

440000

INS. CASE OWNER:

CCP/LPC1900

4271, 12/1/19

LKK

IDAC

Surveyor:

caufib

DOI:

ASSIGNMENT

8/7/19

Date / Time:

2/7/19

Registered in Merima:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPC 6175M

Name of Insured:

APM BAKAR BIN JHAN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

6/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

15/10/19/UPR5/07492

Policy No.:

218UP050/074

Make / Model:

FLUORIN

Place of Accident:

UPP THAMSON RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUP 24156



INSRS:
WSP:
Tel:
Liability:
RMKS:

vin's
Auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

6/7/19-4

SPC 6175M-7

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ITA / GIA:

Medical Bill:

PIR:

Mandate/Instruct Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: photos

2 05:11

FILE PASS TO TPST TO PRODUCE PERCI.

24/9/19
Eun Chan

- File pass to shu pei to close.
Original documents (Vin Auto) will
send directly to Conpac.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: 9/19

Repair Cost:

PP \$52,754.12

(4 days) Reduction:

21 %

Email

Call

FINAL SETTLEMENT

Date/Time: 12/9/19

Confirm with Raymond

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

9/19 \$52,930.84

01 REPAIR ENDED TP.

Loss of Rental (LOR):

\$56,750.00

(6 days) x \$ 900

Loss of Use (LOU):

\$5 -

(5 x days)

Loss of Income (LOI):

\$5 -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$52.10

Medical:

\$5 -

1) Claim status: Normal/Reject/Private Settle

Disbursement

\$5 -

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

\$5 -

3) Survey fee:

Total:

\$53,552.94

Global Sum \$5: 3,500

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

VIN'S MOTOR PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

vol/stg

1) Claim status: Normal/Reject/Private Settle
2) Report Format: IP
3) Survey fee: \$450



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19004231/T1eb3

Date: 11.03.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLP2715G

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.03.2019 at the premises of M/s Vin's Automotive Group and have the following to report:-

Workshop Estimate Amount	: S\$	3,472.16
Revised Estimate Amount	: S\$	2,779.12
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	1617A

Vehicle Details

Vehicle No.:	SLP2715G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Mar 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X HYBRID AT ABS D/AIRBAG 2WD
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	LEB5946753
Chassis No.:	RU31246735
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$26,446.00
Original Registration Date:	30 May 2017
First Registration Date:	30 May 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 May 2027
PARF Rebate Amount:	\$3,750.00

Intended COE Rebate Details

COE Expiry Date:	29 May 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$54,405.00
COE Rebate Amount:	\$43,524.00
Total Rebate Amount:	\$47,274.00

The information contained herein is correct as at 07 Mar 2019

OK



AUTOMOTIVE GROUP

Sin Ming Autocity,
160 Sin Ming Drive #03-03
Singapore 575722
T 6453 2121 (4 lines) / 6458 1111 (24 hrs)
F 6459 9795 / 6459 0433
E admin@vinsautogroup.com.sg
W www.vinsautogroup.com.sg

Our Ref : TP/032019/3801

Accident date: 06/03/2019

Your Ref : SKC3175M

Invoice No:

Date: 07/03/2019

Motor Claim Department

Lonpac Insurance Bhd.

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

ESTIMATE COST OF REPAIRS TO

Vehicle No. : SLP2715G

Make/Model : Honda Vezel

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1 pc	Rear glass moulding	\$ 120.70	NE ✓
1 pc	Rear boot lid	\$ 972.50	ht ✓
1 pc	Rear boot lid "Vezel" name plate	\$ 43.00	NE ✓
1 pc	Rear boot lid rubber	\$ 96.80	x ✓
1 pc	Rear boot lid lock	\$ 157.00	x ✓
1 pc	Rear bumper	\$ 762.70	de ✓
		\$ 2,152.70	
	Less 20%	\$ (430.54)	
		\$ 1,722.16	
1 pc	Rear glass gum	\$ 60.00	NE ✓
1 pc	Rear bumper sensor	\$ 280.00	200 NW
	To remove and refix rear glass	\$ 150.00	120
	To repair rear damage	\$ 580.00	400
	To spray painting	\$ 680.00	480 440
		\$ 3,472.16	

VIN'S MOTOR PTE LTD

Tanjiu 97495749
WP 2/3/19 1145.
Resurvey before paint.
tanjiu @ lkkauto.com
sue @ lkkauto.com
4 days

