



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

25 June, 2019

**TAN MEI LENG JULIE**  
629C EAST COAST ROAD  
SINGAPORE 459132

Dear Sir/Mdm,

**OUR REF : CC4/ASM19004389/Uja3**  
**YOUR REF : SDJ 2860X**  
**ACCIDENT INVOLVING SDJ2860X AND SKV7862L AT VIVO CITY CARPARK ON**  
**10/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Hock Wah Motor Workshop Pte Ltd** acting on behalf of the owner of **SKV7862L** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6841 2928 or [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

## AUTHORISATION TO ACT

I, Lim Ah Huat ("the third party claimant") of Bik 479 Pasir  
RS Drive 4, # 03-447 (S510479) (address), owner of SKV7862L (vehicle no.) hereby  
authorize HOCK WAH MOTOR WORKSHOP PTE LTD ("the workshop") to act for  
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SKV7862L that was damaged pursuant to the accident which occurred on 10/03/2019  
(date) along Harbourfront Walk in Vivo City Carpark (location) involving vehicle  
no/s SDJ2860X ("the accident").

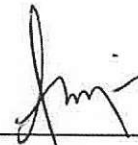
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 11 (day) of 03 (month) 2019 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
**HOCK WAH MOTOR WORKSHOP PTE LTD**  
(with company stamp)  
Bik 9017 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehide No:	SDJ 2860X	(Insd veh)	
	SKV 7862L	(TP veh)	Model: NISSAN SYLPHY
Date of Accident/ Time:	10.03.2019		

Repair Estimate	\$	19,960.45	
Final Repair Cost	\$	8,204.48	
Loss of Use	\$		days at \$ per day
Rental (if any)	\$	800.00	8 days at \$100 per day
LTA / GIA Search Fee	\$	2.00	
Others:	\$		
	\$		
Final Settlement Sum	\$	9,085.00 (ALL-IN)	
Payee Name : HOCK WAH MOTOR WORKSHOP PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: <u>22</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

HOCK WAH MOTOR WORKSHOP PTE LTD  
Bik 3011 Bedok Industrial Park E,  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg  
Signature of workshop representative: [Signature]  
Name of Representative: CKE  
Date: 11/7/19

[Signature]  
Signature of Witness: [Signature]  
Name of Witness: [Signature]  
Date: 11/7/19  
HOCK WAH MOTOR WORKSHOP PTE LTD  
Bik 3011 Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977  
Tel: 6441 5655 (3 Lines) Fax: 6441 5355  
Email: motor@hockwah.com.sg

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 11/7/19

# HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E  
BEDOK NORTH AVE 4,  
#01-2008/10/12 SINGAPORE 489977  
TEL : 6441 5655 FAX : 6441 5355/6243 8121  
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXX8330H

AXA Insurance Co Ltd  
NO 8 Shenton Way  
#27-01 AXA Tower  
SINGAPORE 068811  
TEL : 63387288 FAX : 6880 4838  
PH :  
ATTN :

## TAX INVOICE

Number : IV00060116  
Date : 12/06/2019  
Case No :  
Vehicle No : SKV7862L  
Chassis : MNTBBAB17Z0024698  
Year of Mfr 2015  
Policy No  
Model : NISSAN SYLPHY

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	8,150.00	0	8,150.00
	Sub Total				8,150.00
	Parts Total				8,150.00
SINGAPORE DOLLARS : EIGHT THOUSAND SEVEN HUNDRED TWENTY AND CENTS FIFTY ONLY			Less Excess		0.00
			<b>SUBTOTAL</b>		8,150.00
			GST 7.00%		570.50
			<b>TOTAL</b>		8,720.50

Date of accident : 10/03/2019 07:15 PM. Place : HARBOURFRONT WALK IN VIVOCITY CARPARK

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

\* N = Item not subjected to GST

KOH CAR HO PTE.LTD.  
Reg No: 201422857D  
3011 BEDOK INDUSTRIAL PARK E  
#01-2010 SINGAPORE 489977

CINV - 200075

## INVOICE

Refer to Rental Agreement: CRA 200082

Reference Vehicle: SKV7862L

Date: 20.03.2019

### Customer Information

Name: LIM AH-HUAT NRIC No.: S0058330H

Address: BLK 479 PASIR RIS DRIVE 4 #03-447

S( 510479 ) Contact No: 9338 0578

### Rental Car Information

Vehicle No.: SLR5878P

Make & Model: TOYOTA VIOS

Start Date: 12 / 03 / 19


End Date: 20 / 03 / 19

Rent for (No. of Days) 8

Rate at (Per Day) \$120.00

Total Amount \$ 960.00

  
Customer Signature

  
Authorized Signature

KOH CAR HO PTE.LTD.  
Reg No: 201422857D  
3011 BEDOK INDUSTRIAL PARK E  
#01-2010 SINGAPORE 489977

R.Vehicle No. SKV7862L

CRA# -200082

## RENTAL AGREEMENT - CLAIM

### Hirer's Particulars

Name: LIM AH HUAT NRIC No.: S0058330H

Address: BLK 479 PASIR RIS DRIVE 4 #03-447

S(51049)

Contact No: 93380558

Licence Date: 09 / 07 / 1970

Birth Date: 11 / 02 / 1950

### Additional Driver's Particulars

Name: \_\_\_\_\_ NRIC No.: \_\_\_\_\_

Licence Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Contact No: \_\_\_\_\_

### Rental Vehicle

Vehicle No.: SR5878 P Start Date: 12 / 03 / 19

Rate (Per day): \_\_\_\_\_ No. of days: \_\_\_\_\_ End Date: 20 / 03 / 19

PL (Out): \_\_\_\_\_ PL (In): OK / Time out/in: 14:30hrs. 14:00hrs

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.

Hirer and Driver Signature

Date & Company Stamp (if any)



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-038010

Date of Request: 11/03/2019

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd  
Blk 3011, Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977

Dear Sir/Madam,

Enquiry Date 11/03/2019  
Enquiry By Anyisia Foo Mei Yan  
TP Vehicle No. SDJ2860X  
Accident Date 10/03/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDJ2860X	AXA Insurance Pte Ltd	18/07/2018-17/07/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-038010

Date of Request: 11/03/2019

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd  
Blk 3011, Bedok Industrial Park E,  
#01-2008/2010/2012  
Singapore 489977

Dear Sir/Madam,

Enquiry Date 11/03/2019  
Enquiry By Anysia Foo Mei Yan  
TP Vehicle No. SDJ2860X  
Accident Date 10/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque