

INSURANCE

INS. CASE OWNER:

Richard | CC ^{ASM} AXA1900 4459, F1263

LRK:
IDAC:

Surveyor:

Ealvin

DOI:

ASSIGNMENT

12/7/19

Date / Time:

12/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGJ 7879A

Claim No.:

SAM01G07 103603

Name of Insured:

DANIK MOHAMED BIA NAEAR MOHAMED

Policy No.:

GA4048611

Insured Tel No.:

HP:

Make / Model:

MITSUBISHI

Excess Sec II : \$5

D.O.A.:

11/7/19

Place of Accident:

KUN RENT KU

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHO 37295



INSRS:
WSP:
Tel:
Liability:
RMKS:

WRE
W



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

18/4/2019 Spoke to OI (Mr. Zahir), informed TP claim and liability, not OI (counter claim TP, dispute liability). OI have no video footage. Only furnish scene photo. but not usable. U drive spoke to pol.wen (Progressive) to check counter claim status. counter claim not done by progressive.

21/7/19 - TP video. OI was making a right turn in left lane.

16/9/19 - FU -> SU to see DS for

| STAGE | DATE / PIC |
|----------------------------------|----------------|
| Non-Reporting hr (1st): | |
| Non-Reporting hr (2nd): | |
| Non-Reporting hr (Final): | |
| Notification hr (if non-pickup): | |
| Call OI: R14/2019 | 24/12/19 |
| After call hr to OI: | |
| Documentation Check List: | Handler Typist |
| Notification hr (if non-pickup): | |
| After call hr to OI: | |
| Authorisation To Act: | |
| Release Voucher: | |
| Final Repair Bill: | |
| Car Rental Invoice: | |
| Towing Invoice: | |
| LTA / GIA: | |
| Medical Bill: | |
| PIR: | |
| Mandate/Reject Instructions: | |
| LOD: | |
| Payment Breakdown Form: | |
| Post-Repair Photos: | |
| Others: | |

| | | | |
|---|--|-----------------------------------|-----------------------------------|
| PRELIMINARY ADVICE | | Date/Time: | Sent By: |
| FINALIZATION | | Date/Time: | Confirm with: |
| Repair Cost: | \$5 | (days) Reduction: | % |
| FINAL SETTLEMENT | | Date/Time: | Confirm with: |
| Final Liability: | % | (Agreed / Assessed) BOLA S/N No.: | NIL |
| Repair Cost: | \$5 4823.05 | | |
| Loss of Rental (LOR): | \$5 50.76 | (5 days) X \$125.19 | |
| Loss of Use (LOU): | \$5 | (5 days) | |
| Loss of Income (LOI): | \$5 200.00 | (50.4 days) | |
| LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> | LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> | [Tick only one] | |
| GIA/LTA Search: | \$5 7.49 | | |
| Medical: | \$5 | | |
| Disbursement: | \$5 | (e.g. Towel Independent) | |
| Legal Cost: | \$5 | | |
| Total: | \$5 5531.70 | Global Sum \$5: | 5530.00 |
| FINAL PAYMENT | | Date/Time: | Confirm with: |
| Payee 1: | \$5 5530.00 | Name 1: | ComfortBelgru Engineering Pte Ltd |
| Payee 2: (Strike if N.A.) | \$5 | Name 2: | |
| Payee 3: (Strike if N.A.) | \$5 | Name 3: | |

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insured Vehicle No: _____

SI Workshop m/s _____

SI _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1x days Res: Yes or No

Lim Sum: 100 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time Action / Instruction

| | |
|--|--|
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

Veh No: SHO 3739S Yr Regn: 154 216

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai cc: 1500

Colour: Blue A/C: Ins Ad / Sid / HI / NA

Sp. Reading: 66944 T/Radio: Ins Ad / Sid / HI / NA

Eng/No: _____

C/No: KMHC 8r / C V K u / 0 7 5 6 0

Gen. Cond: Good / Ad / Poor / Burnt

Steering: Ino Ad / Jammed / Leaked / Burnt or

Brake: Ino Ad / Jammed / Leaked / Burnt or

Modl: Nil / S/P Rim / STD Ad Rim or

Tyre Size: 195 / 65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Da vanti

Front _____ Rear _____

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 11/3/19 D.O.I: 12/3/19

Survey held at C D G E (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Roof/Top or

Front N/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Date/Time, File Return to?

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

3 + RS. _____

Photo: _____

CDR: _____

Add Fee: ☐ : Site Insp IS

☐ : Interview IS

☐ : Test Drive IS

☐ : Test Drive IS

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

AXA CP(P) DATE : 12.03.2019

TS
1100

VEHICLE NO : SHD 3739S

MAKE :

MODEL : HYUNDAI IONIQ

G2

| Qty | Parts Description/ Labour | Type | Unit Price | Amount |
|---|---|------|------------|---------------------------|
| | Radiator Grille ✓ en | | | \$ 1,227.50 |
| | Front Bumper Cover ✓ en | | | \$ 418.30 |
| | Front Bumper Sponge y sue | | | \$ 86.90 |
| | Front Bumper Reinforcement y sue | | | \$ 1,075.10 |
| | Front Bumper Moulding Centre Upper ✓ ct | | | \$ 108.50 |
| | Front Bumper Lower Stiffener x repair | | | \$ 85.10 |
| | Front Bumper Bracket Top (LH) x sue | | | \$ 35.00 |
| | Front Bumper Bracket (LH) ✓ en | | | \$ 28.00 |
| | Front Bumper Clips 10 pcs ✓ ne | | | \$ 22.00 |
| | Headlamp (LH) ✓ en | | | \$ 1,198.80 |
| | Day Light, LH x sue | | | \$ 642.50 |
| | Front Fender (LH) ✓ Part | | | \$ 490.70 |
| | Front Fender Shield (LH) ✓ en | | | \$ 114.70 |
| | Emblem-Blue Drive (LH) ✓ ne | | | \$ 26.60 |
| | SUB TOTAL | | | \$ 5,559.70 |
| | LESS 20% | | | \$ 1,111.94 |
| | DISCOUNTED TOTAL | | | \$ 4,447.76 |
| | Labour Charge | | | |
| | Panel Beating | | | \$ 4.00 |
| | Spray Painting Charge | | | \$ 600.00 4.00 |
| | Wiring Charge | | | \$ 30.00 2.00 |
| | Tuff Kote | | | \$ 50.00 2.00 |
| | TOTAL LABOUR | | | \$ 1,080.00 |
| | ESTIMATE TOTAL | | | \$ 5,527.76 |
| <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p> | | | | |

Look Auto Consultants hence notify the Repairs of the following:

- To Resurvey immediately after spray painting
- To Resurvey damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- This repair application(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Kal-in LCM

12/3/19 1250h.

14 3 Dys

P/P

Before Paint photo

| | | | |
|---------|-----------|---------------|------------|
| VEHICLE | SHD3739S | TYPE OF CLAIM | TP |
| MODEL | IONIQ | SURVEY BY | LKK-KALVIN |
| JOB NO | 305276582 | DATE | 12/03/19 |

[illegible]

Our Job Ref No : 305276582
Date : 15/03/19

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

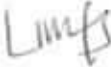
To : LKK Fax :
Attn : KALVIN ANG
Vehicle Reg No. : SHD3739S Date of Accident : 11-Mar-19


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA --- SGJ7879A
- The finalized amount shall be:
 - Spare Parts after List discount \$3,667.52
 - Labour Charges \$840.00
 - Total for Part-By-Part Repair Cost \$4,507.52**
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost

- Estimated normal period for repairs: 4 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 18/3/19

For Official Use Only

| Item | Amount | Document Attached Yes or No | Confirm By (Signature) | Remarks |
|--|--------|-----------------------------|------------------------|---------|
| 1. Rental Rate P/Day | | YES | | |
| 2. Loss of Income Paid | | NO | | |
| 3. Survey Fees | ----- | | | |
| 4. LTA Search Fee | \$7.49 | | | |
| 5. Medical Fees (on behalf of driver, if applicable) | | | | |
| 6. Overrun | | | | |

Remarks:

Final Amount Subject to Insurer Approval

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305276582
 REGN NO : SHD3739S
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : IONIQ(G2)
 DATE OF REGN : 13.09.2018
 DATE/TIME IN : 11.03.2019 14:10
 ACCIDENT DATE : 11.03.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

| | | | | | |
|------------------------|--------------------------|------|----------|-------|--------|
| 0001 04-01-0104-2164-G | RADIATOR GRILLE | 1 | 1,227.50 | 20.00 | 982.00 |
| 0002 04-01-0104-2534-G | FRT BUMPER | 1 | 418.30 | 20.00 | 334.64 |
| 0003 04-01-0104-2361-G | FRT BUMPER UPR MOULDING | 1 | 108.50 | 20.00 | 86.80 |
| 0004 04-01-0101-0111-G | FRT BUMPER CLIPS | 10 L | 22.00 | 20.00 | 17.60 |
| 0005 04-01-0104-2815-G | HEADLAMP LH | 1 | 1,198.80 | 20.00 | 959.04 |
| 0006 04-01-0104-0574-G | FRT FENDER LH | 1 | 490.70 | 20.00 | 392.56 |
| 0007 04-01-0104-3813-G | FRT FENDER BLUE-DRIVE LH | 1 | 26.60 | 20.00 | 21.28 |
| 0008 04-01-0104-2834-G | FRT FENDER SHIELD LH | 1 | 114.70 | 20.00 | 91.76 |
| 0009 04-01-0104-0641-G | HEADLAMP SUPPORT PANEL** | 1 | 949.30 | 20.00 | 759.44 |
| 0010 04-01-0104-3818-G | FRT BUMPER BRKT LH | 1 | 28.00 | 20.00 | 22.40 |

SUB-TOTAL : 3,667.52

JOB NATURE

| | | |
|---------|---------------|--------|
| 0000 PB | PANEL BEATING | 400.00 |
|---------|---------------|--------|

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305276582
REGN NO : SHD3739S
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 13.09.2018
DATE/TIME IN : 11.03.2019 14:10
ACCIDENT DATE : 11.03.2019

| JOB / PARTS DESCRIPTION | | QTY | IND | UNIT-PRICE | DISC% | AMOUNT |
|-------------------------|------------------------------|-----|-----|------------|-------|--------|
| 0001 SP | SPRAYPAINT CHARGE | | | 400.00 | | |
| 0002 17-01 | WIRING CHECK | | | 20.00 | | |
| 0003 20-00 | TUFF COAT ON AFFECTED PARTS. | | | 20.00 | | |
| SUB-TOTAL : | | | | | | 840.00 |

TOTAL : 4,507.52


MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE : AUTHORIZED : YES / NO

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.: 305276582

| | | |
|--------------|-------------------|----------------------|
| REGN NO. | SHD3739S | MILEAGE |
| MAKE | HYUNDAI | FUEL |
| MODEL | IONIQ(G2) | DATE/TIME IN |
| VR OF MANU | 13.09.2018 | TARGET DATE |
| CHASSIS CODE | KMHC851CVKU107568 | COMPLETION DATE/TIME |

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

Accident Date: 11.03.2019
NATURE: 3P 11.03.19

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



ED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

| | |
|------------------------------|-------------------------|
| Signature Slip | Exit Pass |
| SHD3739S | LIMITS |
| Vehicle No.: SHD3739S | |
| Signature/Date | Name of Service Advisor |
| To be kept by Security Guard | |

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

AXA CP/P

TS
1100

VEHICLE NO : SHD 3739S

DATE : 12.03.2019

MAKE :

MODEL : HYUNDAI IONIQ

G2

| Qty | Parts Description/ Labour | Type | Unit Price | Amount |
|-----|---------------------------------------|------|------------|--------------------------|
| | Radiator Grille ✓ | | | \$ 1,227.50 |
| | Front Bumper Cover ✓ | | | \$ 418.30 |
| | Front Bumper Sponge ✓ | | | \$ 86.90 |
| | Front Bumper Reinforcement ? | | | \$ 1,075.10 |
| | Front Bumper Moulding Centre Upper ✓ | | | \$ 108.50 |
| | Front Bumper Lower Stiffener x repair | | | \$ 85.10 |
| | Front Bumper Bracket Top (LH) ? | | | \$ 35.00 |
| | Front Bumper Bracket (LH) ? | | | \$ 28.00 |
| | Front Bumper Clips 10 pcs ✓ | | | \$ 22.00 |
| | Headlamp (LH) ✓ | | | \$ 1,198.80 |
| | Day Light, LH x | | | \$ 642.50 |
| | Front Fender (LH) ✓ | | | \$ 490.70 |
| | Front Fender Shield (LH) x | | | \$ 114.70 |
| | Emblem-Blue Drive (LH) ✓ | | | \$ 26.60 |
| | SUB TOTAL | | | \$ 5,559.70 |
| | LESS 20% | | | \$ 1,111.94 |
| | DISCOUNTED TOTAL | | | \$ 4,447.76 |
| | Labour Charge | | | |
| | Panel Beating | | | \$ 400.00 300 |
| | Spray Painting Charge | | | \$ 600.00 400 |
| | Wiring Charge | | | \$ 30.00 20 |
| | Tuff Kote | | | \$ 50.00 20 |
| | TOTAL LABOUR | | | \$ 1,080.00 |
| | ESTIMATE TOTAL | | | \$ 5,527.76 |

Kelvin LKH

12/3/19 12504

3 Dys

P/P

Before Paint photo

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- This party survey is on a "Without Prejudice" basis
- No legal redress will be allowed
- All documents related must be resurveyed and approved with final approval from Insurance Company

