

INS. CASE OWNER: CCP ASM AXA1900 4243, K2P 4663 LKK IDAC: U/2/19

Surveyor: Kevin DOI: U/2/19 Date / Time: U/2/19 Registered in Merimen: \_\_\_\_\_

Pre-assign / CCU / FTE

Insured Vehicle No. : SLV2403A Claim No. : SAM014872/102404

Name of Insured : GOM LIMBE HLONG Policy No. : GA30990111

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model : KOMBA

Express Sec II :SS \_\_\_\_\_ D.O.A. : U/2/19 Place of Accident : SIMBI RJE THOS TAMPING 5

Is driver the owner? (YES / NO) \_\_\_\_\_ Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_ OI GIA REPORT: YES / NO : \_\_\_\_\_ TO GIA REPORT: YES / NO \_\_\_\_\_

Driver Tel No. : \_\_\_\_\_ (VA: YES / NO) \_\_\_\_\_ Insured Liability : \_\_\_\_\_ % Final? Yes / No \_\_\_\_\_

SHC 39496 → → → →

INSRS: WSP: WBE INSRS: WSP: \_\_\_\_\_ INSRS: WSP: \_\_\_\_\_ INSRS: WSP: \_\_\_\_\_

Tel: W Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_

Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_

RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
<u>SHC 39496 - 7</u>	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI: <u>24 12/19</u>	
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorization To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

**PRELIMINARY ADVICE** Date/Time: 20/3/2019 Sent By: CPK

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ days) Reduction: \_\_\_\_\_ % Email  Call

**FINAL SETTLEMENT** Date/Time: 21/4/19 Confirm with: CPK Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: B (4/15) If NO or B 28, Ass. Lia: \_\_\_\_\_

Repair Cost: 2080.50

Loss of Rental (LOR): \$S 225.30 ( 2 days) X# 112.62

Loss of Use (LOU): \$S \_\_\_\_\_ ( 2 days)

Loss of Income (LOI): \$S 100.00 ( 50 x 2 days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$S 7.49

Medical: \$S \_\_\_\_\_

Disbursement: \$S \_\_\_\_\_ (e.g. Tow/Independent)

Legal Cost: \$S \_\_\_\_\_

**Total:** \$S 2419.33 Global Sum \$S: 24W-W

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S 24W-W Name 1: Compass Engineering Pte Ltd. CPK

Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

Surveillance: Kalinn

REF:

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OO / TP / INS / ITP RES / OO RES / EVA / INV / MVA  
 To Inspected Vehicle No: \_\_\_\_\_  
 at Workshop no: \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Vh: \_\_\_\_\_

(Policy Condition)

Remark: The vch had commenced its repair at the time of inspection.

N/S	O/S

Gal. or Market Value: \_\_\_\_\_  
 IQAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repair: 2 days Res.: Yes or No  
 Loss Sum: 20 % Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SHC 79499 Tr Regn: 16 April 15  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / T<sub>0</sub> / Prime Mover /

Truck / Trailer of

Make: Hyundai 240 cc 1685  
 Colour: white A/C: Insu 0 / Sid / Nil / NA  
 Sp. Reading: 651163 T/Radio: Insu 0 / Sid / Nil / NA

Eng/No: \_\_\_\_\_  
 C/No: KMHLB 414MF 4068354

Gen. Cond: Good / 0 / Poor / Burnt

Steering: Inord 0 / Jammed / Leaked / Burnt or

Brake: Inord 0 / Jammed / Leaked / Burnt or

Modi: Nil / S/Rini / STD 0 / Rim or

Tyre Size: F: 205/60R16  
 R: \_\_\_\_\_

BS / DUN / EXHOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  Hankook

Front		Rear
R/Bal: <u>6</u> mm		R/Bal: <u>6</u> mm
L/Bal: <u>6</u> mm		L/Bal: <u>6</u> mm
D.O.A: <u>6/3/19</u>		D.O.A: <u>11/3/19</u>

Survey field at C D G E (Loyang)

Des. of Damages: Frl / Rear / O/S / N/S / U/C / Rooftop or o/s Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>US\$ 1950 credit # 9825613471</u>
	<u>AXA</u>
	<u>4</u>

