

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 2 April 2019 8:45 AM
To: 'Chan, Shu Hui Agnes'; SUR
Subject: RE: ACC INL PC6250A/ IV / YM8287Y/ SLP3706B ON 26.10.2017; OUR REF: CMTD1703793; YOUR REF: CS3-SMO17020609/Wbe2

Dear Agnes,

We refer to below email.

There is an error under the year of reg.
It's typo error, should be 2008.

Please reconfirm the panel tailgate areas adjustments are in order.

The damages to the tailgate is at the left hand side corner, the tailgate is made of aluminium material unable to knock back or heat treatment. It was hit by the insured bus, momentun impact force is very great.
We adjusted from \$12,500 to \$8,000 due to price high.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 27 March 2019 9:33 AM
To: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACC INL PC6250A/ IV / YM8287Y/ SLP3706B ON 26.10.2017; OUR REF: CMTD1703793; YOUR REF: CS3-SMO17020609/Wbe2

Dear Agnes,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Wednesday, 27 March 2019 9:19 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ACC INL PC6250A/ IV / YM8287Y/ SLP3706B ON 26.10.2017; OUR REF: CMTD1703793; YOUR REF: CS3-SMO17020609/Wbe2

Importance: High

Dear LKK

We refer to the above matter.

There is an error under the year of reg.

Please reconfirm the panel tailgate areas adjustments are in order.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Chan, Shu Hui Agnes

Sent: Friday, 8 March, 2019 10:35 AM

To: 'sur@lkkauto.com' <sur@lkkauto.com>; 'assignments' (<assignments@lkkauto.com>) <assignments@lkkauto.com>

Subject: ACC INL PC6250A/ IV / YM8287Y/ SLP3706B ON 26.10.2017; OUR REF: CMTD1703793; YOUR REF: CS3-SMO17020609/Wbe2

Dear LKK

We refer to the above matter.

We herewith enclosed GIA reports, the repair bill, the photographs and the survey report for your attention.

Please prepare the paper resurvey of YM8287Y.

Please forward the report with the market value status within 5 days.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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