

NATIONAL Assessment Centre Services.

(part 1 of 2)

Date In: 08/03/2019 15:50	Job description	Date & Time Completed	Done by
Ref No: NBA/INC19004298/K	SAS e-filing		
Veh No: GBF 3774A	E-mail (A/C 2hrs, A/C 2hrs)		
D.O.A: 07/03/2019 17:15	I-Motor Claim Form	MT/1035298-801	11/3/19 1844
OID: TP Reporting Only	I-Motor W/O (With: OD 2hrs, TP 4hrs)		
	I-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner / Wksn		

Preferred Wksp / INC Assign Wksp / OW: (Tel:	Fax:
TP Particulars:	Veh No: SBS7400J	INC () / Non-INC ()
Owner / Driver: (Tel:	
Policy No: (Period: (Cover Type: (
Confirmed by: (Date:	Time:
Insured/Driver Liability: (%) [Note: Est. Status (WO): N: 0-20%; P: 21-79%; P: 80-100%]	
Year of Registration: (Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

() Walk-In Customer: Customer's Information strictly Confidential & Strictly NO refer of repeller.
() Total Loss Case: to e-mail Insurer URGENTLY.
Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

1) Apply for Transport Allowance () / Courtesy Car ()	
2) QC Check / Post Repair Inspection ()	
3) Upload Resurvey Photo [Repair Cost > \$3000] ()	

Injury: _____

Date/Time: 28/3/19 11:31 AM Email to Ken Leung, teng. waiting for reply?

NA1901836/	Invoice Information
Claimant's Particulars:	1) AR: Accident Reporting (\$30)
Driver/Owner:	2) DA: Damage Assessment (\$100) INC (\$50)
Contact No:	3) TP: Towing Fee \$40/\$45
Damaged Portion:	4) PT: Follow-Through Survey \$120
QC Checked by (Engr-In-Charge):	5) PT: Follow-Through Survey (Resurvey) \$30
Additional Comments:	6) TR: Re-inspection \$75
	7) NI: I/O DA + SMRT Survey \$160
	8) NTUC Additional Services:
	ON:
	• No: Courtesy Car / TPR Allowance \$5
	• No: Repair Coordination \$20
	• No: Post-Repair Inspection \$5
	• No: DV / Collect Excess Coordination \$20
	• TP (NI): TP (NI) INC \$30
	• NI: I/O Mobile
	Invoice done Fee Charged
	Invoice done Fee Charged

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/03/2019 15:50
Date Of Accident	07/03/2019 17:15
Exact Location Of Accident	JUNC OF JALAN BUKIT MERAH
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF3774A
Insured/Policyholder	
Name Of Registered Owner	YONG SENG COFFEE POWDER
Co Reg No	09891600M
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-86465533
Alternative Phone No	OFFICE-86465533

Vehicle Particulars

Manufacturer	NISSAN
Model	-
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5094319495-01
Cover Note Number	

Driver

Name of Driver	TAY WENG HOCK
NRIC No	S0878355A
Date Of Birth	27/09/1946
Occupation	OUTDOOR
Date Of Driving Pass	31/10/1964
Driving Experience	54 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86465533
Fax Number	
Contact Number	OTHERS-86465533
Email Address	NOEMAIL

Address	BLK 64 TELOK BLANGAH DRIVE #07-204
Postcode	100064
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SBS7400J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	FOO KIM WEI
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

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5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

永生咖啡粉
YONG SENG COFFEE POWDER
BLK 77, SENG POH ROAD
#01-75 SINGAPORE 161077
TEL: 2716099 2232893

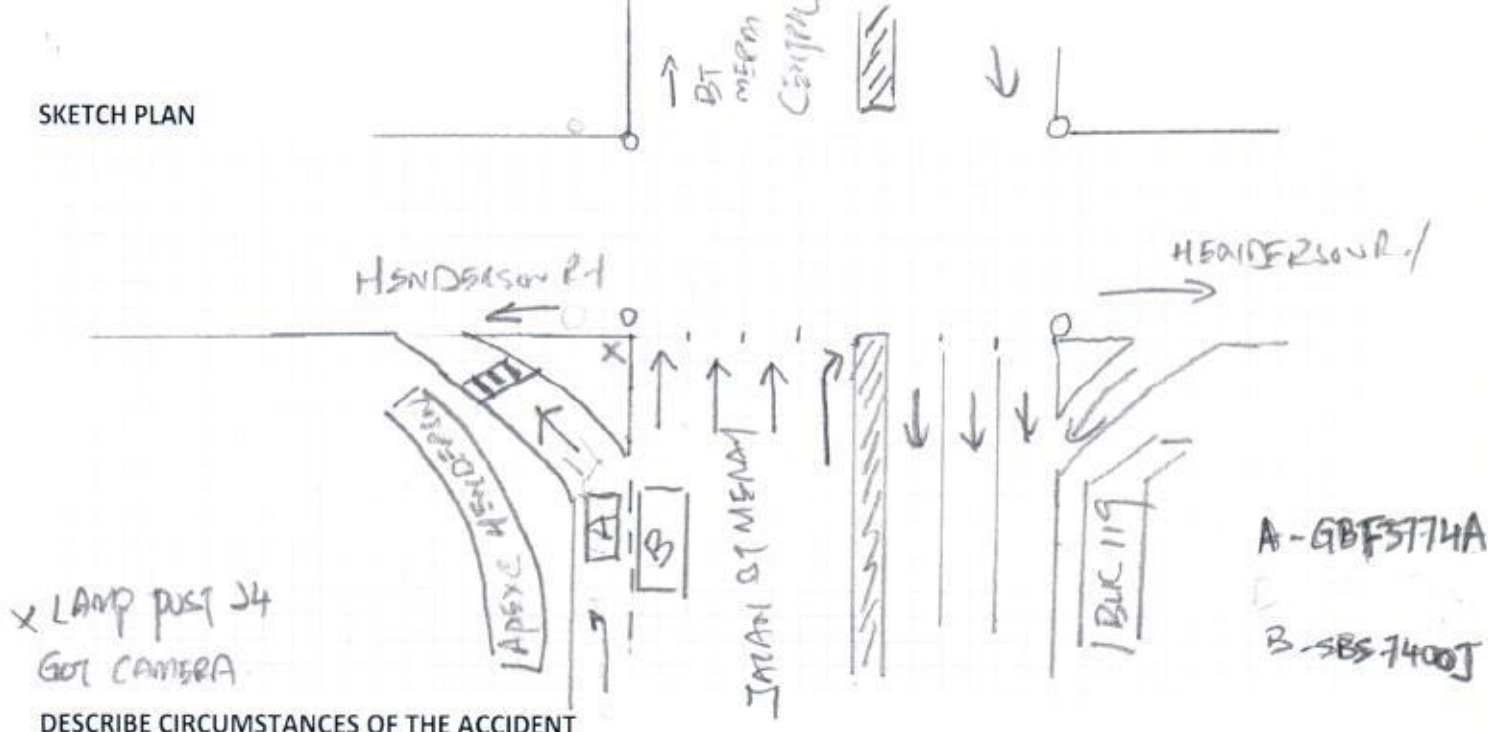
Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

