



SERVICE REQUESTS

MESSAGES

CLAIMS

<< Service Request Details

Claim: 58M00LRC

Reference: CS3/ASM18011477/Gq13s2-1

Loss Date: June 21, 2018

Report Date: Jun 22, 2018 12:00:00 AM

Request Date: March 12, 2019

Due Date: March 12, 2020

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Re-inspection

Actions

Next Step: Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle: SKA8652E
Registration #

Make: TPVD HONDA

Model: FIT 1.5RS A

Service Address

51 Ubi Avenue 1, #01-25, 408933

Primary Contact/Insured

TAN PAIY PEE
86 BUTTERFLY AVENUE, 349832, Singapore
97902586

Claim Handler

PAY Daniel

zhiliao.pay@axa.com.sg

Additional Instructions

Please attend to the re-inspection 12 MARCH 2019 @ 4:00PM

Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
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SKT4511E INS GIA

Reports & Statement

GIA Report

Merimen

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Re-inspection details.msg	Letters and Correspondence	Third Party	PAY Daniel	March 12, 2019
 TP LOD.pdf	Legal	Letter of Demand/Notice of Proceedings	KUMAR Shailendra	September 25, 2018
 LKKPreRepairInspection[4].pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 28, 2018
 LKKPhoto[2].pdf	Evidence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 27, 2018
 LKKPhotosIn6-1.pdf	Evidence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 26, 2018
 GA204850-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	TEO Kitty	June 24, 2018
 GA204850-Certificate of insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of insurance	TEO Kitty	June 24, 2018
 SKA8652E TP GIA RPT.PDF	Reports & Statement	GIA Report	TEO Kitty	June 24, 2018



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CLAIMS

<< Service Request Details

Claim	S8M00LRC
Reference	CS3/ASM18011477/Ggd3s2-1
Loss Date	June 21, 2018
Report Date	Jun 22, 2018 12:00:00 AM
Request Date	March 12, 2019
Due Date	March 12, 2020
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Re-inspection

Actions

Next Step Finish the work

Complete Work

Move

Vehicle Information

Incident Vehicle Registration # SKA8652E

Make TPVD HONDA

Model FIT 1.5RS A

Service Address

51 Ubi Avenue 1, #01-25... 408933

Primary Contact/Insured

TAN PAIY PEE
86 BUTTERFLY AVENUE, 349832, Singapore
97902586

Claim Handler

PAY Daniel

zhihao.pay@axa.com.sg

Additional Instructions

Please attend to the re-inspection 12 MARCH 2019 @ 4:00PM

Messages Invoices History Documents Assessment Metrics Notes

Add

CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT	STATUS	SHARE	CLONE
User Portal	3/15/19 1:33 PM	7250	7250	Open	Share	Clone

3/15/2019

Claim Portal

CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT	STATUS	SHARE	CLONE
PAY Daniel	3/12/19 9:13 AM	9067.5	9067.5	Open	Share	Clone



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Vehicle & Driver Details

Vehicle Registration# SKA8652E

Registration State SINGAPORE

Mileage 161013

Purchase Date mm/dd/yyyy

Registration Date * 04/08/2011

Age of Vehicle 7

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Manufacturing Year	2012	2008
Make	TOYOTA	HONDA
Model	WISH 1.8	FIT 1.5RS A
Type		
Type of Paint		
Chassis No	ZGE206022155	GE81017935
Engine No	2ZR1538876	L15A1569628
Engine Capacity		1496 cc

Driver Details

CATEGORY	PNOL INFORMATION	POST SURVEY INFORMATION
Driver Name	HERMAN SOFFIAN BIN KAMBARU	
Date of Birth		mm/dd/yyyy
Age	0	
Occupation	Unknown	
Education Qualification	Other	
Driving Experience	0	
Driver License #		



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Summary

Detailed Assessment

Inspection Date *	03/12/2019
Total Loss	☐ Yes ☐ No
Towing Charges	0
Voluntary Excess	0
Compulsory Excess	0
Young/Inexperienced/Unlicensed Driver Excess	0
Other Excess	

Condition of Vehicle at time of survey

General condition	Good
Steering (Serviceable)	☐ Yes ☐ No
Footbrake (Serviceable)	☐ Yes ☐ No
Handbrake (Serviceable)	☐ Yes ☐ No
Engine Modification	☐ Yes ☐ No
Pre-accident condition	Good

Tyre Condition

Age of Tyres		Spare wheel	
Front Tyre Size	205/45ZR16	Rear Tyre Size	205/45ZR16
Front left side	MICHELIN 6mm	Rear left side	MICHELIN 6mm
Front right side	MICHELIN 6mm	Rear right side	MICHELIN 6mm

CATEGORY	POLICY INFORMATION	ASSESSMENT INFORMATION
Sum Insured	0	0
Market Value	0	0

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
License Type		
License Issue Date		mm/dd/yyyy 
License Expiration Date		mm/dd/yyyy 
Address	Singapore	
Address type	Personal Correspondence	
Gender	Unknown	
Marital status	Unknown	
Identification #	S8214220G	



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Parts

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTEN	DISC.OUNT%	SALV. AGE%	PART PRICE(NT)	ACTION (PARTS)	REMOVE
		1	1			BONNET PANEL			Replaced	716.9		20		573.52	Reviewing	
		2	1			BONNET INSULATOR MAT			Replaced	134.5		20		107.6	Reviewing	
		3	1			SET BONNET INSULATOR CLIP			Replaced	35		20		28	Reviewing	
		4	1			BONNET RH HINGE			Replaced	38.5		20		30.8	Reviewing	
		5	1			BONNET LH HINGE			Replaced	38.5		20		30.8	Reviewing	
		6	1			BONNET LOCK ASSY			Replaced	105		20		84	Reviewing	
		7	1			BONNET LOCK CABLE			Reused	0		20		0	Reviewing	
		8	1			BONNET STAND			Repair	0		20		0	Reviewing	
		9	1			BONNET STAND CLIP			Replaced	18.6		20		14.88	Reviewing	
		10	1			FRONT GRILLE ASSY			Replaced	183.6		20		146.88	Reviewing	
		11	1			RH HEADLAMP ASSY			Replaced	657.9		20		526.32	Reviewing	

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Claim Portal

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTRN	DISC QUOTE	SALY AGEN	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		12	1			RH HEADLAMP LOWER SUPPORT BRACKET			Replaced	36.9		20		29.52	Reviewing	
		13	1			LH HEADLAMP ASSY			Replaced	657.9		20		526.32	Reviewing	
		14	1			LH HEADLAMP LOWER SUPPORT BRACKET			Replaced	36.9		20		29.52	Reviewing	
		15	2			HEADLAMP CLIP			Replaced	3.5		20		5.6	Reviewing	
		16	1			FRONT RH FENDER PANEL			Repair	0		20		0	Reviewing	
		17	1			FRONT RH FENDER INNER PANEL			Repair	0		20		0	Reviewing	
		18	1			FRONT RH FENDER MUD SHIELD			Reused	0		20		0	Reviewing	
		19	1			FRONT LH FENDER PANEL			Repair	0		20		0	Reviewing	
		20	1			FRONT LH FENDER INNER PANEL			Repair	0		20		0	Reviewing	
		21	1			FRONT LH FENDER MUD SHIELD			Reused	0		20		0	Reviewing	
		22	2			SETS FRONT FENDER MUD SHIELD CLIP			Replaced	17.5		20		28	Reviewing	
		23	1			FRONT BUMPER COVER			Replaced	660.9		20		528.72	Reviewing	
		24	1			FRONT BUMPER TOW HOOK COVER			Reused	0		20		0	Reviewing	

	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	EST PRICE	DEPR/ BTTRS	DISC QUNTY	SALV AGEN	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		25	1			FRONT BUMPER CENTRE GRILLE			Replaced	118.5		20		94.8	Reviewing	
		26	1			FRONT RH BUMPER BLANKING COVER			Replaced	30.5		20		24.4	Reviewing	
		27	1			FRONT LH BUMPER BLANKING COVER			Reused	0		20		0	Reviewing	
		28	1			FRONT RH BUMPER SIDE RETAINER			Replaced	36.8		20		29.44	Reviewing	
		29	1			FRONT LH BUMPER SIDE RETAINER			Replaced	36.8		20		29.44	Reviewing	
		30	1			FRONT BUMPER REINFORCEMENT			Replaced	310.5		20		248.4	Reviewing	
		31	1			FRONT SUPPORT PANEL			Replaced	352.6		20		281.08	Reviewing	
		32	1			FRONT BRACE PANEL			Replaced	146.9		20		117.52	Reviewing	
		33	1			FRONT LOWER PANEL			Replaced	183.4		20		146.72	Reviewing	
		34	1			HORN ASSY			Replaced	120		20		96	Reviewing	
		35	1			AIR CON CONDENSER ASSY			Replaced	733.22		20		586.58	Reviewing	
		36	1			AIR CON LIQUID PIPE			Serviceable	0		20		0	Reviewing	
		37	1			AIR CON SUCTION PIPE			Serviceable	0		20		0	Reviewing	

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	EDIT	SR NO	QUANTITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTRN	DISCOUNT%	SALVAGE%	PART PRICE(Net)	ACTION (PARTS)	REMOVE
		38	1			AIR CON DISCHARGE PIPE			Serviceable	0		20		0	Reviewing	
		39	1			AIR CON ELECTRIC FAN ASSY			Replaced	338.3		20		270.64	Reviewing	
		40	1			RADIATOR ASSY			Replaced	1276		20		1020.8	Reviewing	
		41	1			RADIATOR UPPER SUPPORT BRACKET			Replaced	9.25		20		7.4	Reviewing	
		42	2			RADIATOR LOWER SUPPORT MOUNTING			Replaced	32.5		20		52	Reviewing	
		43	1			RADIATOR ELECTRIC FAN ASSY			Replaced	338.3		20		270.64	Reviewing	
		44	1			RADIATOR SPARE TANK ASSY			Reused	0		20		0	Reviewing	
		45	1			RADIATOR INLET HOSE			Reused	0		20		0	Reviewing	
		46	1			RADIATOR OUTLET HOSE			Reused	0		20		0	Reviewing	
		47	1			AIR CLEANER BOX ASSY			Reused	0		20		0	Reviewing	
		48	1			ALTERNATOR ASSY			Replaced	1101.5		20		881.2	Reviewing	
		49	1			WASHER TANK ASSY			Replaced	115.1		20		92.08	Reviewing	
		50	1			WASHER TANK NECK HOSE			Replaced	62.5		20		50	Reviewing	
		51	1			WASHER TANK TOP COVER			Replaced	42.6		20		34.08	Reviewing	

Labour

	EDIT	SR NO	REPAIR/REPLACE LABOUR	PART NAME	LABOUR R&R	LABOUR REPAIR	PART	ACTION (LABOUR)	COMMENT	REMOVE
		1		TO FURNISH TOWING SERVICE TO WORKSHOP.	50	0	0	Reviewing		
		2		RE-FOCUS HEADLAMP ASSY SET. }	30	0	0	Reviewing		
		3		DIAGNOSE, REPLACE AND/OR REPAIR TO RECTIFY FRONT ELECTRICAL SYSTEM FOR PROPER FUNCTIONING. }	0	0	0	Reviewing		
		4		DISMANTLE, REPLACE, REPAIR AND/OR RE-INSTALL AIRCON CONDENSER ASSY INCLUDING VACUUM AND RE-CHARGE AIRCON.	60	0	0	Reviewing		
		5		DISMANTLE AND REPLACE ALTERNATOR ASSY AND BELTING.	60	0	0	Reviewing		
		6		TO CARRY OUT ACCIDENT BODY REPAIRS; DISMANTLE VEHICLE BODY PART/S, DISMEMBER AFFECTED DAMAGED BODY PANEL/S, REPLACE AND/OR REPAIR, RE-CONSTRUCTION, WELD TO RE-JOIN AND RE-ALIGN VEHICLE BODY STRUCTURE TO PRE-ACCIDENT CONDITION.	800	0	0	Reviewing		
		7		TO FURNISH, PUTTY, SANDING, MASKING, PREPARE PAINT MIXTURE & TONING, COMPLETE CLEANING, SPRAY PAINT, POLISHING AND WAXING ON AFFECTED AREAS.	800	0	0	Reviewing		

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	EDIT	SR NO	REPAIR/REPLACE LABOUR	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION LABOUR	COMMENT	REMOVE
		6		TO FURNISH AND APPLY UNDER-SEALING & RUST PROOFING COATS ON ACCIDENT AFFECTED AREA.	60	0	0	Reviewing		



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	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	DAY OF REPAIR	Reviewing		7	
		2	SET FRONT NUMBER PLATE WITH HOLDER	Reviewing	40	REPLACED	
		3	RADIATOR COOLANT	Reviewing	30	REPLACED	
		4	SET FRONT GRILLE 'RS' EMBLEM	Reviewing	32.8	REPLACED	
		5	SET FRONT GRILLE LOGO	Reviewing	45	REPLACED	
		6	SET FRONT BUMPER CLIP	Reviewing	35	REPLACED	



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General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary
Claim Amount		\$9,067.50		Claim Amount		\$9,067.50	
CATEGORY		ESTIMATE		REVISED AMOUNT			
Spare Parts		\$7,024.70		\$7,024.70			
Labour		\$1,860.00		\$1,860.00			
Miscellaneous		\$182.80		\$182.80			

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	EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
		1	FINAL LUMP SUM	Reviewing	7250		