SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

	ACCIDENT STATEMENT
Date Of Report	26/02/2019 21:24
Date Of Accident	25/02/2019 09:00
Exact Location Of Accident	DUNEARN RD (OUTSIDE HUA CHONG INSTITUTION)
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SFL71K
Insured/Policyholder	
Name Of Registered Owner	EMILY TAN GEE HENG
NRIC No	S1415883I
Email Address	EMILYTANH@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91118982
Alternative Phone No	OTHERS-91118982
Vehicle Particulars	

Manufacturer AUDI

Model A4 1.8T FSI MU

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 2100460972-02

Cover Note Number

Driver

Name of Driver EMILY TAN GEE HENG

NRIC No S1415883I Date Of Birth 10/04/1960 Occupation INDOOR Date Of Driving Pass 03/11/1977

Driving Experience 41 YEARS AND 3 MONTHS

Gender **FEMALE**

Mobile Number (LOCAL) +65-91118982

Fax Number

Contact Number OTHERS-91118982

EMail Address EMILYTANH@HOTMAIL.COM Address 20 LI HWAN DRIVE

Postcode 557054

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

(4)

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? YES

Foreign Vehicle Registration Number JSY808 (PRIVATE CAR)

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by NO

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes,Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

ALONG DUNEARN ROAD OUTSIDE HUA CHONG INSTITUTION. I SLOWED DOWN AS FRONT CARS WERE SLOWING A SUDDEN LOUD THUS SOUND WAS HEARD AS MY CAR WAS PUSHED FORWARD. ON COMING OUT OF MY CAR, I FOUND THE VEHICLE BEHIND MY CAR HAD HIT THE REAR OF MY CAR.

NO

1

NO

NO

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number JSY808

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Oomaot Han

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

p. 1

- 1. Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed.
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders

Driver's Signature

(if driver is not the policyholder)

Date & Time

Reporting Centre Personnel's Signature

Name: They Found

NBIC/TIN No.

62041978

Sketch Plan #2

r. B

SKETCH PLAN				
	SFL7	1k		
	5541	803		
1				
DESCRIBE CIRCUMSTANCES OF				_
			A CHOPS INTITUTIO	v.
I GLOWED DOWN	AS FRONT	CARL N	EXE OLDWING	_
MY CAR MOVE	O THUO	SEMO.	WAS HEARD AS	
			DUND THE VEHICL	2
			REAR IS MY CAR	
DIRING JUST CF				
ECLARATION			Zine i	
We declare the foregoing particular	s are true in every respect		(8)	
Trick			Hi 3103	
Colicyholder's Signature Date & Time: 526/2/17	Driver's Signature	Jan Black	Reporting Centre Personnel's Signature Name: Um Living	
ute & Time: 526/2/19	(If driver is not the police Date & Time:	(Indiaer)	NAICHIN NO GROY 10 TK	



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: EMILY TAN GEE HENG MRS WONG SHOON HUAAN

Period of Insurance

: 01 Jul 2018 To 30 Jun 2019

Engine No. Chassis No. : CJE068108

: WAUZZZ8K9EA058291

Vehicle No.

: SFL71K

Policy No.

Endorsement No. **Issued Date**

: 31 May 2018

: 2100460972-02

ABOUT THE COVER

Make/Model

: AUDI A4 1.8 TFSI MU (LITE EDITION)

Engine Capacity/Tonnage : 1,798.00 CC

Sum Insured : Market Value

First Year of Registration : 2013

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

EMILY TAN GEE HENG MRS WONG SHOON HUAAN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1.Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408599 63652323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download *AIG SG* from ITunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMILIM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. **AUTHORISED REPRESENTATIVE**

Pag

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies),
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

- 1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
- 3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- 5. Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day
- 7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REFUBLIC OF SINCAPORE IDENTITY CARD NO. \$14158831





EMILY TAN GEE HENG MRS WONG SHOON HUAAN

陈 英 夷 CHINESE

CHINESE Date of birth Sex 10-04-1960 F

Country of Mrth

5 14 158831

REPUBLIC OF SINEAR ORIE DRIVING LICENCE

Linear Annie S 1 4 3 5 8 8 3 1

EMILY TAN GEE HENG
MRS WONG SHOON HUAAH

See Date: 10 Apr 1980

The Date: 23 Aug 2011

3462086



MIC No. S14158831

Date of leases 15-02-2006

15-02-2

20 LI HWAN DRIVE SINGAPORE 557054 YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive 03 Nov 1977

of the driver; and other motor vehicles =< 2500kg

NP 428A

Licence No: S14158831

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183

Reference : PA/OD/0260/2019/KN

Date : 27-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Emily Tan Gee Heng
Address : 20 Li Hwan Drive

Singapore 557054

Telephone : 91118982

Type of Claim : Own Damage Claims Policy No. : 2100460972-02

Vehicle No : SFL 71 K

 Model Code
 : Audi A4 1.8 TFSI MU

 Model / Year
 : 31/012/2013

 Engine No
 : CJE 068108

Chassis No : WAUZZZ8K9EA058291

Mileage :
Date In :
Liability :
Excess Cost :

Estimated By : Johnny Boo / Allan Wu

Accident Date : 25-Feb-19

Place of Accident : Dunearn Road outside of Hwa Chong Institution

Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFL 71 K

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	
2	To dismantle and renew rear bumper assy. Reorganize crash management components. Reinstall all parts removed.		\$ 909.00	500
3	To respray rear bumper.		\$ 800/00	550/
4	To carry out diagnostic check.	S/N	\$ 192.00	1
	TOTAL LABOUR CHARGES	:	\$ 2,172.00	

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax Material List for Accident Vehicle Regn No. SFL 71 K

S/N	Parts Description			Damaged Parts & Prices S/Nett Remark
1	REAR BUMPER Dela		\$	2,100.00 - 1680
2	STICKY PAD ALC ~	4	\$	21.00 ⊀
3	REAR BUMPER FIXING PARTS M ~		\$	206.00 4.
4	REAR SPOILER Cut		\$	243.00 - 19440
5	REAR BUMPER CARRIER 7.		\$	587.00 7. XVV
6	REAR BUMMPER SECURING STRIP		\$	12.00 X NN
7	REAR BUMPER GUIDE SECTION - LH UPPER Z		\$	21.00 +
8	REAR BUMPER GUIDE SECTION - RH UPPER		\$	20.00 J
9	REAR BUMPER GUIDE SECTION - LH 7 M		\$	40.00 +
10	REAR BUMPER GUIDE SECTION - RH) ~		\$	41.00 4.
11	REAR PARKING SENSOR 1 piece des	2	\$	419.00- 209.50- 167-60
12	PARKING SENSOR SEAL RING	4	\$	5.00 - 384
13	EXHAUST TAIL PIPE ALL ~		\$	279.00 ×
14	SUNDRIES ?		\$	300.00 7 1
	TOTAL SPARE PARTS	:	\$	4,294.00
	TOTAL LABOUR CHARGES GRAND TOTAL		\$	2,172.00 6,466.00
	All de la contraction de la co		-	0,400.00

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Anthonised Repuis, 03 Days.

Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate

Accident Repairs

Workshop

Ubi Road 1 6366 2323

Contact No Fax No

6841 1183

Reference

PA/OD/0260/2019/KN

Date

27-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Hi Adrian 3 days - ok - jb - 16 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name

Emily Tan Gee Heng

Address

20 Li Hwan Drive

Singapore 557054

Telephone

91118982

Type of Claim

Own Damage Claims

Policy No.

2100460972-02

Vehicle No

SFL 71 K

Model Code

Audi A4 1.8 TFSI MU

Model / Year

31/012/2013

Engine No

CJE 068108

Chassis No

WAUZZZ8K9EA058291

Mileage

Date In

Liability

Excess Cost

Johnny Boo / Allan Wu

Estimated By Accident Date

25-Feb-19

Place of Accident

: Dunearn Road outside of Hwa Chong Institution

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFL 71 K

S/n	S/n Nature of Jobs			Nature of Jobs		Nature of Jobs			Estimated Charges	rveyor's mmendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$	280.00	\$ 280.00					
2	To dismantle and renew rear bumper assy. Reorganize crash management components. Reinstall all parts removed.		\$	900.00	\$ 500.00					
3	To respray rear bumper.		\$	800.00	\$ 550.00					
4	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00					
	TOTAL LABOUR CHARGES	:	\$	2,172.00	\$ 1,522.00					

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SFL 71 K

		Damaged Par	rts & F	& Prices		
S/N	Parts Description		S/Nett	F	Remark	
					4 000 00	
1	REAR BUMPER		\$ 2,100.00	\$	1,680.00	
2	STICKY PAD	4	\$ 21.00			
3	REAR BUMPER FIXING PARTS		\$ 206.00			
4	REAR SPOILER		\$ 243.00	\$	194.40	
5	REAR BUMPER CARRIER		\$ 587.00			
6	REAR BUMMPER SECURING STRIP		\$ 12.00			
7	REAR BUMPER GUIDE SECTION - LH UPPER		\$ 21.00		•	
8	REAR BUMPER GUIDE SECTION - RH UPPER		\$ 20.00			
9	REAR BUMPER GUIDE SECTION - LH		\$ 40.00			
10	REAR BUMPER GUIDE SECTION - RH		\$ 41.00			
11	REAR PARKING SENSOR	2	\$ 419.00	\$	167.60	
12	PARKING SENSOR SEAL RING	4	\$ 5.00	\$	3.84	
13	EXHAUST TAIL PIPE		\$ 279.00			
14	SUNDRIES		\$ 300.00			
	TOTAL SPARE PARTS	:	\$ 4,294.00	\$	2,045.84	
	TOTAL LABOUR CHARGES		\$ 2,172.00	\$	1,522.00	
	GRAND TOTAL		\$ 6,466.00	\$	3,567.84	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Dept

Yr Ref: SFL 71 K

Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg

31 May 2019

Body & Paint Dept

PA/OD/0260/2019/MAS

from Telephone +65-

Telefax +65-

EMail

Our department

Our Ref Your Ref

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SFL 71 K, Audi A4 1.8T FSI Mu

With reference to the above-mentioned vehicle, no. SFL 71 K, claimant, Ms. Emily Tan Gee Heng, please find the related document per attached.

- A copy of the Original invoice no. 85013811 \$\$2,961.59
- 2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls

AIG - SFL 71 K

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733 Alexandra Service Centre 281 Alexandra Road Singapore 159938 Telephone 6388 2223 Telefax 6475 1023

55 Ubi Road 1

Service Appointment

6366 2323 9828 1233 customer.care@premiumauto.com.sg

INS Single X8891 NVOICE Dur Breakdown Service Telephone 6388 233 VOICE Email custor Company el Reg. No. 1, 199902271 W GST Reg. No. 199902271W

Page 1 15:55

MOTOR CLAIM DEPT

AIG BUILDING

#07-16

78 SHENTON WAY

Invoice: 85013811

Order : SFL0071K

Term : 30

Account: A0006

(0) (T

Date : 27/05/2019

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

SINGAPORE 079120 079120

Regn No.: SFL0071K (V 22209)

Regn Date: 31/12/2013

Mileage: 105111

WIP No.: 44236

Model: A4 1.8T FSI MU 8K203H LIMITED

AIG ASIA PACIFIC INSURANCE PTE LTD

Chassis: WAUZZZ8K9EA@58291

Engine: CJE 068108

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(33)

1		Details		Qty	Unit Price	Amount
)	EXC		8888	-800.00	1.00	-800.00
3	BODYWORK	Insurance Excess/Liability M: TO REMOVE AND TRANSFER REAR PARK CHECK FUNCTION AND RENEW ACCORDI DAMAGES		280.00	1.00	280.00
2	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMP CRASH MANAGEMENT COMPONENTS, REIN PARTS REMOVED		500.00	1.00	500.00
ò	BODYWORK	TO RESPRAY REAR BUMPER		550.00	1.00	550.00
3	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK		192.00	1.00	192.00
	A8K5807067A GRU	BUMPER	Less 020%	1.00	2100.00	1,680.00
	A8K08075216 01C		Less 020%	1.00	243.00	194, 40
	A1S0919275D	SENSOR	Less 020%	1.00	209.50	167,60
	A1T0919133C 704	WASHER	Less 020%	4.00	1.20	3, 84
Da	rts 2,045.84				Sub-Total	2,767.84

1,522.00 Sublet 0.00 Menus 0.00 Lubricant

7% GST

Grand Total

193, 75 2,961.59

Received by

For & on behalf of Premium Automobiles Pte Ltd

:

:

:

Telefax

to AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120

Motor Claims Dept Yr Ref: SFL0071K

Norah Khai

Body Repair

6768 9828

from

6841 1183

1

Telephone +65-Telefax +65-

Mobile +65-

Premium Automobiles Pte Ltd

Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres

Telephone (65) 6366 2323 Telefax (65) 6841 1183

55 Ubi Road 1 Singapore 408699

Our department

Your Claim Ref

PA/OD/0260/2019/TF

Our Ref Date

29 March 2019

total pages

Showroom

9 Leng Kee Road Singapore 159090

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model

Audi A4 1.8T FSI MU

Vehicle Chassis No.

WAUZZZ8K9EA058291

Vehicle Regn No.

SFL0071K

Vehicle Mileage

105109 KM

Vehicle Owner

Certificate No

2100460972-02

Own Damage Excess:

\$856.00 (Inclusive GST)

Ms. Emily Tan Gee Heng

Accident Date

25 February 2019

Place

Dunearn Rd (Outside Hua Chong Institution)

Repair Cost

\$ 2,961.59

WIP No.

44236 :

Repairer's Name

Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature

Time

Date

1/4/19



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: EMILY TAN GEE HENG MRS WONG SHOON HUAAN

Vehicle No.

: SFL71K

Period of Insurance

: 01 Jul 2018 To 30 Jun 2019

Policy No.

: 2100460972-02

Engine No.

: CJE068108

Endorsement No.

Chassis No.

: WAUZZZ8K9EA058291

Issued Date

: 31 May 2018

ABOUT THE COVER

Make/Model

: AUDI A4 1.8 TFSI MU (LITE EDITION)

Engine Capacity/Tonnage: 1,798.00 CC

Sum Insured : Market Value

First Year of Registration : 2013

Insuring with COE/PARF : Yes

Driver Restriction

: NA

Off Peak Car : No

Person or Classes of Persons Entitled to Drive*:

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

EMILY TAN GEE HENG MRS WONG SHOON HUAAN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

di Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hottine at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.co or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. **AUTHORISED REPRESENTATIVE**

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Votified	Est Submitted	Adj Assigned	Adj Rpt	Ac	j Submitted	Ins Auth'ed	Status	
Main	04 Mar 2019		07 Mar 2019 16:18 Edit Adj Rpt	S\$3,567 Edit Es	1	3,567.84 View Rpt		Pending Report Cancel	for Survey
4	lain	R	eference	C	laim Details		Docume	ents	Show All
CLAIM SUE	FOLDER DE	TAILS				[Created	by insurer]		
Insured:	EMILY TA	N GEE HENG, I	D: S1415883I, Tel	: +659111	3982, Email	: EMILYTANH	@HOTMAIL.CO	М	
Vehicle Reg. No.:	SFL71K				Date of Loss		9 09:00 - :59 s and 25 Days	From LTA Reg D	ate (Man Yr)]
Claim Type: OD / 5631502355SG Policy/Cover Note No.: 2100460972-02 (Comprehensive)				hensive)					
					Excess:	S\$800.00			
Repairer:	Premium	Automobiles Pte	Ltd (UBI) 55 Ubi	Road 1, 408	8699 Ubi - Te	1: 67689828/	9827/9911		
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (SG) -	Tel: 65-641	9-3000 [H	andled by Md	Ishak, Mohd	Imran] Imran.I	shak@aig.com
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	[Handled by	ADRIAN LIN	G] [Final	Rpt due 18/0:	3/2019]
Driver/Custo dian:	EMILY TAN	GEE HENG (58 /	Female) , NRIC: S	514158831,	Tel: +659	1118982 Emai	I: EMILYTANH	DHOTMAIL.COM	
ASSOCIAT	ED MAIL RE	CEIVED						View All Con	npose Case Mail
AIG_SG (11/03/2019)	: SFL71K / OD /	25/02/2019 / Co	verage &	Excess upda	ite			
ALL ASSO	CIATED TAS	ks⊟				View All	Search Tasks	Create New Tas	k Complete
Due Date	Priority	Type Task	Group Subjec	t Hand	er Assi	gned By	Completed (On Created	On Done

Claim Documents

*SFL71K (5631502355SG)
OD
Feb 25 2019 9:00AM
[EMILY TAN GEE HENG]
Premium Automobiles Pte Ltd

Pho	tos/Images		3 per p	page 🗸	~
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/06/19 09:29	General View	0	Load JPG	V
2	20/06/19 09:29	General View	0	Load JPG	✓
3	20/06/19 09:29	General View	0	Load JPG	V
4	20/06/19 09:29	General View	0	Load JPG	V
5	20/06/19 09:29	General View	0	Load JPG	V
6	20/06/19 09:29	General View	0	Load JPG	V
7	20/06/19 09:29	General View	0	Load JPG	▼
8	20/06/19 09:29	General View	0	Load JPG	V
9	20/06/19 09:29	General View	0	Load JPG	✓
10	20/06/19 09:29	General View	0	Load JPG	V
11	20/06/19 09:29	General View	0	Load JPG	V
12	20/06/19 09:29	General View	0	Load JPG	~
13	20/06/19 09:29	General View	0	Load JPG	V
Doc	umentation		1 per i	page V	V
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Ī	Thumbnail	Print
1	11/03/19 10:18	Police Report	0	Load JPG	V
2	11/03/19 10:18	Police Report	0	Load JPG	☑
3	11/03/19 10:18	Police Report	0	Load JPG	V
4	11/03/19 10:18	Police Photos	0	Load JPG	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/03/19 13:33	Certificate of Insurance	0	Load PDF	
2	08/03/19 13:33	Driver's Driving License and NRIC	0	Load PDF	
3	08/03/19 13:33	Singapore Accident Statement	0	Load PDF	
4	08/03/19 13:33	ESTIMATE	0	Load PDF	
5	20/06/19 09:13	Workshop Invoice	0	Load PDF	
6	20/06/19 09:13	Discharge Voucher	0	Load PDF	

Linked Accident Report Documents

			View	View in Brows	ser 🗸
Ass	sessment Reports 1 per page		age 🔻	V	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/02/19 21:37	Accident Statement	0	Load HTM	
Pho	tos/Images		3 per p	age 🔻	V
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/02/19 21:36	Accident Photo	0	Load JPG	V
2	26/02/19 21:36	Accident Photo	0	Load JPG	V
3	26/02/19 21:36	Accident Photo	0	Load JPG	V
4	26/02/19 21:36	Accident Photo	0	Load JPG	V

Merimen e-Claims

Ass	essment Reports		1 per p	age 🗸	V
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
5	26/02/19 21:36	Accident Photo	0	Load JPG	V
6	26/02/19 21:36	Accident Photo	0	Load JPG	✓
7	26/02/19 21:36	Accident Photo	0	Load JPG	~
8	26/02/19 21:36	Accident Photo	0	Load JPG	V
9	26/02/19 21:36	Accident Photo	0	Load JPG	V
10	26/02/19 21:36	Accident Photo	0	Load JPG	V
Doc	umentation		1 per p	age 🔻	V
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/02/19 21:33	Sketch Plan	0	Load JPG	✓
2	26/02/19 21:33	Sketch Plan #2	0	Load JPG	√

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
0			~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way #08-16

Singapore 079120

Our File No:

CC3/AIG19004222/ATD3E2

Date:

20/06/2019

REFERENCE

Insured/Claimant: Date of Loss: EMILY TAN GEE HENG 25/02/2019 Policy No: Nature of Claim: 2100460972-02

OD

Claim No: 5631502355SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SFL71K

Make & Model:

AUDI A4, 1.8 (A)

Engine No: Chassis No: CJE068108

104464 km

Reg. Date:

31/12/2013 (Man. Year: 2013)

Odometer:

WAUZZZ8K9EA058291

Colour: Engine Capacity: White 1798 cc

Market Value/New Car Price: S\$70,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

res

CONDITION OF TYRES

Front Tyre Size:

225/50 R17

Rear Tyre Size:

225/50 R17 Dunlop 6 mm

Front Left Side: Front Right Side: Dunlop 6 mm Dunlop 6 mm Rear Left Side: Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,294.00	2,045.84	2,248.16	52.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,522.00	650.00	29.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,466.00	3,567.84	2,898.16	44.82
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	5,666.00	2,767.84	2,898.16	51.15
+ GST 7.00/7.00% (S\$)	396.62	193.75	202.87	51.15
Nett Amount (S\$)	6,062.62	2,961.59	3,101.03	51.15

INSPECTION

Date of Assignment:

07/03/2019

Date Inspected:

07/03/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair:

3.0 days

Adjuster: ADRIAN LING

Manager: D

DENISE TAY KWEE CHENG

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,100.00 FS	*1,680.00 FS
2	4		*STICKY PAD	Not Necessary	21.00 FS	*-FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	206.00 FS	*- FS
4	1		*REAR SPOILER	Cut	243.00 FS	*194.40 FS
5	1		*REAR BUMPER CARRIER	Not Necessary	587.00 FS	*-FS
6	1		*REAR BUMPER SECURING STRIP	Not Necessary	12.00 FS	*-FS
7	1		*REAR BUMPER GUIDE SECTION - LH UPPER	Not Necessary	21.00 FS	*- FS
8	1		*REAR BUMPER GUIDE SECTION - RH UPPER	Not Necessary	20.00 FS	*- FS
9	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	40.00 FS	*- FS
10	1		*REAR BUMPER GUIDE SECTION - RH	Not Necessary	41.00 FS	*- FS
11	1		*REAR PARKING SENSOR (2PCS)	Damaged-1pc only	419.00 FS	*167.60 FS
12	4		*PARKING SENSOR SEAL RING	Necessary	Necessary 5.00 FS	
13	1		*EXHAUST TAIL PIPE	Not Necessary	279.00 FS	*- FS
14	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
F=Fra	anchise	part. S=Spc	Nett.			
				Total Parts (S\$)	4,294.00	2,045.84

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
	Gross Labour Cost (S\$)		2,172.00	1,522.00
	Report was unsubmitted durin	a this print-out		

< END OF ESTIMATES >