

Veron Chen (LKKAuto)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 22 March 2019 9:35 AM
To: 'Sim, Priscilla-LK'
Cc: SUR; 'Claims Dept'
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Priscilla,

Kindly assist regards to total loss conclusion for this case.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiao Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Friday, 22 March, 2019 9:23 AM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Kelvin,

Please refer the matter to insurance officer. The officer-in-charge is Priscilla Sim and her email: Priscilla-lk.sim@aig.com.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 22 March 2019 9:19 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Shiau Chan,

Any update?

Thank you

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Tuesday, 19 March, 2019 1:40 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Sheila,

Please be informed that we have submitted our report to insurance company and refer to below matter to insurance officer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 19 March 2019 12:53 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Shiau Chan ,

Good Afternoon , any updates with regards to total loss conclusion for this case ?

Survey was done last week 11th March 2019.

Best regards,

Sheila M Ismail

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 12 March, 2019 5:38 PM
To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Shiau Chan,

Attached is the CI , DRLC and NRIC for your kind reference.

Thank You.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shiao Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Tuesday, 12 March, 2019 4:29 PM

To: claims@premiumauto.com.sg

Cc: SUR <sur@lkkauto.com>

Subject: OD VEHICLE SJH 8518K (DOA: 01/03/2019)

Dear Kelvin,

Kindly assist to provide us the certificate of insurance and driver's driving license copy of above vehicle.

Please noted that without policy number, we are unable to create claim in Merimen System.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

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