Date/Time, File # (or lot)  : Prel. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:	
Transportation:	

Job Fee:  Site Insp: \_\_\_\_\_  
 MET IP: \_\_\_\_\_  
 Tech: \_\_\_\_\_  
 24 Hrs: \_\_\_\_\_

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305276209  
Date : 13/03/19

## FINALIZATION FORM

To : LKK Fax : \_\_\_\_\_  
Attn : KALVIN ANG  
Vehicle Reg No. : SHC7949G Date of Accident : 06-Mar-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA --- SLV2403A
- The finalized amount shall be:
  - Spare Parts after List discount \_\_\_\_\_
  - Labour Charges \_\_\_\_\_
  - Total for Part-By-Part Repair Cost** \_\_\_\_\_
  - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% \$1,950.00  
**Final Lumpsum Repair cost** \$1,950.00
- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM T S  
Tel : 62148398  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 14/3/19

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: Final Amount Subject to Insurer Approval



Team: ARC Repair TP(CFSO)1 **JOB CARD** Sales Order: JC NO: 305276209

OWNER CITYCAB PTE LTD 7010070 OWNER NO 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188	REGN NO. SHC7949G	MILEAGE
ISS 65551188	MAKE HYUNDAI	FUEL E 1/2 F
UNIT CARD NO	MODEL I-40	DATE/TIME IN 11.03.2019 11:00
	VR OF MANU 16.04.2015	TARGET DATE
	CHASSIS CODE KMHLB41UMFU068354	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 06.03.2019  
NATURE: 3P 06.03.19

S/NO                      LABOR CODE                      DESCRIPTION



RECEIVED & PASSED OUT BY \_\_\_\_\_  
\_\_\_\_\_  
SERVICE ADVISOR

\_\_\_\_\_  
CUSTOMER'S SIGNATURE

Identification Slip  
Vehicle No. SHC7949G      LIMTS  
\_\_\_\_\_  
Signature/Date

Exit Pass  
Vehicle No. SHC7949G  
\_\_\_\_\_  
Name of Service Advisor      Date

**CITY CAB PTE LTD**

**REPAIR ESTIMATE\***

VEHICLE NO : SHC 7949G

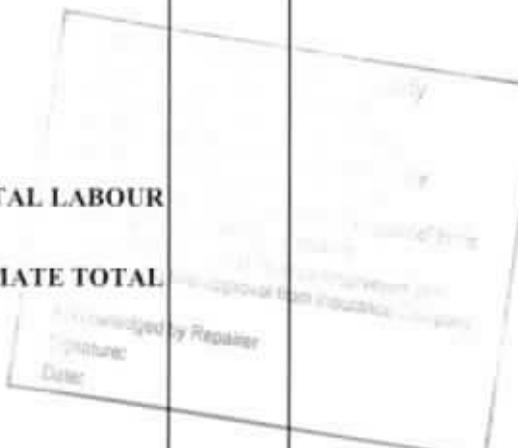
MAKE :

MODEL : HYUNDAI i40

AXA-4/S  
DATE 11/3/2019

IS  
1410

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover /			\$ 544.50
	Front Bumper Grille (RH) X			\$ 41.60
	Front Bumper Bracket Top (RH) ?			\$ 22.40
	Front Bumper Bracket (RH) ?			\$ 24.60
	Headlamp (RH) /			\$ 1,388.00
	Frt Wheel Hub Cap, RH /			\$ 107.10
	<i>Front RH fender repair</i>			
	<b>SUB TOTAL</b>			<b>\$ 2,128.20</b>
	<b>LESS 20%</b>			<b>\$ 425.64</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,702.56</b>
	Front Fender Advertisement Logo (RH) ✓			\$ 100.00 <b>Nett</b>
				<b>\$ 100.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>400.00</del> <sup>300</sup>
	Spray Painting Charge			\$ <del>600.00</del>
	Tuff Kote			\$ <del>50.00</del>
	Frt Wheel Alignment			\$ <del>80.00</del>
	<b>TOTAL LABOUR</b>			<b>\$ 1,130.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 2,932.56</b>



