENT)	SERVICEABLE	511.80	1-
1	GRILLE RADIATOR LOWER NO.2 (CONSISTENT)	SERVICEABLE	94.60	
1	GRILLE ,RADIATOR (CONSISTENT)	SERVICEABLE	310.60	92
1	BUMPER FRT ABSORBER LOWER (CONSISTENT)	SERVICEABLE	127.70	
1	WIRE ,ENGINE ROOM, NO.3 (CONSISTENT)	SERVICEABLE	242.00	3.5
1	HOOD PANEL (CONSISTENT)	SERVICEABLE	748.10	74
1	HOOD END PANEL SEAL (CONSISTENT)	SERVICEABLE	35.50	39
1	HOOD HINGE LH (CONSISTENT)	SERVICEABLE	55.90	
1	SUPPORT SUB-ASSY (CONSISTENT)	SERVICEABLE	1,460.40	19
1	COVER ,RADIATOR (CONSISTENT)	SERVICEABLE	122.80	83
1	COOLANT (CONSISTENT)	SERVICEABLE	12.32	2.
1	A/C CONDENSER (CONSISTENT)	SERVICEABLE	1,181.90	
1	RADIATOR ASSY ,UPPER (CONSISTENT)	SERVICEABLE	679.60	
1	RADIATOR ASSY (CONSISTENT)	SERVICEABLE	1,496.90	12

Report Ref No. CC4/ASM19004514/T1pa3q2



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Estimate By Our Adjusted

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)	
1	FENDER LINER PAD ,FR WHEEL ,LH (CONSISTENT)	SERVICEABLE	49.30		
1	FENDER PROTECTOR FRT/LH UPPER (CONSISTENT)	SERVICEABLE	46.10	1.5	
1	WHEEL DISC.FRONT (CONSISTENT)	SERVICEABLE	1,484.20	12	
	100		12,740.32	2,244.50	
	LABOUR				
	PANEL BEATING & BODY WORK.		1,014.00	400.00	
	SPRAY PAINT.		1,674.00	500.00	
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00	
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	30.00	
	TO DO WHEEL ALIGNMENT /TYRE BALANCING	NOT NECESSARY	120.00	2	
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE).	NOT NECESSARY	120.00		
	TO REMOVE AND REFIT WIRE HARDESS.	NOT NECESSARY	200.00		
	TO TOP UP A/C GAS.	NOT NECESSARY	120.00		
	TO REMOVE & REFIX ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	NOT NECESSARY	120.00		
	TO REPLACE SUNDRY PARTS.		100.00	20.00	
	TO WASH AND VACUUM.		60.00		
			3,708.00	980.00	
	GRAND TOTAL		16,448.32	3,224.50	
	RECOMMENDED COST OF LUMP SUM REPAIRS			2,800.0	

Report Ref No. CC4/ASM19004514/T1pa3q2

MOHAMAD TAUFIKH

(TO ITS PRE-ACCIDENT CONDITION)

M.MATAI, AMSAE-A

HO LEONG CHUAN

Automotive Assessor

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

30 October 2019

UKK AUTO CONGULTANTS PTE LTD (TP)

Surveyor/ Assessor expense

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Littinging (1) pull

DATE

CLAIME

MESSAGES

SERVICE REQUESTS

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10/30/2019

PRIUS TAXS-1.6 (A) TPVD TOYOTA SHC42565 Vehicle Information Incident Vehicle Registration # Make Wait for: Approve invoice All hybrid Next Step Actions CC4/ASM19004514/T144342 🥒 32 Mar 2019 12:00:00 AM 11 March 2019 SPM01GOC

HONG YU TRADING PTE LTD 76 FLORA ROAD, #01-38, 506917, Singapore hongyutrading@yahoo.com.sg. Primary Contact/Insured 63826991

UCCAUTO CONSULTANTS PTE

Vendor Name

(TD(TP)

12 March 2019

Request Date

Dur Date

Report Date

Loss Date

Reference

Claim

Pending verification - Direct

Services

Settlement

Third Party Webicle Domage

Type of Loss

Service Address

Claim Handler

ANG Richard

richard anglos@axa.com.sg

Additional Instructions

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10/30/2019