

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 17 June, 2019 2:44 PM
To: Joy Irene (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: MANDATE REQUEST: Accident Involving SJG2082U & SLS7771U on 9/3/2019 - Letter of Demand (Your Ref: 18/19/19/VP05/021505) [External Confidential]

Lonpac External - Confidential

Dear Irene,

Kindly proceed as proposed.

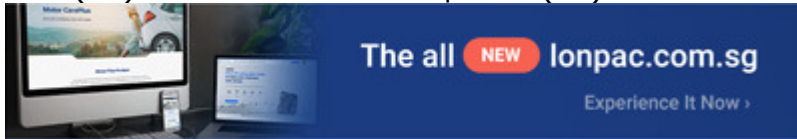
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Friday, 14 June, 2019 4:44 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; KKLau; Admin A
Subject: MANDATE REQUEST: Accident Involving SJG2082U & SLS7771U on 9/3/2019 - Letter of Demand (Your Ref: 18/19/19/VP05/021505) [External Confidential]
Importance: High

Ref: 18/19/19/VP05/021505

Dear Gerald,

Our insured was moving out from stationary position.

Liability is not in our favour.

Summary to offer to repairer M/s **LEONG AUTO PTE LTD** is as follows:

	TP CLAIMED	OUR <u>REVISED</u> TO OFFER
Cost of Repairs	\$ 11,640.12 (estimate no GST)	\$ 4,066.00 GST included
Loss of Rental	\$ 1,080.00 (\$120 x 9 days)	\$ 900.00 (\$100 x 9 days)
LTA Search Fee	\$ 7.45	\$ 7.45

TOTAL	\$ 12,727.57	\$ 4,973.45
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Our adjusted COR is at lump sum \$3,800.00 + GST = \$ 4,066.00

Our recommended days for repair is 7 days + 2 days PRI and weekend. = 9 days.

We are preparing for survey report for the meantime, we seek for your approval to offer the revised quantum.

Relevant supporting claim documents attached for your perusal and reference.

For your approval please.

We apologize for any inconvenience caused.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 14 June 2019 4:26 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; KKLau <kklau@lkkauto.com>

Subject: FW: R3: Accident Involving SJG2082U & SLS7771U on 9/3/2019 - Letter of Demand (Your Ref: 18/19/19/VP05/021505) [External Confidential]

Lonpac External - Confidential

Dear Irene,

Any problems as this is the 2nd reminder that the third party has sent.

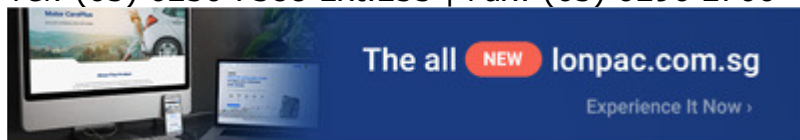
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Leong Auto Admin [<mailto:tjh@leongauto.com.sg>]
Sent: Friday, 14 June, 2019 4:22 PM
To: Joy Irene (LKKAUTO)
Cc: MT_Claim_SG; GERALD POH WEE BIN; Leong Auto Trading; Ops Leong Auto
Subject: Re: R3: Accident Involving SJG2082U & SLS7771U on 9/3/2019 - Letter of Demand (Your Ref: 18/19/19/VP05/021505) [External Confidential]

Without Prejudice

Dear Sir/Madam,

We would appreciate it if you could help to advise the status of our claim.

Best Regards,
Daniel Tan/Cady Lee
Leong Auto Pte Ltd
Office : 6266-6448 Fax : 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Wed, 29 May 2019 at 14:36, Ops Leong Auto <ops1@leongauto.com.sg> wrote:

Dear Ms Irene,

We would appreciate it if you could help to advise the status of our claim soon as LOD was sent since 03/04/2019.

Best Regards,
Leong Auto Pte Ltd
Shawn Chen
Office : 62666448 Fax : 62666358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Tue, May 14, 2019 at 4:18 PM Leong Auto Ops <ops1@leongauto.com.sg> wrote:

Dear Irene,

We would appreciate if you could help to advise on the status of our claim.

Best Regards,
Leong Auto Pte Ltd
William Wong/Shawn Chen
Office : 62666448 Fax : 62666358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Mon, Apr 29, 2019 at 2:54 PM EMELLENE TENG <tjh@leongauto.com.sg> wrote:

Dear Ms Joy,

We would appreciate if you could help to advise the status of our claim.

Best Regards,
Emellene Teng
Leong Auto Pte Ltd
Office : 6266-6448 Fax : 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Thu, 4 Apr 2019 at 09:00, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

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Dear Irene,

Kindly look into the documents and revert to them.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: EMELLENE TENG [mailto:tjh@leongauto.com.sg]

Sent: Wednesday, 3 April, 2019 4:53 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN; Leong Auto Trading; Leong Auto Ops

Subject: Accident Involving SJG2082U & SLS7771U on 9/3/2019 - Letter of Demand (Your Ref: 18/19/19/VP05/021505)

Dear Sir/Madam,

Attached is the LOD on behalf of our client.

Please help to relay to the officer-in-charge.

We look forward to your early response.

Best Regards,

Emellene Teng

Leong Auto Pte Ltd

Office : 6266-6448 Fax : 6266-6358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>