8/3/2019

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 7/3/2019 AT 1715 HR, I WAS DRIVING ALONG JALAN BT MERAN TOWARD BT MERAN CENTRAL. AS I INTEND TO TURN LEFT AT THE TRAFFIC LIGHT J2. I SIGNAL LEFT AND FOLLOW THE LONG QUEUE OF CARS WAITING TO TURN LEFT. THE QUEUE MOVE SLOWLY AND EVENTUALLY COMES TO A STOP AS THERE ARE ZELA CROSSING. MY VAN STOPPED BEHIND 3 TO 4 CARS AND IS COMPLETELY STATIONARY WHEN THE SBS BUS NO SBS 7400J DRIVEN BY MR FOO KIM WEI (BUS SERVICE NO 14) KNOCK ONTO THE REAR OF MY VAN. AS A RESULT OF THE IMPACT, MY VAN REAR BACK LIGHT IS BADLY DAMAGED AND ALSO MY RIGHT SIDE IS ALSO BADLY DAMAGED. THERE ARE ALSO SCRATCH MARK ALONG THE BODY OF MY VAN. THE BUS DIDN'T STOP IMMEDIATELY BUT PROCEED FURTHER AND STOP AT THE TRAFFIC LIGHT J2.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

TONG SENG COFFEE POWDER
 BLK 77, SENG POH ROAD
 #01-75 SINGAPORE 161077
 TEL: 2716000, 2232893

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

8-3-2019

HPM 12

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

8-3-2019



MT/NB/WELCOM/001

05 Sep 2018

YONG SENG COFFEE POWDER
BLK 77 #01-75
SENG POH ROAD
TIONG BAHRU ESTATE
SINGAPORE 161077

Dear Policyholder

COMMERCIAL VEHICLE INSURANCE
POLICY NUMBER: 5094319495-01

Thank you for insuring with Income. We are pleased to be able to help you with your protection and financial planning needs.

Please read the enclosed policy documents to make sure that the benefits meet your needs.

The main documents in this pack carry the Crystal Mark, an international seal of approval for the clarity of a document. It guarantees that a document is written in plain English and offers simple, clear and concise information. We are the first insurance company in Asia to carry out a major Crystal Mark initiative. We know that our customers want information that is easy to understand. By being as clear as possible, we help our customers make informed decisions.

For any correspondence on your Commercial Vehicle Insurance policy, please quote your policy number. This will allow us to help you quickly. Please also let us know if there are any changes to your home address and contact numbers.

If you have any queries, please contact our customer service officers on **6788 6616** or email us at **csquery@income.com.sg**. Alternatively, you may contact your agent **META AGENCY PTE. LTD.** at **98585076** or email **charliembpl@gmail.com**. Thank you.

Yours sincerely

Ken Ng
Chief Executive

TP.

SBS 7400 J

SV14


79310

Foo Kim WZ1

17:15

JLn Buti Merah



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S0878355A



TAY WENG HOCK
鄭榮福
CHINESE
Date of Birth: 27-09-1946
Sex: M
Place of Birth: SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S0878355A
Name: TAY WENG HOCK
Birth Date: 27 Sep 1946
Issue Date: 01 Sep 2003


PHC No. S0878355A



26-03-1993


APT BLK 64 TELOK BLANGAH DRIVE

Class 3 Motor cars \leq 3000 kg with \leq 7 passengers, exclusive of the driver; and motor tractors/vehicles \leq 2500 kg

EXPIRES IN THE FOLLOWING CLASSES
31 Oct 1964

S/No. 9000139204

Licence No. S0878355A



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5094319495-01

Cover : Comprehensive

1. Index mark and Registration Number of Vehicle
- Chassis Number
2. Name of Policyholder
3. Effective Date of Insurance
4. Expiry Date of Insurance
5. Persons or Classes of Persons entitled to drive#

: **GBF3774A**
: VM20099677
: **YONG SENG COFFEE POWDER**
: 28 Sep 2018
: 27 Sep 2019

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

- (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.
- (b) Use for the carriage of passengers or goods in connection with the Policyholder's business.

