

## Shu Pei (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 13 March 2019 7:43 AM  
**To:** lionel.tan@fwd.com; assignments  
**Cc:** Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: ACCIDENT INVOLVING SKD8097S & SMD1022E [FWD] ON 08/03/19

Dear Sir/Mdm,

Thank you for the assignment.

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** lionel.tan@fwd.com [mailto:lionel.tan@fwd.com]  
**Sent:** Tuesday, 12 March 2019 5:04 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** AsherSng@lkkauto.com  
**Subject:** FW: ACCIDENT INVOLVING SKD8097S & SMD1022E [FWD] ON 08/03/19

Hi LKK Team,

Please arrange survey (SJE) with repairer.

No document is provided by repairer.

Regards,  
Lionel

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**From:** Focus Auto [<mailto:focus.autopteltd@yahoo.com.sg>]  
**Sent:** Tuesday, March 12, 2019 4:22 PM  
**To:** Lionel Tan Tian Pei - SGUser  
**Cc:** Motor Claims SG - SG Common  
**Subject:** Re: ACCIDENT INVOLVING SKD8097S & SLJ 1585 C [FWD] ON 08/03/19

Good day Lionel

Referring to your acknowledgement, please assign LKK Auto Consultant Pte Ltd

Regards

Lau LC

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095

On Monday, 11 March 2019, 17:05, "[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)" <[lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)> wrote:

**Without Prejudice**

Dear Sir/Madam,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. APPRAISALS ASSOCIATES PTE LTD
5. VICOM LTD

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

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**From:** Focus Auto [<mailto:lionel.tan@fwd.com>]

**Sent:** Monday, 11 March, 2019 4:16 PM

**To:** Motor Claims SG - SG Common

**Subject:** Re: ACCIDENT INVOLVING SKD8097S & SLJ 1585 C ON 08/03/19

Dear Sir/Mdm,

So sorry for the typing error.

Your insurer is SMD 1022 E

Thank You

Lau LC

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095

On Monday, 11 March 2019, 15:59, "[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)" <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)> wrote:

Dear Mr Lau,

Please be advised that the vehicle SLJ1585C was not insured with us at the time of accident.

Please provide us with other information or your client's accident report in order for us to check further.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)

W fwd.com.sg



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**From:** Focus Auto [[mailto:focus.autopteltd@yahoo.com.sg](mailto:mailto:focus.autopteltd@yahoo.com.sg)]

**Sent:** Monday, 11 March, 2019 3:54 PM

**To:** Motor Claims SG - SG Common

**Subject:** ACCIDENT INVOLVING SKD8097S & SLJ 1585 C ON 08/03/19

Dear Officer-In-Charge,

Good day.

Please send a list of surveyor name to arrange the surveyor down our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 08/03/19 at about 1502 hours along JUNCTION OF DEVONSHIRE RD. & EXETER RD. involving **our client's SKD8097S and SLJ 1585 C driven by your insured** or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/ we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client /we shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Name of workshop : FOCUS AUTO PTE LTD

Address: No.1 Kaki Bukit Ave 6  
AutoBay #02-50  
Singapore 417883

Telephone no. : 6886 9097

Best Regards,

LAU LC

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095

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