

INS2010

INS. CASE OWNER:

Richard

CC 4/AXA1900

4248, A e6352

LKK:  
IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

11/1/11

Date / Time :

11/1/11

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SJW 3859E

Claim No. :

990101614 (102160)

Name of Insured :

NWARRAS HIMMSTU

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A. :

2/1/11

Place of Accident :

Is driver the owner? ( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SGT 4175E



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

new motor



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date/ Time	STAGE	DATE / PIC
09-05-19 08:30	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	EMAIL 09-05-19
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS ( days) Reduction: % Email  Call

FINAL SETTLEMENT Date/Time: 08-07-19 Confirm with: Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27 If NO or B 28, Ass. Lia :

Repair Cost: SS 5,803.45 ( \$120 x 6 days) OI REPAIR ENDED TP.

Loss of Rental (LOR): SS - ( days)

Loss of Use (LOU): SS 720.00 ( \$120 x 6 days)

Loss of Income (LOI): SS - ( \$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search SS 1.45

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

Total: SS 5,803.45 Global Sum SS: 5,800

FINAL PAYMENT Date/Time: 08-07-19 Confirm with: Email  Call

Payee 1: SS 5,800.00 Name 1: NEW MOTOR PTE LTD

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

COPY SENT

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: S6T4135E Yr Regn: 2007 April

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Wish c.c. 1794

Colour: Gray A/C: Insured / Std / NI / NA

Sp. Reading: 257508 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ZNE100552463

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 11/03/19

Survey held at Chew

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAXA

COE Expiry: 10/04/22

4s: 1,800 (RED: 19,660.35 75%)

MV: 22K

PV: 16.1K

Nett: 5.9K

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

\_\_\_ S + RS, \_\_\_ SI

Photos

Others

TOTAL

Date:




# CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 Fax: 6509 5567

Website: www.chewmotor.com

Registration No.: 201718369R

08/02/2018

Blk 1 Kaki Bukit Ave 6  
# 01-43  
Singapore 417883

TPAXA.  
Asher,

Accident date: 07/02/2018

Estimated repair cost for vehicle no: SGT4135E TOYOTA WISH 1.8 A '07

S/N	QTY	ITEMS	U/PRICE	AMOUNT
1	1	Rear Boot Lid <i>Dented</i>		\$1,315.20 = 1270
2	2	Rear Boot Lid Hinge <i>3pc</i>	\$141.40	\$282.80 +
3	2	Rear Boot Lid Shock Absorber <i>2pc</i>	\$371.85	\$743.70 +
4	1	Rear Boot Lid Emblem Logo <i>new</i>		\$51.10 -
5	1	Rear Boot Lid Centre Chrome Moulding <i>3pc new</i>		\$274.45 +
6	4	Rear Boot Lid Centre Chrome Moulding Clip	\$6.50	\$39.00 +
7	1	Rear Boot Lid Number Plate <i>new</i>		\$50.00 +
8	1	Rear Boot Lid Inner Lock <i>Damaged</i>		\$374.45 ✓
9	1	Rear Boot Lid Inner Rubber <i>at</i>		\$381.90 -
10	1	Rear Boot Lid Inner Trim Board <i>new</i>		\$781.45 +
11	1	Rear Boot Lid Windscreen Top Seal <i>3pc</i>		\$125.00 -
12	2	Rear Boot Lid Windscreen Side Moulding	\$65.00	\$130.00 -
13	1	Rear Boot Lid Camera (Special Nett) <i>new</i>		\$550.00 +
14	2	Rear Tail Lamp <i>cracked</i>	\$387.40	\$774.80 ✓
15	4	Rear Tail Lamp Clip <i>new</i>	\$8.00	\$32.00 -
16	1	Rear Bumper <i>Deformed</i>		\$625.20 -
17	8	Rear Bumper Clip <i>new</i>	\$6.50	\$52.00 → 30
18	2	Rear Bumper Bracket <i>new LH Dented</i>	\$88.60	\$177.20 → 88.60
19	2	Rear Bumper Side Retainer <i>new</i>	\$132.10	\$264.20 → 50.
20	2	Rear Bumper Side Reflector <i>new</i>	\$141.45	\$282.90 +
21	1	Rear Bumper Reverse Sensor (Special Nett) <i>Damaged</i>		\$380.00 200(ew)
22	2	Rear Fender Inner Trim Board <i>3 new</i>	\$471.45	\$942.90 +
23	16	Rear Fender Inner Trim Board Clip <i>new</i>	\$6.50	\$104.00 +.
24	1	Rear End Panel Outer <i>Dented.</i>		\$519.80 ✓
25	1	Rear End Panel Inner <i>Repair</i>		\$780.50 +.
26	1	Rear End Panel Top Garnish <i>Deformed.</i>		\$374.45 ✓
27	1	Rear Floor Panel <i>Repair</i>		\$980.30 X
28	2	Rear Floor Panel Top Cover <i>new</i>	\$282.10	\$564.20 X

29	1	Rear Floor Panel Inner Garnish		\$291.40	+
30	1	Rear Floor Panel & End Panel Sealant		\$450.00	+
31	1	Rear Exhaust		\$961.20	+
32	2	Rear Exhaust Mounting	\$67.60	\$135.20	+
33	1	Rear Centre Exhaust		\$1,714.20	+
34	1	Rear Spare Tyre Bracket		\$194.85	+

4838.70 S.N. 200  
3629.02

Subtotal:- \$15,700.35

### Labour charges

To remove & refit cushion		<del>\$280.00</del> 80
To remove & refit reverse sensor		<del>\$100.00</del> 50
To remove & refit camera		<del>\$180.00</del> 50
To remove & refit rear windscreen		\$120.00 ✓
Gum		see \$50.00 ✓
To remove & refit rear & centre exhaust	2160	\$380.00 x
To check wiring		<del>\$100.00</del> 30
Tuff kote		<del>\$150.00</del> 60
Panel beating		<del>\$1,200.00</del> 800
Spray painting		<del>\$1,200.00</del> 900

Subtotal:- \$3,760.00

Total:- \$19,460.35

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:  
Signature:  
Date:

total: 5989.02  
M/s: 4 OK  
06 Days

48K



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBLAVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 09/05/2019

### Survey Details:

Date of loss	7-Mar-19
Date of appointment	11-Mar-19
Date of survey	11-Mar-19
Location of survey	CHEW MOTOR PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SJE 4245P
Make and Model	TOYOTA WISH 1.8A
Date of registration	11/4/2007
Excess	
Market Value	\$22,000
Parf Rebate	\$16,050
Nett Loss	\$5,950

### Repair details:

Initial Estimate	\$	19,460.35
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### Proposed/Revised repair cost:

Parts	\$	3,895.48
Check items (estimate)	\$	-
Labour	\$	2,160.00
<b>Total</b>	<b>\$</b>	<b>6,055.48</b>
<b>Lump Sum(if applicable)</b>	<b>\$</b>	<b>4,800.00</b>

Number of days for repair	<u>6days</u>
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*Liability: Insured rear ended third party vehicle. Inform insured that his NCD may affected and AXA to settle at best.*

**Mandate:**

Liability(TP)		100%	
Proposed repair cost	\$	5,136.00	
Loss of use	\$	720.00	7days x \$120*
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	7.45	
Others	\$	-	
<b>Proposed Total</b>	<b>\$</b>	<b>5,863.45</b>	

\*Third party vehicle is rental vehicle

**Nivitha (LKK Auto)**

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**From:** Shu Pei (LKKAuto) <shupe@lkkauto.com>  
**Sent:** Monday, 11 March 2019 10:36 AM  
**To:** assignments  
**Cc:** Admin A  
**Subject:** FW: SGT4135E CLAIMING AGAINST SJW3859E DOA:07.03.19  
**Attachments:** SGT4135E PRI.pdf

1:35pm 11/3/19  
w/ sukyl

\*\*\*SMARTCLAIM NEW CASE\*\*\*\*

SPOKEN WITH SUKYI -THEY WILL CONTACT ADRIAN

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chew Motor Pte. Ltd. <claims@chewmotor.com>  
**Sent:** Saturday, 9 March 2019 12:52 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Subject:** SGT4135E CLAIMING AGAINST SJW3859E DOA:07.03.19

Without Prejudice

Hi Motor Claim Dept

Please send your surveyor list, thanks.

\*\*\*Please take note this claim under Chew Motor Pte Ltd\*\*\*

Please kindly take note that we have a mutual agreement on the selection of appointed surveyor from your panel surveyor's list. We hope that there will not be any further changes to the finalised repair cost after confirmation with your appointed surveyor or at the stage of LOD.

Regards,

Suky Chong

**Chew Motor Pte Ltd**  
1 Kaki Bukit Ave 6  
Blk A #01-11 Autobay  
Singapore 417883  
T : 6747 9241  
F : 6741 7276

## Service Request Details

*Chew me for*

Claim  
S9M01GI4

Reference  
None

Loss Date  
7 March 2019

Report Date  
11 Mar 2019 9:15:21 AM

Request Date  
11 March 2019

Due Date  
11 March 2020

Vendor Name  
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss  
Third Party Vehicle Damage

Services  
Pending verification - Direct Settlement

### Actions

Next Step  
Finish the work

Complete Work	More ▾
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### Vehicle Information

Incident Vehicle Registration #  
SGT4135E

Make  
TPVD

Model

### Service Address

Primary Contact/Insured

---

NAHARAS HIMANSHU  
79 MEYER ROAD, #18-04 CASA MEYFORT, 437906, Singapore

hnaharas@hotmail.com

Claim Handler

---

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions  
non-reported

[Messages](#)

[Invoices](#)

[History](#)

[Documents](#)

[Assessment](#)

[Metrics](#)

[Notes](#)

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[New Message](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

14 March, 2019

**NAHARAS HIMANSHU  
79 MEYER ROAD, #18-04 CASA MEYFORT,  
Singapore 437906**

Dear Sir,

**OUR REF : CC4/ASM19004348/Aeb3  
YOUR REF : SJW 3859E  
ACCIDENT INVOLVING SJW 3859E & SGT 4135E ON 07/03/2019 ALONG/AT  
KPE TOWARDS ECP BEFORE FORD ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 6051 if you have any further enquiries.

Yours sincerely,  
Asher Sng  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 09/05/2019

### Survey Details:

Date of loss	20-Nov-18
Date of appointment	22-Nov-18
Date of survey	22-Nov-18
Location of survey	MING HUA AUTO SERVICES

### Vehicle Details:

Claim Type:	Third party
Vehicle number	JHA 9649
Make and Model	PROTON WIRA
Date of registration	0/1/1900
Excess	
Market Value	\$2,400
Parf Rebate	\$0
Nett Loss	-

### Repair details:

Initial Estimate	\$	17,939.90
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### Proposed/Revised repair cost:

Parts	\$	5,347.00
Check items (estimate)	\$	-
Labour	\$	3,250.00
<b>Total</b>	<b>\$</b>	<b>8,597.00</b>
Lump Sum(if applicable)	\$	-

Number of days for repair	8
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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

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**Mandate:**

Liability(TP)		100%	
Proposed repair cost	\$	3,000.00	
Loss of use	\$	480.00	8
Loss of rental	-		
Loss of income	-		
LTA search fees	-		
Others	-		
<b>Proposed Total</b>	<b>\$</b>	<b>3,480.00</b>	



## MANDATE IA (S9M01GI4 / SGT 4135E)

Type

🔗 Question

Message

Liability: Insured rear ended third party vehicle. Inform insured that his NCD may affected and AXA to settle at best. Settlement: Repair Cost : \$5,136.00 (w/GST) Loss of Use : \$720.00 (7days x \$120) LTA Search: \$7.45 Total: \$5,863.45 Revised Immediate Advice with Mandate and relevant document uploaded for your easy referance. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (09/05/2019)

Reply

5/27/2019

Claim Portal

LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu

⏪ **Re:MANDATE IA (S9M01GI4 / SGT 4135E)**

Type

🔔 Question

Message

Hi, pls offer global sum of \$4,900/- (all-in). ty

Reply

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 27 May 2019 11:40 AM  
**To:** Chew Motor Pte. Ltd.  
**Cc:** Admin A  
**Subject:** RE: FW: SGT4135E CLAIMING SJW3859E DOA 07.03.19 CPL

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sukyi,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, **our principal** propose the settlement at **Global Sum \$4,900.00 (all-in)**.

Please kindly let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chew Motor Pte. Ltd. <claims@chewmotor.com>  
**Sent:** Wednesday, 22 May 2019 11:00 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>  
**Subject:** Re: FW: SGT4135E CLAIMING SJW3859E DOA 07.03.19 CPL

Without Prejudice

Hi Asher

Please advice your offer and revert for close case,thanks.

*\*Please kindly take note that CHEW MOTOR PTE LTD is GST-registered.\**

Regards,

Sukyi Chong

**Chew Motor Pte Ltd**  
(GST Registration No.: 201718369R)



## RE: Re:MANDATE IA (S9M01GI4 / SGT 4135E)

Type

🔗 Question

Message

Hi Sir, Third party disagreed with our offer and counter proposed G/S \$5,900. Please refer to third party email dated 27/05/2019. Kindly advise. Thank you (14.06.19)

Reply

6/25/2019

Claim Portal

LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu



## Re:RE: Re:MANDATE IA (S9M01GI4 / SGT 4135E)

Type

📍 Question

Message

Hi, pls offer up to global sum at \$5,400/- TY.

Reply

## **Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 25 June 2019 9:41 AM  
**To:** Chew Motor Pte. Ltd.  
**Cc:** Admin A  
**Subject:** RE: FW: SGT4135E CLAIMING SJW3859E DOA 07.03.19 CPL

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, our principal would like to improve the offer of settlement at Global Sum S\$5,400.00 (all-in).

Please kindly let us have your acceptance.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Chew Motor Pte. Ltd. <claims@chewmotor.com>  
**Sent:** Friday, 14 June 2019 12:46 PM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: FW: SGT4135E CLAIMING SJW3859E DOA 07.03.19 CPL

Without Prejudice

Hi Asher

Contents noted with thanks.

Hope to heard from you soon,thanks.

*\*Please kindly take note that CHEW MOTOR PTE LTD is GST-registered.\**

Regards,

Sukyi Chong

**◀ RE: Re:RE: Re:MANDATE IA (S9M01GI4 / SGT 4135E)**

Type

📌 Question

Message

Hi Sir, TP still disagreed with our offer and final proposed Total: \$5,843.45. Kindly refer to third party email dated 25/06/2019. Thank you (25.06.19)

[Reply](#)

7/8/2019

Claim Portal

LKK AUTO CONSULTANTS PTE LTD (TP) ▾ Menu



## Re:RE: Re:RE: Re:RE: Re:MANDATE IA (S9M01GI4 / SGT 4135E)

Type

🔗 Question

Message

Hi, pls proceed as per mandate.

Reply

Assignment

To: Chew Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SGT4135E and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 09 day of 03 2019.

Signature :   
Name : BIZINK REM A CAR Pte Ltd  
ID No. : 200402911Z  
Address : \_\_\_\_\_



Witness Signature :   
Witness Name : **CHEW MOTOR PTE. LTD.**  
Witness ID : 1 Kaki Bukit Avenue 6 Blk C #01-41  
Witness Address : Autobay@Kaki Bukit Singapore 417883  
Tel: 6509 5545 Fax: 6509 5567  
Email: claims@chewmotor.com  
UEN: 2017183695

CLK  
Asher

Our Reference : CM1904-0079 / SGT4135E  
Your Reference : SJW3859E



23 April 2019

**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way,  
#B1-01,  
Singapore 068811

**CHEW MOTOR PTE. LTD**

**WITHOUT PREJUDICE**

Dear Sir/Madam

**ACCIDENT INVOLVING SGT4135E & SJW3859E ON 07.03.2019 ALONG KPE(ECP) AT 18:05HRS**

We are instructed by **BIZLINK RENT-A-CAR PTE LTD** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SGT4135E** damaged by vehicle **SJW3859E** driven by your insured at the material time.

We are informed that the said accident was caused by your insured's negligence. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows: -

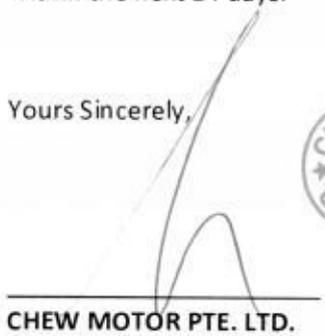
➤ Repair Costs (7% GST)	\$ 5,136.00
➤ Loss of Use for 07 days (6 + 1 Weekend) (Rental Vehicle)	\$ 1,050.00
➤ LTA Search Fees	\$ 7.45
➤ Total	\$ <u>6,193.45</u>

A copy of each supporting documents are enclosed for your perusal.

- GIA Report
- Invoice
- LTA Search Receipt

Please let us have your cheque for the sum of **\$6,193.45** made payable to us, **CHEW MOTOR PTE. LTD.** within the next 14 days.

Yours Sincerely,



**CHEW MOTOR PTE. LTD.**





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19004348/Aeb3s2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: RICHARD ANG

Date : 15-07-2019



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJW 3859E	Veh. Inspected	SGT 4135E
Policy No.	P1789049	Coverage (\$)	0.00
Claim No.	S9M01GI4	Excess (\$)	0.00
Assign From	RICHARD ANG	Assign Date	11/03/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	ZNE100352463	Colour	GREY
Odometer	257508	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	6 mm
L/H Front Tyre	195/65R15	FALKEN	6 mm
R/H Rear Tyre	195/65R15	FALKEN	6 mm
L/H Rear Tyre	195/65R15	FALKEN	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	07/03/2019	Inspection Date	11/03/2019
Survey held at	CHEW MOTOR PTE LTD BLK 1 KAKI BUKIT AVE 6 #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGT 4135E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BOOT LID (CONSISTENT)	DENTED	1,315.20	1,270.00
2	REAR BOOT LID HINGE @ \$141.40 (CONSISTENT)	NOT NECESSARY	282.80	-
2	REAR BOOT LID SHOCK ABSORBER @ \$371.85 (CONSISTENT)	NOT NECESSARY	743.70	-
1	REAR BOOT LID EMBLEM (CONSISTENT)	NECESSARY	51.10	51.10
1	REAR BOOT LID CENTRE CHROME MOULDING (CONSISTENT)	NOT NECESSARY	274.45	-
4	REAR BOOT LID CENTRE CHROME MOULDING CLIP @ \$6.50 (CONSISTENT)	NOT NECESSARY	39.00	-
1	REAR BOOT LID NUMBER PLATE (CONSISTENT)	NOT NECESSARY	50.00	-
1	REAR BOOT LID INNER LOCK (CONSISTENT)	DAMAGED	374.45	374.45
1	REAR BOOT LID INNER RUBBER (CONSISTENT)	CUT	381.90	381.90
1	REAR BOOT LID INNER TRIM BOARD (CONSISTENT)	NOT NECESSARY	781.45	-
1	REAR BOOT LID WINDSCREEN TOP SEAL (CONSISTENT)	NECESSARY	125.00	125.00
2	REAR BOOT LID WINDSCREEN SIDE MOULDING @ \$65.00 (CONSISTENT)	NECESSARY	130.00	130.00
2	REAR TAIL LAMP @ \$387.40 (CONSISTENT)	CRACKED	774.80	774.80
4	REAR TAIL LAMP CLIP @ \$8.00 (CONSISTENT)	NECESSARY	32.00	32.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	625.20	625.20
8	REAR BUMPER CLIP @ \$6.50 (CONSISTENT)	NECESSARY	52.00	30.00
2	REAR BUMPER BRACKET @ \$88.60 (CONSISTENT)	N/S DENTED	177.20	88.60
2	REAR BUMPER SIDE RETAINER @ \$132.10 (CONSISTENT)	NECESSARY	264.20	150.00
2	REAR BUMPER SIDE REFLECTOR @ \$141.45 (CONSISTENT)	NOT NECESSARY	282.90	-
2	REAR FENDER INNER TRIM BOARD @ \$471.45 (CONSISTENT)	NOT NECESSARY	942.90	-
16	REAR FENDER INNER TRIM BOARD CLIP @ \$6.50 (CONSISTENT)	NOT NECESSARY	104.00	-
1	REAR END PANEL OUTER (CONSISTENT)	DENTED	519.80	519.80
1	REAR END PANEL INNER (CONSISTENT)	TO REPAIR SEE LABOUR	780.50	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	DEFORMED	374.45	374.45

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FLOOR PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	980.30	-
2	REAR FLOOR PANEL TOP COVER @ \$282.10 (CONSISTENT)	NOT NECESSARY	564.20	-
1	REAR FLOOR PANEL INNER GARNISH (CONSISTENT)	NOT NECESSARY	291.40	-
1	REAR FLOOR PANEL & END PANEL SEALANT (CONSISTENT)	NOT NECESSARY	450.00	-
1	REAR EXHAUST (CONSISTENT)	NOT NECESSARY	961.20	-
2	REAR EXHAUST MOUNTING @ \$67.60 (CONSISTENT)	NOT NECESSARY	135.20	-
1	REAR CENTRE EXHAUST (CONSISTENT)	NOT NECESSARY	1,714.20	-
1	REAR SPARE TYRE BRACKET (CONSISTENT)	NOT NECESSARY	194.85	-
	LESS 25% DISCOUNT		-	-1,231.82
			14,770.35	3,695.48
	<b>SPECIAL NETT ITEMS</b>			
1	REAR BOOT LID CAMERA (SN) (CONSISTENT)	NOT NECESSARY	550.00	-
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	380.00	200.00
1	GUM (SN) (CONSISTENT)	NECESSARY	50.00	50.00
			980.00	250.00
	<b>LABOUR</b>			
	TO REMOVE & REFIT CUSHION.		280.00	80.00
	TO REMOVE & REFIT REVERSE SENSOR.		100.00	60.00
	TO REMOVE & REFIT CAMERA.		180.00	60.00
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	TO REMOVE & REFIT REAR & CENTRE EXHAUST.	NOT NECESSARY	380.00	-
	TO CHECK WIRING.		100.00	30.00
	TUFF KOTE.		150.00	60.00
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF REAR END PANEL INNER AND REAR FLOOR PANEL.		1,200.00	800.00
	SPRAY PAINTING.		1,200.00	900.00
			3,710.00	2,110.00
	<b>GRAND TOTAL</b>		<b>19,460.35</b>	<b>6,055.48</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>4,800.00</b>

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A handwritten signature in black ink, appearing to read 'A.L.P.' with a flourish.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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