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : META AGENCY PTE. LTD. (00000573430)
Date of Issue : 05 Sep 2018 16:47 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

eBaoTech

General Claim

Hello, NAC_BUKIT_MERAH_800676

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No. (For Motor) Certificate Number

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="checkbox"/>	5094319495-01		YONG SENG COFFEE POWDER	09891600M	GCV	Comprehensive	GBF3774A	GBF3774A	28/09/2018	27/09/2019

[Continue](#)

Claim Handling

Accident MT/1035298

Policy No.	5094319495-01	Vehicle No.	GBF3774A	GST Registration No.
Certificate No.				
Policyholder Name	YONG SENG COFFEE POWDER			Policyholder NRIC
Product Code	COMMERCIAL VEHICLE INSURANCE	Cover Type	Comprehensive	Loading
Contact No.(Mobile)	86465533	Contact No.(Office)	0	Contact No.(Home)
Email Address		Special Remark		eCode
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason
NCD Protection	No	NCD Entitlement(%)	20	Private Hire
Accident Details				
Report Date	11/03/2019 11:05	Accident Report Within 24 hrs	Yes	Accident Type
Date of Accident	07/03/2019	Time of Accident hh:mm	17:15	Country of Accident
Reporting Centre		Orange Force		ICM No.
Accident Location	JUNC OF JALAN BUKIT MERAH			
Excess				
Own damage Excess	600.00	Additional Excess		Windscreen Excess
Unnamed Driver Excess		Outside Singapore OD Excess		
Third Party Excess	0.00	Outside Singapore TP Excess		
Benefits				
GST Registered Information				
GST Registered	No	GST Registration Date		
GST Registration No.		GST Status Verified		No
Modification History				
Policyholder Mailing Address				
Address 1	BLK 77 #01-75	Address 2	SENG POH ROAD	Address 3
Address 4	SINGAPORE 161077	Address Type	Singapore address	Post Code
Unit No.	01-75	Related Policy Number	5094319495-01	
OI Driver Info				
Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB
Unnamed driver Name	TAY WENG HOCK	Driver NRIC	S0878355A	Driving Experience
Register Date of Driver License	31/10/1964	Driver Age	72	Contact No.(Home)
Contact No.(Mobile)	86465533	Contact No.(Office)	0	Contact No.(Home)
Address 1	BLK 64 #	Address 2	TELOK BLANGAH DRIVE	Address 3
Address 4	SINGAPORE 100064	Address Type	Singapore address	Post Code
Unit No.				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Com
Declaration				
Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No	

Modification History

Claim 001 OD-MX

New

Claim Type *	OD-MX	Insured Name	YONG SENG
Contact No.(Mobile)		Contact No. (Home)	
Email Address		OI Vehicle Number	GBF3774A
Claim Description	GBF3774A ON 7 Mar 2019		
Preferred Workshop		Insured Liability	Please Select
Contact No. Finalisation	Yes	Preferred Repair Option	Please Select
Date Registered		GIA report	Pending
Report Taken By		Claim Close Date	11/03/2019 18:44
		Workshop Repairer	
<input checked="" type="checkbox"/> Print AK letter			

Save Submit

Attachment

Accident No.	MT/1035298	Claim No.	001
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	11/03/2019 00:00
Path *		Category *	Confidential
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Message Read			

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Des
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:44	NRIC/ Driving License	Normal	NRIC/ Driving I
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:42	SAS	Normal	SAS 2
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:39	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:39	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:39	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:38	Photos	Normal	Photos
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Mar 2019 18:37	Photos	Normal	Photos

LKK Paya Ubi

From: LKK Paya Ubi <rspu@lkkauto.com>
Sent: Thursday, 28 March 2019 11:31 AM
To: 'kenleong.teng@income.com'
Subject: REGARDING VEHICLE NO: GBF3774A CURRENT VEHICLE NO : GBF3774A / MT/1035298-001 /DID NOT GENERATE ON E-BOO

Hi

May I know what is the wrong with the system on that day regarding veh no: GBF3774A /

Thank You,

Krishnasamy (Admin)

NATIONAL ASSESSMENT CENTRE SERVICES
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933 Tel: 68410055 Fax : 68416315