

INSURANCE

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO: Driver Name / Age:

Driver Tel No.:

CC 4 ASM AXA1900

ASSIGNMENT

DOI:

Date / Time:

Registered in Meritmen:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Nature of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SUB 5717E



INSRS:
WSP:
Tel:
Liability:
RMKS:

people's vehicle



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT

Date/Time

STAGE

DATE / PIC

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup)

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

IS x days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Towel Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report format:

3) Survey fee:

TP 1750.00

UP

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

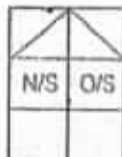
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLB 5717E Yr Regn: 2010 1 Oct

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Bmw 730Li cc 2996

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 128194 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WBAKB22010CN 74680Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size: F: 245/50R18R: 245/50R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 11/03/19Survey held at People

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front d/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP QBE.

45 \$ 33w (Real \$ 4358 w / 57%)MV: 60KPV: 46.5KNett: 13.5K

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

[-> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Information	
Owner ID Type:	Foreign Identification Number
Owner ID:	9973R
Vehicle Information	
Vehicle No.:	SLB5717E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Mar 2019
Vehicle Make:	B.M.W.
Vehicle Model:	730LI AT ABS D/AB 2WD 4DR NAV HID SR
Primary Colour:	Silver
Manufacturing Year:	2010
Engine No.:	10667568N52B30AF
Chassis No.:	WBAKB22010CN74680
Maximum Power Output:	190.0 kW (254 bhp)
Open Market Value:	\$71,926.00
Original Registration Date:	29 Oct 2010
First Registration Date:	29 Oct 2010
Transfer Count:	2
Actual ARF Paid:	\$71,926.00
PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Oct 2020
PARF Rebate Amount:	\$39,559.00
COE Information	
COE Expiry Date:	28 Oct 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$42,801.00
COE Rebate Amount:	\$6,972.00
Total Rebate Amount:	\$46,531.00

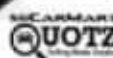
The information contained herein is correct as at 11 Mar 2019

OK

500+ dealers
competed to
buy my car!



- Sell ur Car for More Cash
- Highest Price or Get \$100 Free
- Get Paid Now, Handover Later

[SELL YOUR CAR](#)


Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

[Post an Ad](#) [Advertiser Login](#) [Ways of Selling](#)

New 5 Years Coe Renewal Honda Stream 1.8A



2.88% P.A Low Interest @ Gov
Finance. 2 Years Warranty.
\$2500 Down Monthly From \$63
Own Drive For Ltd. StarAd



**CERTIFIED PRE-OWNED
MERCEDES-BENZ**


[View our cars](#)
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[Print](#)
[Sort by Date Posted](#)
[20 results/page](#)

7 vehicles

Search

bmw 730

[Advanced Search](#)
[Search](#)
[View All](#)

Make

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

bmw 730

Any

Any

2010

Any

Any

Any

Available



☐ BMW 7 Series 730Li Sunroof

\$56,000

\$22,690 /yr

07-Jan-2010

2,996 cc

132,000 km

Luxury

Available

Elegant Yet Sporty Factory Black Exterior With Black Leather Upholstery. Serviced Every 5000KM At Reputable Bimmer Workshop. Well Maintained In And Out By Meticulous Owner. Just Renewed Another 6 Mont...

Monster Motors Pte Ltd



Posted: 04-Mar-2010

Tags: 2010 BMW 730Li, 2010 bmw 730i, BMW 730Li, bmw 730i, BMW, 730Li, 730i, Used BMW

CONTACT US



☐ BMW 7 Series 730Li Sunroof

\$58,500

\$16,280 /yr

30-Mar-2010

2,996 cc

100,000 km

Luxury

Available

Elegant Grey Beauty, Only 1 Owner! Low Mileage Done. Very Well Maintained, Excellent Condition. No Repairs Needed. View To Appreciate. High Loan And High Trade-In Available! Call Our Friendly Sales Per...



