

CASE OWNER:

Kian Meng

CC 3, ALG 1900

4321

TI #39

LKK:

IDAC:

Surgeon:

Tawfik

COL:

14/1/2019

Date / Time:

11/3/19

Registered in Merimen:

11/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBF 26205

Name of Insured:

DRL BNC. P/L

Insured Tel No.:

HP:

Excess See II :SS

D.O.A:

9/3/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKW 4460A

INSRS:
WSP:
Tel:
Liability:
RMKS:

Volkswagen

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

13/3
CPWSKW 4460A - call in 15/11/19 at 10:00 AM; 11/3/19
GBF 26205 - X21/3/2019
PSESpoke to PSE, confirmed collided into park vehicle.
informed TP claim and HCD issue. They agree to settle
and cover HCD wht he collected. Sent letter to DL
file pass to type mandate report16/9/19
thanchan

File pass to Mei Kwan to close.

better print photo

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Cl: 21/3/2019 koh kin.

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

23/3/2019

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP

SS 9,609.24 (5 days) Reduction: 15 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

16/1/19

Confirm with:

Meng

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : # NIL

If NO or B 28, Ass. Lia:

Repair Cost: (W/AST)

SS 10,281.89

collided into parked vehicle

Loss of Rental (LOR):

SS -

(- days)

Loss of Use (LOU):

SS 420

(\$60 x 7 days)

Loss of Income (LOI):

SS -

(\$ - x - days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$320

Total:

SS 10,709.34

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 10,709.34

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2 (if applicable):

SS

Name 2:

Payee 3 (if applicable):

SS

Name 3:

LYDIA LIM YING MEI
(LIN YINMEI)
69 COMPASSVALE BOW
#18-35
Singapore, 544993
Singapore

Make	Model Description
Volkswagen Passeng	TiguanGP 1.4 TSI 118kW DSG6BMT
License No.	VIN
SKN4460A	WVGZZZ5NZEW103544
Engine Code	Labor Type
	1H

Mileage
106,484
Initial Registration
13/06/14
Engine No.
CTH 150705

Service Advisor
Cheong Pearlyn
Sales Advisor
Trevor Koh
Model Code
5N22QY

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV025662
Quote No. SER/QUO/1900503
QuoteDate 11/03/19
Salesperson Trevor Koh
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	Labor		1680 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	Labor		1600 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		✓ 280.00
	Sum Labor				5,680.00
P 5K0853101B 2ZZ	MOLDING LHS	1	Pieces		RM 8 61.82
P 5N0807217ERGRU	FRONT BUMPER ✓	1	Pieces		de 1,307.64
P 5N0821105A	FENDER LHS ✓ Use Predecessor 5N0821105	1	Pieces		64 768.43
P 5N0853665H 9B9	GRILLE LHS ✓	1	Pieces		cut 126.60
P 5N0919493F	SENSOR BRACKET ✓	1	Pieces		17.00
P 5N0919493F	SENSOR BRACKET ✓	1	Pieces		17.00
P 5N0919493G	SENSOR BRACKET ✓	1	Pieces		17.00
P 5N0998494B	SENSOR BRACKET ✓	1	Pieces		55.80
P D 180KU2A1	2KADHESIVE ✓	1	Pieces		89.84
P D 822150A1	BONDAGENT ✓	1	Pieces		64.27
	Sum Item				2,525.40

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV025662
Quote No. SER/QUO/1900503
QuoteDate 11/03/19
Salesperson Trever Koh
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118kW DSG6BMT	106,484	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKN4460A	WVGZZZ5NZEW103544	13/06/14	Trever Koh
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 150705	5N22QY

Sum Labor	5,680.00
Sum Item	2,525.40
Total SGD	8,205.40
7% GST	574.38
Total SGD Incl. GST	8,779.78

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Payments to: - BBN: - Acc.-No.:

VGS Singapore
247
Alexandra Road
159934 Singapore

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

LYDIA LIM YING MEI
(LIN YINMEI)
69 COMPASSVALE BOW
#18-35
Singapore, 544993
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV025662
Quote No. SER/QUO/1900627
QuoteDate 26/03/19
Salesperson Trever Koh
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118kW DSG6BMT	108,772	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SKN4460A	WVGZZZ5NZEW103544	13/06/14	Trever Koh
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 150705	5N22QY

SUPPLEMENTARY LIST

No.	Description	Qty.	UoM	Unit Price	Amount
3C0973737	H/LAMP WIRING HOUSING	1	Pieces	18.01	18.01
5K0853101B 2ZZ	FOG LAMP GRILLE MOLDING	1	Pieces	61.82	61.82
5K0941699F	FOG LAMP LH	1	Pieces	320.82	320.82
	Use Predecessor 5K0941699				
5N0807183D	BUMPER SIDE BRACKET LH	1	Pieces	28.66	28.66
5N0821135	LHS FENDER BRACKET	1	Pieces	35.21	35.21
5N2941753B	HEADLAMP LH	1	Pieces	2,641.14	2,641.14
	Use Predecessor 5N2941753				
	Sum Item				3,105.66

Sum Item 3,105.66

Total SGD 3,105.66
7% GST 3,105.66 217.40
Total SGD Incl. GST 3,323.06

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 30 July 2019 9:56 AM
To: Chan, Kian-Meng
Cc: Khanchna (LKK Auto); Admin A
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBF 2620S (OI) AND SKN 4460A (TP) ON 09-03-2019; LKK ref : CC3/AIG19004321/R1fa3; AIG ref: TP / 9942448309SG

Importance: High

Your Ref: TP / 9942448309SG
Our Ref: CC3/AIG19004321/T1fa3

Dear Kian Meng,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. GBF 2620S (OI) AND SKN 4460A (TP) ON 09/03/2019

We refer to the above matter.

Liability: The accident occurred when our insured driver collided into third party vehicle while reversing into parking lot. Liability is down against our insured.

We did clarify with PIC the nature of the accident and They are agree to settle and aware that NCD (if any) would be affected.

We hereby seek your approval to offer to Third Party repairer, "Volkswagen Centre Singapore" is as follows: -

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repair	\$ 11,311.06	\$ 10,281.89 (\$9,609.24 + 7% GST)
2. Loss of Use	\$ 420.00 (7 days x \$60.00)	\$ 420.00 (7 days x \$60.00)
3. LTA search	\$ 7.45	\$ 7.45
Total	\$11,738.51	\$ 10,709.34

Total amount of claim (**Liability 100%**) **\$10,709.34**

***Recommended 5 repair days + 1 weekend = 7 days LOU

All the relevant documents had been uploaded in Merimen for your perusal.

For your approval on this matter.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Print Received Message

This mail is associated with :

***SKN4460A (9942448309SG)
[GBF2620S]**

TP

LYDIA LIM YING MEI

Mar 9 2019 11:00AM

[K&L Engineering Pte Ltd]
Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/09/2019 15:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10709.34) - SKN4460A - Claim Handler: Chan, Kian-Meng

Approved:10709.34.

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. GBF 26200

Claimant's Vehicle No. SKN 44609

Accident on 9.2.19 involving vehicle/s No. _____

_____ along/at KAYAN OPEN MARKET

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 10281.99 Payable to Volkswagen Centre Singapore

60% 7 days

2. Loss-of-Use/
Car Rental S\$ 420 Payable to Volkswagen Centre Singapore

3. ~~Medical and~~
Search Fees S\$ 7.45 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG19004321/T1fa3

08 APRIL 2019

K&L ENGINEERING PTE LTD
20 Ang Mo Kio Industrial Park 2A,
SINGAPORE 567761

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 2620S AND SKN 4460A ON 09/03/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, LYDIA LIM BING MEI (the third party claimant) of 69 COMPTONVALE RD #12-35 3544993 (address), owner of SKN 4460A (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SKN 4460A that was damaged pursuant to the accident which occurred on 9-3-19 (date) along KUNYAN OPEN CARPARK (location) involving vehicle no/s GSP 26208 ("the accident").

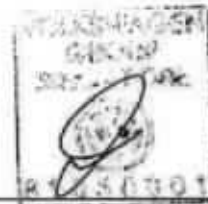
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of 09 (month) 20 19 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, Volkswagen Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd, LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 10,281.59 (repair costs), S\$ 420.00 (loss of use/rental) S\$ 7.45 (search fees) for vehicle no. SKN 4460A that was damaged pursuant to the accident which occurred on 09/03/2019 (date) along KOVAN OPEN CARPARK (location) involving vehicle no/s GBF 2620S

This is pursuant to the inspection conducted on 14/03/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LYDIA LIM YING MEI ("third party claimant") of vehicle no. SKN 4460A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKN 4460A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 day of 09 (month) 20 19 (year)



MTH

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore
Service Tax Invoice No. SV19P13711

SERVICE ORDER NO: 19IP0656

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
 #07-18 AIG Building
 Singapore

Post Code: 079120

VEH NO.: SKN4460A

DATE: 28/03/19 Pickup:

VIN NO.: WVGGZZ5KZEW133544 KM: 108,772

GEARBOX CODE: Engine No.:

MODEL: TiguanGP 1.4 TSI 118kW DSG8MT

BA: Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT AGAINST AIG TP VEH: GBF2620S DOA: 9.3.19 CC3/AIG19004321/FA3 REPAIR LIMIT \$15K					
	Labor				
1	LABOUR	2.00	LAB	840.00	1,680.00
2	SPRAY PAINT	2.00	LAB	800.00	1,600.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
	Part				
7	H/LAMP WIRING HOUSING	1.00	PCS	18.01	18.01
8	FOG LAMP GRILLE MOLDING	1.00	PCS	61.82	61.82
9	FOG LAMP LH	1.00	PCS	320.82	320.82
10	BUMPER SIDE BRACKET LH	1.00	PCS	28.66	28.66
11	FRONT BUMPER	1.00	PCS	1,307.64	1,307.64
12	FENDER LHS	1.00	PCS	766.43	766.43
13	LHS FENDER BRACKET	1.00	PCS	35.21	35.21

Volkswagen Centre Singapore

Service Tax Invoice No. SV19P13711

SERVICE ORDER NO: 19IP0656

SERVICE CUSTOMER NO.: F01069H

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKN4460A

DATE: 28/03/19 Pickup:

VIN NO.: WVGGZZ5NZEW103544 KM: 108,773

GEARBOX CODE: Engine No.:

MODEL: TiguanGP 1.4 TSI 118kW DSG6MT

SA: Cheong Pei-fyn

Next Appointment Date :

Next Appointment Mileage : 0

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1.00	GRILLE LHS	126.60	126.60
1.00	SENSOR BRACKET	17.00	17.00
1.00	SENSOR BRACKET	17.00	17.00
1.00	SENSOR BRACKET	17.00	17.00
1.00	SENSOR BRACKET	55.80	55.80
1.00	HEADLAMP LH	2,641.14	2,641.14
1.00	2KADHESIVE	89.84	89.84
1.00	BONDAGENT	64.27	64.27

GST (7%) AMOUNT: 672.65

TOTAL AMOUNT: 10,281.89

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214802 Swift Code: DEUT3333 Please indicate Customer name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 Phone :64748288 Fax : 64711022

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Mar 2019 / 09:07:38

Receipt Date/Time : 11 Mar 2019 / 09:07:38

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190311-000357

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - GBF2620S

As at 09 Mar 2019/11:00:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - GBF2620S

Enquiry Fee

20190311090554237417

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

xxxxxxxxxxxx5945 Credit Card:
Visa/MasterCard 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Mar 2019 Edit Reg		14 Mar 2019 00:00 Edit Adj Rpt	S\$9,609.24 Edit Estimates	S\$9,609.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	K&L Engineering Pte Ltd, Co. Reg. No.: 200313112E								
Main Claimant:	LYDIA LIM YING MEI, ID: S7632181G								
Vehicle Reg. No.:	SKN4460A	Date of Loss:	09/03/2019 11:00 - :59 [56 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9942448309SG	Policy/Cover Note No.:	2100478289 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBF2620S	Policy No. (Claimant):	A80450312AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/03/2019]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
• AIG_SG_EXPRESS (10/09/2019): Alert - Adj Mandate Approved (S\$10709.34) - SKN4460A - Claim Handler: Chan, Kian...									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN4460A (9942448309SG)
[GBF2620S]

TP








































LYDIA LIM YING MEI

Mar 9 2019 11:00AM

[K&L Engineering Pte Ltd]

Volkswagen Centre Singapore

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown							Edit		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	12/03/19 14:01	Accident Statement <small>From: SC - Reg. No: GRF2620S, Claimant: K&L ENGINEERING PTE LTD</small>							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	04/05/19 11:54	Odometer Reading							Load JPG		
2	04/05/19 11:54	General View							Load JPG		
3	04/05/19 11:54	General View							Load JPG		
4	04/05/19 11:54	General View							Load JPG		
5	04/05/19 11:54	General View							Load JPG		
6	04/05/19 11:54	General View							Load JPG		
7	04/05/19 11:54	General View							Load JPG		
8	04/05/19 11:54	General View							Load JPG		
9	04/05/19 11:54	General View							Load JPG		
10	04/05/19 11:54	General View							Load JPG		
11	04/05/19 11:54	General View							Load JPG		
12	04/05/19 11:54	General View							Load JPG		
13	04/05/19 11:54	General View							Load JPG		
14	04/05/19 11:54	General View							Load JPG		
15	04/05/19 11:54	General View							Load JPG		
16	04/05/19 11:54	General View							Load JPG		
17	04/05/19 11:54	Chassis Number							Load JPG		
18	04/05/19 11:54	Reinspection Photo							Load JPG		
19	04/05/19 11:54	Reinspection Photo							Load JPG		
20	04/05/19 11:54	Reinspection Photo							Load JPG		
21	04/05/19 11:54	Reinspection Photo							Load JPG		
22	04/05/19 11:54	Reinspection Photo							Load JPG		
23	04/05/19 11:54	Reinspection Photo							Load JPG		
24	04/05/19 11:54	Reinspection Photo							Load JPG		
25	04/05/19 11:54	Reinspection Photo							Load JPG		
26	04/05/19 11:54	Reinspection Photo							Load JPG		
27	04/05/19 11:54	Reinspection Photo							Load JPG		
28	04/05/19 11:54	Reinspection Photo							Load JPG		
29	04/05/19 11:54	Reinspection Photo							Load JPG		
30	04/05/19 11:54	Reinspection Photo							Load JPG		
31	04/05/19 11:54	Reinspection Photo							Load JPG		
32	04/05/19 11:54	Reinspection Photo							Load JPG		
33	04/05/19 11:54	Reinspection Photo							Load JPG		
34	04/05/19 11:54	Reinspection Photo							Load JPG		
35	04/05/19 11:54	Reinspection Photo							Load JPG		
36	04/05/19 11:54	Reinspection Photo							Load JPG		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
37	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
51	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
52	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
53	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
57	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
58	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
63	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
64	04/05/19 11:54	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/03/19 11:52	NOTIFICATION FROM WORKSHOP + TP ESTIMATE	 Load PDF	
2	11/03/19 11:52	TP GIA REPORT	 Load PDF	
3	23/03/19 17:12	TP ESTIMATE - MARKED	 Load PDF	
4	04/05/19 12:04	TP Estimate- revise + Supplementary	 Load PDF	
5	04/05/19 12:05	LETTER TO OI	 Load PDF	
6	30/07/19 09:54	LTA search fee	 Load PDF	
7	30/07/19 09:57	seek mandate e-mail	 Load PDF	
8	27/09/19 11:26	WORKSHOP INVOICE	 Load PDF	
9	27/09/19 11:26	AUTHORISATION TO ACT FORM	 Load PDF	
10	27/09/19 11:26	Release Voucher	 Load PDF	
11	27/09/19 11:26	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF2620S (Insd veh)	Model:	VOLKSWAGEN TIGUAN 1.4
	SKN4460A (TP veh)		TSI (A)
Date of Accident:	09/03/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	12,102.83
Final Repair Cost	:	\$	10,281.89
Loss of Use	:	\$	420.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	10,709.34

7.00 days at \$60.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 10,709.34
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

27 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19004321/T1KA3Q2

Date: 27/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100478289
 Claimant: SKN4460A Insured Vehicle No: GBF2620S
 Vehicle No: SKN4460A
 Date of Loss: 09/03/2019 Nature of Claim: TP Claim No: 9942448309SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKN4460A
 Make & Model: VOLKSWAGEN TIGUAN, 1.4 TSI (A) Engine No: CTH150705
 Reg. Date: 13/06/2014 (Man. Year: 2014) Chassis No: WVGZZ5NZEW103544
 Colour: White Odometer: 108304 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18 Rear Tyre Size: 235/50 R18
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,631.06	5,569.24	61.82	1.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	4,040.00	1,640.00	28.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,311.06	9,609.24	1,701.82	15.05
+ GST 7.00/7.00% (S\$)	791.77	672.65	119.12	15.04
Nett Amount (S\$)	12,102.83	10,281.89	1,820.94	15.05
+ Loss of Use (7.0 x S\$60.00/day) (S\$)		420.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		10,709.34		

INSPECTION

Date of Assignment: 14/03/2019
 Date Inspected: 14/03/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*MOLDING LHS	Not Necessary	61.82 FS	*- FS
2	1		*FRONT BUMPER	Deformed	1,307.64 FS	*1,307.64 FS
3	1		*FENDER LHS	Bent	768.43 FS	*768.43 FS
4	1		*GRILLE LHS	Cut	126.60 FS	*126.60 FS
5	1		*SENSOR BRACKET	Necessary	17.00 FS	*17.00 FS
6	1		*SENSOR BRACKET	Necessary	17.00 FS	*17.00 FS
7	1		*SENSOR BRACKET	Necessary	17.00 FS	*17.00 FS
8	1		*SENSOR BRACKET	Necessary	55.80 FS	*55.80 FS
9	1		*2KADHESIVE	Necessary	89.84 FS	*89.84 FS
10	1		*BONDAGENT	Necessary	64.27 FS	*64.27 FS
11	1		*H/LAMP WIRING HOUSING	Cracked	18.01 FS	*18.01 FS
12	1		*FOG LAMP GRILLE MOLDING	Cut	61.82 FS	*61.82 FS
13	1		*FOG LAMP LH	Cracked	320.82 FS	*320.82 FS
14	1		*BUMPER SIDE BRACKET LH	Deformed	28.66 FS	*28.66 FS
15	1		*LHS FENDER BRACKET	Bent	35.21 FS	*35.21 FS
16	1		*HEADLAMP LH	Cracked	2,641.14 FS	*2,641.14 FS

F=Franchise part. S=SpocNett.

Total Parts (\$\$)	5,631.06	5,569.24
---------------------------	-----------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,520.00	1,680.00
2	SPRAY PAINT	New	2,400.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (S\$)			5,680.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >