

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured \_\_\_\_\_

Policy No. 2100307723-06

Claims No. 868168320486

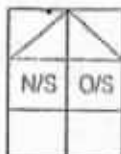
Sum Insured: \_\_\_\_\_ Excess: \$1,400/-

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 125K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 05 8/5 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Veh No: SJJS444Z Yr Regn: 2013, Jan.

Type: MCar / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A8 c.c. 2995

Colour Black A/C: Insured / Std / NI / NA

Sp. Reading 74383 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WA422241704019974

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 255/45R19

R: 255/45R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mm

L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 08/03/19

Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S, Front O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 A16

11/03/19 @ 17:44 p.m. received IA to Benue Tan via member.

11/03/19 @ 18:03 p.m. mandate required authorize repair to Benue Tan

via member

MV:

PV:

Nett:

RECEIVED 27 JUN 2019

12/03/19 @ 12:38 p.m. mandate approval by ~~Lee~~ Lois-kl Chang via member.

12/03/19 @ 13:12 p.m. sent authorize repair to Kelvin (repair) via email.

04/06/19 Confirmed P/P \$ 11,612.00 @ 5 days with notice. (\$18772/- Act-62

Date/Time, File Pass to? Date/Time, File Return to?

1) 24/06/19  
 Typist  
 2) \_\_\_\_\_  
 3) \_\_\_\_\_  
 4) \_\_\_\_\_  
 5) \_\_\_\_\_  
 6) \_\_\_\_\_

Prel. Report:

Final Report: \$11,612.00 P/P

Part Prices Check:

IN OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

200

11

211

Resurvey No. of Tap - 0

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	0278D
<b>Vehicle Details</b>	
Vehicle No.:	SJJ5444Z
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Mar 2019
Vehicle Make:	AUDI
Vehicle Model:	A8L 3.0 TFSI QUATTRO
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	CGW031055
Chassis No.:	WAUZZZ4H7CN019974
Maximum Power Output:	213.0 kW (285 bhp)
Open Market Value:	\$84,052.00
Original Registration Date:	17 Jan 2013
First Registration Date:	17 Jan 2013
Transfer Count:	0
Actual ARF Paid:	\$84,052.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jan 2023
PARF Rebate Amount:	\$54,633.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	16 Jan 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$96,210.00
COE Rebate Amount:	\$37,009.00
<b>Total Rebate Amount:</b>	<b>\$91,642.00</b>

The information contained herein is correct as at 11 Mar 2019

OK

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 6 June 2019 5:48 PM  
**To:** 'Boo seng yak'  
**Cc:** Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';  
jiayee.yap@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SJJ5444Z - OD AIG - SURVEYED 8 MAR 19

Dear Mr Boo,

Confirmed final fig \$ 11,612.00 @ 5 days of repairs before excess \$ 1,400/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]

**Sent:** Monday, 13 May 2019 10:42 AM

**To:** Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;  
jiayee.yap@premiumauto.com.sg

**Subject:** FINAL REVISION - SJJ5444Z - OD AIG - SURVEYED 8 MAR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$11,612.00 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Tuesday, 12 March 2019 1:12 PM  
**To:** 'Claims Dept'  
**Cc:** SUR  
**Subject:** RE: SJJ 5444 Z - OD CLAIM  
**Attachments:** ESTIMATE.pdf

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SJJ 5444Z (Excess \$ 1,400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Tuesday, 12 March 2019 12:27 PM  
**To:** 'SUR' <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: SJJ 5444 Z - OD CLAIM

Dear All,

Kindly advise who is the officer in-charge of this case to follow up repair approval.

Thank You.

Best regards,

Kelvin Khoo

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 8 March, 2019 3:45 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** SJJ 5444 Z - OD CLAIM

Dear all,

Kindly assist follow up repair approval.

Survey had carry out just now.

Thank you.

Best Regards,  
**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## View Received Message

This mail is associated with :

**\*SJJ5444Z (8681683204SG)**

OD

Feb 23 2019 8:50AM

[KHAW LEE ONN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 12/03/2019 12:38 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$12848.00) - SJJ5444Z - Claim Handler: Md Ishak, Mohd Imran

Approved:12848.00.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Tan, Bennie-WZ

Date: 11 Mar 2019

**Preliminary Advice**

Vehicle No	: SJJ5444Z	Accident Date	: 23/02/2019
Make	: AUDI A8	Policy No.	: 2100327723-06
Assignment Date	: 11/03/2019	Excess	: S\$0.00
Date of Inspection	: 08/03/2019	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s & front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	30,503.00
Revised Amount	:S\$	12,848.00
Check Items (Estimated)	:S\$	800.00
Total	:S\$	13,648.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	91,642.00
Salvage Value	:S\$	
Margin for Repair	:S\$	33,358.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/03/2019 17:27
Date Of Accident	23/02/2019 08:50
Exact Location Of Accident	UNITED SQUARE CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJJ5444Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KHAW LEE ONN
NRIC No	S7130278D
Email Address	LOUIS_KHAW@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-91160279
Alternative Phone No	OTHERS-91160279

### Vehicle Particulars

Manufacturer	AUDI
Model	A8L D4 3.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100327723-06
Cover Note Number	

### Driver

Name of Driver	KHAW LEE ONN
NRIC No	S7130278D
Date Of Birth	27/08/1971
Occupation	INDOOR
Date Of Driving Pass	07/11/1994
Driving Experience	24 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91160279
Fax Number	
Contact Number	OTHERS-91160279
EMail Address	LOUIS_KHAW@YAHOO.COM.SG



Address	2 PHILLIPS AVENUE
Postcode	547015
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : XU MING FENG, ASHTON GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

WHILE TURNING INTO THE CARPARK TO REVERSE TO THE LOT, THE FRONT LEFT HEAD LIGHT AND RIGHT HEAD LIGHT, SCRATCHED THE SIDES OF CARPARK WALLS. WHEN I MOVED OUT AND TRIED TO STRAIGHTEN THE CAR, THE RIGHT HEAD LIGHT SCRATCHED ONTO THE WALL DUE TO THE LIMITED SPACE. THE REASON FOR LATE REPORTING WAS BECAUSE, I WAS CONSIDERING THE PAYMENT TO BE PAID BY MYSELF. HOWEVER, THE QUOTATION OF THE DAMAGES IS EXPENSIVE THEREFORE I AM CLAIMING MY INSURANCE.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	WALL
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 4 Mar 19

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

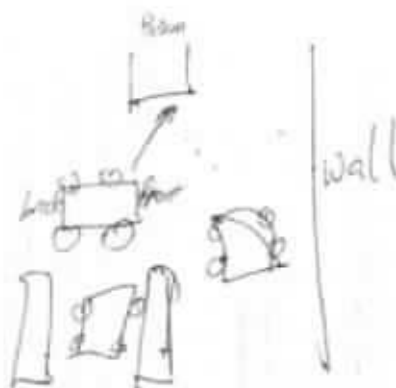
Name:

NRIC/FIN No.:



# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While backing into the carport to reverse to the lot, the front left head light and right head light scratched the sides of carport walls.

When I drove out and tried to straighten the car the right head light scratched onto the wall due to the limited space.

The reason for late reporting was because I was considering the payment to be paid by myself. However, the quotation of the damages is expensive therefore I am claiming my insurance.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Norita Kany  
NRIC/TIN No.:

Accident Photo



Licence Number: **S7130278D**  
 Name: **KHAW LEE ONN**  
 Birth Date: **27 Aug 1971**  
 Issue Date: **02 Dec 2003**




001032156E

REPUBLIC OF SINGAPORE  
 IDENTITY CARD NO. **S7130278D**



Name: **KHAW LEE ONN**  
 许利安  
 Race: **CHINESE**  
 Date of Birth: **27-08-1971** M  
 Country of Birth: **SINGAPORE**




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)**

Class	Description	Pass Date
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	07 Nov 1994

NP 428A

Licence No: **S7130278D**



2830808



NRIC No: **S7130278D**  
 Blood Group: **O+** Date of Issue: **18-05-1995**



**2 PHILLIPS AVENUE**  
**SINGAPORE 547015**  
 NRIC No: **S7130278D** Date: **14/05/2012** No: **6984527**

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : KHAW LEE ONN  
**Period of Insurance** : 17 Jan 2019 To 16 Jan 2020  
**Engine No.** : CGW031055  
**Chassis No.** : WAUZZZ4H7CN019974