Authorized by Repairer:
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

006E

Service Request Details

Claim

S9M01GOZ

Reference

None

Loss Date

11 March 2019

Report Date

12 Mar 2019 11:32:36 AM

Request Date

12 March 2019

Due Date

12 March 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

Vehicle Information

Incident Vehicle Registration #

SHD37395

Make

TPVD HYUNDAI

Model

HYBRID

Primary Contact/Insured

ZAHIR MOHAMED BIN NIZAR MOHAMED
BLK 123D RIVERVALE DRIVE, #02-165, 544123, Singapore

MAG2CAM@GMAIL.COM

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions
INSURED NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



<TP - Mandate IA> - S9M01GOZ [ACCIDENT INVOLVING SGJ 7879A(OI) & SHD 3739S(TP) ON 11/03/2019]

Type

Question

Message

Liability: 100%. Based on both parties report & damages of both vehicles, we are of the view that OI was making a right turn from left lane and collided with third party who was on the right lane. We have Informed OI about third party claim & advised him that liability is not in his favour. He will let insurer to settle at best and aware NCD issue. We seek your mandate up to \$5,600.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 29 July 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/07/2019

Survey Details:

| | |
|---------------------|---------------------------------|
| Date of loss | 11-Mar-19 |
| Date of appointment | 12-Mar-19 |
| Date of survey | 12-Mar-19 |
| Location of survey | MFORTDELGRO ENGINEERING PTE LTD |

Vehicle Details:

| | |
|----------------------|---------------|
| Claim Type: | Third party |
| Vehicle number | SHD 37395 |
| Make and Model | HYUNDAI IONIQ |
| Date of registration | 13/9/2018 |
| Excess | |
| Market Value | \$0 |
| Part Rebate | \$0 |
| Nett Loss | \$0 |

Repair details:

| | |
|------------------|-------------|
| Initial Estimate | \$ 5,527.76 |
|------------------|-------------|

Proposed/Revised repair cost:

| | |
|-------------------------|--------------------|
| Parts | \$ 2,908.08 |
| Check items (estimate) | NIL |
| Labour | \$ 840.00 |
| Supplementary | \$ 759.44 |
| Total | \$ 4,507.52 |
| Lump Sum(if applicable) | \$ - |

| | |
|---------------------------|---|
| Number of days for repair | 4 |
|---------------------------|---|



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

| |
|--|
| |
|--|

Mandate:

| Liability(TP) | | 100% | |
|------------------------------|----|----------|----------------------|
| Proposed repair cost (w/GST) | \$ | 4,823.05 | |
| Loss of use | | NIL | |
| Loss of rental | \$ | 563.36 | (4.5days x \$125.19) |
| Loss of income | \$ | 225.00 | (4.5days x \$50.00) |
| LTA search fees | \$ | 7.49 | |
| Others | | NIL | |
| Proposed Total | \$ | 5,618.90 | |
| Global Sum | \$ | 5,600.00 | |



Re:<TP - Mandate IA> - S9M01GOZ [ACCIDENT INVOLVING SGJ 7879A(OI) & SHD 3739S(TP) ON 11/03/2019]

Type

 Question

Message

Hi, pls proceed as per mandate. TY.

Reply

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 13 August 2019 8:42 AM
To: Hsiao Tong (LKKAUTO)
Cc: KKLau; Aileen Tan Lee Noi
Subject: Re: Your Ref: T 0319/ SHD3739S / WT(st) *Our Ref: CC4/ASM19004459/K1pb3 [ACCIDENT INVOLVING SGJ 7879A(AXA) & SHD 3739S ON 11/03/2019] - (video attached)

Without Prejudice.

Dear Hsiao Tong

We accept your offer. Kindly forward your D.V.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 12 August 2019 2:06 PM
To: William Tan Thoo Seng <williamtan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: Your Ref: T 0319/ SHD3739S / WT(st) *Our Ref: CC4/ASM19004459/K1pb3 [ACCIDENT INVOLVING SGJ 7879A(AXA) & SHD 3739S ON 11/03/2019] - (video attached)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,530.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 7 August 2019 12:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: Re: Your Ref: T 0319/ SHD3739S / WT(st) *Our Ref: CC4/ASM19004459/K1pb3 [ACCIDENT INVOLVING SGJ 7879A(AXA) & SHD 3739S ON 11/03/2019] - (video attached)

Another reminder
Video Footage furnished on 29.07.19
Liability : 100%

Without Prejudice.

Dear Hsiao Tong,

Liability is crystal clear. Kindly forward your offer.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 29 July 2019 10:23 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: RE: Your Ref: T 0319/ SHD3739S / WT(st) *Our Ref: CC4/ASM19004459/K1pb3 [ACCIDENT INVOLVING SGJ 7879A(AXA) & SHD 3739S ON 11/03/2019] - (video attached)

Without Prejudice

Dear Catherine,

Received with thanks.

We will get back to you once mandate approved.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>

Sent: Monday, 29 July 2019 9:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: William Tan Thoo Seng <williamtan@cdege.com.sg>

Subject: Re: Your Ref: T 0319/ SHD3739S / WT(st) *Our Ref: CC4/ASM19004459/K1pb3 [ACCIDENT INVOLVING SGJ 7879A(AXA) & SHD 3739S ON 11/03/2019] - (video attached)

Dear Hsiao Tong

Attached as requested. Your principal's insured conformed the wrong lane when making a right turn and initiated the accident.

Kindly let us have your offer to settle soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 29 July 2019 9:11 AM

To: William Tan Thoo Seng <williamtan@cdege.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>

Subject: Your Ref: T 0319/ SHD3739S / WT(st) *Our Ref: CC4/ASM19004459/K1pb3 [ACCIDENT INVOLVING SGJ 7879A(AXA) & SHD 3739S ON 11/03/2019]

Your Ref: **T 0319/ SHD3739S / WT(st)**

Without Prejudice

Our Ref: CC4/ASM19004459/K1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGJ 7879A(AXA) & SHD 3739S ON 11/03/2019

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. Our insured reported that your client had hit onto his car while he was making a right turn.

We are seeking mandate approval from our principal and will get back to you asap.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0319/ SHD3739S /WT(st)

Your Ref :

Date : 25-Mar-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3739S YOUR INSURED SGJ7879A
AND OTHER ON 11.03.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHD3739S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SGJ7879A** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | |
|--------------------|---|--------------------|
| 1 | Cost of Repair | \$ 4,823.05 |
| 2 | 5 days Loss of Rental @ \$ 125.19 per day | \$ 625.95 |
| 3 | Survey Report Fees (Surveyed by M/s LKK) | \$ - |
| 4 | GIA / LTA Search Fee | \$ 7.49 |
| 5 | GIA / Police Report Fees | \$ - |
| 6 | Towing Fees | \$ - |
| Sub Total : | | \$ 5,456.49 |

HIRER'S CLAIM

| | | |
|----------------------|---|--------------------|
| 7 | 5 days Loss of Income @ \$ 80.00 per days | \$ 400.00 |
| Total Claims: | | \$ 5,856.49 |

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs 6 pcs
- b) LTA search slip/s of : SGJ7879A
- c) GIA / Police report/s of : SHD3739S
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Towing receipts
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 758732

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 12 July 2019 5:16 PM
To: ROCKYBALBOA.ZM@GMAIL.COM
Subject: ACCIDENT INVOLVING SGJ 7879A(AXA) AND SHD 3739S ALONG/AT KIM KEAT ROAD ON 11/03/2019
Attachments: Accident Location.png

12 JULY 2019

Mr Zahir Mohamed Bin Nizar Mohamed

Dear Sir/ Mdm

OUR REF : CC4/ASM19004459/K1pb3// S9M01GOZ

YOUR REF : SGJ7879A

ACCIDENT INVOLVING SGJ 7879A(AXA) AND SHD 3739S ALONG/AT KIM KEAT ROAD ON 11/03/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 3739S against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that liability is not in your favour. Your vehicle was making a right turn on the left lane and collided with third party who was driving on the right lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD3739S , SGJ7879A
KIM KEAT RD T JUNCTION JLN RAJAH****ON 11-Mar-19 13:05**

I / We

LEONG CHIANG NANG(Hirer) NRIC No.: **S1059319J**

and/or

(Relief) NRIC No.:

Taxi Number

SHD3739S

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

11-Mar-2019

Name of Hirer

LEONG CHIANG NANG

Hirer NRIC

S1059319J

Signature :



Address

**158 LORONG 1 TOA PAYOH #09-1504
310158**

Contact No.

98716063



AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|-------------------------|----------------------|----------------|
| Vehicle No: | SGJ 7879A (Insd veh) | Model: HYUNDAI |
| | SHD 3739S (TP veh) | |
| Date of Accident/ Time: | 11/03/2019 | |

| | | | |
|-------------------------------------|------|----------|--------------------|
| Repair Estimate | : \$ | 6,941.30 | |
| Final Repair Cost | : \$ | | |
| Loss of Use | : \$ | | days at \$ per day |
| Rental (if any) | : \$ | | days at \$ per day |
| LTA / GIA Search Fee | : \$ | | |
| Others: | : \$ | | |
| | : \$ | | |
| Final Settlement Sum (GLOBAL SUM) | : \$ | 5530.00 | |

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

| | | |
|--|----------------------------------|---|
| A) | For Non GIA Registered Workshop: | Agreed Liability _____ (%) |
| B) | For GIA Registered Workshop: | BOLA Applicable: Yes/ <input checked="" type="checkbox"/> No BOLA Scenario No: <u>NIL</u> |
| | BOLA Liability: _____ (%) | Assessed Liability (*): <u>100</u> (%) |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | |
| Remarks: | | |



NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

| | |
|--|---|
|  Signature of workshop representative / Workshop stamp Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD Date: 16-8-19 88 LOYANG DRIVE SINGAPORE 538888 |  Signature of Witness / Workshop stamp (if applicable) Name of Witness: COMFORTDELGRO ENGINEERING PTE LTD Date: 16-8-19 88 LOYANG DRIVE SINGAPORE 538888 |
|--|---|

Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date:

Please forward your cheque made payable to:
 COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
 All personal injuries and damages arising therefrom are excluded
 from the ambit and application of this document"

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3739S

INV. NO/DATE
91432821 19.03.2019

MAKE
HYUNDAI

JOB NO.
305276582

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
13.09.2018

DATE/TIME IN
11.03.2019 14:10

CHASSIS CODE
KMHG851CVKU107568

Description : 3P 11.03.19

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|------------------|-----------------|--|-----|------------|-------|--------|
| PART REQUISITION | | | | | | |
| 0001 | 04-01-0104-2164 | IONIQVC GRILLE ASSY-RADIATOR# | 1 | 1,227.50 | 20.00 | 982.00 |
| 0002 | 04-01-0104-2534 | IONIQV2 COVER-FR BUMPER# | 1 | 418.30 | 20.00 | 334.64 |
| 0003 | 04-01-0104-2361 | IONIQ MOULDING-FRONT BUMPER CTR UPR | 1 | 108.50 | 20.00 | 86.80 |
| 0004 | 04-01-0101-0111 | HYUNDAI BUMPER COVER CLIP REAR | 10 | 2.20 | 20.00 | 17.60 |
| 0005 | 04-01-0104-2815 | IONIQVC LAMP ASSY-HEAD LH# | 1 | 1,198.80 | 20.00 | 959.04 |
| 0006 | 04-01-0104-0574 | IONIQVC PANEL-FENDER LH# | 1 | 490.70 | 20.00 | 392.56 |
| 0007 | 04-01-0104-3813 | IONIQ EMBLEM-BLUE DRIVE LH | 1 | 26.60 | 20.00 | 21.28 |
| 0008 | 04-01-0104-2834 | IONIQ GUARD ASSY-FRONT WHEEL LH | 1 | 114.70 | 20.00 | 91.76 |

1. BY THE SIGNATURE OF THE CUSTOMER, THE CUSTOMER AGREES TO THE TERMS OF THE INVOICE AND TO THE COMPANY'S POLICY ON THE USE OF THE VEHICLE. THE CUSTOMER AGREES TO THE COMPANY'S POLICY ON THE USE OF THE VEHICLE. THE CUSTOMER AGREES TO THE COMPANY'S POLICY ON THE USE OF THE VEHICLE.

2. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY.

3. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY.

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7. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY.

8. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY.

9. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY.

10. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE VEHICLE FROM THE TIME OF DELIVERY TO THE CUSTOMER UNTIL THE TIME OF RETURN TO THE COMPANY.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010010 | 91432821 | 4,823.05 | |
| | | | |
| | | | |
| | | | |

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD3739S

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
13.09.2018

CHASSIS CODE
KMHC851CVKU107568

INV. NO/DATE
91432821 19.03.2019

JOB NO.
305276582

ODOMETER READING

DATE/TIME IN
11.03.2019 14:10

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|-----------|-----------------|---|-----|------------|-------|----------|
| 0009 | 04-01-0104-0641 | IONIQ CARRIER ASSY-FRONT END MODULE# | 1 | 949.30 | 20.00 | 759.44 |
| 0010 | 04-01-0104-3818 | IONIQ BRACKET-FR BUMPER SIDE LH | 1 | 28.00 | 20.00 | 22.40 |
| SUB-TOTAL | | | : | | | 3,667.52 |

JOB NATURE

| | | | | | | |
|-----------|-------|---------------------------------|---|--------|--|--------|
| 0001 | PB | PANEL BEATING | | 400.00 | | 400.00 |
| 0002 | SP | SPRAYPAINT CHARGE | | 400.00 | | 400.00 |
| 0003 | 17-01 | WIRING CHECK | | 20.00 | | 20.00 |
| 0004 | 20-00 | TUFF COAT ON AFFECTED PARTS. | | 20.00 | | 20.00 |
| SUB-TOTAL | | | : | | | 840.00 |

1. WHILEBY TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROBLEMS RELATING TO CUSTOMERS' AND VEHICLES' WORK DONE AND TESTED IN GARAGES/ PARK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS THEREAFTER. THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DUE TO THE BANK IN RESPECT OF ANY AMOUNT DUE AND OVERSEEN BY THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE DUE DATE FOR THE PERIOD OF DEFAYT.

4. PLEASE REMARK THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR COMPLAINCE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECTLY AND CASHED.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010010 | 91432821 | 4,823.05 | |
| | | | |
| | | | |

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHD37398

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
13.09.2018

CHASSIS CODE
KMHC851CVKU107568

INV. NO/DATE
91432821 19.03.2019

JOB NO.
305276582

ODOMETER READING

DATE/TIME IN
11.03.2019 14:10

| | | |
|----------------|---------|----------|
| Items total | | 4,507.52 |
| Add GST @ | 7.000 % | 315.53 |
| Invoice amount | | 4,823.05 |

Issued by : CHEWBEELING 19.03.2019 10:25:27
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WE SHALL TAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHERS' PROPERTY OR DAMAGE TO CUSTOMERS' AND VEHICLES' ARE DRIVEN AND RENTED AS SHOWN HERE.

CUSTOMERS SHALL RESPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 1 HOUR FROM SUCH DELIVERY ADVISE IN WRITING TO THE COMPANY OF ANY DAMAGE. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

RENTERS OF THE VEHICLES WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY DAMAGE, LOSS AND TOWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DAY OF THE RETURN OF THE VEHICLE. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE REPAIR OF DAMAGE.

PLEASE RETURN THE VEHICLE IMMEDIATELY UPON RETURN AND ADVISE THE COMPANY OF ANY DAMAGE OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS AS A COMPLETE ACCEPTANCE.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010010 | 91432821 | 4,823.05 | |
| | | | |
| | | | |
| | | | |

Our Ref: CT19030273

Date: 19 March 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/03/2019 @ 13:05 hrs
ALONG KIM KEAT RD T JUNCTION JLN RAJAH
INVOLVING SGJ7879A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3739S** (the "Taxi"). The Taxi was hired to **LEONG CHIANG NANG IC NO S1059319J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

| MILEAGE READING | | | | MILEAGE TRAVELLED (KM) | | HOURS OPERATED (TIM) | | DATE | NAME OF DRIVER | MILEAGE READING | | | MILEAGE TRAVELLED (KM) | | HOURS OPERATED (TIME) | |
|-----------------|--|--|--|------------------------|--|----------------------|-------|----------|-----------------|-----------------|--|--|------------------------|--|-----------------------|-------|
| | | | | | | FROM | TO | | | | | | | | FROM | TO |
| 62973 | | | | 260 | | 15:30 | 01:55 | 07/03/19 | Male | 65387 | | | 250.5 | | 15:35 | 01:40 |
| 63203 | | | | 230 | | 0430 | 1430 | 08/03/19 | MUCHMEL | 65627 | | | 240 | | 0430 | 1435 |
| 63460 | | | | 257 | | 15:20 | 01:00 | 08/03/19 | Male | 65836 | | | 208.2 | | 15:20 | 01:20 |
| 63683 | | | | 223 | | 0430 | 1445 | 09/03/19 | MUCHMEL | 66009 | | | 173 | | 0430 | 1415 |
| 63963 | | | | 279.5 | | 16:10 | 00:20 | 09/03/19 | Male | 66287 | | | 277.8 | | 15:30 | 01:25 |
| 64220 | | | | 257 | | 0430 | 1900 | 10/03/19 | MUCHMEL | 66432 | | | 145 | | 0430 | 1415 |
| 64361 | | | | 141 | | 0430 | 1345 | 10/03/19 | Male | 66721 | | | 289 | | 15:40 | 02:00 |
| 64611 | | | | 249 | | 15:35 | 01:55 | 11/03/19 | Male | 66950 | | | 373.5 | | 1400 | - |
| 64732 | | | | 121 | | 0430 | 1315 | 15/03/19 | Accident Report | | | | | | - | 1400 |
| 64974 | | | | 242 | | 16:20 | 01:00 | | | | | | | | | |
| 65137 | | | | 163 | | 0430 | 1435 | | | | | | | | | |

July

Enquire Vehicle Insurer

| Vehicle No. | Incident Date/Time | Search Status | Insurance Company Code | Insurance Company Name |
|-------------|------------------------|---------------|------------------------|------------------------|
| SGJ7879A | 11 Mar 2019 / 13:05:00 | Successful | A12 | AXA INSURANCE PTE LTD |

Previous OK

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19004459/K1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 28-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|------------|----------------|------------|
| Insured Veh. | SGJ 7879A | Veh. Inspected | SHD 3739S |
| Policy No. | GA404867/1 | Coverage (\$) | 0.00 |
| Claim No. | S9M01GOZ | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 12/03/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-------------------|--------------|--------------------|
| Make & Model | HYUNDAI IONIQ | c.c | 1580 |
| Engine No. | HIDDEN | Year of Reg. | 2018 |
| Chassis No. | KMHC851CVKU107568 | Colour | BLUE |
| Odometer | 66944 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | STANDARD ALLOY RIM |
| General | FAIR | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|---------|---------|
| R/H Front Tyre | 195/65 R15 | DAVANTI | 7 mm |
| L/H Front Tyre | 195/65 R15 | DAVANTI | 7 mm |
| R/H Rear Tyre | 195/65 R15 | DAVANTI | 7 mm |
| L/H Rear Tyre | 195/65 R15 | DAVANTI | 7 mm |

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 11/03/2019 | Inspection Date | 12/03/2019 |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 | | |

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

| | |
|-------------------------------------|-----------------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 4 Working Days |
|-------------------------------------|-----------------------|



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3739S

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|----------------------|---------------------------|-------------------|
| | REPLACEMENT OF PARTS | | | |
| 1 | RADIATOR GRILLE (CONSISTENT) | CRACKED | ✓ 1,227.50 | 1,227.50 |
| 1 | FRONT BUMPER COVER (CONSISTENT) | CRACKED | ✓ 418.30 | 418.30 |
| 1 | FRONT BUMPER SPONGE (CONSISTENT) | SERVICEABLE | ✓ 86.90 | - |
| 1 | FRONT BUMPER REINFORCEMENT (CONSISTENT) | SERVICEABLE | ✓ 1,075.10 | - |
| 1 | FRONT BUMPER MOULDING CENTRE UPPER (CONSISTENT) | CUT | ✓ 108.50 | 108.50 |
| 1 | FRONT BUMPER LOWER STIFFNER (CONSISTENT) | TO REPAIR SEE LABOUR | ✓ 85.10 | - |
| 1 | FRONT BUMPER BRACKET TOP (LH) (CONSISTENT) | SERVICEABLE | ✓ 35.00 | - |
| 1 | FRONT BUMPER BRACKET (LH) (CONSISTENT) | CRACKED | ✓ 28.00 | 28.00 |
| 10 | FRONT BUMPER CLIPS (CONSISTENT) | NECESSARY | ✓ 22.00 | 22.00 |
| 1 | HEADLAMP (LH) (CONSISTENT) | CRACKED | ✓ 1,198.80 | 1,198.80 |
| 1 | DAY LIGHT ,LH (CONSISTENT) | SERVICEABLE | ✓ 642.50 | - |
| 1 | FRONT FENDER (LH) (CONSISTENT) | DENTED | ✓ 490.70 | 490.70 |
| 1 | FRONT FENDER SHIELD (LH) (CONSISTENT) | TORN | ✓ 114.70 | 114.70 |
| 1 | EMBLEM -BLUE DRIVE (LH) (CONSISTENT) | NECESSARY | ✓ 26.60 | 26.60 |
| 1 | HEADLAMP SUPPORT PANEL (CONSISTENT) (ADDITIONAL) | CRACKED | ✓ 949.30 | 949.30 |
| | LESS 20% DISCOUNT | | -1,301.80 | -916.88 |
| | | | 5,207.20 | 3,667.52 |
| | LABOUR | | | |
| | PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER LOWER STIFFNER. | | ✓ 600.00 | 400.00 |
| | SPRAY PAINTING CHARGE. | | ✓ 600.00 | 400.00 |
| | WIRING CHARGE. | | ✓ 30.00 | 20.00 |
| | TUFF KOTE. | | ✓ 50.00 | 20.00 |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | 1,280.00 | 840.00 |
| | GRAND TOTAL | | 6,487.20 | 4,507.52 |

Report Ref No. CC4/ASM19004459/K1pb3q2

**RECOMMENDED COST OF REPAIRS****4,507.52**

Report Ref No. CC4/ASM19004459/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

[illegible]

| NAME | TYPE | SUB TYPE | AUTHOR | DATE UPLOADED |
|--|-------------------------------|----------------------|--------------------------------------|------------------|
|  TP ESTIMATE - Susp. MARKED.pdf | Reports & Statement | Estimate / Quotation | UKK AUTO CONSULTANTS PTE LTD (TP) | 29 July 2019 |
|  EMAIL FROM WORKSHOP (THIRD PARTY pic).msg | Letters and Correspondence | Workshop | KADRI Maiteen | 12 March 2019 |