

INS. CASE OWNER:

CC

1900

LKK:
IDAC:

103629

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI: (Virtual)

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

750.00 (\$150 x 5 days)

Loss of Income (LOI):

S\$

(\$ - x - days)

LOR only

LOU only

S\$

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
21/10/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	4117E
Vehicle Details	
Vehicle No.:	XD8408A
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Mar 2019
Vehicle Make:	VOLVO
Vehicle Model:	FMX420 84RT SC
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	D13440628
Chassis No.:	YV2JG10G5EA755865
Maximum Power Output:	-
Open Market Value:	\$142,977.00
Original Registration Date:	03 Jan 2014
First Registration Date:	03 Jan 2014
Transfer Count:	0
Actual ARF Paid:	\$7,149.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	02 Jan 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$51,112.00
COE Rebate Amount:	\$24,552.00
Total Rebate Amount:	\$24,552.00

The information contained herein is correct as at 13 Mar 2019

OK



Vfix Auto Pte Ltd
60 Kaki Bukit Ave 6 Ark@KB
Singapore 417892
Email : contact@vfixauto.com.sg
Tel : 6448 9268 Fax: 6445 2368
UEN / GST Reg No.: 201830761R

Not Arthur
13/3/18

ESTIMATE

M/S AXA INSURANCE (S'PORE) PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

DATE : 12/03/2019
ACC DATE : 09/03/2019
REF NO : VFIX - TP20190610
POLICY NO :

Attention: Motor Claim Department

RE : VEHICLE NO XD8408A VOLVO 370

5 day.
1/5 \$9000

DESCRIPTION	UNIT PRICE	AMOUNT S\$
1 1 WIPER PANEL GARNISH 1005.00	320	1,245.00
2 2 WIPER PANEL CORNER GARNISH R+L	95.00	190.00
3 2 PULL HANDLE R+L	250.00	500.00
4 1 WIPER LINKAGE	11	955.00
5 1 CABIN INLET AIR FILTER	520	455.00
6 1 FRONT BONNET	320	1,810.20
7 1 FRONT BONNET GRILLE	320	1,155.00
8 1 FRONT BONNET TOP MOULDING	415	850.00
9 2 FRONT BONNET HINGE R+L	385.00	770.00
10 2 BONNET LOCK	185.00	370.00
11 2 BONNET CATCH	101.00	202.00
12 2 BONNET DAMPER 180 x 2 = 360	358.00	716.00
13 1 CABIN SHOCK ABSORBER 485.00	650.00	650.00
14 1 CABIN SHOCK ABSORBER BRACKET	652.00	652.00
15 1 CORNER PANEL LH	1,118.00	1,118.00
16 1 CORNER PANEL BRACKET LH	322.00	322.00
17 1 ENGINE OIL FILLER	185.00	185.00
18 1 FIRE PANEL	5,540.00	5,540.00
19 1 FIRE PANEL FRONT CROSS MEMBER	1,254.00	1,254.00
20 1 FIRE PANEL FRONT CROSS MEMBER GARNISH	210.00	210.00
21 1 ROUND MIRROR LH	322.00	322.00
22 1 ROUND MIRROR ARM LH	650.00	650.00
	\$	20,121.20
	LESS 10%	\$ 2,012.12
		\$ 18,109.08

502

11935.20
502
5967.60

SPECIAL NETT		AMOUNT S\$	
1	1 RADIATOR ASSY	11	2,155.00 SN ✓
2	1 AIR CON PIPE	11	320.00 SN ✓
3	1 AIR CON DRIER	10	250.00 SN ✓
4	1 AIR CON CONDENSER	11	1,152.00 SN ✓
5	1 AIR CON SUCTION TUBE	3rd	298.00 SN ✓
6	1 AIR CON SENSOR	1/2	155.00 SN ✓
7	1 AIR CON SENSOR WIRE HARNESS	10.11	98.00 SN ✓
		\$	4,428.00

LABOUR & MISCELLANEOUS:		AMOUNT S\$	
1	To remove damaged panel with all necessary components attachment apply hot works where necessary straighten door pillar repair dented panels replace new parts align into position	1200	1,800.00
2	To spray paint replaced/repaired body panels inclusive of preparatory works and painting materials	900	1,400.00
3	To remove,refit front windscreen glass and water test	11 X	250.00
4	To remove,replace radiator with all necessary components/ attachments	11 X	250.00
5	Towing charge	150	300.00
6	To remove,replace aircon condenser with all necessary components/ attachments vacuum recharge gas	11 X	250.00
		\$	4,250.00

GRAND TOTAL : \$ 26,787.08

SINGAPORE DOLLARS: TWENTY SIX THOUSAND SEVEN HUNDRED EIGHTY SEVEN & CENTS EIGHT ONLY

Vfix Auto Pte Ltd



- To be done during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

P. 5967.60
S.N. 801.00
1.00 - 2250.00
9018.60

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 March 2019 3:28 PM
To: irenelsk@vfixauto.com.sg; assignments
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/03/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

9:36am 03/13/19
vehicle in
person @ Irene.
SURE @ Marcus

Dear Irene.

Thank you for your email.

Hi Assignment team,

Kindly assist. Vehicle in.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>
Sent: Tuesday, 12 March, 2019 3:23 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/03/2019

Dear Mei Kwan

Vehicle towed in yesterday.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 March 2019 3:14 PM
To: irenelsk@vfixauto.com.sg
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/03/2019

Hi Irene



RE: Re:TP MANDATE IA-S9M01GJW

Type

🔔 Question

Message

Hi, for COR, third party rejected our offer at \$9,000.00 and proposed \$10,000.00. Third party disagreed on parts discount 50%. Kindly let us have you further mandate/ instruction. Thank you. Hsiao Tong - 26 Sept 2019

Reply

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 30 September 2019 4:58 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 103629, vehicle number XD8408A

30/9/19 4:34 PM *** MessageHi Pls try on S\$9500/- VO - OH Vale

-----Original Message-----

From: vale.oh@axa.com.sg <vale.oh@axa.com.sg>
Sent: Monday, 30 September, 2019 4:35 PM
To: admin-d@lkkauto.com
Subject: New message for service request 103629, vehicle number XD8408A

AXA Insurance has sent you a message for claim number S9M01GJW.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 5 October 2019 3:00 PM
To: wskoh@vfixauto.com.sg
Cc: ybsim@vfixauto.com.sg; jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A; kentsh@vfixauto.com.sg; CS A Team; Marcus Chua (LKKAuto)
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19// LKK REF: CC4/ASM19004513/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

For COR, we have our principal instruction to revise at \$9,500.00/-.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, 4 October 2019 2:20 PM
To: wskoh@vfixauto.com.sg
Cc: ybsim@vfixauto.com.sg; jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>; kentsh@vfixauto.com.sg; CS A Team <cs-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/ASM19004513/Upa3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg [<mailto:wskoh@vfixauto.com.sg>]

Sent: Friday, 4 October 2019 1:16 PM

To: CS A Team; Asher Sng (LKKAuto)

Cc: ybsim@vfixauto.com.sg; jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg;

alanclk@vfixauto.com.sg; Admin A; kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19

Dear LKK Team,

Kindly refer the email below and update me the status for this vehicle.

Thank You.



Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Friday, 4 October 2019 11:56 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'ybsim@vfixauto.com.sg' <ybsim@vfixauto.com.sg>; 'jessicassy@vfixauto.com.sg'

<jessicassy@vfixauto.com.sg>; 'jeffbz@vfixauto.com.sg' <jeffbz@vfixauto.com.sg>;

'alanclk@vfixauto.com.sg' <alanclk@vfixauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>;

'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>

Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19

REMINDER!!!

Dear Vivian,

Kindly update me the status for this vehicle.

Thank You.



Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Saturday, 14 September 2019 12:28 PM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: 'ybsim@vfixauto.com.sg' <ybsim@vfixauto.com.sg>; 'jessicassy@vfixauto.com.sg'

<jessicassy@vfixauto.com.sg>; 'jeffbz@vfixauto.com.sg' <jeffbz@vfixauto.com.sg>;

'alancelk@vfixauto.com.sg' <alancelk@vfixauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19

Dear Vivian,

Good day to you.

Kindly update me the status for this vehicle.



Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>
Sent: Tuesday, 20 August 2019 1:15 PM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: 'ybsim@vfixauto.com.sg' <ybsim@vfixauto.com.sg>; 'jessicassy@vfixauto.com.sg' <jessicassy@vfixauto.com.sg>; 'jeffbz@vfixauto.com.sg' <jeffbz@vfixauto.com.sg>; 'alanclk@vfixauto.com.sg' <alanclk@vfixauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19

Dear Vivian,

We unable to accept your COR at \$9000.00 . We would like to counter proposal COR at \$10000.00.

Thank You.



Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Sent: Monday, 19 August 2019 11:17 AM
To: wskoh@vfixauto.com.sg
Cc: ybsim@vfixauto.com.sg; jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING XD 8408A & XD 4054M ON 09/03/2019

We refer to the above matter

We propose COR at \$ 9,000.00 (exclude gst) 5days

In order to expedite the claim process, please forward all relevant documents for us to proceed on negotiate settlement.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg [mailto:wskoh@vfixauto.com.sg]

Sent: Thursday, 15 August, 2019 11:01 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: ybsim@vfixauto.com.sg; jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg;

alanclk@vfixauto.com.sg

Subject: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19

Dear Vivian,

As per tele-conversation yourself with Ken, kindly click the link below for video footage.

<https://drive.google.com/file/d/1FJwpzuEq0pnkWTnVQT10iZGq-SMkecYP/view?usp=drivesdk>

The video is shown it clearly, the third party vehicle XD4054M reverse and collided to our client's vehicle XD8408A.

Thank You.



Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

Hsiao Tong (LKKAUTO)

From: wskoh@vfixauto.com.sg
Sent: Tuesday, 8 October 2019 1:51 PM
To: Hsiao Tong (LKKAUTO)
Cc: ybsim@vfixauto.com.sg; jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; alanclk@vfixauto.com.sg; kentsh@vfixauto.com.sg; Admin A; kentsh@vfixauto.com.sg; CS A Team; Marcus Chua (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19// LKK REF: CC4/ASM19004513/Upa3
Attachments: LOD.pdf

Dear Hsiao Tong,

Good day.

We accept your offer COR @ Lump Sum S\$9500.00(before GST) with 5 repair days.

Kindly find attached LOD for your kind perusal.

Thank You.



Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Saturday, 5 October 2019 3:00 PM

To: wskoh@vfixauto.com.sg

Cc: ybsim@vfixauto.com.sg; jessicassy@vfixauto.com.sg; jeffbz@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>; kentsh@vfixauto.com.sg; CS A Team <cs-a@lkkauto.com>; Marcus Chua (LKKAUTO) <MarcusChua@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING XD8408A & XD4054M ON 09/3/19// LKK REF: CC4/ASM19004513/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.



RE: Re:RE: Re:TP MANDATE IA-S9M01GJW

Type

🔔 Question

Message

Hi Vale, for repair cost. third party accepted our offer at \$9,500.00(before GST). We re-seek your mandate at \$10,917.00(all-in). Kindly refer to TP-Mandate IA dd 101019 in SC for your perusal. Kindly let us have your approval. Thanks. Hsiao T Ong - 10 Oct 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10/10/2019

Survey Details:

Date of loss	9-Mar-19
Date of appointment	12-Mar-19
Date of survey	13-Mar-19
Location of survey	VFIX AUTO SERVICE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	XD8408A
Make and Model	VOLVO FMX420 84RT SC
Date of registration	3-Jan-14
Parf Rebate	
Market Value	\$ 78,000.00
Parf Rebate	\$ 24,566.00
Nett Loss	\$ 53,434.00

Repair details:

Initial Estimate	\$ 26,787.08
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 11,542.68
Check items (estimate)	\$ -
Labour	\$ 2,250.00
Total	\$ 13,792.68
Lump Sum(if applicable)	\$ 9,500.00

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	10,165.00
Loss of use	\$	750.00
Loss of rental		NIL
Loss of income		NIL
LTA search fees	\$	2.00
Others		NIL
Proposed Total	\$	10,917.00

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 11 October 2019 1:58 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 103629, vehicle number XD8408A

11/10/19 10:55 AM *** MessageHi Xiao Tong Pls proceed as per IA, tks-VO - OH Vale

-----Original Message-----

From: vale.oh@axa.com.sg <vale.oh@axa.com.sg>
Sent: Friday, 11 October, 2019 10:56 AM
To: admin-d@lkkauto.com
Subject: New message for service request 103629, vehicle number XD8408A

AXA Insurance has sent you a message for claim number S9M01GJW.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



VFIX AUTO PTE LTD

26 Chia Ping Road

Singapore 619977

E-mail: wskoh@vfixauto.com.sg

Tel: 64552957 Fax: 68628609

UEN/GST Reg. No.: 201830761R

AXA INSURANCE (S'PORE) PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

FINAL REPAIR BILL

DATE : 08/10/2019
VEHICLE NO : XD8408A
MAKE/MODEL : VOLVO FMX420
ACC DATE : 09/03/2019
CLAIM NO : VFIX-TP20190610
POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	9,500.00
7% GST	665.00
Total	<u>10,165.00</u>

SINGAPORE DOLLARS : TEN THOUSAND ONE HUNDRED
& SIXTY FIVE ONLY

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director



08 OCT 2019



VFIX AUTO PTE LTD

26 Chia Ping Road

Singapore 619977

E-mail: wskoh@vfixauto.com.sg

Tel: 64532957 Fax: 68628669

UEN/GST Reg. No.: 201830761R

Our Ref. No.: VFIX-TP20190610

MOTOR CLAIMS DEPT
AXA INSURANCE (S'PORE) PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY

**ACCIDENT INVOLVING XD8408A AND XD4054M ON 09 MAR 2019
ALONG TANAH MERAH COAST ROAD (CONSTRUCTION SITE)**

We refer to the above-mentioned accident.

We are writing on behalf of **M/S KOK TONG TPT & ENGINEERING WORKS P. L.** the registered owner of motor vehicle number **XD8408A** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number **XD4054M**. As a result of the above accident, our client's vehicle was damaged and our client's has been put to loss and expense, particulars of which are as follows :-

1	Cost of Repair	:S\$	10,165.00
2	Loss of Use (5 days X \$ 150.00)	:S\$	750.00
3	GIA Fees	:S\$	2.00
TOTAL AMOUNTS		:S\$	10,917.00

We enclosed a list of the supporting documents :-

- (a) Original Final Repair Bill
- (b) GIA Tax Invoice
- (c) GIA / Police Report lodged by Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.

Yours Faithfully,

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19004513/Upa3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: VALE OH			Date : 23-10-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 4054M	Veh. Inspected	XD 8408A	
Policy No.	VFX/P1917265	Coverage (\$)	0.00	
Claim No.	S9M01GJW	Excess (\$)	0.00	
Assign From	VALE OH	Assign Date	12/03/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLVO FMX420	c.c	12777	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	YV2JG10G5EA755865	Colour	WHITE	
Odometer	482249	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	315/80 R22.5	TRIANGLE	6 mm	
L/H Front Tyre	315/80 R22.5	TRIANGLE	6 mm	
R/H Rear Tyre	315/80 R22.5 (D/D)	TRIANGLE	6/6 6/6 mm	
L/H Rear Tyre	315/80 R22.5 (D/D)	TRIANGLE	6/6 6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	09/03/2019	Inspection Date	13/03/2019	
Survey held at	VFIX AUTO SERVICE PTE LTD 26 CHIA PING ROAD SINGAPORE 619977			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

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Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XD 8408A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	WIPER PANEL GARNISH (CONSISTENT)	BROKEN	1,245.00	1,005.00
2	WIPER PANEL CORNER GARNISH R+L @ \$95.00 (CONSISTENT)	N/S TORN	190.00	95.00
2	PULL HANDLE R+L @ \$250.00 (CONSISTENT)	CRACKED	500.00	500.00
1	WIPER LINKAGE (CONSISTENT)	NOT NECESSARY	955.00	-
1	CABIN INLET AIR FILTER (CONSISTENT)	BROKEN	455.00	455.00
1	FRONT BONNET (CONSISTENT)	BROKEN	1,810.20	1,810.20
1	FRONT BONNET GRILLE (CONSISTENT)	BROKEN	1,155.00	1,155.00
1	FRONT BONNET TOP MOULDING (CONSISTENT)	MISSING	850.00	850.00
2	FRONT BONNET HINGE R+L @ \$385.00 (CONSISTENT)	CRACKED	770.00	770.00
2	BONNET LOCK @\$185.00 (CONSISTENT)	TWISTED	370.00	370.00
2	BONNET CATCH @ \$101.00 (CONSISTENT)	TWISTED	202.00	202.00
2	BONNET DAMPER @ \$358.00 (CONSISTENT)	BENT	716.00	360.00
1	CABIN SHOCK ABSORBER (CONSISTENT)	TWISTED	650.00	485.00
1	CABIN SHOCK ABSORBER BRACKET (CONSISTENT)	TWISTED	652.00	652.00
1	CORNER PANEL LH (CONSISTENT)	CRACKED	1,118.00	1,118.00
1	CORNER PANEL BRACKET LH (CONSISTENT)	TWISTED	322.00	322.00
1	ENGINE OIL FILLER (CONSISTENT)	NOT NECESSARY	185.00	-
1	FIRE PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	5,540.00	-
1	FIRE PANEL FRONT CROSS MEMBER (CONSISTENT)	DENTED / BENT	1,254.00	1,254.00
1	FIRE PANEL FRONT CROSS MEMBER GARNISH (CONSISTENT)	CRACKED	210.00	210.00
1	ROUND MIRROR LH (CONSISTENT)	BROKEN / MISSING	322.00	322.00
1	ROUND MIRROR ARM LH (CONSISTENT)	TO REPAIR SEE LABOUR	650.00	-
LESS 10% DISCOUNT			-2,012.12	-1,193.52
			18,109.08	10,741.68
SPECIAL NETT ITEMS				
1	RADIATOR ASSY (SN) (CONSISTENT)	NOT NECESSARY	2,155.00	-
1	AIR CON PIPE (SN) (CONSISTENT)	NOT NECESSARY	320.00	-
1	AIR CON DRIER (SN) (CONSISTENT)	DENTED	250.00	250.00

Report Ref No. CC4/ASM19004513/Upa3s2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	AIR CON CONDENSER (SN) (CONSISTENT)	NOT NECESSARY	1,152.00	-
1	AIR CON SUCTION TUBE (SN) (CONSISTENT)	BENT	298.00	298.00
1	AIR CON SENSOR (SN) (CONSISTENT)	DAMAGED	155.00	155.00
1	AIR CON SENSOR WIRE HARNESS (SN) (CONSISTENT)	TORN	98.00	98.00
			4,428.00	801.00
	LABOUR			
	TO REMOVE DAMAGED PANEL WITH ALL NECESSARY COMPONENTS ATTACHMENT APPLY HOT WORKS WHERE NECESSARY STRAIGHTEN DOOR PILLAR REPAIR DENTED PANELS REPLACE NEW PARTS ALIGN INTO POSITION. INCLUSIVE OF THE REPAIR OF FIRE PANEL AND ROUND MIRROR ARM LH.		1,800.00	1,200.00
	TO SPRAY PAINT REPLACED / REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS.		1,400.00	900.00
	TO REMOVE, REFIT FRONT WINDSCREEN GLASS AND WATER TEST.	NOT NECESSARY	250.00	-
	TO REMOVE, REPLACE RADIATOR WITH ALL NECESSARY COMPONENTS / ATTACHMENTS.	NOT NECESSARY	250.00	-
	TOWING CHARGE.		300.00	150.00
	TO REMOVE, REPLACE AIRCON CONDENSER WITH ALL NECESSARY COMPONENTS / ATTACHMENTS VACUUM RECHARGE GAS.	NOT NECESSARY	250.00	-
			4,250.00	2,250.00
GRAND TOTAL			26,787.08	13,792.68
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				9,500.00

Report Ref No. CC4/ASM19004513/Upa3s2

CHUA KANG SENG

Licensed Appraiser

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