**Vehicle No.** : SJJ5444Z  
**Policy No.** : 2100327723-06  
**Endorsement No.** :  
**Issued Date** : 20 Dec 2018

### ABOUT THE COVER

**Make/Model** : AUDI A8L 3.0 TFSI QU  
**Engine Capacity/Tonnage** : 2,995.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2013  
**Insuring with COE/PARF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

**Named Driver and Excess** (where applicable)

KHAW LEE ONN - \$1400 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408689 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159936

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Policy No. : 2100327723-06

Period of Insurance : 17 Jan 2019 to 16 Jan 2020

Issued Date : 20 Dec 2018

## ABOUT THE POLICYHOLDER

Name of Policyholder : KHAU LEE ONN  
 Address : 2 PHILLIPS AVENUE  
 SINGAPORE 547015

Occupation/Nature of Business : Executives

## ABOUT THE VEHICLE

Registration No. : SJJ5444Z Engine Capacity/Tonnage : 2,995.00 CC  
 Chassis No. : WAUZZZ4H7CN019974 Engine No. : CGW031055  
 Seating Capacity : 5 First Year of Registration : 2013 Body Type : Sedan  
 Make/Model : AUDI A8L 3.0 TFSI QU  
 Hire Purchase Company/Employer's Loan : United Overseas Bank Limited

## ABOUT THE COVER

Sum Insured : Market Value Off Peak Car : No  
 Driver Restriction : NA Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive :

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

## Other Key Policy Benefits :

Act of God, Glass Roof/ Moon Roof/ Sun Roof/ Panoramic Glass Roof, Loss of Use 1800cc - 2000cc Optional, Dealer + AIG Authorised Workshops, Fixture and Accessories (Cosmetic) - \$5000, PA to Authorised Driver / Unnamed Passengers - \$10000, PA Insured - \$100000, Solar Film - \$1150, Strike, Riots and Civil Commotions, In-Car Camera Excess Waiver

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver  
 KHAU LEE ONN - \$1400 (Own Damage)

## PREMIUM

Premium	:	\$	1,200.74
GST (7%)	:	\$	84.05
<b>Total</b>	:	\$	<b>1,284.79</b>

Your Premium includes the following discount(s):

Safe Driver Discount - 5.00%, Loyalty Discount - 8.00%, No Claim Discount - 50%



# POLICY SCHEDULE

Policy No. : 2100327723-06

Period of Insurance : 17 Jan 2019 to 16 Jan 2020

Issued Date : 20 Dec 2018

SUBJECT TO ENDORSEMENT	IMPORTANT NOTES
140(f), 2(p), 215(c), 212 (a), 216, 220, 132, 15, 72(b), 89, 221, 82(n), 130, 7(a)	
<p><b>Approved Reporting Centres / Authorised Repairers (For claims related repairs)</b></p> <p>1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323</p> <p>For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website <a href="http://www.aig.com.sg">www.aig.com.sg</a> or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play</p>	

0504125200

PREMIUM LEASING - AP

291 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

1001766189/AC4

Page 2 of 2

SSPMLU

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0297/2019/GW  
Date : 6-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Khaw Lee Onn  
Address : 2 Plilips Avenue  
Singapore 547015  
Telephone : HP +65 91160279  
Type of Claim : Own Damage Claims  
Policy No. : 2100327723-06  
Vehicle No : **SJJ 5444 Z**  
Model Code : A8 D4 3.0 TFSI QU  
Model / Year : Jan-13  
Engine No : CGW 031055  
Chassis No : WAUZZZ4H7CN019974  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Feb-19  
Place of Accident : United Square Car Park

