

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 16 May 2019 9:54 AM  
**To:** Sim, Priscilla-LK; AIGSS Claims Recovery  
**Cc:** SUR  
**Subject:** RE: OD / 2234289375SG / SJH8518K DOA: 01/03/2019 - Recovery Rejected due to NFOR

Dear Ms Sim,

Please be informed that SG car mart uploaded in merimen.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>  
**Sent:** Tuesday, 14 May 2019 3:08 PM  
**To:** AIGSS Claims Recovery <GRS-ExpressRecovery@aig.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD / 2234289375SG / SJH8518K DOA: 01/03/2019 - Recovery Rejected due to NFOR

Hi

Have advised previously to refer to Prelim Advice for market value.

By copy to LKK, for all total loss, to upload market value references for our Recovery Team.

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)



**From:** AIGSS Claims Recovery  
**Sent:** Friday, May 10, 2019 10:07 AM  
**To:** Sim, Priscilla-LK  
**Cc:** AIGSS Claims Recovery  
**Subject:** OD / 2234289375SG / SJH8518K DOA: 01/03/2019 - Recovery Rejected due to NFOR

Dear Priscilla

Refer to matter above.

Our recovery has been rejected by Liberty(TPI) due to NFOR.

Therefore please provide the documents below;

08 May 128 2019 15:06	<b>Ins Subro Cancelled</b>	(Sendback):Dear Dally, As per your adjuster Report provided by LKK Auto Consultants the market value of the vehicle provided from other external surveyors. 2) The average market value of the vehicle at the time of the loss minus the salvage and the excess. Kindly provide documentation for average market value.
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Thank you.

Sincerely,

**Mimi Zarina**  
**AIG**

Recovery Representative - Claims Recovery  
Tel 8001206556 | Ext 1012207

[GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com) | [www.aig.com](http://www.aig.com)

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