ASS. REC. BY: | REF: CS3 1EG119 004487/Gcd 302 | Special Instruction:

Surveyor: GQ

ASSIGNMENT (Office)

From (Person): Jeannie Cheng of EGI Date/Time: 12/3/2019 10:49am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGU 3948C Insured: GBA 63842

at Workshop m/s: TK Car Repair Tel: 97463035

of 176 Sin Ming Drive #01-12

Policy No: Claim No: GBA 63842 / SL / JC

Sum Insured: Excess:

Make of Veh: (Client's Record) D.O.A. 9/3/2019

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: 13/3/19

Date/Time: 2pm 12/3/19 Person Contacted: Mr. tow Vehicle IN / OUT

Date/Time	Action/Instruction
	(X) Estimate
	SGU 3948C - X
	GBA 63842 - X

Surveyor PRS GEE | REF: EGI | 5535J

ASSIGNMENT

(C-2027)

From: Date: 13/3/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SGU3948C

at Workshop m/s TK car Repair

of 176 Sin Ming Drive # 01-12

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: Mr. Jow @ 97463035

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: $42K

IDAC Accident Rport: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1wp

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SGU3948C Yr Regn: 14 May 2007

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toyota Altis c.c 1598

Colour silver A/C: Insured / Std / NI / NA

Sp.Reading 90534 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: MR053ZEC107146964

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi : Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/70 R14

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A.		D.O.I.	13-03-19

Survey held at W/S 12:30pm

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	~~$4000~~ $7000 - $8000

Date/Time, File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 7

Resurvey No. of Trip: –

Add Fee: ☐ : Site Insp ($)

☐ : Interview ($)

☐ : Tech. Invs ($)

☐ : Weekend ($)

Report Format : PRS

Lump Sum / I.B.I: ($)

Survey Fee:	50
Transportation:	
__S + RS, __SI	
Photos	
Others	
TOTAL	50

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 12 March 2019 10:49 AM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com
Subject: FW: SGU 3948 C - TP CLAIM
Attachments: Image (11).jpg; Image (12).jpg; Image (13).jpg; Image (14).jpg; Image (15).jpg; GBA6384Z.PDF

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. (Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: low thye kiang [mailto:tklow50@hotmail.com]
Sent: Tuesday, March 12, 2019 10:29 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng
Subject: Re: PRS IRO SGU3948C | OI : GBA6384Z | DOA: 09/03/2019| ERGO REF: GBA6384Z/SL/JC

Dear Sir,

We select No. 6 (LKK)

Thank you

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, March 12, 2019 9:11 AM
To: low thye kiang
Cc: Jeannie Cheng
Subject: PRS IRO SGU3948C | OI : GBA6384Z | DOA: 09/03/2019| ERGO REF: GBA6384Z/SL/JC

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with **"State Courts Practice Directions Amendment No.1 of 2016"**, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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From: low thye kiang [mailto:tklow50@hotmail.com]
Sent: Monday, March 11, 2019 5:41 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: SGU 3948 C - TP CLAIM

Dear Sir,

Kindly refer to the attached GIA reports for vehicle no SGU 3948 C for TP claim and arrange your surveyor to conduct PRI at our workshop

TK CAR REPAIRS PTE LTD
176, Sin Ming Drive,#01-12, Sin Ming Autocare
Singaporte 575721

Thank you

Mr. LOW (97463035)

TK CAR REPAIRS PTE LTD

Business Reg. No. 201202611N

176, SIN MING DRIVE, #01-12 SIN MING AUTOCARE, SINGAPORE 575721 TEL: 6453 2598, 6453 9730
FAX: 6552 0866 Email: tklow50@hotmail.com

11/03/2019

ERGO INSURANCE PTELTD
5, TEMASEK BOULEVARD
#04-01
SUNTEC TOWER FIVE
SINGAPORE 038985

ATTN : Motor Claim Department (TP)

Dear Sir

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION FOR
CLAIMANT: FOO SUNG WAY
ACCIDENT INVOLVING : SGU 3948 C & GBA 6348 Z on 9/3/2019 Along 442C BUKIT BATOK WEST AVE 6.
Please be informed that the said vehicle can be inspected at:

176, Sin Ming Drive, #01-12,
Sin Ming Autocare
Singapore 575721

Yours faithfully

FOR SURVEYOR
Please initial here after completion of Pre-repair inspection. Thank You

Appointed Surveyor ----------
(Name & Signature)
Date & Time
Of inspection ----------

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5535J
Vehicle Details	
Vehicle No.:	SGU3948C
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Mar 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Beige
Manufacturing Year:	2007
Engine No.:	3ZZ4649061
Chassis No.:	MR053ZEC107146964
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	$15,245.00
Original Registration Date:	14 May 2007
First Registration Date:	14 May 2007
Transfer Count:	0
Actual ARF Paid:	$15,356.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Apr 2027
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	$50,230.00
COE Rebate Amount:	$40,839.00
Total Rebate Amount:	**$40,839.00**

The information contained herein is correct as at 13 Mar 2019

OK

SGCARMART.COM
THE ONLY PLACE FOR SMART CAR BUYERS

Altis Used Vehicle List (19 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Toyota Corolla Altis 1.6A (COE till 02/2024)	**$29,800**	$6,060 /yr	10-Feb-2009	1,598 cc	-	GV Credit Pte Ltd	**Available**

Office No. - 63443344
Leonard - 86888378

2.68% Per Annum, Lowest Interest At $568 Monthly For Toyota Altis. Admin Fees For All GV Purchase. 2 Years Warranty For Engine And Gear Box. Add On Available.

Toyota Corolla Altis 1.6A (COE till 12/2028)	**$47,800**	$4,900 /yr	15-Dec-2008	1,598 cc	-	GV Credit Pte Ltd	**Available**

Efizzig Motor Traders. Roxy Square Carmart Level 5. New Paint/ Road Tax. Worn Parts Replaced And Repaired. We Provide In House Loans And Other Financial Services To Meet Your Budget. Call Us Or Even B...

Office No. - 63443344
Jack Lim - 83333038 | Andra Ho - 92316161 | Muhd Faisal - 96876659

Toyota Corolla Altis 1.6A (New 10-yr COE)	**$43,000**	$4,300 /yr	18-Feb-2009	1,598 cc	133,000 km		**Available**

-

Office No. - -
Quek - 97666097

Toyota Corolla Altis 1.6A (COE till 03/2029)	**$42,999**	$4,300 /yr	10-Mar-2009	1,598 cc	169,000 km	Kao Lian Enterprise	**Available**

New Arrival! Sporty Silver In Grey Toyota Corolla Altis 1.6 Auto Sports! Most Popular Toyota For Your Family And Daily Usage. Very Clean Interior And Own By Non Smoker. Fuel Saving Yet Powerful Drive....

Office No. - -
Shu Yi - 91445626 | Ben - 82020820 | Desmond - 97467781

Toyota Corolla Altis 1.6A (New 10-yr COE)	**$42,888**	$4,290 /yr	02-Mar-2009	1,598 cc	-	New Autodrive	**Available**

S$4,200 Depreciation Yearly! 100 Percent Financing! Nothing To Loss! Special Package For Grabcar And Gojek Driver Loan! Immediate Approval! In House Avail! Take And Go Only! Dont Miss! Whole Sale Pric...

Office No. - -
Joe - 90991331 | AH HWEE - 86663444 | Jen - 96934515

Toyota Corolla Altis 1.6A (New 10-yr COE)	**$42,800**	$4,280 /yr	05-Feb-2009	1,598 cc	-	Paradise Auto	**Available**

New 10 Years COE, Depreciation $4.2k Only, New Paint, New Tex, Beautiful Condition, Bank Loan Or In House Finance Available, Welcome Trade In, Call Now To View!

Office No. - 65381377
Ken - 93882569 | Yang - 87798127

Toyota Corolla Altis 1.6A (New 5-yr COE)	**$42,000**	$8,390 /yr	24-Feb-2009	1,598 cc	139,845 km	ST Auto Pte Ltd	**Available**

Only 2nd Owner, 100% Loan Available, Attractive Interest Rate, Low Monthly Installment, Immaculate Condition, No Repairs Needed, Call Us Now Before It's Gone.