Posted: 23-Feb-2010

Tags: 2010 BMW 730Li, 2010 bmw 730i, BMW 730Li, bmw 730i, BMW, 730Li, 730i, Used BMW



☐ BMW 7 Series 730Li Sunroof

\$59,800

\$19,020 /yr

31-May-2010

2,996 cc

106,000 km

Luxury

Available

1 Owner Only! Low Mileage Done, In House Finance Available.

Think One Automobile & Trading



Posted: 28-Feb-2010

Tags: 2010 BMW 730Li, 2010 bmw 730i, BMW 730Li, bmw 730i, BMW, 730Li, 730i, Used BMW



☐ BMW 7 Series 730Li Sunroof

\$53,800

\$15,250 /yr

28-Jun-2010

2,996 cc

-

Luxury

Available

Newer Facelifted Bmw 730Li For Sale! Selling As Per Condition Call To View Now Before It Is Too Late! In House Loan Available

Hui Hua Credit Pte Ltd



Posted: 04-Mar-2010

Tags: 2010 BMW 730Li, 2010 bmw 730i, BMW 730Li, bmw 730i, BMW, 730Li, 730i, Used BMW

GET YOUR
COE
RENEWAL
LOAN

Is your COE expiring? Let us help you renew it!

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.



☐ BMW 7 Series 730Li Sunroof

\$55,000

\$16,360 /yr

28-Jun-2010

2,996 cc

88,000 km

Luxury

Available

Call BOBBY For Viewing And Scheduled Appointment As Vehicle Is Not At The Office Premises. Excellent Condition And Low Mileage.

Prime Motor & Leasing



Posted: 26-Feb-2010

Tags: 2010 BMW 730Li, 2010 bmw 730i, BMW 730Li, bmw 730i, BMW, 730Li, 730i, Used BMW



☐ BMW 7 Series 730Li Sunroof

\$64,800

\$20,430 /yr

27-Aug-2010

2,996 cc

110,000 km

Luxury

Available

New Arrival! The 7 Provides You A Stylish, Spacious Power Not Only In Your Daily Use But Comforts For Your Family. Well Taken Care By Owner, Accident Free, Service Regularly Without Fail, No Repairs N...



Posted: 17-Feb-2010

Tags: 2010 BMW 730Li, 2010 bmw 730i, BMW 730Li, bmw 730i, BMW, 730Li, 730i, Used BMW



☐ BMW 7 Series 730Li Sunroof

\$59,888

\$14,420 /yr

04-Nov-2010

2,996 cc

144,000 km

Luxury

Available

High Loan Available! From \$1,260 Monthly. Accident-Free. Service Regularly Without Fail. STA Inspection Welcome. Most Wear And Tears Replaced. Trade In/Flexi Loan Available. Call Our Sales Consultants...

Cars 88 Pte Ltd



Posted: 07-Mar-2010

Tags: 2010 BMW 730Li, 2010 bmw 730i, BMW 730Li, bmw 730i, BMW, 730Li, 730i, Used BMW

PREMIUM AD

SHORTLISTED

REMOVED

Compare

Service Request Details

Claim

S9M01G5X

Reference

None 

Loss Date

March 6, 2019

Report Date

Mar 7, 2019 11:42:00 AM

Request Date

March 7, 2019

Due Date

March 14, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Request

Accept Offer

Vehicle Information

Incident Vehicle Registration #

SKB5717E

Make

TPVD BMW

Model

730LI AT ABS

people's vehicle.

Primary Contact/Insured

SIM EE LIN
BLK 158A RIVERVALE CRESCENT, #11-699, 541158, Singapore

ivanthongkk@gmail.com

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

Document Type

Document SubType

[+ Upload Document](#)

NAME

 EMAIL FROM PEOPLE'S VEHICLE RECOVERY SERVICE FPR TP
REG.msg

TYPE

Letters and Correspondence

SUB-TYPE

Others

AUTHOR

NIKAM Santosh Pandurang

DATE UPLOADED

March 7, 2019

NAME

 SFN7962H INSD GIA.PDF

TYPE

Reports & Statement

SUB-TYPE

GIA Report

AUTHOR

NIKAM Santosh Pandurang

DATE UPLOADED

March 7, 2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

31 MAY 2019

**SIM EE LIN
APT BLK 158A RIVERVALE CRESCENT
#11-699
SINGAPORE 541158**

Dear Sir/Madam,

**OUR REF : CC4/ASM19004228/Ahb3
YOUR REF : SFN7962H
ACCIDENT INVOLVING SFN7962H AND SKB5717E ALONG SENGKANG EAST AVE
NEAR RIVERVALE DR ON 06/03/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PEOPLE'S VEHICLE RECOVERY SERVICE, acting on behalf of the owner of SKB5717E against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third Party vehicle SKB5717E. We are of the opinion that this is a conflicting version and liability may be settled equally between both parties.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

Hsiao Tong (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 July 2019 1:47 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Direct settlement for SLB 5717 E - Your Ref: SFN 7962 H (S9M01G5XMC/NPS)
Attachments: SLB5717E - LETTER OF DEMAND.PDF; SLB 5717 E LTA Search23042019.pdf; SLB 5717 E Tax Invoice23042019.pdf; SLB 5717 E GIA23042019.pdf

Importance: High

From: People Vehicle [mailto:peoplevehicle@gmail.com]
Sent: Thursday, 18 July, 2019 1:43 PM
To: Vic (LKKAUTO)
Subject: Re: Direct settlement for SLB 5717 E - Your Ref: SFN 7962 H (S9M01G5XMC/NPS)

Hi Vic,

As spoken, due to file size limitation, I had whatsapp you the documents you requested.
And as informed to me that you will have Hsiao Tong assist me with the expedition of this case earliest next Friday (26/07/2019).

Again, appreciate your prompt assistance and reply to this case.

Thank you

Regards,
Apple Huang

People's Vehicle Recovery Service
Blk 3023A Ubi Road 1 #01-60 Singapore 408717
Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Thu, Jul 18, 2019 at 12:57 PM People Vehicle <peoplevehicle@gmail.com> wrote:

Hi Vical,

REMINDER

Following up on this case, should there be no response within **3 working days** from today, we will hand this to the lawyers office.

Thank you

Regards,
Apple Huang

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Tue, Apr 23, 2019 at 3:50 PM People Vehicle <peoplevehicle@gmail.com> wrote:

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S) 408717

TEL: 6743 3246 FAX: 6743 0013

Co Regn No: 31800200X , GST Regn No: M90001895E

Email: peoplevehicle@gmail.com

23/4/2019

LETTER OF DEMAND

AXA Insurance Singapore Pte Ltd

8 Shenton Way #24-01

AXA Tower

(S) 068811

Your Claim Ref : SFN 7962 H

Officer In-Charge: Vick

Accident involving SLB 5717 E AND SFN 7962 H on 06-03-2019

We act on behalf of our client SLB 5717 E on above claim

COR per your appointed surveyor recommendation (inclusive GST)	\$3,531.00
----------------------------------------------------------------------	------------

Loss of Use @150 X 3 Days Model of Vehicle: BMW 730	\$450.00
--------------------------------------------------------	----------

LTA search

\$7.45

Total

\$3,988.45

Kindly revert back to us within 14 days from date of above if you wish to settle with us under direct settlement

Yours sincerely

**REMARK: VIDEO FOOTAGE AND PHOTO OF
ACCIDENT ATTACHMENT**

Enclosure Original Tax Invoice , GIA report of our client .LTA Search Receipt ,

People's Vehicle Recovery Service
Computer Generated document . No signature is required



People's Vehicle Recovery Service
This is a computer generated document, no signature is required.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Mar 2019 / 11:05:07

Receipt Date/Time : 07 Mar 2019 / 11:05:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190307-001051

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SFN7962H As at 06 Mar 2019/08:20:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SFN7962H Enquiry Fee 20190307110406398334	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLZ7650Z As at 21 Feb 2019/08:00:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SLZ7650Z Enquiry Fee 20190307110406429565	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				15.01
Paid By				
	20190307110430661	Direct Debit: eNETS Debit (Internet Banking)		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246/ 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way #27-01

AXA Tower (S) 068807

Attention : Motor Claim Department

Contact : 63387288 Fax No. : 68804838

Tax Invoice : TT19006

Date : 18/03/2019

Vehicle Num. : SLB 5717 E

Make/Model : BMW 730 Li

Chassis/Eng# :

Accident Date : 06/03/2019

Claim No. : TT 340-19

Reference : SFN 7962 H

Policy No. : NTUC 5100924280

Amount S\$

LUMPSUM REPAIR

3,300.00

SingDollars : Three Thousand Five Hundred Thirty-One Only

E. & O.E.	Total S\$:	3,300.00
	GST 7% S\$:	231.00
	Amount Due S\$:	3,531.00
		=====

for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice.No Signature Required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 20 July 2019 4:05 PM
To: automotive0509@gmail.com
Subject: RE: ACCIDENT INVOLVING SFN7962H AND SKB5717E ALONG SENGKANG EAST AVE NEAR RIVERVALE DR ON 06/03/2019

Dear Sirs/Mdm,

We refer to our email dated 31/05/2019.

We would like to follow up on the outcome of our mutual client's counter claim against third party insurer for this matter.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 31 May 2019 5:39 PM
To: automotive0509@gmail.com
Subject: ACCIDENT INVOLVING SFN7962H AND SKB5717E ALONG SENGKANG EAST AVE NEAR RIVERVALE DR ON 06/03/2019

WITHOUT PREJUDICE

OUR REF: CC4/ASM19004228/Ahb3

Dear Sir/Madam,

We are acting on behalf of our mutual client **(THONG KUM KEET/ SFN7962H)**.

We were informed by our Insured that you are helping him to file a Third party property damage claim against the insurer of **SLB5717E**.

Kindly confirm and let us have the outcome and the percentage of the said claim.

If successful, kindly let us have a copy of the LOD & DV.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: People Vehicle <peoplevehicle@gmail.com>
Sent: Thursday, 15 August 2019 12:18 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Direct settlement for SLB 5717 E - Your Ref: SFN 7962 H (S9M01G5XMC/NPS)

Hi Hsiao Tong,

As spoken, understand that AXA had counter claim against our customer's insurer and case is currently on dispute. We will proceed to hand this case to the lawyer for their settlement.

Regards,
Apple Huang

People's Vehicle Recovery Service
Blk 3023A Ubi Road 1 #01-60 Singapore 408717
Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Thu, Jul 18, 2019 at 1:42 PM People Vehicle <peoplevehicle@gmail.com> wrote:

Hi Vic,

As spoken, due to file size limitation, I had whatsapp you the documents you requested.
And as informed to me that you will have Hsiao Tong assist me with the expedition of this case earliest next Friday (26/07/2019).

Again, appreciate your prompt assistance and reply to this case.

Thank you

Regards,
Apple Huang

People's Vehicle Recovery Service
Blk 3023A Ubi Road 1 #01-60 Singapore 408717
Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Thu, Jul 18, 2019 at 12:57 PM People Vehicle <peoplevehicle@gmail.com> wrote:

Hi Vical,

REMINDER

Following up on this case, should there be no response within **3 working days** from today, we will hand this to the lawyers office.

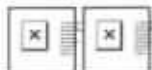
Thank you

Regards,
Apple Huang

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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On Tue, Apr 23, 2019 at 3:50 PM People Vehicle <peoplevehicle@gmail.com> wrote:

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023A #01-60 UBI ROAD 1 (S) 408717

TEL: 6743 3246 FAX: 6743 0013

Co Regn No: 31800200X , GST Regn No: M90001895E

Email: peoplevehicle@gmail.com

23/4/2019

LETTER OF DEMAND

AXA Insurance Singapore Pte Ltd

8 Shenton Way #24-01

AXA Tower

(S) 068811

Your Claim Ref : SFN 7962 H

Officer In-Charge: Vick

Accident involving SLB 5717 E AND SFN 7962 H on 06-03-2019

We act on behalf of our client **SLB 5717 E** on above claim

COR per your appointed surveyor recommendation (inclusive GST)	\$3,531.00
----------------------------------------------------------------------	------------

Loss of Use @150 X 3 Days Model of Vehicle: BMW 730	\$450.00
----------------------------------------------------------------------	----------

LTA search	\$7.45
------------	--------

Total	<u>\$3,988.45</u>
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Kindly revert back to us within 14 days from date of above if you wish to settle with
us under
direct settlement

Yours sincerely

REMARK: VIDEO FOOTAGE AND PHOTO OF ACCIDENT ATTACHMENT
Enclosure Original Tax Invoice , GIA report of our client .LTA Search Receipt ,

People's Vehicle Recovery Service
Computer Generated document . No signature is required



<TP passed lawyer - Submit Survey Report> S9M01G5X [ACCIDENT INVOLVING SFN 7962H(OI) & SLB 5717E(TP) ON 06/03/2019]

Type

🔗 Question

Message

Hi, We refer to the above matter. We noted that third party had passed the case to lawyer for further handling. In view of this, we will proceed to close file and submit survey report to your good office soon.

Hsiao Tong - 09 Oct 2019

Reply



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19004228/Abp3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 14-10-2019



ATTN:WENFU

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SFN 7962H	Veh. Inspected	SLB 5717E
Policy No.	GA075254	Coverage (\$)	0.00
Claim No.	S9M01G5X	Excess (\$)	0.00
Assign From		Assign Date	07/03/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. 730Li	c.c	2996
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WBAKB22010CN74680	Colour	SILVER
Odometer	128194	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/50 R18	CONTINENTAL	6 mm
L/H Front Tyre	245/50 R18	CONTINENTAL	6 mm
R/H Rear Tyre	245/50 R18	CONTINENTAL	6 mm
L/H Rear Tyre	245/50 R18	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	06/03/2019	Inspection Date	11/03/2019
Survey held at	PEOPLE'S VEHICLE RECOVERY SERVICE BLK 3023-A, UBI ROAD 1 #01-60 SINGAPORE 408717		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 5717E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	HEADLAMP RH (CONSISTENT)	CRACKED	4,320.00	3,780.00
1	FENDER R/H FRT (CONSISTENT)	TO REPAIR SEE LABOUR	920.00	-
1	BUMPER FRT (CONSISTENT)	TO REPAIR SEE LABOUR	1,680.00	-
1	BUMPER SIDE RETAINER R/H FRT (CONSISTENT)	NOT NECESSARY	78.00	-
	LESS 10% DISCOUNT		-699.80	-378.00
			6,298.20	3,402.00
	<u>LABOUR</u>			
	REMOVE & REPLACE ACCIDENT DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF FENDER R/H FRT AND BUMPER FRT .		600.00	200.00
	SPRAY PAINTING ACCIDENT EFFECT PARTS.		700.00	500.00
	CHECKING WIRING.		60.00	30.00
			1,360.00	730.00
GRAND TOTAL			7,658.20	4,132.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,300.00

Report Ref No. CC4/ASM19004228/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SPM01G5X
Reference	CC4/ASM19004228/Acb3a2
Loss Date	6 March 2019
Report Date	7 Mar 2019 11:43:00 AM
Request Date	26 August 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information

Incident Vehicle Registration #	SKB5717E
Make	TPVD BMW
Model	730Li AT ABS
Service Address	

...

Primary Contact/Insured

SIM EE LIN
BLK 158A RIVERVALE CRESCENT, #11-699,
541158, Singapore
ivanthongkk@gmail.com

Claim Handler

WONG Wee Fu
6568804888
weefu.wong@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type: Document Subtype

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019

NAME  LKK Inspection (2).pdf	Forms / Claim Documents	SUB-TYPE Others	BARO-AUTO CONSULTANTS PTE LTD (TP)	DATE 14 October 2019
 LKKAdjustment1a (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
 LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 October 2019
 SLB5717E- TP GIA REPORT.PDF	Reports & Statement	GIA Report	NG Saeney	1 April 2019
 SPN7962H INSD GIA.PDF	Reports & Statement	GIA Report	NIKAM Santosh Pandurang	7 March 2019
 EMAIL FROM PEOPLE'S VEHICLE RECOVERY SERVICE FPR TP REG.mng	Letters and Correspondence	Others	NIKAM Santosh Pandurang	7 March 2019