

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 25 July, 2019 9:32 AM  
**To:** Raymond  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Uhb3

Without Prejudice

Dear Raymond,

We refer to your below email.

Please be informed that I am taking over the matter and we are currently still pending for our Insured's GIA report.

We will continue to follow up on the matter and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Raymond [mailto:[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)]  
**Sent:** Thursday, 25 July, 2019 9:25 AM  
**To:** Joy Irene (LKKAuto)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

Dear Joy,

Have your insured reported the accident?

Please advise.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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**From:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Sent:** Monday, 3 June, 2019 4:45 PM

**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

WITHOUT PREJUDICE

Dear Raymond,

We do not have insured's GIA yet. Non-reporting case.

We apologize for any inconvenience caused.

We will follow-up on the matter.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Monday, 3 June 2019 3:51 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

Dear Joy,

We refer to our email dated 20/03/2019, 27/03/2019 & 15/05/2019.

Regret to inform we have yet to receive any respond from your end.

Appreciate for you to advise your insured liability as soon as possible.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Wednesday, 15 May, 2019 10:00 AM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

Dear Joy,

We refer to our email dated 27/03/2019.

Appreciate for you to advise your insured liability for direct settlement as soon as possible.

Thanks

Best Regards,  
Raymond

**Ban Hock Hin Co., Pte Ltd**

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Wednesday, 27 March, 2019 10:25 AM

**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

Dear Joy,

We refer to our email dated 20/03/2019.

Regret to inform we have not received any respond from your end.

As requested by our client, appreciate for you to advise your insured liability for direct settlement as soon as possible.

Thanks

Best Regards,  
Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Wednesday, 20 March, 2019 9:10 AM  
**To:** 'Joy Irene (LKKAuto)' <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

Dear Joy,

We refer to your email dated 13/03/2019.

As requested by our client, appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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**From:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Sent:** Wednesday, 13 March, 2019 2:55 PM  
**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

WITHOUT PREJUDICE

Dear Raymond,

Please hold as we follow-up for our insured's GIA report.

We will revert asap.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Raymond [<mailto:raymond@bhh.com.sg>]  
**Sent:** Wednesday, 13 March 2019 2:45 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

Dear Joy,

Please advise your insured liability for direct settlement.

Thanks

Best Regards,  
Raymond  
Ban Hock Hin Co., Pte Ltd  
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969  
Visit us at <http://www.bhh.com.sg>  
Facebook: <http://www.facebook.com/bhhsg>



**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 13 March, 2019 2:32 PM  
**To:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident Involving FBN5571M & SLX5094C on 06/02/2019 \*\*\* LKK REF: CC6/AIG19004379/Ujb3

***'WITHOUT PREJUDICE'***  
***SAVE AS TO COSTS***

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG19004379/Ujb3	Joy - 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>  
**Sent:** Wednesday, 13 March, 2019 2:26 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** FW: Accident Involving FBN5571M & SLX5094C on 06/02/2019

Dear Mei Kwan,



We refer to our email dated 11/03/2019.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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**From:** Raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Sent:** Monday, 11 March, 2019 5:14 PM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** Accident Involving FBN5571M & SLX5094C on 06/02/2019

Dear Mei Kwan,

Mr. Marcus has surveyed the bike this morning at our workshop.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

**Ban Hock Hin Co., Pte Ltd**

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