Office No. - 64649098/64647110
Canny Him - 96411167 | Andy Lee - 96867441 | Melvin Yeo - 90074772

Toyota Corolla Altis 1.6A (New 10-yr COE)	**$41,800**	$4,180 /yr	12-Mar-2009	1,598 cc	-	88 Motor Trading	**Available**

Full Loan Mthly $700 Plus, We Are Sgcarmart Premium Dealer! Buy With No Worries! No Hidden Cost! Car In Original Condition! Low Mileage! Accident Free! In House Loan Or Bank Loan Available! No Need Gu...

Office No. - 62911187
Jeremy - 97625070 | Ben - 90913551 | Lek - 87555787 | Nic - 81001945

Toyota Corolla Altis 1.6A (COE till 02/2029)	**$41,800**	$4,210 /yr	09-Feb-2009	1,598 cc	105,000 km	88 Motor Trading	**Available**

Loan Available, We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Balloon Scheme Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! B...

Office No. - 62911187

Ben - 90913551 | Lek - 87555787 | Nic - 81001945 | Adrian - 98555551

Toyota Corolla Altis 1.6A (COE till 11/2023)	**$41,000**	$8,710 /yr	27-Nov-2008	1,598 cc	-	Prime Motor & Leasing	**Available**

Elegant Silver, Low Fuel Consumption, Low Maintenance Cost, Very Well Maintained, Drive Away With Flexible In- House Loan Packages Available.

Office No. - 67782233

Danny - 83661373 | Roy - 86864422

Toyota Corolla Altis 1.6A (COE till 06/2026)	**$40,800**	$5,590 /yr	18-Jul-2006	1,598 cc	90,000 km	Autotrust Traders Pte Ltd	**Available**

Fully Agent Maintained! Serviced Records From Borneo Motors. 1 Lady Owner Only! Low Mileage Done, Flexible Bank/In House High Loan Available! Excellent Fuel Efficiency, Immaculate Condition, 100% Acci...

Office No. - 64661009

Simon Leong - 96457993 | Keith Tham - 97923208 | Nash Lee - 93803829

Toyota Corolla Altis 1.6A (COE till 03/2026)	**$38,800**	$5,520 /yr	22-Mar-2006	1,598 cc	-	Car Guru.Com Pte Ltd	**Available**

100% Loan Guaranteed Approval! All Our Cars Have Undergone A Workshop Check. Buy With Trust And Assurance! Expect Only Honest Deals! Call Our Friendly Sales Staff For A Non Obligatory Viewing Now!

Office No. - 67639595

Lawrence - 92228747 | Jimmy - 90079944

Toyota Corolla Altis 1.8A (COE till 01/2024)	**$33,800**	$6,950 /yr	23-Jan-2009	1,794 cc	88,000 km	Victory Cars Trading Pte Ltd	**Available**

Well Maintained, Super Low Genuine Mileage Done. Well Groomed Inside Out. No Repairs Needed. Comes With 6 Months Warranty By Our In House Workshop. Free Island Wide Towing In Event Of Emergency. We Pr...

Office No. - 63854916

Mr Quek - 90096473 | Mr Lee - 86885879 | Mr Lim - 92470299 | Mr Tan - 90999505

Toyota Corolla Altis 1.6A (COE till 02/2024)	**$32,800**	$6,610 /yr	26-Feb-2009	1,598 cc	-	Mandai Motor Trading	**Available**

-

Office No. - 67775585

Darren - 82233251 | Heng Heng - 90058812 | Mr Ee - 96275585 | David - 93860705

Toyota Corolla Altis 1.6A (COE till 02/2024)	**$32,800**	$6,670 /yr	11-Feb-2009	1,598 cc	116,300 km	Igua Motoring	**Available**

High Loan For COE Renewal Available! Well Kept And Maintained By 1 Owner. Original Paintwork With Clean And Neat Interior! 100% Loan Approval With Our Flexible In House Financing Options. All Enquirie...

Office No. - 63839000

Mix Lim - 98333308 | Roy Teo - 86499000

Toyota Corolla Altis 1.6A (COE till 02/2024)	**$32,800**	$6,640 /yr	20-Feb-2009	1,598 cc	143,500 km	Inchcape Pre-Owned	**Available**

One Owner With Low Mileage Of 143.5k KM Only. Most Of The Wear And Tear Has Been Done Up. Drive Without Hassle. Low Maintenance With Super Low Fuel Consumption. 160 Point Assurance Check Done. Please ...

Office No. - 63036303

Jason Tan - 98882000 | Edmund Ng - 90212360 | Chris Tang - 81683557 | Kelvin Kee - 98719789

Toyota Corolla Altis 1.6A (New 5-yr COE)	**$32,800**	$6,550 /yr	08-Jan-2009	1,598 cc	92,000 km	Carway	**Available**

1 Owner, One Year In-House Warranty, "The Only Altis With Factory Full Bodykit" In Resale Market, Full Loan Available, Price Above Stated Is Actual Selling Price, Sta Evaluation Are Welcome, Purchase ...

Office No. - 68440777

Addy Ho - 88330777 | Peter Quek - 84840777 | Tanisha - 88665777 | Toh - 86865777

Toyota Corolla Altis 1.6A (COE till 02/2024)	**$32,800**	$6,670 /yr	11-Feb-2009	1,598 cc	73,000 km	Victory Cars Trading Pte Ltd	**Available**

Well Maintained, Super Low Genuine Mileage Done. Well Maintained, Well Groomed Inside Out. No Repairs Needed. Comes With 6 Months Warranty By Our In House Workshop. Free Island Wide Towing In Event Of...

Office No. - 63854916

Mr Quek - 90096473 | Mr Lim - 92470299 | Mr Lee - 86885879 | Mr Tan - 90999505

Toyota Corolla Altis 1.6A (COE till 02/2024)	**$32,800**	$6,610 /yr	27-Feb-2009	1,598 cc	204,800 km	Inchcape Pre-Owned	**Available**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/03/2019 11:15
Date Of Accident	09/03/2019 17:30
Exact Location Of Accident	442C BUKIT BATOK WEST AVE 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGU3948C
Insured/Policyholder	
Name Of Registered Owner	FOO SUNG WAY
NRIC No	S7235535J
Email Address	HUNNIEPOT@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96831731
Alternative Phone No	OFFICE-96831731
Vehicle Particulars	
Manufacturer	TOYOTA
Model	COROLLA ALTIS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5050463936-07
Cover Note Number	
Driver	
Name of Driver	PANG KUM YI
NRIC No	S7828546Z
Date Of Birth	25/09/1978
Occupation	INDOOR
Date Of Driving Pass	28/03/2013
Driving Experience	5 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92471712
Fax Number	
Contact Number	OTHERS-62555807
EMail Address	HUNNIEPOT@GMAIL.COM

Address	53 JALAN LANJUT
Postcode	577696
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : DAUGHTER GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

REFER STATEMENT (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBA6384Z
Vehicle Make/Model/Colour	MIT FUSO / WHITE
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	PETHAPERUMAI MANIKANDAN
NRIC/Passport Number	O3605638
Contact Number	98680708 / 64650429 (DARRENT LIANG - MANAGING DIRECTOR OF NBL EXPRESS)
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

(e) the information so collected under (d) above may be shared / disclosed:

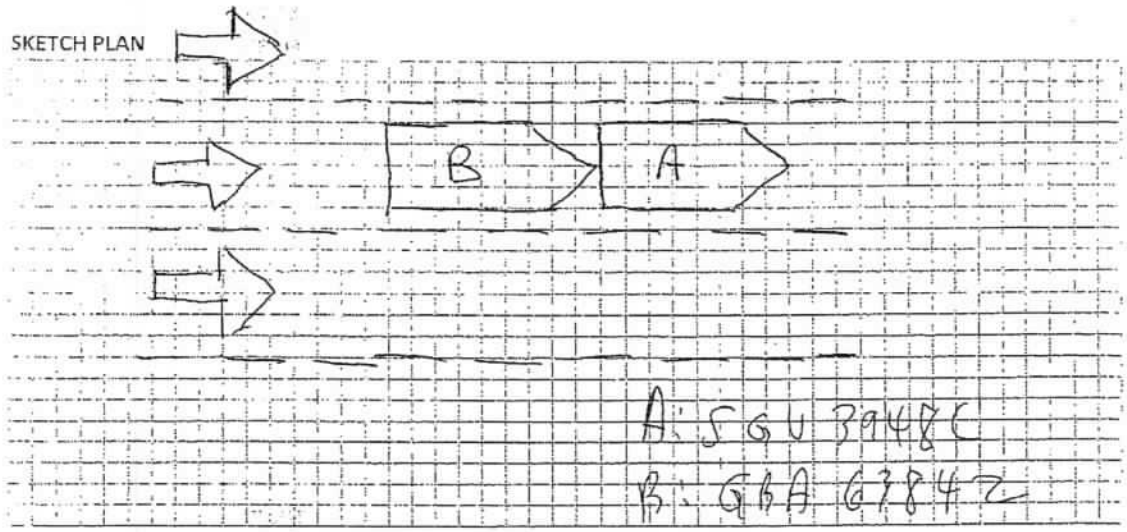
(i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time: 11/3/19 11:41 am	Reporting Centre Personnel's Signature Name: NG WING KIN JAMES NRIC/FIN No.: S7927881E

VICOM ASSESSMENT CENTRE

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 1730 on 9th March 2019 (Saturday), I was driving in the direction from Choa Chu Kang towards Jurong along Bukit Batok road. The traffic lights at the junction of Bukit Batok ~~Avenue~~ West Avenue 6 and Bukit Batok Road turned amber and thus I stepped on the brakes. My car was the first at the junction. Thereafter, we felt a huge impact from the back and we realised we have been hit from the back by a company registered van/lorry NBL Express. I proceeded to shift my car to the side of the road just next to BIK 442C Bukit Batok West Avenue 6 ~~a~~ to ~~to B~~ check the extent of the damage. I was in a daze and did not know what to do so I ~~checked~~ called Toyota tow services (It did not dawn on me that I should be calling NTUC's tow services instead. My 8 year-old child was seated at the back of the car and she felt the full impact but she was buckled up and seated on a booster seat. She complained of headaches and dizziness so I brought her to Gleneagles A & E. The doctor discharged her, saying she is fine but need to look out for any forms of head injury over the next few days.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

VICOM ASSESSMENT CENTRE

Policyholder's Signature Date & Time:	Driver's Signature (If driver is not the policyholder) Date & Time: 11/03/2019 11:38am	Reporting Centre Personnel's Signature Name: NG WING KIN JAMES NRIC/FIN No.: S7927381E

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PRE-REPAIR INSPECTION REPORT

ERGO INSURANCE PTE LTD

5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985

Ref: CS3/EGI19004487/Gcd3e2

Date: 21-03-2019

Code: EGI

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	GBA 6384Z	**Veh. Inspected**	SGU 3948C
Policy No.		**Coverage ($)**	0.00
Claim No.	GBA6384Z/SL/JC	**Excess ($)**	0.00
Assign From	JEANNIE CHEONG	**Assign Date**	12/03/2019

2. Vehicle Particulars & Condition

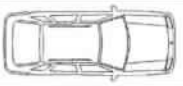
Make & Model	TOYOTA ALTIS	**c.c**	1598
Engine No.	HIDDEN	**Year of Reg.**	2007
Chassis No.	MR053ZEC107146964	**Colour**	SILVER
Odometer	90534 KM	**Steering**	IN ORDER
Brakes	IN ORDER	**Modification**	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	**Make**	**Balance**
R/H Front Tyre	185/70 R14	MICHELIN	6 mm
L/H Front Tyre	185/70 R14	MICHELIN	6 mm
R/H Rear Tyre	185/70 R14	MICHELIN	6 mm
L/H Rear Tyre	185/70 R14	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.



5. General Information

Accident Date	09/03/2019	**Inspect Date / Time**	13/03/2019 (12:30 PM)
Survey held at	TK CAR REPAIRS 176 SIN MING DRIVE #01-12 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF $7,000-$8,000

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **7 Working Days**

Report Ref No. CS3/EGI19004487/Gcd3e2

Inspected By

XING GUO QIANG	K.K.LAU CPT(RET)
M.MATAI, AMSAE-A	BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE
Automotive Assessor	REGD Auto Consultant-SAE, Licensed Appraiser

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