

Vic (LKKAUTO)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 11 July, 2019 11:23 AM
To: Joy Irene (LKKAUTO)
Cc: Admin A
Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3
Attachments: DV_SKV7862L.pdf

Dear Joy

Please find attach as signed copy for your reference.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Thursday, 11 July, 2019 11:00 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

WITHOUT PREJUDICE

Dear Anysia,

DV attached for your necessary action.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Thursday, 11 July 2019 10:43 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

Dear Joy

We accept your offer as stated below email.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Thursday, 11 July, 2019 10:36 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

WITHOUT PREJUDICE

Dear Anysia,

On without prejudice basis and without admission of liability, we offer settlement at global sum \$9,085.00 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]

Sent: Wednesday, 12 June 2019 3:21 PM

To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

Dear Joy

Please find attached as LOD with supporting documents for above mention claim.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd
Sent: Wednesday, 12 June, 2019 3:17 PM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

Dear all

Please ignore below email. We will re-send later.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd
Sent: Wednesday, 12 June, 2019 3:11 PM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

Dear Joy

Please find attached as LOD with supporting documents for above mention claim.

Thank you.

Best Regards

Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Tuesday, 12 March, 2019 11:29 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

Dear Anysia,

Thank you for the video.

We are pending verification for direct settlement from AXA.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Tuesday, 12 March 2019 8:14 AM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

Dear Joy

Please find attach as video that download from in-car camera.

Thank you.

Best Regards
Anysia Foo
Senior Claims Advisor
Hock Wah Motor Workshop Pte Ltd
Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977
Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 11 March, 2019 6:55 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019 *** LKK REF: CC4/ASM19004389/Uja3

'WITHOUT PREJUDICE'

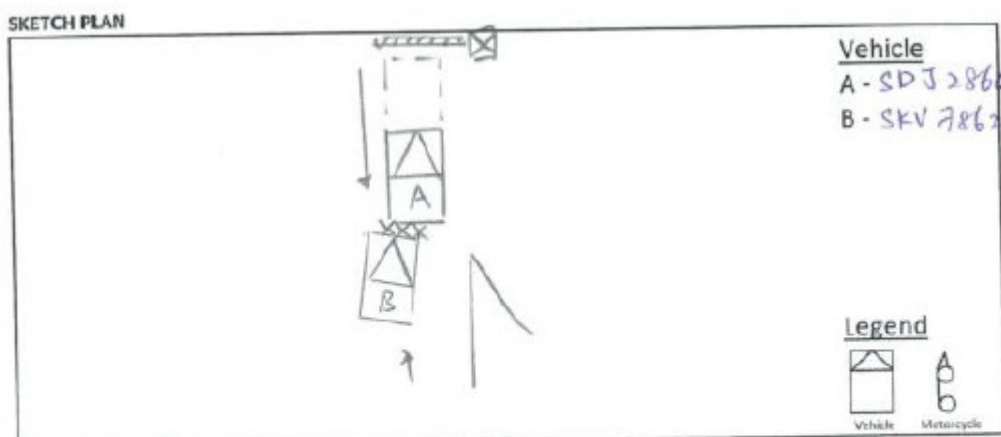
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At about 7.30pm on 10 Mar, I was trying to exit car park (level 4) at Viva City. Gantry was not working - barrier did not lift up, intercom also not working. I was stuck there for about 3-4 min and there were cars behind.

SKV7862L was directly behind me and kept honking me many times. I waved my hand at him to ask him to reverse his car. I engaged reverse gear and tapped on accelerator. Car went over hump and gained unexpected momentum and bounced into SKV7862L. ~~My~~ Mr Lim came out of car and shouted at me, using Hokkien and English vulgarities. He wanted to call police and thereafter after all ples taken & details exchanged, also refused to move his car until other drivers came up.

Please provide us evidence i.e. video/ scene photo.

Please note that for liability, claim negotiation and settlement, please contact **Joy at 6841 2409.**

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 11 March, 2019 2:50 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: TP CLAIM_SKV7862L & SDJ2860X_DOA:10/03/2019

Dear sir/madam

Attached herewith our client's SAS report that claim against your insured SDJ2860X.

The above mention vehicle in our workshop, please make necessary arrangement with Bedok workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg