

Mei Kwan (LKKAuto)

From: Operations Admin <admin@virtualinvest.biz>
Sent: Friday, 29 March, 2019 6:44 PM
To: OH Vale
Cc: 'Stanley'; TEE Lee Green
Subject: RE: OUR REF: S9M01G8Y/VO, SRM SERVICES , P2061686 -YP7965P
Attachments: Roy Authorisation letter.pdf

Dear Vale,

Please find attached LOA.

Thank you.
Jeunesse

From: OH Vale [mailto:vale.oh@axa.com.sg]
Sent: Thursday, 28 March, 2019 3:14 PM
To: admin@virtualinvest.biz
Cc: 'Stanley' <stanley@virtualinvest.biz>; TEE Lee Green <leegreen.tee@axa.com.sg>
Subject: RE: OUR REF: S9M01G8Y/VO, SRM SERVICES , P2061686 -YP7965P

Hi Jeunesse

Further to our email below.

Please forward us copy of the LOA for our attention, thanks.

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey , send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims
AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg
vale.oh@axa.com.sg
Customer Care No. 1800 8804741



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From: OH Vale
Sent: Thursday, March 07, 2019 2:44 PM
To: 'admin@virtualinvest.biz' <admin@virtualinvest.biz>
Cc: 'Stanley' <stanley@virtualinvest.biz>; TEE Lee Green <leegreen.tee@axa.com.sg>
Subject: RE: OUR REF: S9M01G8Y/VO, SRM SERVICES , P2061686 -YP7965P

Dear Sir

We refer to the above.

We write to advise that we have received a third party claim from the owner of FBB654D. Do see attached is a copy of the letter sent to Insured.

Please be advised that no estimate has been forwarded to us at this stage and hence, we are unable to advise you the amount. However, we will keep you posted.

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Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



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