Vic (LKKAuto)

From:	Darla Balıngıt <darla@autoncars.com.sg></darla@autoncars.com.sg>
Sent:	Wednesday, 6 November, 2019 3:58 PM
To:	Vic (LKKAuto)
Cc:	Marcus Chua (LKKAuto)
Subject:	Fwd: Our Ref: 7033656443SG FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6187Z AND SKJ9011B ON 01/03/2019 - LKK REF CC4/AIG19004341/Uhb3
Attachments:	ATA - SKJ9011B.pdf; FINAL DV - SKJ9011B.pdf
Dear Vic,	
Please see attached sign	ned DV - SKJ9011B
Forwarded me	
_	< <u>darla@autoncars.com.sg</u> >
J	7033656443SG FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING ICLE SJL6187Z AND SKJ9011B ON 01/03/2019 - LKK REF
To: Vic (LKKAuto) < v	vicalpeh@lkkauto.com>
Dear Vic,	
Please see attached sign	ned ATA for SKJ9011B
On Tue, Oct 15, 2019 a	at 10:09 AM Vic (LKKAuto) < <u>vicalpeh@lkkauto.com</u> > wrote:
Without Prejudice	
Dear Darla,	
We refer further to the	below email and we confirmed in receipt of your LOD.
Purely for an amicable so of your offer of \$1,586.6	settlement on a without admission of liability to our Insured's part, we confirm acceptance 00 (all in).
Kindly chop and sign the	e attached DV and forward back a copy to us together with the Final Repair Invoice and
Authorization to Act Le	tter duly signed by the owner for our principal to process the payment.

The above amount is to be made payable to **AUTO N CARS SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Saturday, 5 October, 2019 2:56 PM

To: Darla Balingit

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 7033656443SG | FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

SJL6187Z AND SKJ9011B ON 01/03/2019

Without Prejudice

Dear Darla,

We refer to your below email.

Our surveyor recommended COR @ L/S \$1,200.00 with 2 days.

Thank you.
Best Regards, Vic Alpeh Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 email: <u>vicalpeh@lkkauto.com</u> fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
Save the Earth. Print only when necessary.
This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by a unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.
From: Darla Balingit [mailto:darla@autoncars.com.sg] Sent: Saturday, 5 October, 2019 2:26 PM To: Vic (LKKAuto) Subject: Re: Our Ref: 7033656443SG FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICL SJL6187Z AND SKJ9011B ON 01/03/2019
Dear Vic,
Could you please send us finalized amount for this case?
Thank you!

Without Prejudice Dear Darla, We refer to our below email. Kindly forward to us the LOD for our further action. Thank you. Best Regards, Vic Alpeh | Case Handler **LKK Auto Consultants Pte Ltd** Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth Print only when necessary This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you. From: Joy Irene (LKKAuto)

On Tue, Aug 20, 2019 at 7:43 PM Vic (LKKAuto) < vicalpeh@lkkauto.com > wrote:

Sent: Friday, 19 July, 2019 4:04 PM

To: Darla Balingit

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 7033656443SG | FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SJL6187Z AND SKJ9011B ON 01/03/2019

Hi Darla,
Kindly send us your letter of demand.
Thank you.
Best Regards,
Joy Irene Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 email: joyirene@lkkauto.com Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.
From: Joy Irene (LKKAuto) Sent: Tuesday, 19 March 2019 9:49 AM To: 'Darla Balingit' < darla@autoncars.com.sg> Cc: Admin A < admin-a@lkkauto.com> Subject: RE: Our Ref: 7033656443SG FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6187Z AND SKJ9011B ON 01/03/2019
WITHOUT PREJUDICE
Dear Darla,
With reference to the subject.

Please be informed that basing on the accident statements submitted by parties involved, the liability is clear.

The final repair cost is subject to the consistency of the damages according to the nature of the accident and approval of our principal insurer.

The days for losses(use/income/rental) will be based on the number of days of repair recommended by our surveyor and our principal's approval.

Please note that this e-mail is on without prejudice basis and does not amount to an authorisation of repair to your client's vehicle. Contents herein should not be construed as an admission of any liability, confirmation of damages whatsoever to the insured/insurer's part.

Furthermore, this e-mail should not be regarded as a waiver by AIG of their rights to repudiate the claim should there be future discovery of any breach of policy terms and conditions committed by their driver or insured.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender

immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.
From: Darla Balingit [mailto:darla@autoncars.com.sg] Sent: Monday, 18 March 2019 9:21 AM To: Admin-D (LKKAuto) <admin-d@lkkauto.com> Cc: Joy Irene (LKKAuto) <joyirene@lkkauto.com> Subject: Fwd: Our Ref: 7033656443SG FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6187Z AND SKJ9011B ON 01/03/2019</joyirene@lkkauto.com></admin-d@lkkauto.com>
Dear Joy,
We would like to confirm liability for this case
Thank you! Forwarded message From: Darla Balingit <darla@autoncars.com.sg> Date: Thu, Mar 14, 2019 at 9:36 AM Subject: Re: Our Ref: 7033656443SG FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6187Z AND SKJ9011B ON 01/03/2019 To: Admin-D (LKKAuto) <admin-d@lkkauto.com></admin-d@lkkauto.com></darla@autoncars.com.sg>
Dear Joy,
Any update?
Thank you!
On Wed. Mar 13, 2010 at 1:10 PM Admin_D (LKKAuto) <admin_d@lkkauto.com> wrote:</admin_d@lkkauto.com>

On Wed, Mar 13, 2019 at 1:19 PM Admin-D (LKKAuto) < admin-d@lkkauto.com > wrote

Dear Darla,

Thank you for the email.

Dear Joy,
Kindly assist
FYNA Our Ref : CC4/AIG19004341/Ujb3
G.Nivitha Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 email: assignments@lkkauto.com fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Darla Balingit [mailto:darla@autoncars.com.sg] Sent: Wednesday, 13 March 2019 1:05 PM
To: Catherine Chong (LKK Auto) admin-d@lkkauto.com Subject: Fwd: Our Ref: 7033656443SG FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6187Z AND SKJ9011B ON 01/03/2019
Dear Catherine,
Kindly help us to confirm liability for this case
Thank you!
Forwarded message From: Lee, Ming-Yao < Ming-Yao, Lee@aig.com>

Date: Wed, Mar 13, 2019 at 11:41 AM

Subject: RE: Our Ref: 7033656443SG | FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING

OUR INSURED VEHICLE SJL6187Z AND SKJ9011B ON 01/03/2019

To: Darla Balingit < darla@autoncars.com.sg>

Cc: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>, Hor, Yinrul <Yinrul.Hor@aig.com>, Admin A

<admin-a@lkkauto.com>

Without Prejudice

Hi Darla,

We refer to your email of even date.

Matter is under care by our appointed adjuster, m/s LKK Auto Consultants Pte Ltd. Kindly liaise with them directly.

I have copied LKK in the loop.

By copy to admin of LKK,

Kindly revert repairer's request.

Regards,

Lee Ming Yao AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1769

MingYao.Lee@AIG.com | www.aig.sg



Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Darla Balingit [mailto:darla@autoncars.com.sg]

Sent: Wednesday, March 13, 2019 9:18 AM

To: Hor, Yinrul

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJL6187Z AND

SKJ9011B ON 01/03/2019

Dear Yinrul,

We would like to confirm liability for this case.

Can we do direct settlement?

Thank you!

On Fri, Mar 8, 2019 at 3:25 PM Hor, Yinrul < <u>Yinrul.Hor@aig.com</u>> wrote:





This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息,请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

<u>Click here</u> by 2019-03-15 15:25 +08 to read your message. After that, open the attachment.

More Info

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.

--

Best Regards,

Darla Balingit

Auto N Cars Services Pte Ltd

m: +65 8499 3326

o: +65 6555 2909 Fax: 6841 7181

e: darla@autoncars.com.sg

web site: www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04

Singapore 417883

--

Best Regards,

Darla Balingit

Auto N Cars Services Pte Ltd

m: +65 8499 3326

o: +65 6555 2909 Fax: 6841 7181

e: darla@autoncars.com.sg

web site: www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04

Singapore 417883

This email has been checked for viruses by AVG antivirus software. www.avg.com

_-

Best Regards,

Darla Balingit

Auto N Cars Services Pte Ltd

m: +65 8499 3326

o: +65 6555 2909 Fax: 6841 7181

e: darla@autoncars.com.sg

web site: www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04

Singapore 417883

--

Best Regards,

Darla Balingit

Auto N Cars Services Pte Ltd

m: +65 8499 3326

o: +65 6555 2909 Fax: 6841 7181

e: darla@autoncars.com.sg

web site: www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04

Singapore 417883

--

Best Regards,

Darla Balingit

Auto N Cars Services Pte Ltd

m: +65 8499 3326

o: +65 6555 2909 Fax: 6841 7181

e: darla@autoncars.com.sg

web site: www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04

Singapore 417883

Best Regards, Darla Balingit **Auto N Cars Services Pte Ltd**

m: +65 8499 3326

o: +65 6555 2909 Fax: 6841 7181

e: darla@autoncars.com.sg web site : www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04 Singapore 417883

Best Regards, Darla Balingit **Auto N Cars Services Pte Ltd**

m: +65 8499 3326

o: +65 6555 2909 Fax: 6841 7181

e: darla@autoncars.com.sg

web site: www.autoncars.com.sg

office: Auto Bay@ Kaki Bukit Avenue 6

Blk 1 #01-04 Singapore 417883