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Service Request Details

Claim	S9M01EX6
Reference	CC3/ASM19004446/fa3
Loss Date	February 23, 2019
Report Date	Mar 12, 2019 9:52:00 AM
Request Date	May 30, 2019
Due Date	March 12, 2020
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration #FBJ6230L

MakeTPVD DUCATI

ModelHYPERSTRADA

Service Address

...

Primary Contact/Insured

LIM KWANG CHYE ANDREW  
37 PARRY AVENUE, 547262, Singapore  
92374754  
limkca@yahoo.com

Claim Handler

KHONG Lynn  
68804892  
lynn.khong@axa.com.sg

Additional Instructions

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Messages	Invoices	History	Documents	Assessment	Metrics	Notes
<div>New Message</div>						
TYPE	SENT	FROM	SUBJECT	BODY		
	7/24/20 11:27 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: FILE REVIEW Q3 2020 - STATUS	HI, WE ARE PENDING FOR TP LOA. THANKS - CCL 240720...		
	7/23/20 2:35 PM	KHONG Lynn	FILE REVIEW Q3 2020 - STATUS	Thanks		
	4/8/20 3:53 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:RE: Re:TP MANDATE IA < S9M01EX6>	COR IS \$6339.75 W/GST. THANKS		
	4/8/20 2:21 PM	KHONG Lynn	RE: Re:RE: Re:TP MANDATE IA < S9M01EX6>	Hi CCL, COR is \$6045 or \$6339.75 (incl. GST)? We h...		
	4/2/20 10:00 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:RE: Re:TP MANDATE IA < S9M01EX6>	Hi Lynn, TP reject offer, counter propose \$6878 (a...		
	3/20/20 5:40 PM	KHONG Lynn	Re:RE: Re:TP MANDATE IA < S9M01EX6>	Dear CCL, I have spoken to Mei Kwan for this case ...		
	3/18/20 8:02 PM	LKK AUTO CONSULTANTS	RE: Re:TP MANDATE IA < S9M01EX6>	{3RD REMINDER} HI LYNN, THUS THE TOTAL MANDATE		

TYPE	SENT	FROM	SUBJECT	AMOUNT BODY	
?	2/28/20 7:03 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:TP MANDATE IA < S9M01EX6>	{2nd reminder} HI LYNN, THUS THE TOTAL MANDATE AMO...	↩
?	10/21/19 2:05 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:TP MANDATE IA < S9M01EX6>	HI LYNN, THUS THE TOTAL MANDATE AMOUNT IS \$6045.00...	↩
?	10/17/19 5:21 PM	KHONG Lynn	Re:TP MANDATE IA < S9M01EX6>	Hi Cecilia, offer based on LOU for bikes. Thanks	↩
?	10/16/19 2:44 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:TP MANDATE IA < S9M01EX6>	Hi Lynn, Kindly let us have your instruction to se...	↩
?	10/7/19 2:20 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:TP MANDATE IA < S9M01EX6>	HI, IF LOR IS NOT CLAIMABLE, THE TOTAL MANDATE AMO...	↩
?	10/7/19 2:19 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:TP MANDATE IA < S9M01EX6>	HI, I UNDERSTAND FOR MOTORBIKE LOU IS IN 20-30 /DA...	↩
?	10/7/19 9:46 AM	KHONG Lynn	Re:TP MANDATE IA < S9M01EX6>	Hi Cecilia, kindly refer to Poh Kin's mandate requ...	↩
?	9/18/19 10:55 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:TP MANDATE IA < S9M01EX6>	HI, FOR MOTORBIKES, WE ABLE TO ACCEPT LOR AS WELL?...	↩
?	9/11/19 4:41 PM	KHONG Lynn	Re:TP MANDATE IA < S9M01EX6>	Dear Poh Kin, we have received TP claim on 11.03.1...	↩
?	8/23/19 9:17 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	TP MANDATE IA < S9M01EX6>	Dear Lynn, Liability: Insured driver changing lane...	↩
?	4/24/19 3:10 PM	WANG Peter	Please proceed DS with quantum to be reviewed	Investigation cleared and we received DL via inves...	↩
?	3/21/19 5:54 PM	WANG Peter	Liability clear based on OI videos - pls get LOA & DL before proceed DS with quantum to be reviewed	.	↩
?	3/21/19 1:39 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	<Urgent><S9M01EX6> OI video footage uploaded.	Dear Peter, we refer to the above matter, please b...	↩
?	3/12/19 3:27 PM	WANG Peter	Liability unclear - pending investigation	Pls survey WP first.	↩