Shu Pei (LKKAUTO)

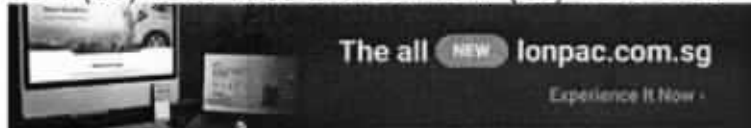
From: ONG LI LI <lilong@lonpac.com>
Sent: Wednesday, 13 March 2019 3:33 PM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO)
Subject: RE: Our Ref: 18/19/19/VP05/021492 Request For TP Survey For SLP2715G ; Your Insured: SKC3175M [External Confidential]
Attachments: Claim No.: 18/19/19/VP05/021492

Lonpac External - Confidential

Dear Shu Pei/Asher

Attached is the email from our Insured providing the accident scene photograph for your review and assessment.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

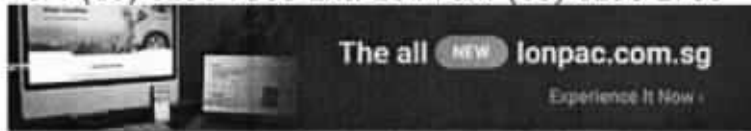
From: ONG LI LI
Sent: Wednesday, 13 March, 2019 3:25 PM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO)
Subject: RE: Our Ref: 18/19/19/VP05/021492 Request For TP Survey For SLP2715G ; Your Insured: SKC3175M [External Confidential]

Lonpac External - Confidential

Dear Shu Pei

Please see attached for our Insured GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Monday, 11 March, 2019 6:14 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021492 Request For TP Survey For SLP2715G ; Your Insured: SKC2715G [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLP 2715G at M/s Vin's Automotive Group on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Thursday, 7 March 2019 2:10 PM

To: Admin @ VAuG <admin@vinsautogroup.com.sg>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 18/19/19/VP05/021492 Request For TP Survey For SLP2715G ; Your Insured: SKC2715G [External Confidential]

Lonpac External - Confidential

Without Prejudice

Save as to Costs

Dear Raymond

Please see our list of surveyors below and liaise with LKK Auto Consultants Pte Ltd for survey.

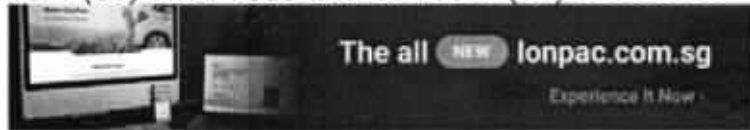
Dear Catherine/Nivitha

FYA

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Admin @ VAuG [mailto:admin@vinsautogroup.com.sg]
Sent: Thursday, 7 March, 2019 1:57 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: Re: Request For TP Survey For SLP2715G ; Your Insured: SKC2715G [External Confidential]

Good afternoon,
Sorry for the typo error.
Your insured: SKC3175M
Thanks
Best Regards
Raymond Teo

On Thu, Mar 7, 2019 at 1:42 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Raymond,

Please confirm our insured vehicle as we do not appear
to be insuring SKC2715G

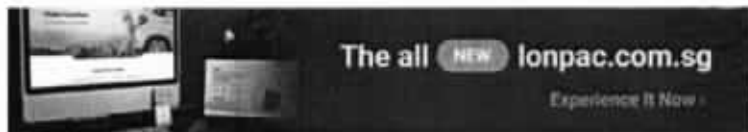
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Admin @ VAuG [<mailto:admin@vinsautogroup.com.sg>]

Sent: Thursday, 7 March, 2019 1:30 PM

To: ONG LI LI

Cc: MT_Claim_SG

Subject: Request For TP Survey For SLP2715G ; Your Insured: SKC2715G

Good afternoon,

Please help us to arrange for survey

DOA: 06/03/2019

Location:

Sin Ming Autocity

160 Sin Ming Drive #08-09

Singapore 575722

Please send us a list of surveyor which should include independent surveyor.

Thanks!

Best Regards

Raymond Teo

--

Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09

Tel: 64532121 (4 lines)

Fax: 64599795

Website: www.vinsautogroup.com.sg

Email: admin@vjr.sautogroup.com.sg

Follow us on :

** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

--



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722

Showroom/Office: #03-03
Workshops: #08-08/09
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: admin@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 14 August 2019 9:18 AM
To: Admin @ VAuG
Cc: Admin A
Subject: RE: SLP2715G Finalization

Tracking:	Recipient	Delivery
	Admin @ VAuG	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 14/8/2019 9:18 AM
	olivialau@lkkauto.com	Delivered: 14/8/2019 9:18 AM
	shupei@lkkauto.com	Delivered: 14/8/2019 9:18 AM

Our Ref: CC4/LPC19004231/T1kb3q2
Your Ref: SLP 2715G

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

ACCIDENT INVOLVING VEHICLE NO. SKC 3175M (OI) & SLP 2715G (TP) ON 06/03/2019

We refer to the above matter.

We propose settlement at a global sum of \$3,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin @ VAuG <admin@vinsautogroup.com.sg>
Sent: Saturday, 27 July 2019 11:17 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 28 June 2019 9:03 AM
To: Admin @ VAuG
Cc: Admin A
Subject: RE: SLP2715G Finalization

Tracking:	Recipient	Delivery
	Admin @ VAuG	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 28/6/2019 9:03 AM
	olivialau@lkkauto.com	Delivered: 28/6/2019 9:03 AM
	shupei@lkkauto.com	Delivered: 28/6/2019 9:03 AM

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

Kindly assist to let us have your amended LOD on the total amount for our further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin @ VAuG <admin@vinsautogroup.com.sg>
Sent: Friday, 14 June 2019 10:47 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Re: SLP2715G Finalization

Good morning Asher,

Is there any update?

Khanchna (LKK Auto)

From: Admin @ VAuG <admin@vinsautogroup.com.sg>
Sent: Thursday, 12 September 2019 3:16 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Re: SLP2715G Finalization
Attachments: image006.jpg

Good afternoon,

The original documents was sent over to LonPac directly

The original DV will sent over soon

Thanks!
Best Regards
Raymond Teo

On Wed, Sep 4, 2019 at 3:41 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:
WITHOUT PREJUDICE

Dear Sir/Madam,

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- Original LOD
- Original Final Repair Tax Invoice & Rental Agreement & Invoice
- Original Letter of Authorisation & hardcopy of the DV

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC19004231/T1kb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 27-09-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SKC 3175M	Veh. Inspected	SLP 2715G
	Policy No.	Z18VP05018729	Coverage (\$)	0.00
	Claim No.	18/19/19/VP05/021492	Excess (\$)	0.00
	Assign From	ONG LI LI	Assign Date	08/03/2019
2. Vehicle Particulars & Condition				
	Make & Model	HONDA VEZEL	c.c	1496
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	RU31246735	Colour	BLACK
	Odometer	44218	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	215/60 R16	DUNLOP	6 mm
	L/H Front Tyre	215/60 R16	DUNLOP	6 mm
	R/H Rear Tyre	215/60 R16	DUNLOP	6 mm
	L/H Rear Tyre	215/60 R16	DUNLOP	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.			
	DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	06/03/2019	Inspection Date	08/03/2019
	Survey held at	VIN'S MOTOR PTE LTD 160 SIN MING DRIVE #03-03 SIN MING AUTO CITY SINGAPORE 575722		
5a. Remarks				
	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLP 2715G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR GLASS MOULDING	NECESSARY	120.70	120.70
1	REAR BOOT LID	BENT	972.50	972.50
1	REAR BOOT LID 'VEZEL' NAME PLATE	NECESSARY	43.00	43.00
1	REAR BOOT LID RUBBER	NOT NECESSARY	96.80	-
1	REAR BOOT LID LOCK	NOT NECESSARY	157.00	-
1	REAR BUMPER	DEFORMED	762.70	762.70
	LESS 20% DISCOUNT		-430.54	-379.78
			1,722.16	1,519.12
SPECIAL NETT ITEMS				
1	REAR GLASS GUM (SN)	NECESSARY	60.00	60.00
1	REAR BUMPER SENSOR (SN)	NOT WORKING	280.00	200.00
			340.00	260.00
LABOUR				
	TO REMOVE AND REFIX REAR GLASS.		150.00	120.00
	TO REPAIR REAR DAMAGE.		580.00	400.00
	TO SPRAY PAINTING.		680.00	440.00
			1,410.00	960.00
GRAND TOTAL			3,472.16	2,739.12
RECOMMENDED COST OF REPAIRS				2,739.12

Report Ref No. CC4/LPC19004231/T1kb3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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