

Vic (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 2 March, 2020 12:01 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

Dear Vic

Referring to your email below.

Kindly advise you have procured OID vocational driving licence.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, March 02, 2020 10:18 AM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer further to our below email.

Please advised if we can proceed for Direct Settlement on this matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Tuesday, 17 December, 2019 4:48 PM

To: Tan, Bennie-WZ

Cc: Admin A

Subject: RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

Dear Bennie,

We refer to your below email.

Insured Driver is holding a Valid Class 3 Driving Licence as of this moment with 44 years of Driving Experience and is currently at the age of 66 years old.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Tuesday, 17 December, 2019 4:43 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

Hi Vic

Thank you for your prompt attention on this matter.

Please ensure that insured driver's driving licence (including vocation licence), ID etc secured and verified. FYI, Driver has to be between 23 to 70 years old with min 2 years driving exp and section 2 excess is applicable under the policy.

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, December 17, 2019 4:35 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAUTO)

Subject: [EXTERNAL] RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

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Dear Bennie,

We refer to your below email and the contents were noted.

Based on OI GIA report, the Insured driver reversed and collided to the parked TP vehicle. PIR also shows that warning was given to the Insured driver.

In view of the above, liability is against our Insured driver and we will proceed to do Direct Settlement with TP repairer.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Tuesday, 17 December, 2019 4:17 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

Hi Vic

Referring to the above matter.

Please be informed Insured Driver has reported on said accident. Copy of the report been uploaded in merimem for your viewing.

FYNA pls. Pls let me know if you have difficulties viewing (if any).

Thank you.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, November 12, 2019 11:04 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

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Dear Bennie,

We refer to your below email.

Please be informed that we are still pending for PIR (if any) from the TP repairer.

We had faxed over to Traffic Police for assistance on 29/08/2019.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Monday, 14 October, 2019 1:59 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 9972163255SG-003 FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

Hi Vic

Referring to your email below.

Please advise if Insured non reporting was sent to Traffic Police. If yes, when? Also, please advise if there is any PIR to said matter.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, October 14, 2019 9:21 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] Your Ref: 9972163255SG FW: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

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Your Ref: 9972163255SG

Dear Bennie,

We refer to the below email from Insured company.

The insured driver is uncontactable, and no report was made till date. TP video footage uploaded in merimen.

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Eden Ng Soo Ching [<mailto:scng@bscapital.com.sg>]

Sent: Friday, 11 October, 2019 2:33 PM

To: Vic (LKKAuto)

Cc: happyfleet@cowell.com.sg; Admin A; Suwanna (LKK Auto)

Subject: RE: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

Dear Vic,

Kindly advise if the driver is uncontactable, what should we do?

Thank you.

Best Regards

Eden Ng

BS Capital Group

20 Bendemeer Road #03-13/14

BS Bendemeer Centre

Singapore 339914

Tel: +65 6534 0123 Fax: +65 6532 7671

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 26 September 2019 11:16 AM
To: Eden Ng Soo Ching <scng@bscapital.com.sg>
Cc: happyfleet@cowell.com.sg; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Suwanna (LKK Auto) <Suwanna@lkkauto.com>
Subject: <NON REPORTING> RE: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK
Importance: High

Dear Sir/Madam,

We refer further to our below email.

It appears that till date, we did not receive a copy of your driver's GIA report.

Kindly advise if the report has been lodge.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Suwanna (LKK Auto)
Sent: Thursday, 29 August, 2019 5:17 PM
To: scng@bscapital.com.sg
Cc: happyfleet@cowell.com.sg; Admin A; Vic (LKKAuto)
Subject: ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304 CHOA CHU KANG LOOP CARPARK

BIS MOTORING PTE LTD
(Singapore)

Dear Sir/Madam

**ACCIDENT INVOLVING FBN 5571M AND SLX 5094C ON 06.02.2019 ALONG/AT 304
CHOA CHU KANG LOOP CARPARK**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on **19/03/2019 & 02/08/2019**.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen **(14)** days from date of this letter (by **16 September 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need any clarification, please do not hesitate to contact as at Mr. Vic Alpeh Sanghilan (LKK Handler) 6841 2096 or Email at vicalpeh@lkkauto.com Please quote our claim reference when you contact us that we can assist you more effectively.

Yours faithfully,

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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