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SJJ 5444 Z

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking sensor.	S/N \$480.00 ✓	
2	To dismantle and renew front bumper, both fenders and both headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>4,000.00</del> ✓	1200 . 1800/-
3	To respray front bumper and both front fenders.	\$ <del>3,000.00</del> ✓	1800
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$7,672.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJJ 5444 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Repair</i>	S	3,051.00 ✕
2	FRONT BUMPER FIXING PARTS	S	446.00 ✕
3	FRONT BUMPER SECURING STRIP-LH/RH	2 S	70.00 ✕
4	FRONT BUMPER CLOSING ELEMENT	S	238.00 ✕
5	FRONT BUMPER SPOILER-LOWER	S	271.00 ✕
6	FRONT WHEEL SPOILER-LH/RH OUTER	2 S	80.00 ✕
7	FRONT WHEEL SPOILER-LH/RH INNER	2 S	64.00 ✕
8	FOAM FILLER PIECE	S	116.00 ✕
9	FRONT BUMPER COVER SPACER PANEL	S	59.00 ✕
10	FRONT BUMPER CARRIER	S	987.00 ✕
11	FRONT BUMPER COVER	S	116.00 ✕
12	FRONT BUMPER GUIDE PIECE-LH/RH	2 S	96.00 ✕
13	FRONT BUMPER GRILLE-LH/RH	2 S	784.00 ✕
14	FRONT BUMPER END CAP-RH	S	62.00 ✕
15	FRONT SENSOR	2 S	419.00 ✕
16	FRONT SENSOR SEAL RING	4 S	5.00 ✕
17	FRONT FENDER-LH/RH <i>LH Dented</i>	2 S	3,362.00 / 681 - 1344.80
18	FRONT FENDER ATTACHMENT PARTS-LH/RH <i>ALL</i>	2 S	519.00 ✕
19	FRONT FENDER BRACE-LH/RH <i>2 new</i>	2 S	1,550.00 ✕
20	FRONT FENDER BRACKET-LH/RH	2 S	46.00 ✕
<b>SUB-TOTAL SPARE PARTS CHARGES</b>		:	<b>\$ 12,341.00</b>

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJJ 5444 Z

S/N	Parts Description			Damaged P S/Nett
21	FRONT FENDER CONNECTING PIECE <i>Neu</i>	2	\$	442.00 <sup>+</sup>
22	FRONT WHEEL HOUSING LINER-LH/RH <i>Neu</i>	2	\$	552.00 <sup>+</sup>
23	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>AP</i>	2	\$	357.00 <sup>+</sup>
24	FRONT WHEEL HOUSING LINER -LH/RH REAR <i>2</i>	2	\$	412.00 <sup>+</sup>
25	HEADLIGHT-LH/RH <i>LH cracked, RH cut 5900 20</i>	2	\$	7,376.00 ✓
26	HEADLIGHT LIFT CYLINDER-LH/RH <i>Neu</i>	2	\$	432.00 <sup>+</sup>
27	SUNDRIES <i>Neu</i>	94.40	\$	800.00 ?
TOTAL SPARE PARTS CHARGES			:	\$ 22,712.00
TOTAL LABOUR CHARGES				\$ 7,672.00
GRAND TOTAL				\$ 30,384.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

28 - Front bumper Headlight washer cover

\$ 119 *X* *nn*

*missy*

30503

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 08/03/19 ✓  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 05 Pups

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

arts & Prices  
Remark

---



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0297/2019/GW  
Date : 6-Mar-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

5 days - ok - jb - 13 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Khaw Lee Onn  
Address : 2 Plilips Avenue  
Singapore 547015  
Telephone : HP +65 91160279  
Type of Claim : Own Damage Claims  
Policy No. : 2100327723-06  
Vehicle No : **SJJ 5444 Z**  
Model Code : A8 D4 3.0 TFSI QU  
Model / Year : Jan-13  
Engine No : CGW 031055  
Chassis No : WAUZZZ4H7CN019974  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Feb-19  
Place of Accident : United Square Car Park

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SJJ 5444 Z

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking sensor.	S/N	\$480.00	\$ 480.00
2	To dismantle and renew front bumper, both fenders and both headlight. Re-organise front crash management components. Reinstall all parts removed. (AL missed out 2 pcs Headlamps \$600.00)	\$	4,000.00	\$ 1,800.00
3	To respray front bumper and both front fenders.	\$	3,000.00	\$ 1,800.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$7,672.00</u>	<u>\$4,272.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJJ 5444 Z

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>	
		S/Nett	Remark
1	FRONT BUMPER	\$ 3,051.00	
2	FRONT BUMPER FIXING PARTS	\$ 446.00	
3	FRONT BUMPER SECURING STRIP-LH/RH	2 \$ 70.00	
4	FRONT BUMPER CLOSING ELEMENT	\$ 238.00	
5	FRONT BUMPER SPOILER-LOWER	\$ 271.00	
6	FRONT WHEEL SPOILER-LH/RH OUTER	2 \$ 80.00	
7	FRONT WHEEL SPOILER-LH/RH INNER	2 \$ 64.00	
8	FOAM FILLER PIECE	\$ 116.00	
9	FRONT BUMPER COVER SPACER PANEL	\$ 59.00	
10	FRONT BUMPER CARRIER	\$ 987.00	
11	FRONT BUMPER COVER	\$ 116.00	
12	FRONT BUMPER GUIDE PIECE-LH/RH	2 \$ 96.00	
13	FRONT BUMPER GRILLE-LH/RH	2 \$ 784.00	
14	FRONT BUMPER END CAP-RH	\$ 62.00	
15	FRONT SENSOR	2 \$ 419.00	
16	FRONT SENSOR SEAL RING	4 \$ 5.00	
17	FRONT FENDER-LH/RH	2 \$ 3,362.00	\$ 1,344.80
18	FRONT FENDER ATTACHMENT PARTS-LH/RH	2 \$ 519.00	
19	FRONT FENDER BRACE-LH/RH	2 \$ 1,550.00	
20	FRONT FENDER BRACKET-LH/RH	2 \$ 46.00	
<b>SUB-TOTAL SPARE PARTS CHARGES</b>		<b>\$ 12,341.00</b>	<b>\$ 1,344.80</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SJJ 5444 Z

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		c/f		\$ 1,344.80
21	FRONT FENDER CONNECTING PIECE	2	\$ 442.00	
22	FRONT WHEEL HOUSING LINER-LH/RH	2	\$ 552.00	
23	FRONT WHEEL HOUSING LINER ATTACHMENT P/	2	\$ 357.00	
24	FRONT WHEEL HOUSING LINER -LH/RH REAR	2	\$ 412.00	
25	HEADLIGHT-LH/RH	2	\$ 7,376.00	\$ 5,900.80
26	HEADLIGHT LIFT CYLINDER-LH/RH	2	\$ 432.00	
28	SUNDRIES		\$ 800.00	\$ 94.40
TOTAL SPARE PARTS CHARGES			\$ 22,712.00	\$ 7,340.00
TOTAL LABOUR CHARGES			\$ 7,672.00	\$ 4,272.00
GRAND TOTAL			\$ 30,384.00	\$ 11,612.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SJJ 5444 Z**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0297/2019/KS

21 June 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

1

total pages

## **RE: INSURANCE CLAIM FOR SJJ 5444 Z, Audi A8L D4 TFSI QU**

With reference to the above-mentioned vehicle, no. **SJJ 5444 Z** claimant, **Mr. Khaw Lee Onn**, please find the related document per attached.

1. A copy of the Original invoice no. 85013944 – S\$10,926.84
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SJJ 5444 Z

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408099  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 11:09

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013944 Date: 20/06/2019 Order: SJJ5444Z Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SJJ5444Z (V 17419)	Regn Date: 17/01/2013	Mileage: 75385	WIP No.: 44916
Model: A8L D4 3.0 TFSI QU 4H80VA (MY1	Chassis: WAUZZZ4H7CN019974	Engine: CGW 031055	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1400.00	1.00	-1,400.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT FENDER AND BOTH HEADLIGHT.REPAIR FRONT BUMPER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1800.00	1.00	1,800.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BOTH FRONT FENDER	1800.00	1.00	1,800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4H0941029AC	HEADLAMP Less 020%	1.00	3688.00	2,950.40
X	A4H0941030AC	HEADLAMP Less 020%	1.00	3688.00	2,950.40
X	A4H0821105B	FENDER Less 020%	1.00	1681.00	1,344.80
X	A4H0955270 GRU	(SK)CAP(20.03.19) Less 020%	1.00	118.00	94.40

Parts 7,340.00  
Labour 0.00  
Sublet 4,272.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 10,212.00

7% GST 714.84

Grand Total 10,926.84



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SJJ 5444 Z**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0297/2019/SM  
5<sup>th</sup> April 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A8L D4 3.0 TFSI QU 4  
**Vehicle Chassis No.** : WAUZZZ4H7CN019974  
**Vehicle Regn No.** : **SJJ 5444 Z**  
**Vehicle Mileage** : 75385 KM  
**Vehicle Owner** : Mr. Khaw Lee Onn  
**Certificate No** : 2100327723-06  
**Own Damage Excess** : \$1498.00 (Inclusive 7%GST)  
**Accident Date** : 23/2/2019  
**Place** : United Square Car Park  
**Repair Cost** : \$10,926.84  
**WIP No.** : 44916  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

5/4/19 18:09

**Date** :



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Mar 2019		11 Mar 2019 16:25 <a href="#">Edit Adj Rpt</a>	<b>S\$11,612.00</b> <a href="#">Edit Estimates</a>	<b>S\$11,612.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
<b>[Created by insurer]</b>									
Insured:	<b>KHAW LEE ONN</b> , ID: S7130278D, Tel: +6591160279, Email: LOUIS_KHAW@YAHOO.COM.SG								
Vehicle Reg. No.:	<b>SJJ5444Z</b>								
Claim Type:	<b>OD / 8681683204SG</b>								
	Date of Loss:	23/02/2019 08:00 - :59 <b>[73 Months and 6 Days From LTA Reg Date (Man Yr)]</b>							
	Policy/Cover Note No.:	2100327723-06 (Comprehensive)							
	Excess:	S\$1,400.00							
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Md Ishak, Mohd Imran</b> ] Imran.Ishak@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 20/03/2019]</b>								
Driver/Custodian:	KHAW LEE ONN (47 / Male), NRIC: S7130278D, Tel: +6591160279 Email: LOUIS_KHAW@YAHOO.COM.SG								
<b>ASSOCIATED MAIL RECEIVED</b>									
<a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>AIG_SG (12/03/2019): <b>Alert - Adj Mandate Approved (S\$12848.00) - SJJ5444Z - Claim Handler: Md Ishak, ...</b></li> <li>AIG_SG (12/03/2019): <b>SJJ5444Z / OD / 23/02/2019 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b>									
<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJJ5444Z (8681683204SG)  
OD  
Feb 23 2019 8:50AM  
[KHAW LEE ONN]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>	
Assessment Reports														1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	11/03/19 17:44	Adjuster Immediate Advice											1	Load HTM		
Photos/Images														3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
2	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
3	11/03/19 18:02	Chassis Number											1	Load JPG	<input checked="" type="checkbox"/>	
4	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
5	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
6	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
7	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
8	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
9	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
10	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
11	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
12	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
13	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
14	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
15	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
16	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
17	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
18	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
19	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
20	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
21	11/03/19 18:02	General View											1	Load JPG	<input checked="" type="checkbox"/>	
Documentation														1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	11/03/19 18:01	ESTIMATE.pdf											1	Load PDF		
2	11/03/19 18:01	SJJ 5444Z GIA.pdf											1	Load PDF		
3	11/03/19 18:01	DRIVING & CI.pdf											1	Load PDF		
4	06/06/19 17:46	ESTIMATE MARKED.pdf											1	Load PDF		
5	10/07/19 11:37	Workshop Invoice											1	Load PDF		
6	10/07/19 11:37	Discharge Voucher											1	Load PDF		

## Linked Accident Report Documents

										View		View in Browser	
Assessment Reports										1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)								Thumbnail		Print	
1	04/03/19 17:48	Accident Statement										Load HTM	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	04/03/19 17:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/03/19 17:39	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	04/03/19 17:39	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19004349/ASD3E2

**Date:** 10/07/2019

### REFERENCE

Insured/Claimant: KHAW LEE ONN Policy No: 2100327723-06  
Date of Loss: 23/02/2019 Nature of Claim: OD Claim No: 8681683204SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJJ5444Z**  
Make & Model: AUDI A8, 3.0 (A) Engine No: CGW031055  
Reg. Date: 17/01/2013 (Man. Year: 2011) Chassis No: WAUZZZ4H7CN019974  
Colour: Black Odometer: 74383 km  
Engine Capacity: 2995 cc  
Market Value/New Car Price: S\$125,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 255/45 R19 Rear Tyre Size: 255/45 R19  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,831.00	7,340.00	15,491.00	67.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,672.00	4,272.00	3,400.00	44.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>30,503.00</b>	<b>11,612.00</b>	<b>18,891.00</b>	<b>61.93</b>
<b>- Excess (S\$)</b>	<b>1,400.00</b>	<b>1,400.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>29,103.00</b>	<b>10,212.00</b>	<b>18,891.00</b>	<b>64.91</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,037.21</b>	<b>714.84</b>	<b>1,322.37</b>	<b>64.91</b>
<b>Nett Amount (S\$)</b>	<b>31,140.21</b>	<b>10,926.84</b>	<b>20,213.37</b>	<b>64.91</b>

### INSPECTION

Date of Assignment: 11/03/2019  
Date Inspected: 08/03/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 5.0 days

**Adjuster:** ADRIAN LING

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	3,051.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	446.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP - LH / RH	Not Necessary	70.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	238.00 FS	*- FS
5	1		*FRONT BUMPER SPOILER - LOWER	Not Necessary	271.00 FS	*- FS
6	2		*FRONT WHEEL SPOILER - LH / RH OUTER	Not Necessary	80.00 FS	*- FS
7	2		*FRONT WHEEL SPOILER - LH / RH INNER	Not Necessary	64.00 FS	*- FS
8	1		*FOAM FILLER PIECE	Not Necessary	116.00 FS	*- FS
9	1		*FRONT BUMPER COVER SPACER PANEL	Not Necessary	59.00 FS	*- FS
10	1		*FRONT BUMPER CARRIER	Not Necessary	987.00 FS	*- FS
11	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*- FS
12	2		*FRONT BUMPER GUIDE PIECE - LH / RH	Not Necessary	96.00 FS	*- FS
13	2		*FRONT BUMPER GRILLE - LH / RH	Not Necessary	784.00 FS	*- FS
14	1		*FRONT BUMPER END CAP - RH	Not Necessary	62.00 FS	*- FS
15	2		*FRONT SENSOR	Not Necessary	419.00 FS	*- FS
16	4		*FRONT SENSOR SEAL RING	Not Necessary	5.00 FS	*- FS
17	1		*FRONT FENDER - LH / RH	N/S Dented	3,362.00 FS	*1,344.80 FS
18	2		*FRONT FENDER ATTACHMENT PARTS - LH / RH	Not Necessary	519.00 FS	*- FS
19	2		*FRONT FENDER BRACE - LH / RH	Not Necessary	1,550.00 FS	*- FS
20	2		*FRONT FENDER BRACKET - LH / RH	Not Necessary	46.00 FS	*- FS
21	2		*FRONT FENDER CONNECTING PIECE	Not Necessary	442.00 FS	*- FS
22	2		*FRONT WHEEL HOUSING LINER - LH / RH	Not Necessary	552.00 FS	*- FS
23	2		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	357.00 FS	*- FS
24	2		*FRONT WHEEL HOUSING LINER - LH / RH REAR	Not Necessary	412.00 FS	*- FS
25	2		*HEADLIGHT - LH / RH	N/S Cracked / O/S Cut	7,376.00 FS	*5,900.80 FS
26	2		*HEADLIGHT LIFT CYLINDER - LH / RH	Not Necessary	432.00 FS	*- FS
27	1		*SUNDRIES	Necessary	800.00 FS	*94.40 FS
28	1		*FRONT BUMPER HEADLIGHT WASHER COVER	Not Necessary	119.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 22,831.00 7,340.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING SENSOR	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, BOTH FENDERS AND BOTH HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,000.00	1,800.00
3	TO RESPRAY FRONT BUMPER AND BOTH FRONT FENDERS	New	3,000.00	1,800.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			7,672.00	4,272.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >