



Auto Insure Pte. Ltd.

6 Marsiling Lane
Singapore (739145)
E: claims@autoinsure.com.sg
W: www.autoinsure.com.sg
T: 3157 2626 F: 6368 0081
GST No.: 201437380M

Our Ref: SJS7467Y
Your Ref: SJW4099A
Accident Date: 6-Mar-19

WITHOUT PREJUDICE

18-Feb-20

ATTENTION: MOTOR CLAIMS DEPT

Email: mt_claim@lonpac.com

Lonpac Insurance Bhd

300 Beach Road,
#17-04/07 The Concourse,
Singapore 199555

CLAIMANT: SYED MUHAMMAD NABIL BIN ABDUL RAHIM

ACCIDENT INVOLVING SJS7467Y & SJW4099A ALONG PIE TWD CHANGI BEF EUNOS EXIT ON 06/03/2019.

We are instructed by **SYED MUHAMMAD NABIL BIN ABDUL RAHIM** to claim damages against your insured in connection with a road accident involving our client's motor registration number and motor vehicle registration number driven by you or your authorised driver at the material time.

We are instructed that your negligent driving and/or management of your vehicle caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair (with GST) after surveyor final esti.	\$	7,490.00
2) Loss of Rental (Includes loss of PRS and loss of Sun & PHs) (REFER TO RENTAL INVOICE)	\$	2,700.00
3) LTA/GIA Search Fees	\$	2.00
4) Other incidentals	\$	300.00
TOTAL:	\$	<u>10,492.00</u>

A copy of each of the following supporting documents is enclosed:

- 1) GIA report of our Insured
- 2) Repairer's Invoice
- 3) Letter of Authorization
- 4) LTA/GIA Search Receipt
- 5) Rental Invoice

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

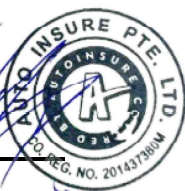
Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within **14 days** of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within **8 weeks** of your receipt of this letter.

For any further enquiry, kindly contact us via email to claims01@autoinsure.com.sg or call Sam at 3157 2628 directly.

Yours Faithfully,

Jason Heng
Auto Insure Pte Ltd
Claims Director




LETTER OF AUTHORISATION

To: M/S AUTO INSURE PTE. LTD.

RE: ACCIDENT ON 06/03/2019 21:40HRS INVOLVING VEHICLE NOS:
SJS7467Y & SJW4099A ALONG PIE TWD CHANGI BEF
EUNOS EXIT

I, SYED MUHAMMAD NABIL, NRIC/FIN: S8736299Z, owner/driver of vehicle No.
SJS7467Y hereby authorise you to commence repair to the said vehicle forthwith.

1. I hereby irrevocably authorise you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence proceeding, if necessary, in my name for the costs of repair and loss of use, etc and to you appointing any Workshop to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I agree to assign the whole proceeds of my third-party claims to the workshop shall accept this as my irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Workshop & Client basis. I undertake to co-operate fully with the workshop to see the claims to as successful conclusion.
2. I also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my absence. I irrevocable authorise you to appoint such a firm of workshop on my behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I undertake to inform you in the event the third party's insurance company communicate with me directly, orally and in writing and I further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer/workshop on my own will without any inducement, threat or promise.
5. Upon settlement of the third-party claims and in case the settlement monies were sent to me by the third party's insurers, I undertake to pay you the cost of repairs settled and related expenses and disbursement incurred.
6. I hereby acknowledge that my reports are true and accurate to the best of my knowledge, information and belief. Shall new evidence or if there is any breach of policy and terms of the insurer, I irrevocably authorise you to demand full indemnity of costs to me.
7. I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

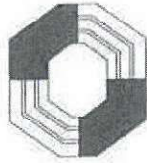


Owner / Driver's Signature
(Company's Stamp If applicable)



Witness Signature/Name





LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021498
DATE : 16 MARCH 2020


DISCHARGE VOUCHER

I/We, JAMIAH BTE NANI confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SJW 4099A the sum of Singapore Dollar Eight Thousand Six Hundred Ninety-Two Only (\$8,692.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJS 7467Y and SJW 4099A on 06 March 2019 along PIE TWD CHANGI BEF EUNOS EXIT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ WONG HENG CHEW AND/OR JONATHAN MAXIMILIAN WONG JIA SHENG) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to AUTO INSURE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

Jamiah Bte Nani
.....
Name of vehicle owner /Date



AUTO INSURE PTE LTD

6 MARSILING LANE
SINGAPORE (739145)
T: (65) 31572626 F: (65) 63680081
E: CLAIMS@AUTOINSURE.COM.SG
CO. REG. NO. : 201437380M GST. REG. NO. : 201437380M

TAX INVOICE

INVOICE NO. : AI-3288-2661

REFERENCE : TP CLAIM

DATE : 27/12/2019

TERM : 30 DAYS

FILE NO. : DA098

PAGE : 1 OF 1

BILLING DETAILS

NAME	LONPAC INSURANCE BHD
ADDRESS	300 BEACH ROAD #17-04/07, THE SINGAPORE 199555
ATTENTION TO	
TEL	+65 62507388
VEH REG. NO.	SJS7467Y
MODEL	HONDA STREAM

DOA	CODE	DESCRIPTION	PRICE w/o GST	GST AMT	AMOUNT
6 Mar 2019	1001	LUMP SUM REPAIR COST: TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR REPAIR, PANEL BEATING, WELDING AND PAINTING	7,000.00	490.00	7,490.00

Cheque Payment should be crossed and issued in favour of

AUTO INSURE PTE.LTD.

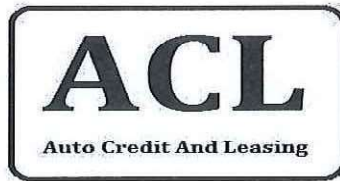
No Receipt will be issued

Thank you for your patronage

SUB TOTAL 7,000.00

GST 7% 490.00

TOTAL AMOUNT **S\$** **7,490.00**



AUTO CREDIT AND LEASING
53375986B
7 MANDAI LINK #03-37
S728653
T: (65) 6255 3323
E: autocrnlsg@gmail.com

INVOICE

DATE	23-Mar-19
INVOICE NUM	ACL11159
REF NUM	RA11159
PAYMENT TERMS	COD

CUSTOMER INFO

AUTO INSURE PTE LTD
6 MARSILING LANE
SINGAPORE 739145
ATTN: ACCOUNTS DEPARTMENT

REMARKS

DRIVEN BY : SYED MUHAMMAD BIN ABDUL
RAHIM
YOUR REF : SJS7467Y

DESCRIPTION	DAYS	UNIT PRICE	AMOUNT
RENTAL CHARGES TOYOTA WISH - SJV9984S RENTAL FROM : 7 MAR 2019 - 22 MAR 2019	15	\$180	\$ 2,700.00
SUBTOTAL			\$ 2,700.00
TOTAL DUE			\$ 2,700.00

Please make all cheques payable to:

AUTO CREDIT AND LEASING

THANK YOU FOR YOUR BUSINESS

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No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-037172

Date of Request: 08/03/2019

Your Ref No: Online Purchase

Auto Insure Pte Ltd
6 Marsiling Lane
Singapore 739145

Dear Sir/Madam,

Enquiry Date 08/03/2019
Enquiry By Ngiaw Jie Ling
TP Vehicle No. SJW4099A
Accident Date 06/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJW4099A	Lonpac Insurance Bhd	23/09/2018-22/09/2019	+65 62507388
SJW4099A	Lonpac Insurance Bhd	02/10/2018-01/10/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-037172

Date of Request: 08/03/2019

Your Ref No: Online Purchase

Auto Insure Pte Ltd
6 Marsiling Lane
Singapore 739145

Dear Sir/Madam,

Enquiry Date 08/03/2019
Enquiry By Ngiaw Jie Ling
TP Vehicle No. SJW4099A
Accident Date 06/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 11 March 2020 2:37 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 18/19/19/VP05/021498PRS SJS7467Y [External General]

Lonpac External - General

Dear Jia Le

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Thursday, 5 March 2020 4:09 PM
To: ONG LI LI <llong@lonpac.com>
Subject: RE: Our Ref: 18/19/19/VP05/021498PRS SJS7467Y [External General]

Lonpac Ref: **18/19/19/VP05/021498**

LKK Ref: CC4/LPC19004358/T1db3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 13/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to third party repairer, "**AUTO INSURE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,869.17	\$ 7,490.00
2. Loss of Rental (15days x \$180.00)	\$ 2,700.00	\$ 1,200.00 (10days x \$120.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,571.17	<u>\$ 8,692.00</u>

**08days recommendation for repair + 1sunday + 1PRS = 10days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 13 March, 2019 4:14 PM

To: Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021498PRS SJS7467Y [External General]

Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 13 March, 2019 4:09 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021498PRS SJS7467Y [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJS 7467Y at M/s Auto Insure Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 12 March 2019 7:51 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021498PRS SJS7467Y [External General]

Dear Li Li,

Noted, with thanks.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 11 March 2019 3:52 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/19/19/VP05/021498PRS SJS7467Y [External General]

Lonpac External - General

Dear Nivitha

Please take note of our correct claim no. above.

Thank you.

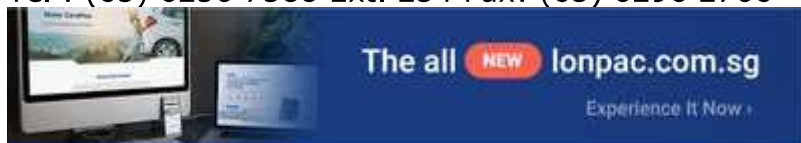
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Admin-D (LKKAUTO) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 11 March, 2019 11:07 AM
To: ONG LI LI; assignments
Cc: MT_Claim_SG; Admin A
Subject: RE: Our Ref: ~~18/19/19/VP05/021480~~ PRS SJS7467Y [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed Surveyor Sathya is no longer with us, therefore repairer agreed another surveyor from outside to survey this vehicle.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Friday, 8 March 2019 4:32 PM
To: AutoInsure (Claims) <claims01@autoinsure.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>
Subject: RE: Our Ref: ~~18/19/19/VP05/021480~~ PRS SJS7467Y [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Geraldine

Please choose one of the motor surveyors listed below as a Single Joint Expert:-

Dear Nivitha

Pls follow up and arrange TP survey.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	

5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

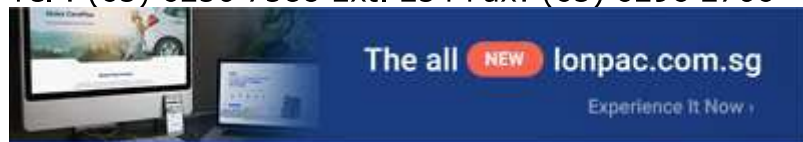
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: AutoInsure (Claims) [<mailto:claims01@autoinsure.com.sg>]

Sent: Friday, 8 March, 2019 3:02 PM

To: MT_Claim_SG

Subject: PRS SJS7467Y

WITHOUT PREJUDICE

Hi,

Attached for your attention.

****As we are doing direct settlement with your company, please give us a list of SJE (single joint expert) to choose from.**

Thanks.

***Kindly note that our mailing address is as follows:**

6 Marsiling Lane S739145

tel: (65) 3157 2626

Please mail all future correspondence to stated address.*

Regards

Geraldine Lim

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.

201437380M

6 Marsiling Lane S739145

t: (65) 3157 2626

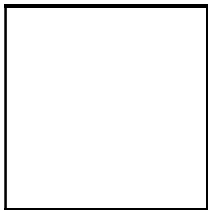
f: (65) 6368 0081

w: www.autoinsure.com.sg

g.e: claims@autoinsure.com.sg

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www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

PHOTOGRAPHS FOR VEHICLE NO. SJS 7467Y

INSPECTION





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