*Kalirick*  
*11/3/19 1510 hrs.*  
*2 Pys*  
*4/S*  
*After Repair photo*

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

*WGE WJ*

## Service Request Details

Claim

S9M01G8R

Reference

None 

Loss Date

6 March 2019

Report Date

7 Mar 2019 12:00:00 AM

Request Date

11 March 2019

Due Date

11 March 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

Complete Work	More 
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### Vehicle Information

Incident Vehicle Registration #

SHC7949G

Make

TPVD

Model

HYUNDAI

### Primary Contact/Insured

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GOH CHWEE HIANG  
BLK 223 SERANGOON AVENUE 4, #05-185, 550223, Singapore  
92185333  
jessie@wilhelm-group.com

### Claim Handler

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LOH Cynthia  
6568804843  
cynthia.loh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

## Poh Kin (LKKAuto)

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**From:** Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>  
**Sent:** Tuesday, 7 May 2019 10:15 AM  
**To:** Poh Kin (LKKAuto)  
**Cc:** Asher Sng (LKKAuto); William Tan Thoo Seng  
**Subject:** Fw: RTA involving vehicle nos. SLV 2403A and SHC 7949G on 06.03.2019

**Categories:** clear

Dear Poh Kin

Below email was rejected by your good office, believed due to size of video footage.

Shall hand CD to your surveyor today. Kindly revert soonest.

Thank you.

Best Regards  
Catherine Koh  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148733 | Fax : 62141843

---

**From:** Catherine Koh Mui Gek  
**Sent:** Tuesday, 7 May 2019 9:41 AM  
**To:** Poh Kin (LKKAuto)  
**Cc:** Asher Sng (LKKAuto); William Tan Thoo Seng  
**Subject:** Re: RTA involving vehicle nos. SLV 2403A and SHC 7949G on 06.03.2019

Dear Poh Kin

Attached as requested. Your principal's insured was the author of this accident. Kindly settle our PD claim as per BOLA S15.

Thank you.

Best Regards  
Catherine Koh  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148733 | Fax : 62141843

---

**From:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>  
**Sent:** Tuesday, 7 May 2019 9:09 AM  
**To:** William Tan Thoo Seng; Catherine Koh Mui Gek  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RTA involving vehicle nos. SLV 2403A and SHC 7949G on 06.03.2019

**'WITHOUT PREJUDICE'**

**Poh Kin (LKKAuto)**

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Tuesday, 7 May 2019 9:09 AM  
**To:** William Tan Thoo Seng; Catherine Koh Mui Gek  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RTA involving vehicle nos. SLV 2403A and SHC 7949G on 06.03.2019

**Importance:** High

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM19004343/K1fb3  
Your Ref: T0319/SHC 7949G/WT(st)

Dear Sir/Madam,

We refer to the above matter.

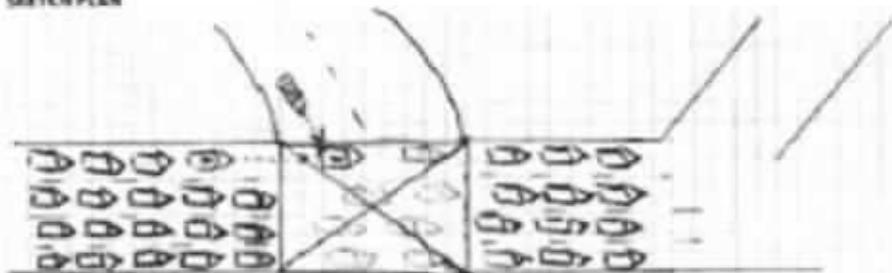
Please be informed that Liability unclear on this matter. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report statement for your perusal.

We are in a course of investigating into the circumstances of the accident.

In order to justify your client's claim smoothly and promptly, we appreciate if you could kindly furnish us a copy of CCTV footage / accident scene photos / evidence for our necessary action.

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  
02/02/2019

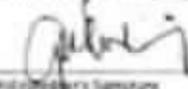
At 6:30pm, I was travelling along Sevee Ave going toward Tampines Ave S. It was peak hour traffic hence the roads are heavily congested. I was driving on Furthest left lane. As the traffic was very heavy I was travelling at less than 10km/h, inching my way through the traffic. I was on the main road and there were many cars in front of me and I stopped at the yellow box.

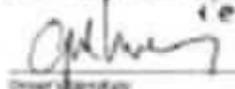
me, covering the entire area of yellow box. There was no luxury of space to maneuver.

After I stopped at the yellow box, I noted that the taxi, S4C 2949G, was trying to filter from the PIE exit. <sup>He had waited at that spot for a long time</sup> I stopped for half minute and seeing that he did not move, I inch forward. After inching forward, I felt a smack at my left rear end of the car. We then stopped along the road, around 1m away from the accident spot. We examined into our cars and see that both cars had minor scratches.

What was puzzling was that when the accident happened, the passenger came out and insisted I hit the taxi and demanded \$300 as compensation. He added that this would be in my interest as my premiums will be affected and not worth to claim insurance over scratches. The taxi driver remained quiet. In my state of confusion and anger, I agreed to pay \$300. However the payment did not happen through. I went back home and after the incident and realized the circumstances.

DECLARATION that happened was my and the passenger was stopping at behind of the driver. As for it would be a scam, I engaged my insurer for claim and paying 20%.

  
Witness's signature

  
Driver's signature

  
Reporting Officer's signature

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/07/2019

### Survey Details:

Date of loss	6-Mar-19
Date of appointment	11-Mar-19
Date of survey	11-Mar-19
Location of survey	COMFORTDELGRO ENGINEERING PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 7949G
Make and Model	HYUNDAI I40
Date of registration	16/4/2015
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

### Repair details:

Initial Estimate	\$	2,932.56
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### Proposed/Revised repair cost:

Parts	\$	1,731.68
Check items (estimate)		
Labour	\$	700.00
<b>Total</b>	<b>\$</b>	<b>2,431.68</b>
<b>Lump Sum(if applicable)</b>	<b>\$</b>	<b>1,950.00</b>

Number of days for repair	2
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**Remarks:**

*Liability: 100%. Insured changed lane and collided with third party.  
The total quantum is < \$5,000.00. We will proceed to negotiate  
settlement with third party.*

**Mandate:**

<b>Liability(TP)</b>		<b>100%</b>
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
<b>Proposed Total</b>		

## Hsiao Tong (LKKAuto)

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**From:** Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>  
**Sent:** Monday, 29 July 2019 9:42 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: Your Ref: T 0319/ SHC7949G / WT(st) \*Our Ref: CC4/ASM19004343/K1pb3 [ACCIDENT INVOLVING SLV 2403A(AXA) & SHC 7949G ON 06/03/2019]

Dear Hsiao Tong

Strictly without prejudice and purely for the sake of a quick amicable settlement, we accept your global offer at \$2400.00.

Kindly forward DV soonest.

Thank you.

Best Regards  
Catherine Koh  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148733 | Fax : 62141843

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 29 July 2019 8:38:21 AM  
**To:** William Tan Thoo Seng <williamtan@cdge.com.sg>; Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>  
**Subject:** Your Ref: T 0319/ SHC7949G / WT(st) \*Our Ref: CC4/ASM19004343/K1pb3 [ACCIDENT INVOLVING SLV 2403A(AXA) & SHC 7949G ON 06/03/2019]

Your Ref: **T 0319/ SHC7949G / WT(st)** **Without Prejudice**  
Our Ref: CC4/ASM19004343/K1pb3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLV 2403A(AXA) & SHC 7949G ON 06/03/2019**

We refer to the above matter.

We propose settlement at a global sum of **\$2,400.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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Our Ref : T 0319/ SHC7949G /WT(st)

Your Ref :

Date : 18-Mar-19

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500049V

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

Attn : Motor Claims Department

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7949G YOUR INSURED SLV2403A  
AND OTHER \_\_\_\_\_ ON 06.03.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHC7949G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLV2403A we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair		\$	2,086.50
2	<u>3</u> days Loss of Rental @	\$ <u>112.67</u> per day	\$	338.01
3	Survey Report Fees	(Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee		\$	7.49
5	GIA / Police Report Fees		\$	-
6	Towing Fees		\$	-
<b>Sub Total :</b>				<b>\$ 2,432.00</b>

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @	\$ <u>80.00</u> per days	\$	240.00
<b>Total Claims:</b>				<b>\$ 2,672.00</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 8 pcs
- b) LTA search slip/s of : SLV2403A
- c) GIA / Police report/s of : SHC7949G
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photocopies of Accident Scene Photo/s ( ) Towing receipts
  - ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
Yishun Industrial Park A  
Singapore 768732

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 12 July 2019 3:59 PM  
**To:** jessie@wilhelm-group.com  
**Subject:** ACCIDENT INVOLVING SLV 2403A(AXA) AND SHC 7949G ALONG/AT SIMEI AVE TWDS TAMPINES 5 ON 06/03/2019  
**Attachments:** SHC 7949G vs SLV 2403A - TP VIDEO.mp4

12 JULY 2019

**MS GOH CHWEE HIANG**

Dear Sir/ Mdm

**OUR REF : CC4/ASM19004343/K1pb3 // S9M01G8R**

**YOUR REF : SLV 2403A**

**ACCIDENT INVOLVING SLV 2403A(AXA) AND SHC 7949G ALONG/AT SIMEI AVE TWDS TAMPINES 5 ON 06/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 7949G against your motor insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SHC 7949G. Kindly refer to the attached video footage from SHC 7949G for your easy reference. As per video footage, third party vehicle was driving within his own lane, your vehicle had encroached into third party and resulted the collision. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior

knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or [chewht@lkkauto.com](mailto:chewht@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGI 40 SHC7949G , SLV2403A  
TAMPINES AVE 5 FROM PIE

ON 06-Mar-19 18:30

I / We

GOH KIAN TECK

(Hirer) NRIC No.:

S0043506F

and/or

(Relief) NRIC No.:

Taxi Number

SHC7949G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Mar-2019

Name of Hirer

GOH KIAN TECK

Hirer NRIC

S0043506F

Signature :



Address

501 HOUGANG AVENUE 8 #09-626  
530501

Contact No.

85403963



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLV2403A	(Insd veh)	Model: HONDA 140
	BHC7949G	(TP veh)	
Date of Accident/ Time:	05/03/2019		

Repair Estimate	: \$	3,137.84	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	2,400.00	

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>15</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

<p> Signature of workshop representative / <b>Workshop stamp</b> Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD Date: _____  AWK</p>	<p> Signature of Witness / <b>Workshop stamp (if applicable)</b> Name of Witness: COMFORTDELGRO ENGINEERING PTE LTD Date: _____ CLAIM DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 69 LOYANG DRIVE SINGAPORE 638889</p>
<p>Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:</p>	

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

## TAX INVOICE

8010010  
 AXA INSURANCE PTE LTD  
 8 SHENTON WAY AXA TOWER #24-01  
 SINGAPORE 068811  
 CONTACT NO: 63387288

VEHICLE NO  
 SHC7949G  
 NO/DATE  
 91431802 14.03.2019  
 MAKE  
 HYUNDAI  
 JOB NO.  
 305276209  
 MODEL  
 I-40  
 ODOMETER READING  
 DATE OF REG  
 16.04.2015  
 CHASSIS CODE  
 KMHLB41UMFU068354  
 JOB TYPE

Description : 3P 06.03.19

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,950.00
Add GST @ 7.000 %		136.50
<b>Total Invoice amount</b>		<b>2,086.50</b>

Issued by : CHEWBEELENG 14.03.2019 13:39:34  
 Repair Type : CFSO/57/57  
 Payment Type/Term : /Credit 30 days

I/WE/ST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER INCIDENTS RELATING TO CUSTOMERS' AND VEHICLES' AND EQUIPMENT TESTED AT COMPANY'S WORK.  
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 14 DAYS FROM SUCH DELIVERY ADVISE BY WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED UNCONDITIONALLY.  
 INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUES AND OWNS TO THE COMPANY BY THE CUSTOMER AND NOT PAID BY THE END DATE OF PAYMENT OR WITHIN 10 DAYS FROM THE INVOICE, FOR THE PERIOD OF DEFAULT.  
 PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY IMMEDIATELY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND PAYABLE.

ComfortDelGro Engineering Pte Ltd  
 A member of COMFORTDELGRO

Head Office:  
 205 Braddell Road  
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.

Our Ref: CC19030177



Date: 14 March 2019

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON            06/03/2019 @ 18:30 hrs  
ALONG                    TAMPINES AVE 5 FROM PIE  
INVOLVING              SLV2403A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7949G** (the "Taxi"). The Taxi was hired to **GOH KIAN TECK IC NO S0043506F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Me

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO					FROM	TO
1 128	1728	448	8/3	Shahin	64977	324	177	438
2 136	1707	2256	8/3	Soh	650103	126	1650	2319
3 327	1214	2328	9/3	Shahin	650551	441	177	451
4 388	176	480	10/3	Soh	650716	164	178	2009
5 163	1412	2023	10/3	Soh	650993	277	141	2015
6 340	178	476	11/3	Shahin	651163	169	177	—
7 151	146	2318	11/3	Accident	M	—	1100	—
8 400	176	482	13/3	repair	M	—	—	1115
9 163	1711	2024						
10 189	178	1459						
11 164	1506	2214						

SAC 79496





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19004343/K1pb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 19-09-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLV 2403A	Veh. Inspected	SHC 7949G
Policy No.	GA308969/1	Coverage (\$)	0.00
Claim No.	S9M01G8R	Excess (\$)	0.00
Assign From		Assign Date	11/03/2019

## 2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU068354	Colour	YELLOW
Odometer	651163	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	6 mm
L/H Front Tyre	205/60 R16	HANKOOK	6 mm
R/H Rear Tyre	205/60 R16	HANKOOK	6 mm
L/H Rear Tyre	205/60 R16	HANKOOK	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	06/03/2019	Inspection Date	11/03/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **2 Working Days**



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7949G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	DEFORMED	544.50	544.50
1	FRONT BUMPER GRILLE (RH) (CONSISTENT)	SERVICEABLE	41.60	-
1	FRONT BUMPER BRACKET TOP (RH) (CONSISTENT)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (RH) (CONSISTENT)	SERVICEABLE	24.60	-
1	HEADLAMP (RH) (CONSISTENT)	CRACKED	1,388.00	1,388.00
1	FRT WHEEL HUB CAP ,RH (CONSISTENT)	GRAZED	107.10	107.10
1	FRONT RH FENDER (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-425.64	-407.92
			1,702.56	1,631.68
<b>SPECIAL NETT ITEMS</b>				
1	FRONT FENDER ADVERTISEMENT LOGO (RH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			100.00	100.00
<b>LABOUR</b>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT RH FENDER.		400.00	300.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,130.00	700.00
<b>GRAND TOTAL</b>			<b>2,932.56</b>	<b>2,431.68</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,950.00</b>

Report Ref.No. CC4/ASM19004343/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M01GBR
Reference	CC4/ASM19004343/K1jfb3q2
Loss Date	6 March 2019
Report Date	7 Mar 2019 12:00:00 AM
Request Date	12 March 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TPY)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

**Actions**

Next Step: Wait for Approve invoice

[Add Invoice](#)

**Vehicle Information**

Incident Vehicle Registration #	SHC2749G
Name	TPVD
Model	HYUNDAI
Service Address	

Primary Contact/Insured

GOH CHWEE HUANG  
 BLK 223 SERANGOON AVENUE 4, #05-185,  
 550223, Singapore  
 92185333  
 jessie@vethelm-group.com

Claim Handler

CHAN Kian Chuan  
 68805444  
 kianchuan.chan@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notices

Document Type:

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

20 September  
DATE  
CALCULATEDLKK AUTO CONSULTANTS PTE  
LTD (TP)Surveyor / Assessor  
SUPERVISORInvoice  
TYPELKKInvoice1\_141.pdf  
IMAGE

RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LKKAdjustmentLA (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
TP-IA dd 120719.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
LKK Recovery Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
TP video footage.mp4	Evidence	Witness	LKK AUTO CONSULTANTS PTE LTD (TP)	26 June 2019
LKK Survey photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2019
 Immediate Advice dated 20.03.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 March 2019
 PRI FROM WORKSHOP WITH TP GSA SHC7949G & ESTIMATE.msg	Forms / Claims Documents	Claim Form	KUMAR Shalendra	11 March 2019