

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 23 October 2019 8:21 AM
To: 'catherinekoh@cdge.com.sg'
Cc: KKLau
Subject: RE: Yr ref FBD993P our taxi SHA1864S doa 10.3.19 - (BOLA S27, case long outstanding) S9M01GMM // LKK REF: CC4/ASM19004510/K1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our principal M/s AXA Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your claim to our insured.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Thursday, 17 October 2019 1:03 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; WANG Peter <peter.wang@axa.com.sg>
Subject: RE: Yr ref FBD993P our taxi SHA1864S doa 10.3.19 - (BOLA S27, case long outstanding) S9M01GMM
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Catherine,

Thank you for your email.

This matter is under the care of my colleague Mr Peter, he will review on the above matter and revert to you the soonest possible.

Meanwhile, till date our insured had yet to file an accident report which we are following up closely and shall keep you updated on the progress.

Hi Peter,

Fyna, please.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: kianchuan.chan@axa.com.sg
Customer Care No. 1800 8804888



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From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, October 17, 2019 11:02 AM
To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>
Subject: [EXTERNAL] Yr ref FBD993P our taxi SHA1864S doa 10.3.19 - (BOLA S27, case long outstanding)
Importance: High

Dear Kian Chuan

This is a head to rear collision. Your insured is 100% liable for our taxi damages as per BOLA S27.

On 19.6.19, your service provider LKK informed your insured had lodged a police report and was advised to lodge a GIA report at your authorized reporting centre.

Till today, almost 4 months, believed your insured had already made his GIA report.

Appreciate you could kindly assist to look into the matter and revert on our PD claim urgently.

Thank you.

Best Regards

Catherine Koh

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