

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 16 March 2020 4:49 PM
To: Asher Sng (LKKAUTO); Admin A
Cc: Chong Boon Sen; Adeline Chng; Alfred Toh; Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAUTO)
Subject: [MANDATE REQUEST] - ACCIDENT INVOLVING SJT 2261B AND SKX 4433B ON 06/03/2019 - SNM19D200988C02/1(ock/at/ac)
Attachments: EMAIL_FROM_CTI_DD_08032019[1].pdf
Follow Up Flag: Follow up
Flag Status: Completed

Your ref : CC6/CTI19004286/Aeb3n2

Our ref: SNM19D200988C02/1(ock/at/ac) – DOA: 6 March 2019

Dear Asher

It is most unfortunate to note that we have missed out the email correspondences.

Please proceed to resolve the property damage claim at \$3,291.00.

We await your payment advice to enable our Adeline Chng to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, March 16, 2020 4:16 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] - ACCIDENT INVOLVING SJT 2261B AND SKX 4433B ON 06/03/2019 - SNM19D200988C02/1(ock/at/ac)

Hi Alfred,

Enclosed a copy of the email for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 16 March 2020 4:10 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] - ACCIDENT INVOLVING SJT 2261B AND SKX 4433B ON 06/03/2019 - SNM19D200988C02/1(ock/at/ac)

Your ref : CC6/CTI19004286/Aeb3n2

Our ref: SNM19D200988C02/1(ock/at/ac) – DOA: 6 March 2019

Dear Asher

We refer to your email of even date pertaining to the above matter.

Please assist to check and advise when was your notification of claim as we do not seems to have the records of claim.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, March 16, 2020 3:26 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Your ref : TBA // ACCIDENT INVOLVING SJT 2261B AND SKX 4433B ON 06/03/2019 - SNM19D200988C02/1(ock/at/ac)

Your ref : TBA

Our ref : CC6/CTI19004286/Aeb3n2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SJT 2261B AND SKX 4433B ON 06/03/2019

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **LEE SHENG AUTO PTE LTD**" at **\$3,291.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,261.85	\$ 2,889.00
2. Loss of Use (5days x \$80)	\$ 400.00	\$ 400.00 (5days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 3,291.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Liu Si Jia

c/o Blk 1060 Eunos Avenue 3

#01-184

Singapore 409850

Date:

The Motor Claim Dept

China Taiping.

Dear Sir,

RE: Accident involving SKX 4433B / SJT 2261B

on 6/3/19

along/at TPG Towards Punggol

I refer to the above accident which your insured is negligent. Thus, I am claiming for my losses which is due to my repairer as I have not settle with them. They are as follows:

Repair Cost : \$ 2,884 / ~~xx~~

Policy Report :

Survey Report : \$ 200 (search fee)

Loss of Use/Loss of Rental : \$ 80 x 5 days = \$ 400 / ~~xx~~

Total Claim : \$ 3,291-00

I understand from my repairer, Lee Sheng Auto Repair, that you can pay my accrue losses due to the accident, directly, to my repairer, Lee Sheng Auto Repair, if you wish to negotiate, please negotiate with my repairer.

In this connection, I hereby authorise you to pay my above losses to my repairer and I undertake to sign your Third Party Discharge Voucher once my repairer receive payment from you.

Please send your Third Party Discharge Voucher to my repairer.

Yours faithfully,

Jim 58679066A

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 16 December 2019 2:26 PM
To: ANTHONYLO0051@163.COM
Subject: ACCIDENT INVOLVING SJT 2261B AND SKX 4433B ON 06/03/2019

Our Ref: CC6/CTI19004286/Aeb3n2

16 DEC 2019

LO CHI CHUEN ANTHONY

Dear Sir/Madam,

ACCIDENT INVOLVING SJT 2261B AND SKX 4433B ON 06/03/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT ON 6/3/19 INVOLVING SKJC 4433B AND SJT 2261B

BY THIS LETTER OF AUTHORITY given on the _____, I/we, Liu Si Jia
who is the owner of motorcar bearing registration number SKJC 4433B do hereby
confirm that I/we have appointed LEE SHENG AUTO PTE LTD to represent me/us and
to do all or any of the following acts and things:

- i) To submit, resolve and make any claim(s) which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties in respect of the cost of repairs, loss of use and all other costs and expenses, etc. suffered by me/us arising from the Accident (the "loss and damage");
- ii) To carry out direct negotiation with any third party insurer(s) in respect of the cost of repairs, loss of use and all other costs and expenses, etc. arising from the accident involving the third party insured;
- iii) To agree to any compensation or enter into any settlement or compromise as it deems fit, in the best interests of me/us, and to do all things or acts, as may deem necessary or expedient for the purpose of settlement of the claims;
- iv) To receive all monies payable to me/us, such payment to be made by way of cheque in favour of "Lee Sheng Auto Pte Ltd" and to give a valid receipt and discharge therefor;
- v) To execute and sign on my/our behalf, any discharge voucher or any other documents in connection with the settlement and/or payment of the Claim(s) to give good discharge.

I/We further confirm that the acceptance by Lee Sheng Auto Pte Ltd of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim(s) in respect of such loss and damage.

Liu Si Jia 58679066A

Signature & NRIC No.

Co. Stamp (if applicable)

2

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3092111802

Claim No : SNM19D200988C02/1

Claimant : LIU SI JIA

Amount : S\$3,291.00

DOLLARS THREE THOUSAND TWO HUNDRED AND NINETY ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKX 4433B

Insured Vehicle No. : SJT 2261B

Date of Loss : 06/03/2019

Place of Accident : TPE TOWARDS PUNGGOL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LO CHI CHUEN ANTHONY

Driver Name : IRIS WONG LAI LING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess /Nett Value	S\$	2,889.00
(3) Loss of Use/ Rental /Earning	S\$	400.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	3,291.00
		=====

Claimant Name : LIU SI JIA

NRIC No : SXXXX066A

Signature : *Lim*

Date : 19/3/20

LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6, Autobay@KakiBukit

#01-60/58, Singapore 417883

Tel No. : 67477333 Fax No. : 67457138

E-Mail : leesheng@singnet.com.sg

Tax Reg. No. : 201000701R Buss. Reg. No. : 201000701R

Messrs. LIU SI JIA

BLK 672D EDGEFIELD PLANS #09-585

S 824672

Attention : Motor Claim Department

Contact : 91993900

Tax Invoice : TP000865

Date : 15/03/2019

Vehicle Num. : SKX 4433B

Make/Model : BMW 525I-2014

Chassis/Eng# : WBA5A32080D790266/B5090821N20B20B

Accident Date : 06/03/2019

Claim No. :

Reference :

Policy No. :

Amount S\$

LUMP SUM REPAIR

TO SUPPLY PARTS, PANEL BEATING, KNOCKING,
JACKING, SPRAY PAINTING, REMOVE & REFIX ETC

2,700.00



LEE SHENG AUTO PTE LTD

Total S\$:	2,700.00
GST @ 7% S\$:	189.00
Amount Due S\$:	2,889.00

=====

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-035958
Date of Request: 06/03/2019

Your Ref No: Online Purchase

Lee Sheng Auto Pte Ltd
1 Kaki Bukit Avenue 6
#01-58/60 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 06/03/2019
Enquiry By: LEE EK CHEN
TP Vehicle No: SJT2261B
Accident Date: 06/03/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJT2261B	China Taiping Insurance (Singapore) Pte. Ltd.	29/09/2018-28/09/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-035958
Date of Request: 06/03/2019

Your Ref No: Online Purchase

Lee Sheng Auto Pte Ltd
1 Kaki Bukit Avenue 6
#01-58/60 AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 06/03/2019
Enquiry By LEE EK CHEN
TP Vehicle No. SJT2261B
Accident Date 06/03/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque