

Veron Chen (LKKAuto)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Friday, 22 March 2019 4:51 PM
To: Claims
Cc: SUR
Subject: REHI: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Hi

Please refer to your sales department pertaining to customer when buying a car, tax invoice is generated as per all products

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755
priscilla-lk.sim@aig.com | www.aig.sg



From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, March 22, 2019 4:35 PM
To: Sim, Priscilla-LK
Cc: 'SUR'; 'Claims'
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear all,

The car owner (Ms. Seng Li Peng) have no idea what type of the tax invoices that need to be provide to the insurer .
Please call back and explain to her.

Thank you for your kind attention.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 64751023
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, March 22, 2019 9:35 AM

To: 'Sim, Priscilla-LK' <Priscilla-LK.Sim@aig.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Priscilla,

Kindly assist regards to total loss conclusion for this case.

Thank you.

Best regards,

Kelvin Khoo

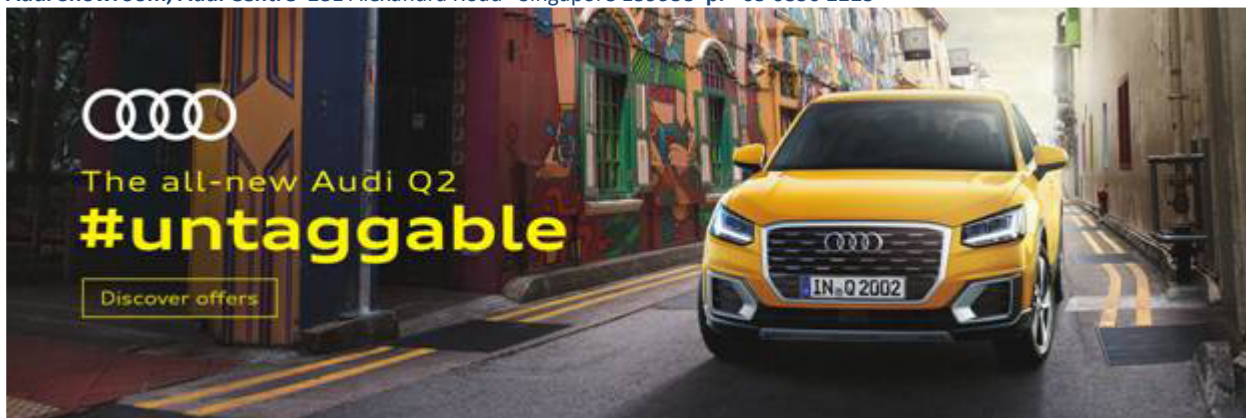
Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Friday, 22 March, 2019 9:23 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Kelvin,

Please refer the matter to insurance officer. The officer-in-charge is Priscilla Sim and her email: Priscilla-lk.sim@aig.com.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 22 March 2019 9:19 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Shiau Chan,

Any update?

Thank you

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Shiao Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Tuesday, 19 March, 2019 1:40 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Sheila,

Please be informed that we have submitted our report to insurance company and refer to below matter to insurance officer.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 19 March 2019 12:53 PM
To: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Shiao Chan ,

Good Afternoon , any updates with regards to total loss conclusion for this case ?

Survey was done last week 11th March 2019.

Best regards,

Sheila M Ismail

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 12 March, 2019 5:38 PM

To: 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Shiau Chan,

Attached is the CI , DRLC and NRIC for your kind reference.

Thank You.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shiao Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Tuesday, 12 March, 2019 4:29 PM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Kelvin,

Kindly assist to provide us the certificate of insurance and driver's driving license copy of above vehicle.

Please noted that without policy number, we are unable to create claim in Merimen System.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

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